

# **CITIZEN CHARTER**

UNDER RIGHT TO INFORMATION ACT  
**OF THE**



**KARNATAKA CONSUMER DISPUTES REDRESSAL STATE  
COMMISSION & DISTRICT FORUM SERVICES CONSTITUTED  
UNDER CONSUMER PROTECTION  
ACT 1986 (CENTRAL ACT No. 68/1986)**

Basava Bhavan, High Grounds, Bangalore – 1.

**INDEX**

	Page Nos.
1. Consumer Protection Act 1986	03-49
2. Karnataka Consumer Protection Rules 1988	50-64
3. Consumer Protection Regulations 2005	65-74
4. Circular/Orders/Official Memorandums issued to the District Forums and State Commission for smooth functioning	75-94
5. Address, Telephone Number, Fax Number, E-Mail ID and Web site address of the State Commission along with the names of present working President and members	95-105
6. Information to the 17 points under Right to Information Act	106-119
7. Notification regarding declaration of appellant authority, Public Information Officer and Assistant Public Information Officer.	120-121
8. Karnataka Consumer Protection (State Commission and District Forums) (Cadre and Recruitment) Rules, 2003	122-128
9. Monthly Statement regarding Filing, Disposal and Pending as on 30 <sup>th</sup> September 2005.	129-130
10. Information regarding Officers/Officials who are working in the services of State Commission and District Forum.	131-144
11. Vacancies register regarding President/Members of the State Commission / District Forums and Officers/Officials of the State Commission and District Forums	145-192
12. Gist for the Consumers	193-198

**INDEX 1****THE CONSUMER  
PROTECTION ACT, 1986**

[68 of 1986, dt. 24.12.1986]

[As amended vide Consumer Protection (Amendment) Act, 2002]

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An Act to provide for better protection of the interests of consumers and for that purpose to make provision for the establishment of consumer councils and other authorities for the settlement of consumers' disputes and for matters connected therewith

Be it enacted by Parliament in the Thirty-seventh Year of the Republic of India as follows:-

**CHAPTER-I****PRELIMINARY**

1. Short title, extent, commencement and application
  - (1) This Act may be called the Consumer Protection Act, 1986.
  - (2) It extends to the whole of India except the State of Jammu & Kashmir.
  - (3) It shall come into force on such date as the Central Government may, by notification, appoint and different dates may be appointed for different States and for different provisions of this Act.
  - (4) Save as otherwise expressly provided by the Central Government by Notifications, this Act shall apply to all goods and services.

**2. Definitions**

- (1) In this Act, unless the context otherwise requires,-

- <sup>1</sup>[(a) "appropriate laboratory" means a laboratory or organization -
  - i) recognized by the Central Government;

ii) recognized by a State Government, subject to such guidelines as may be prescribed by the Central Government in this behalf; or

iii) any such laboratory or organization established by or under any law for the time-being in force, which is maintained, financed or aided by the Central Government or a State Government for carrying out analysis or test of any goods with a view to determining whether such goods suffer from any defect;

<sup>2</sup>[(aa) “branch office” means -

i) any establishment described as a branch by the opposite party, or

ii) any establishment carrying on either the same or substantially the same activity as that carried on by the head office of the establishment;

(b) “complainant” means -

i) a consumer; or

(ii) any voluntary consumer association registered under the Companies Act, 1956 (1 of 1956), or under any other law for the time being in force; or

(iii) the Central Government or any State Government,

<sup>1</sup>[(iv) one or more consumers, where there are numerous consumers having the same interest;]

who or which makes a complaint;

<sup>2</sup>[(v) in case of death of a consumer, his legal heir or representative.]

(c) “complaint” means any allegation in writing made by a complainant that -

<sup>3</sup>[(i) an unfair trade practice or a restrictive trade practice has been adopted by <sup>4</sup>(any trader or service provider;)]

(ii) <sup>3</sup>[the goods bought by him or agreed to be bought by him] suffer from one or more defect;

(iii) <sup>3</sup>[the services hired or availed of or agreed to be hired or availed of by him] suffer from deficiency in any respect;

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1. Substituted by Act 50 of 1993, w.e.f. 18.06.1993

2. Inserted by Act 50 of 1993, w.e.f. 18.06.1993

<sup>5</sup>(iv) a trader or the service provider, as the case may be, has charged for the goods or for the services mentioned in the complaint, a price in excess of the price -

- a) fixed by or under any law for the time being in force;
- b) displayed on the goods or any package containing such goods;
- c) displayed on the price list exhibited by him by or under any law for the time being in force;
- d) agreed between the parties;

(v) goods which will be hazardous to life and safety when used are being offered for sale to the public, -

(A) in contravention of any standards relating to safety of such goods as required to be complied with, by or under any law for the time being in force;

(B) if the trader could have known with due diligence that the goods so offered are unsafe to the public;

(vi) services which are hazardous or likely to be hazardous to life and safety of the public when used, are being offered by the service provider which such person could have known with due diligence to be injurious to life and safety.]

(d) “consumer” means any person who -

(i) buys any goods for a consideration which has been paid or promised or partly paid and partly promised, or under any system of deferred payment and includes any user of such goods other than the person who buys such goods for consideration paid or promised or partly paid or partly promised, or under any system of deferred payment when such use is made with the approval of such person, but does not include a person who obtains such goods for resale or for any commercial purpose; or

(ii) <sup>1</sup>[hires or avails of] any services for a consideration which has been paid or promised or partly paid and partly promised, or under any system of deferred payment and includes any beneficiary of such services other than the person

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1. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.

2. Inserted vide Consumer Protection (Amendment) Act, 2002.

3. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.

4. Substituted for “any trader” vide Consumer Protection (Amendment) Act, 2002.

5. Substituted, *ibid.*

who <sup>1</sup>[hires or avails of] the services for consideration paid or promised, or partly paid and partly promised, or under any system of deferred payments, when such services are availed of with the approval of the first-mentioned person <sup>2</sup>[but does not include a person who avails of such services for any commercial purpose];

<sup>3</sup>[Explanation: For the purposes of this clause, “commercial purpose” does not include use by a person of goods bought and used by him and services availed by him exclusively for the purpose of earning his livelihood, by means of self-employment;]

(e) “consumer dispute” means a dispute where the person against whom a complaint has been made, denies or disputes the allegations contained in the complaint;

(f) “defect” means any fault, imperfection or shortcoming in the quality, quantity, potency, purity or standard which is required to be maintained by or under any law for the time being in force or <sup>4</sup>[under any contract, express or] implied, or as is claimed by the trader in any manner whatsoever in relation to any goods;

(g) “deficiency” means any fault, imperfection, shortcoming or inadequacy in the quality, nature and manner of performance which is required to be maintained by or under any law for the time being in force or has been undertaken to be performed by a person in pursuance of a contract or otherwise in relation to any service;

(h) “District Forum” means a Consumer Disputes Redressal Forum established under clause (a) of section 9;

(i) “Goods” means goods as defined in the Sale of Goods Act, 1930 (3 of 1930);

<sup>3</sup>[(j) “manufacturer” means a person who -

(i) makes or manufactures any goods or part thereof; or

(ii) does not make or manufacture any goods but assembles parts thereof made or manufactured by others; or

(iii) puts or causes to be put his own mark on any goods made or manufactured by any other manufacturer.]

Explanation: Where a manufacturer dispatches any goods or part thereof to any branch office maintained by him, such branch office shall not be deemed to be the manufacturer even though the parts so dispatched to it are assembled at such branch office and are sold or distributed from such branch office.

<sup>4</sup>[(j) “member” includes the President and a member of the National Commission or a State Commission or a District Forum, as the case may be;]

(k) “National Commission” means the National Consumer Disputes Redressal Commission established under clause (c) of section 9;

(l) “notification” means a notification published in the Official Gazette;

(m) “person” includes -

(i) a firm whether registered or not;

(ii) a Hindu undivided family;

(iii) a co-operative society;

(iv) every other association of persons whether registered under the Societies Registration Act, 1860 (22 of 1860) or not;

(n) “prescribed” means prescribed by rules made by the State Government, or as the case may be, by the Central Government under this Act;

<sup>1</sup>[(nn) “regulation” means the regulations made by the National Commission under this Act;

(nnn) “restrictive trade practice” means a trade practice which tends to bring about manipulation of price or its conditions of delivery or to affect flow of supplies in the market relating to goods or services in such a manner as to impose on the consumers unjustified costs or restrictions and shall include -

(a) delay beyond the period agreed to by a trader in supply of such goods or in providing the services which has led or is likely to lead to rise in the price;

(b) any trade practice which requires a consumer to buy, hire or avail of any goods or, as the case may be, services as condition precedent to buying, hiring or availing of other goods or services.]

(o) “service” means service of any description which is made available to potential <sup>2</sup>[users and includes, but not limited to, the provision of] facilities in connection with banking, financing, insurance, transport, processing, supply of electrical or other energy, board or lodging or both, <sup>3</sup>[housing construction], entertainment, amusement or the purveying of news or other information, but does not include the rendering of any service free of charge or under a contract of personal service;

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1. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.

2. Inserted vide Consumer Protection (Amendment) Aact, 2002.

3. Substituted, *ibid*.

4. Inserted by Act 50 of 1993.

<sup>4</sup>[(oo) “spurious goods and services” mean such goods and services which are claimed to be genuine but they are actually not so.]

(p) “State Commission” means a Consumer Disputes Redressal Commission established in a State under clause (b) of section 9;

(q) “trader” in relation to any goods means a person who sells or distributes any goods for sale and includes the manufacturer thereof, and where such goods are sold or distributed in package form, includes the packer thereof;

<sup>5</sup>[(r) “unfair trade practice” means a trade practice which, for the purpose of promoting the sale, use or supply of any goods or for the provision of any service, adopts any unfair method or unfair or deceptive practice including any of the following practices, namely

(1) the practice of making any statement, whether orally or in writing or by visible representation

(i) falsely represents that the goods are of a particular standard, quality, quantity, grade, composition, style or model;

(ii) falsely represents that the services are of a particular standard, quality or grade;

(iii) falsely represents any re-built, second-hand, renovated, reconditioned or old goods as new goods;

(iv) represents that the goods or services have sponsorship, approval, performance, characteristics, accessories, uses or benefits which such goods or services do not have;

(v) represents that the seller or the supplier has a sponsorship or approval or affiliation which such seller or supplier does not have;

(vi) makes a false or misleading representation concerning the need for, or the usefulness of, any goods or services;

(vii) gives to the public any warranty or guarantee of the performance, efficacy or length of the life of a product or of any goods that is not based on an adequate or proper test thereof;

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1. Substituted vide Consumer Protection (Amendment) Act, 2002.

2. Substituted for “users and includes the provision of”, *abid.*

3. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.

4. Inserted vide Consumer Protection (Amendment) Act, 2002.

5. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.



PROVIDED that where a defence is raised to the effect that such warranty or guarantee is based on adequate or proper test, the burden of proof of such defence shall lie on the person raising such defence;

(viii) makes to the public a representation in a form that purports to be

(i) a warranty or guarantee of a product or of any goods or services; or

(ii) a promise to replace, maintain or repair an article or any part thereof or to repeat or continue a service until it has achieved a specified result,

if such purported warranty or guarantee or promise is materially misleading or if there is no reasonable prospect that such warranty, guarantee or promise will be carried out;

(ix) materially misleads the public concerning the price at which a product or like products or goods or services, have been or are, ordinarily sold or provided, and, for this purpose, a representation as to price shall be deemed to refer to the price at which the product or goods or services has or have been sold by sellers or provided by suppliers generally in the relevant market unless it is clearly the price at which the product has been sold or services have been provided by the person by whom or on whose behalf the representation is made;

(x) gives false or misleading facts disparaging the goods, services or trade of another person.

Explanation: For the purposes of clause (1), a statement that is -

(a) expressed on an article offered or displayed for sale, or on its wrapper or container; or

(b) expressed on anything attached to, inserted in, or accompanying, an article offered or displayed for sale, or on anything on which the article is mounted for display or sale; or

(c) contained in or on anything that is sold, sent, delivered, transmitted or in any other manner whatsoever made available to a member of the public, shall be deemed to be a statement made to the public by, and only by, the person who had caused the statement to be so expressed, made or contained;

(2) permits the publication of any advertisement whether in any newspaper or otherwise, for the sale of supply at a bargain price, of goods or services that are not intended to be offered for sale or supply at the bargain price, or for a period that is, and in quantities that are, reasonable, having regard to the nature of the market in which the business is carried on, the nature and size of business, and the nature of the advertisement;

Explanation: For the purposes of clause(2),“bargaining price” means

(a) a price that is stated in any advertisement to be a bargain price, by reference to an ordinary price or otherwise, or

(b) a price that a person who reads, hears or sees the advertisement, would reasonably understand to be a bargain price having regard to the prices at which the product advertised or like products are ordinarily sold;

(3) permits -

(a) the offering of gifts, prizes or other items with the intention of not providing them as offered or creating impression that something is being given or offered free of charge when it is fully or partly covered by the amount charged in the transaction as a whole;

(b) the conduct of any contest, lottery, games of chance or skill, for the purpose of promoting, directly or indirectly, the sale, use or supply of any product or any business interest;

<sup>1</sup>[(3A) withholding from the participants of any scheme offering gifts, prizes or other items free of charge, on its closure the information about final results of the scheme.

Explanation: For the purposes of this sub-clause, the participants of a scheme shall be deemed to have been informed of the final results of the scheme where such results are within a reasonable time published, prominently in the same newspapers in which the scheme was originally advertised.]

(4) permits the sale or supply of goods intended to be used, or are of a kind likely to be used, by consumers, knowing or having reason to believe that the goods do not comply with the standards prescribed by competent authority relating to performance, composition, contents, design, constructions, finishing or packaging as are necessary to prevent or reduce the risk of injury to the person using the goods;

(5) permits the hoarding or destruction of goods, or refuses to sell the goods or to make them available for sale or to provide any service, if such hoarding or destruction or refusal raises or tends to raise or is intended to raise, the cost of those or other similar goods or services.

<sup>1</sup>[(6) manufacture of spurious goods or offering such goods for sale or adopting deceptive practices in the provision of services.

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

(2) Any reference in this Act to any other Act or provision thereof which is not in force in any area to which this Act applies shall be construed to have a reference to the corresponding Act or provision thereof in force in such area.

### **COMMENTS**

Sec. 2(1)(a)

Laboratory, a derivative from the Latin Laborariosus, means a room or building fitted out for scientific experiments, research, teaching, or the manufacture of drugs and chemicals.

Sec. 2(1)(b)

The definition under sec. 2(1)(b) includes three categories, first being “consumer” as defined under the Act; secondly, any voluntary consumer association registered under the Companies Act, 1956 or under any other law, and thirdly, either the Central or the State Government. Thus a complainant must either be a consumer of goods or services, barring voluntary consumer associations and the government whether the State or Central. – Inderjit Kumar v. Haryana State Electricity Board (1991) 1 CPJ 115.

Sec. 2(1)(c)

Where a cause of action has already been adjudicated upon, the same cause of action cannot be agitated once again before a court of law or other adjudicating forum. Such a principle is enunciated to obviate multiplicity of litigation. Though all the provisions of Code of Civil Procedure are not having their application while a case is being governed by consumer forum yet the sound principles of law and procedure embodied under Code of Civil Procedure are followed by the forums. – Branch Manager, LIC of India v. Smt. Zareena Sulaiman 1995 (1) CPJ 4.

Sec. 2(1)(d)

In order to satisfy the requirement of sec. 2(1)(d) there must have been transaction of buying goods for consideration. The transaction of sale and purchase must be complete transaction. The person who only enters into an agreement for purchasing the goods does not fall in the scope of said definition. Under clause (II) of Sec. 2(d) in order to become a consumer a person has to satisfy the three conditions: (I) the service should have been rendered to him, (II) the service should have been hired by him, (III) he should have paid the consideration for hiring the service, in accordance with the manner laid down under sec. 2(1)(d)(II) of the Act.

Consumer Protection Act does not define the term “goods” definition of which is imported from the Sale of Goods Act, S.2(7) of which defines goods “as every kind of moveable property other than actionable claims and money; and includes stock and shares, growing crop, grass and things attached to or forming part of land which are agreed to be severed before sale or under the contract of sale”.

Thus the goods means every kind of moveable property except actionable claim and money. If the shares and stock which represent the proprietary interest in the property of a company are considered to be movable properties, there is no ground to exclude the debentures because debenture is a transferable movable property. Hence the holders of the debentures are entitled to get the benefit of the Consumer Protection Act. – Kartik Magenlal Padia v. Pratap Rajasthan Special Steel Ltd. 1992 (1) CPR 222.

Where services are rendered at a government hospital on payment of charges and also free of charges, the free service also comes under “service’ as defined in Sec. 2(1)(o) of the Act and the person availing of such service is “consumer” within the meaning of the Act, entitled to file complaint thereunder. – Sukhwarsha Rani v. General Hospital, through its Medical Superintendent & Others 2000 (1) CPR 337 (Chd-UTCDRC), following Indian Medical Association v. V.P. Shanta 1995 (3) CPR 412 (SC)

A customer of a bank is a consumer within the meaning of s. 2(1)(d) entitled to seek compensation, and the bank is liable for deficiency in service. – Vimal Chandra Grover v. Bank of India (2002) 110 Comp. Cas. 499 (SC).

Sc. 2(1)(e)

In case the appellant and the respondent enter into contract and according to the terms of the contract appellant has to supply some iron rods to the respondent at a fixed rate and quantity, the matter is purely one of the description of breach of contract. In no way it amounts to consumer dispute as envisaged by the Consumer Protection Act. The complainant in the instant case must approach the civil court. – Suraj Steel Hazaribagh v. R.P. Sharma 1991 (1) CPR 331.

In case the respondent does not pay to the petitioner the amount due by way of pension and the petitioner has served the respondent such dispute, as the petitioner is not a consumer, would not amount to consumer dispute. – Ch. Veerabhadraya v. Secretary, Andhra Pradesh Residential Educational Institutions Society 1992 (3) CPJ 3.

Where the claim of insurance is repudiated by the opposite party, that would amount to consumer dispute as defined under s. 2(1)(e) of the Act. – N.G.Rao v. Divisional Manager, National Insurance Co. Ltd. 1993 (2) CPJ 641.

## Sec. 2(1)(f)

There are two aspects regarding quality, quantity, potency, purity or standard as mentioned in the definition. First, the same may either be required to be maintained by any law or rules for the time being in force. Secondly, where there is no such statutory mandate, then in the alternative what is claimed by the trader in relation to any such goods. The term “defect” is defined as regards the standard required to be maintained by law or in the alternative as claimed by trader expressly or impliedly in any manner whatsoever. – Chaman Singh v. German Remedies 1992 (1) CPR 603.

It is not necessary under the Act that there must be any manufacturing defect in the vehicle sold to the purchaser. It is enough that there are defects as defined in s. 2(1)(b) as any fault, imperfection or shortcoming in the quality, quantity, potency, purity or standard which is required to be maintained by or under any law for the time being in force or as is claimed by the trader in any manner whatsoever in relation to any goods.

## Sec. 2(1)(g)

Deficiency like any fault, imperfection, shortcoming or inadequacy in the quality, nature, and manner of performance, which is required to be maintained under any law or which have been undertaken to be performed must be shown and proved. When the potential consumer performs his part of contract but the other party does not accept the offer or may refuse to grant the services, the question of deficiency in service arises only when the Commission concludes that non-extending service is itself a deficiency. – Gujarat Electricity Board v. Suleman Mithabhai 1993 (2) CPR 294.

## Sec. 2(1)(i)

As per s. 2(1)(i) goods means goods as defined in Sale of Goods Act, 1930. Sec. 2(7) of the Sale of Goods Act defines goods as –

“Goods means every kind of moveable property other than actionable claims and money and includes stocks and shares, growing crops, grass and things attached to or forming part of the land which are agreed to be severed before sale or under contract of sale.

The expression “sale of goods” is a composite expression consisting of various ingredients or elements. Thus, there are the elements of a bargain or contract of sale, payment or promise of payment of price, the delivery of goods and the actual passing of the title and each one of them is essential to a transaction of sale, though the sale is not completed or concluded unless the purchaser becomes the owner of the property. – Poppat Lal Shah v. State of Madras AIR 1953 SC 274.

## Sec. 2 (1)(j)

Sec. 2(1)(j) defines the word “trader” which include manufacturer. In case vehicle has any defect it is the liability of the manufacturer but where excess price is recovered it is only the dealer to bear the liability for it is his own act and not that of the manufacturer. – Mahindra & Mahindra Ltd. v. Raj Motors 1992 (2) CPR 518.

## Sec. 2(1)(m)

The word “person” has to be given its plain meaning unless it leads to absurdity or is susceptible of another meaning and if no such alternative construction is possible, the ordinary rule of literal construction must be adopted. Definition of the term person under sec. 2(1)(m) is not exhaustive. Sec. 3(42) of General Clauses Act, 1897 defines “person” as person shall include any company or association or body of individuals, whether incorporated or not”, hence within the term “person” even a company falls. – Rambal Engineering Products (P) Ltd. v. Patel Roadways Ltd. 1994 (1) CPR 559.

## Sec. 2(1)(o)

The word “service” has to be construed in the context of the definition of the words “consumers”, “restrictive trade practices” and “unfair trade practices” as also the nature of constitution, the powers and the summary adjudicatory procedures prescribed under the Act and the need to read the provisions in such a way which would promote its constitutionality than expose the provisions to be susceptible to the attack of unconstitutionality. Therefore, the words “consumers” and “service” defined under sec. 2(1)(d) and (o) respectively should be construed to comprehend consumer of services of commercial and trade oriented nature only in the context of an unfair trade or restrictive trade practice and not otherwise. – Dr. C.S. Subramanian v. Kumarasamy (1994) 2 CTJ 294.

Where services are rendered at a government hospital on payment of charges and also free of charges, the free service also comes under “service” as defined in sec. 2(1)(o) of the Act and the person availing of such service is “consumer” within the meaning of the Act, entitled to file complaint thereunder. – Sukhwarsha Rani v. General Hospital, through its Medical Superintendent & Others 2000 (1) CPR 337 (Chd-UTCDRC), following Indian Medical Association v. V.P. Shanta 1995 (3) CPR 412 (SC).

## Sec. 2(1)(q)

The definition of “complaint” and “consumer” makes it apparent that basic privity of contract is between the consumer buying the goods for consideration and the trader selling them either as a seller or distributor of the goods. It can well be imagined that purchaser does not even know who the manufacturer is.

In such cases the trader becomes the necessary party and in case of filing of complaint various relief may be claimed against him as laid down under the Act. It is not the requirement of the Act nor the Rules framed thereunder that simultaneous with the trader, manufacturer as well must be made a party in case the goods so sold suffer any defect. – Chaudhary Automobiles v. Anil Kumar 1991 (1) CPR 470.

Trader is respecting goods and not respecting service which is made clear by the definition itself laying down trader in relation to any goods is a person selling or distributing goods for sale and within it is included the manufacturer of the goods and in case the goods are sold or distributed in package, packer of the goods. – H.K. Purohit v. Jodhpur University 1992 (2) CPR 530.

Sec. 2(1)(r)

Where the fee is charged but no service rendered or service is to be provided not at present but in future and which has no relation with the present, that may amount to unfair trade practice. – Champaben Babulal v. C.U.Shah Medical Center 1992 (3) CPJ 388.

Where a trader intentionally delays the delivery of any goods to the consumer, because of which consumer suffers, it shall amount to “unfair trade practice”. – Om Prakash v. Asst. Engineer, Haryana Agro Industries Corporation Ltd. 1994 (2) CPJ 1.

3. Act not in derogation of any other law

The provisions of this Act shall be in addition to and not in derogation of the provisions of any other law for the time being in force.

### **COMMENTS**

The provisions of the Act are in addition and not in derogation of the provisions of any other law for the time being in force. Manifestly, provisions of the Act grant additional remedy to the consumers but where the remedy itself is barred by some provisions of some other Act then the remedy which the consumer prays cannot be granted by the various forums constituted under the Act. – Presidency Post Master v. Dr. V.Shanker Rao 1993(2) CPJ 141.

Where the additional rights and remedies are granted to the consumers by the act itself, courts are not to interpret the same in such a manner as to cut and abridge the scope thereof. Rights and remedies under the Act cannot be curbed either by statutory arbitration provision contained in an earlier law or by some arbitration agreement entered into by the parties themselves. If that is not so, not only the scope of the Act would be entailed but by introducing arbitration

clause whole of the Act would be rendered inapplicable. – Jagdamba Rice Mills v. Union of India 1991 (1) CPJ 273.

## **CHAPTER II CONSUMER PROTECTION COUNCILS**

### 4. The Central Consumer Protection Council

(1) The Central Government <sup>1</sup>[shall, by notification, establish with effect from such date as it may specify in such notification, a council to be known as the Central Consumer Protection Council (hereinafter referred to as the Central Council).

(2) The Central Council shall consist of the following members, namely,-

(a) the Minister in charge of <sup>2</sup>[consumer affairs] in the Central Government, who shall be its Chairman, and

(b) such number of other official or non-official members representing such interests as may be prescribed.

### 5. Procedure for meetings of the Central Council

(1) The Central Council shall meet as and when necessary, but <sup>2</sup>[at least one meeting] of the council shall be held every year.

(2) The Central Council shall meet at such time and place as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribed.

### 6. Objects of the Central Council

The objects of the Central Council shall be to promote and protect the rights of the consumers such as –

(a) the right to be protected against the marketing of goods <sup>3</sup>[and services] which are hazardous to life and property;

(b) the right to be informed about the quality, quantity, potency, purity, standard and price of goods <sup>2</sup>[ or services, as the case may be], so as to protect the consumer against unfair trade practices;

(c) the right to be assured, wherever possible, access to a variety of goods and services at competitive prices;

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1. Substituted for “may” vide Consumer Protection(Amendment)Act, 2002.

2. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.

3. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.



- (d) the right to be heard and to be assured that consumers' interests will receive due consideration at appropriate forums;
- (e) the right to seek Redressal against unfair trade practices <sup>1</sup>[or restrictive trade practices] or unscrupulous exploitation of consumers; and
- (f) the right to consumer education.

## 7. The State Consumer Protection Councils

(1) The State Government <sup>1</sup>[shall], by notification, establish with effect from such date as it may specify in such notification, a council to be known as the Consumer Protection Council (hereinafter referred to as the State Council).

<sup>2</sup>[(2) The State Council shall consist of the following members, namely, -

(a) the Minister in-charge of consumer affairs in the State Government who shall be its Chairman;

(b) such number of other official or non-official members representing such interests as may be prescribed by the State Government.

<sup>3</sup>[(c) such number of other official or non-official members, not exceeding ten, as may be nominated by the Central Government.]

(3) The State Council shall meet as and when necessary but not less than two meetings shall be held every year.

(4) The State Council shall meet at such time and place as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribed by the State Government.

## 8. Objects of the State Council

The objects of every State Council shall be to promote and protect within the State the rights of the consumers laid down in clauses (a) to (f) of section 6.

### <sup>3</sup>[8A. The District Consumer Protection Council

(1) The State Government shall establish for every district, by notification, a council to be known as the District Consumer Protection Council with effect from such date as it may specify in such notification.

(2) The District Consumer Protection Council (hereinafter referred to as the District Council) shall consist of the following members, namely:-

(a) the Collector of the District (by whatever name called), who shall be its Chairman; and

(b) such number of other official and non-official members representing such interests as may be prescribed by the State Government.

(3) The District Council shall meet as and when necessary but not less than two meetings shall be held every year.

(4) The District Council shall meet as such time and place within the district as the Chairman may think fit and shall observe such procedure in regard to the transaction of its business as may be prescribed by the State Government.

#### 8B. Objects of the District Council

The objects of every District Council shall be to promote and protect within the district the rights of the consumers laid down in clauses (a) to (f) of section 6.]

### **CHAPTER III** CONSUMER DISPUTES REDRESSAL AGENCIES

#### 9. Establishment of Consumer Disputes Redressal Agencies

There shall be established for the purposes of this Act, the following agencies, namely, -

(a) a Consumer Disputes Redressal Forum to be known as the “District Forum” established by the State Government <sup>1[\*\*\*]</sup> in each District of the State by notification:

<sup>2</sup>[PROVIDED that the State Government may, if it deems fit, establish more than one District Forum in a District;

(b) a Consumer Disputes Redressal Commission to be known as the “State Commission” established by the State Government <sup>1[\*\*\*]</sup> in the State by notification; and

(c) a National Consumer Disputes Redressal Commission established by the Central Government by notification.

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1. Substituted for “may” vide Consumer Protection (Amendment) Act, 2002.

2. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.

3. Inserted vide Consumer Protection (Amendment) Act, 2002.

### COMMENTS

Though District Forum, State Commissions and National Commissions appointed under the Act are conferred with some of the powers of a civil court, yet they in no sense can be termed as court. They are quasi-judicial tribunals existing to provide speedy and inexpensive remedies to the aggrieved consumers in case of disputes which may take place between the consumers and supplier of goods and service. While approaching the Redressal agencies, it is not required to pay court fee or to follow the rigid procedure of a court nor is it needed that the complaint be moved by the complainant himself for his cause, it may be presented by any recognized consumers' association. In the case of a complaint wherein large number of consumers are interested, the moving of the complaint can be by one or more of them and even the Central Government or the State Government are authorized to approach the Redressal agencies on behalf of the consumer. – Laxmi Engineering works V. P.S.G. Industrial Institute 1995 (2) CPJ (1).

#### 10. Composition of the District Forum

<sup>3</sup>[(1) Each District Forum shall consist of –

(a) a person who is, or has been, or is qualified to be a District Judge, who shall be its President;

<sup>4</sup>[(b) two other members, one of whom shall be a woman, who shall have the following qualifications, namely; -

- (i) be not less than thirty-five years of age,
- (ii) possess a bachelor's degree from a recognized university,
- (iii) be persons of ability, integrity and standing, and have adequate knowledge and experience of at least ten years in dealing with problems relating to economics, law,

Commerce, accountancy, industry, public affairs or administration:

PROVIDED that a person shall be disqualified for appointment as member if he –

(a) has been convicted and sentenced to imprisonment for an offence which, in the opinion of the State Government, involves moral turpitude; or

(b) is an undischarged insolvent; or

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1. Omitted by Act 50 of 1993, w.e.f. 18.06.1993.

2. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.

3. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.

4. Substituted vide Consumer Protection (Amendment) Act, 2002.

(c) is of unsound mind and stands so declared by a competent court; or

(d) has been removed or dismissed from the service of the Government or a body corporate owned or controlled by the Government; or

(e) has, in the opinion of the State Government, such financial or other interest as is likely to affect prejudicially the discharge by him of his functions as a member; or

(f) has such other disqualifications as may be prescribed by the State Government.]

<sup>1</sup>[(1A) Every appointment under sub-section (1) shall be made by the State Government on the recommendation of a selection committee consisting of the following, namely, -

- (i) the President of the State Commission – Chairman,
- (ii) Secretary, Law Department of the State – Member,
- (iii) Secretary in-charge of the Department dealing with consumer affairs in the State-Member:

<sup>2</sup>[PROVIDED that where the President of the State Commission is, by reason of absence or otherwise, unable to act as Chairman of the Selection Committee, the State Government may refer the matter to the Chief Justice of the High Court for nominating a sitting Judge of that High Court to act as Chairman.]

<sup>3</sup>[(2) Every member of the District Forum shall hold office for a term of five years or up to the age of sixty-five years, whichever is earlier:

PROVIDED that a member shall be eligible for re-appointment for another term of five years or up to the age of sixty-five years, whichever is earlier, subject to the condition that he fulfils the qualifications and other conditions for appointment mentioned in clause (b) of sub-section (1) and such reappointment is also made on the basis of the recommendation of the Selection Committee:

PROVIDED FURTHER that a member may resign his office in writing under his hand addressed to the State Government and on such resignation being accepted, his office shall become vacant and may be filled by appointment of a person possessing any of the qualifications mentioned in sub-section (1) in relation to the category of the member who is required to be appointed under the provisions of sub-section (1A) in place of the person who has resigned:

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1. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.
  2. Inserted vide Consumer Protection (Amendment) Act, 2002.
  3. Substituted, *ibid*.

PROVIDED ALSO that a person appointed as the President or as a member, before the commencement of the Consumer Protection (Amendment) Act, 2002, shall continue to hold such office as President or member, as the case may be, till the completion of his term.]

(3) The salary or honorarium and other allowances payable to, and the other terms & conditions of service of the members of the District Forum shall be such as may be prescribed by the State Government:

<sup>1</sup>[PROVIDED that the appointment of a member on whole-time basis shall be made by the State Government on the recommendation of the President of the State Commission taking into consideration such factors as may be prescribed including the work load of the District Forum.]

### **COMMENTS**

Sec. 10 empowers the State Government to nominate a person to act as the President of the District Forum provided he is or has been or is qualified to be a District Judge. But where there is no nomination of the president of the District Forum by the State Government, it would not mean that District Judge would automatically become the President of the District Forum. Appointment of the District Judge as President of the Forum is not persona grata. – Sudha Industries, Dal Mill Owner v. 1<sup>st</sup> Additional District and Sessions Judge 1992 (1) CPR 767.

Remedy lies under art. 226 of the Constitution of India to move the High Court so that “mandamus” is issued, where the officer concerned does not act in accordance with law or has acted in excess of his jurisdiction. – Nirmal Taneja v. Calcutta District Forum 1992 (2) CPJ 591.

#### 11. Jurisdiction of the District Forum

(1) Subject to the other provisions of this Act, the District Forum shall have jurisdiction to entertain complaints where the value of the goods or services and the compensation, if any, claimed <sup>2</sup>[does not exceed rupees <sup>3</sup>(twenty lakhs)].

(2) A complaint shall be instituted in a District Forum within the local limits of whose jurisdiction -

(a) the opposite party or each of the opposite parties, where there are more than one, at the time of the institution of the complaint, actually and voluntarily resides or <sup>2</sup>[carries on business, or has a branch office or] personally works for gain; or

(b) any of the opposite parties, where there are more than one, at the time of the institution of the complaint, actually and voluntarily resides or <sup>2</sup>[carries on business, or has a branch office or] personally works for gain:

PROVIDED that in such case either the permission of the District Forum is given, or the opposite parties who do not reside, or <sup>2</sup>[carry on business, or have a branch office, or personally work for gain, as the case may be, acquiesce in such institution; or

(c) the cause of action, wholly or in part, arises.

### **COMMENTS**

While entertaining complaints, District Forum and the State Commission must not entertain the complaints meant solely to cause harassment to the opponent more so when the entertainment of the writ petition by the High Court is with restraint. – A.V. George Kutty v. State of Kerala AIR 1994 Ker 19. In case a writ of certiorari is moved it is within the power of the High Court to enter into the question to see if the authority entertaining the matter was empowered to entertain that as such and to take decision upon the question pertaining to initial lack of jurisdiction. – Calcutta Metropolitan Development Authority v. Union of India AIR 1993 Cal. 4.

In case the matter involves complicated question of law and facts, matter must be heard by the civil court and not by Consumer Forum. – Ghanshyambhai Bahecharbhai Patel v. New India Assurance Co. 1993 (1) CPR 571.

Pendency of criminal case on the same issue does not bar jurisdiction of the Forum to entertain a complaint under Consumer Protection Act alleging negligence or deficiency in service as subjudice, the subject-matter and parties being different, and the decision of the criminal court not being binding on the Forum and vice versa. – Smt. Anuradha Kapil v. Dr. Suresh 2001 (1) CPR 336 (MP-SCDRC).

Questions requiring consideration of voluminous evidence and examination of expert witnesses cannot be entertained by the Forum. – Smt. Supriti Modak v. Dr. Gokul Ch. Modak 2001 (2) CPJ 219 (WB-SCDRC).

<sup>1</sup>[12. Manner in which complaint shall be made

(1) A complaint in relation to any goods sold or delivered or agreed to be sold or delivered or any service provided or agreed to be provided, may be filed with a District Forum, by -

(a) the consumer to whom such goods are sold or delivered or agreed to be sold or delivered or such service provided or agreed to be provided;

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

2. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.

3. Substituted for “five lakhs” vide Consumer Protection (Amendment) Act, 2002.

(b) any recognized consumer association whether the consumer to whom the goods sold or delivered or agreed to be sold or delivered or service provided or agreed to be provided is a member of such association or not; or

(c) one or more consumers, where there are numerous consumers having the same interest, with the permission of the District Forum, on behalf of, or for the benefit of, all consumers so interested; or

(d) the Central Government or the State Government, as the case may be, either in its individual capacity or as a representative of interests of the consumers in general.

(2) Every complaint filed under sub-section (1) shall be accompanied with such amount of fee and payable in such manner as may be prescribed.

(3) On receipt of a complaint made under sub-section (1), the District Forum may, by order, allow the complaint to be proceeded with or rejected:

PROVIDED that a complaint shall be rejected under this sub-section unless an opportunity of being heard has been given to the complainant:

PROVIDED FURTHER that the admissibility of the complaint shall ordinarily be decided within twenty-one days from the date on which the complaint was received.

(4) Where a complaint is allowed to be proceeded with under sub-section (3), the District Forum may proceed with the complaint in the manner provided under this Act.

PROVIDED that where a complaint has been admitted by the District Forum, it shall not be transferred to any other court or tribunal or any authority set-up by or under any other law for the time being in force.

Explanation: For the purposes of this section, “recognized consumer association” means any voluntary consumer association registered under the Companies Act, 1956 (1 of 1956), or any other law for the time being in force.]

### **COMMENTS**

It is not the requirement that drafting of the complaint must be like that of a plaint to be moved in Civil Court. A complaint is with the simple purpose of conveying why, how and on what basis damages have been claimed. In case of claim for some special damages, necessary particulars are essentially to be served to the opposite party. – Nagar Palika Nigam v. Ravikant Pandey 1991 (1)

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1. Substituted vide Consumer Protection (Amendment) Act, 2002.

CPJ 400. In case the Consumers Forum detects some deficiency in service from the fact placed in the complaint, though such deficiency is not specially formulated in the complaint by the complainant, as the Consumer Forum is meant to protect the interest of the aggrieved, it would be well within its jurisdiction to take cognizance suo motu of any deficiency in service so noticed by them or to take cognizance of any unjust reduction in the amount that is payable to the complainant. It must at the same time not be forgotten that the opponent is given the opportunity of defence and justify its action. – United India Insurance Co. Ltd. v. Mohan Lal & Sons 1992 (1) CPR 364.

13. <sup>1</sup>[Procedure on admission of complaint]

(1) The District Forum shall, <sup>2</sup>[on admission of a complaint,] if it relates to any goods –

<sup>3</sup>[(a) refer a copy of the admitted complaint, within twenty-one days from the date of its admission to the opposite party mentioned in the complaint directing him to give his version of the case within a period of thirty days or such extended period not exceeding fifteen days as may be granted by the District Forum;]

(b) where the opposite party on receipt of a complaint referred to him under clause (a) denies or disputes the allegations contained in the complaint, or omits or fails to take any action to represent his case within the time given by the District Forum, the District Forum shall proceed to settle the consumer dispute in the manner specified in clauses (c) to (g);

(c) where the complaint alleges a defect in the goods which cannot be determined without proper analysis or test of the goods, the District Forum shall obtain a sample of the goods from the complainant, seal it and authenticate it in the manner prescribed and refer the sample so sealed to the appropriate laboratory along with a direction that such laboratory make an analysis with a view to finding out whether such goods suffer from any defect alleged in the complaint or suffer from any other defect and to report its findings thereon to the District Forum within a period of forty-five days of the receipt of the reference or within such extended period as may be granted by the District Forum;

(d) before any sample of the goods is referred to any appropriate laboratory under clause (c), the District Forum may require the complainant to deposit to the credit of the Forum such fees as may be specified, for payment to the appropriate laboratory for carrying out the necessary analysis or test in relation to the goods in question;

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1. Substituted vide Consumer Protection (Amendment) Act, 2002.

2. Substituted for “on receipt of a complaint”, *ibid.*

3. Substituted, *ibid.*



(e) the District Forum shall remit the amount deposited to its credit under clause (d) to the appropriate laboratory to enable it to carry out the analysis or test mentioned in clause (c) and on receipt of the report from the appropriate laboratory, the District Forum shall forward a copy of the report along with such remarks as the District Forum may feel appropriate to the opposite party;

(f) if any of the parties disputes the correctness of the findings of the appropriate laboratory, or disputes the correctness of the methods of analysis or test adopted by the appropriate laboratory, the District Forum shall require the opposite party or the complainant to submit in writing his objections in regard to the report made by the appropriate laboratory;

(g) the District Forum shall thereafter give a reasonable opportunity to the complainant as well as the opposite party of being heard as to the correctness or otherwise of the report made by the appropriate laboratory and also as to be objection made in relation thereto under clause (f) and issue an appropriate order under section 14.

(2) The District Forum shall, if the <sup>1</sup>[complaints admitted] by it under section 12 relates to goods in respect of which the procedure specified in sub-section (1) cannot be followed, or if the complaint relates to any services, -

(a) refer a copy of such complaint to the opposite party directing him to give his version of the case within a period of thirty days or such extended period not exceeding fifteen days as may be granted by the District Forum;

(b) where the opposite party, on receipt of a copy of the complaint, referred to him under clause (a) denies or disputes the allegations contained in the complaint, or omits or fails to take any action to represent his case within the time given by the District Forum, the District Forum shall proceed to settle the consumer dispute, -

(i) on the basis of evidence brought to its notice by the complainant and the opposite party, where the opposite party denies or disputes the allegation contained in the complaint, or

(ii) <sup>2</sup>[ex parte] on the basis of evidence brought to its notice by the complainant where the opposite party omits or fails to take any action to represent his case within the time given by the Forum.

<sup>2</sup>[(c) where the complainant fails to appear on the date of hearing before the District Forum, the District Forum may either dismiss the complaint for default or decide it on merits.

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1.Substituted for "complaint received" vide Consumer Protection (Amendment) Act, 2002

2. Inserted *ibid*.

(3) No proceedings complying with the procedure laid down in sub-sections (1) and (2) shall be called in question in any court on the ground that the principles of natural justice have not been complied with.

<sup>1</sup>[(3A) Every complaint shall be heard as expeditiously as possible and endeavour shall be made to decide the complaint within a period of three months from the date of receipt of notice by opposite party where the complaint does not require analysis or testing of commodities and within five months if it requires analysis or testing of commodities:

PROVIDED that no adjournment shall be ordinarily granted by the District Forum unless sufficient cause is shown and the reasons for grant of adjournment have been recorded in writing by the Forum:

PROVIDED FURTHER that the District Forum shall make such orders as to the costs occasioned by the adjournment as may be provided in the regulations made under this Act:

PROVIDED ALSO that in the event of a complaint being disposed of after the period so specified, the District Forum shall record in writing, the reasons for the same at the time of disposing of the said complaint.

(3B) Where during the pendency of any proceeding before the District Forum, it appears to it necessary, it may pass such interim order as is just and proper in the facts and circumstances of the case.]

(4) For the purposes of this section, the District Forum shall have the same powers as are vested in a Civil Court under the Code of Civil Procedure, 1908 (5 of 1908) while trying a suit in respect of the following matters, namely, -

- (i) the summoning and enforcing attendance of any defendant or witness and examining the witness on oath;
- (ii) the discovery and production of any document or other material object producible as evidence;
- (iii) the reception of evidence on affidavits;
- (iv) the requisitioning of the report of the concerned analysis or test from the appropriate laboratory or from any other relevant source;
- (v) issuing of any commission for the examination of any witness; and
- (vi) any other matter which may be prescribed.

(5) Every proceeding before the District Forum shall be deemed to be a judicial proceeding within the meaning of sections 193 and 228 of the Indian Penal Code (45 of 1860), and the District Forum shall be deemed to be a civil court for the purposes of section 195 and Chapter XXVI of the Code of Criminal Procedure, 1973 (2 of 1974).

<sup>2</sup>[(6) Where the complainant is a consumer referred to in sub-clause (iv) of clause (b) of sub-section (1) of section 2, the provisions of Rule 8 of Order I of Schedule I to the Code of Civil Procedure, 1908 (5 of 1908) shall apply subject to the modification that every reference therein to a suit or decree shall be construed as a reference to a complaint or the order of the District Forum thereon.]

<sup>1</sup>[(7) In the event of death of a complainant who is a consumer or of the opposite party against whom the complaint has been filed, the provisions of Order XXII of the First Schedule to the Code of Civil Procedure, 1908 (5 of 1908) shall apply subject to the modification that every reference therein to the plaintiff and the defendant shall be construed as reference to a complainant or the opposite party, as the case may be.]

### **COMMENTS**

Sec. 13 mentions the procedure the District Forum has to follow in case a complaint is moved before it. Sub-s. (4) of the said section confers the similar powers with the District Forum as are vested in the civil court under Code of Civil Procedure, 1908, as regards: (1) summoning and enforcing attendance of any defendant or witness and examining the witness on oath, (2) the discovery and production of any document or other material objects producible as evidence, (3) the reception of evidence on affidavits, (4) the requisitioning of the report of the concerned analysis or test from the appropriate laboratory or from any other relevant source, (5) issuing of any commission for the examination of any witness, and (6) any other matter which may be prescribed. Sec. 18 permits the application of the above provisions of the Code of Civil Procedure to the State Commission and in case of non-compliance with the Order of the Commission, Commission is given the power to impose sentence of imprisonment or of fine by s.27 of Consumer Protection Act. – *Dhami Dhar v. Air Mauritius* 1992 (1) CPR 500.

Provision of 30 days time with provision for extension by 15 days as provided in s.13(2)(a) for filing reply to complaint is not mandatory, but directory.

The provision is procedural in nature. It is also clear that with a view to achieve the object of the enactment, that there may be speedy disposal of such cases, that it has been provided that reply is to be filed within 30 days and the extension of time may not exceed 15 days. This provision envisages that proceedings may not be prolonged for a very long time without the opposite party having filed his reply. No penal consequences have however been provided incase extension of time exceeds 15 days. Therefore, it could not be said that any substantive right accrued in favour of the appellant or there was any kind of

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

2. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.

bar of limitation in filing of the reply within extended time though beyond 45 days in all. The reply is not necessarily to be rejected. All facts and circumstances of the case must be taken into account. – Topline Shoes Ltd. V. Corporation Bank (2002) 111 Comp. Cas. 515 (SC).

On a question whether a second complainant would be maintainable in the event of dismissal of the first complaint, the Supreme Court observed that justice cannot be denied by the rule of technicality. It held that the Code of Civil Procedure can be applied to proceedings under the Consumer Protection Act only to a limited extent, and the Act being enacted for protection of consumers, the interest of justice cannot be defeated by a rule of technicality. – New India Assurance Co. v. Srinivasan (2000) 2 CPR 27 (SC).

#### 14. Finding of the District Forum

(1) If, after the proceeding conducted under section 13, the District Forum is satisfied that the goods complained against suffer from any of the defects specified in the complaint or that any of the allegations contained in the complaint about the services are proved, it shall issue an order to the opposite party directing him to <sup>1</sup>[do] one or more of the following things, namely, -

- (a) to remove the defect pointed out by the appropriate laboratory from the goods in question;
- (b) to replace the goods with new goods of similar description which shall be free from any defect.
- (c) to return to the complainant the price, or, as the case may be, the charges paid by the complainant;
- (d) to pay such amount as may be awarded by it as compensation to the consumer for any loss or injury suffered by the consumer due to the negligence of the opposite party;

<sup>1</sup>[PROVIDED that the District Forum shall have the power to grant punitive damages in such circumstances as it deems fit.]

<sup>2</sup>[(e) to remove the defects<sup>1</sup>[in goods]or deficiencies in the services in question;

- (f) to discontinue the unfair trade practice or the restrictive trade practice or not to repeat them;
- (g) not to offer the hazardous goods for sale;
- (h) to withdraw the hazardous goods from being offered for sale;

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1. Substituted by Act 50 of 1993, w.e.f. 18.06.1993

<sup>1</sup>[(ha) to cease manufacture of hazardous goods and to desist from offering services which are hazardous in nature;

(hb) to pay such sum as may be determined by it if it is of the opinion that loss or injury has been suffered by a large number of consumers who are not identifiable conveniently:

PROVIDED that the minimum amount of sum so payable shall not be less than five per cent of the value of such defective goods sold or service provided, as the case may be, to such consumers:

PROVIDED FURTHER that the amount so obtained shall be credited in favour of such person and utilized in such manner as may be prescribed;

(hc) to issue corrective advertisement to neutralize the effect of misleading advertisement at the cost of the opposite party responsible for issuing such misleading advertisement.]

(i) to provide for adequate costs to parties]

<sup>3</sup>[(2) Every proceeding referred to in sub-section (1) shall be conducted by the President of the District Forum and at least one member thereof sitting together:

<sup>4</sup>[PROVIDED that where a member, for any reason, is unable to conduct a proceeding till it is completed, the President and the other member shall continue the proceeding from the stage at which it was last heard by the previous member.]

(2A) Every order made by the District Forum under sub-section (1) shall be signed by its President and the member or members who conducted the proceeding:

PROVIDED that where the proceeding is conducted by the President and one member and they differ on any point or points, they shall state the point or points on which they differ and refer the same to the other member for hearing on such point or points and the opinion of the majority shall be the order of the District Forum.

(3) Subject to the foregoing provisions, the procedure relating to the conduct of the members of the District Forum, its sittings and other matters shall be such as may be prescribed by the State Government.

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

2. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.

3. Substituted by Act 34 of 1991, w.e.f. 15.06.1991.

4. Substituted vide Consumer Protection (Amendment) Act, 2002.

### **COMMENTS**

Award of compensation must be based upon the quantification of damages and not arbitrarily where the opposite party is negligent and the negligence results in loss or injury which the consumer suffers, the compensation is awarded. Compensation has to be quantified on a rational basis after considering the material that may be produced before the adjudicating forum showing the extent of injury suffered and the manner in which and the extent to which the monetary loss had been caused to the complaint. – Devanand Gehlot v. Rajasthan Patrika Ltd. 1991 (1) CPR 526.

Where the District Forum or the State Commission reaches the satisfaction that the goods are defective as mentioned in the complaint or the service is deficient as alleged, then and only then an order directing the opposite party to do one or more of the specified things in s. 14 can be made. In case the allegations or any of them as made in the complaint are proved, the District Forum or State Commission is to record the finding to that effect. The decision must clearly mention the allegation and the evidentiary material supporting it and whether the allegation is established or not. Though the Redressal agencies under the Act are not civil court in strict sense yet they are quasi judicial in nature and every order quasi judicial in nature must be supported by reasons telling how the forum drew the conclusion more so where there is the provision for appeal. – State Bank of India v. Dharmadas Pal 1995 (1) CPR 832.

Sub-s. (3) suggests that the power to make rules has been made subject to sub-sections (1), (2) and (2A). Accordingly, rules can be made in exercise of the said power only in a manner which is consistent with the said sub-sections. Otherwise, the rules would be ultra-vires and void to the extent the same are inconsistent with the said sub-sections. – Murali Udyog Ltd. v. V.K. Jain (1991) 1 CPR 162 (NC).

#### 15. Appeal

Any person aggrieved by an order made by the District Forum may prefer an appeal against such order to the State Commission within a period of thirty days from the date of the order, in such form and manner as may be prescribed:

PROVIDED that the State Commission may entertain an appeal after the expiry of the said period of thirty days if it is satisfied that there was sufficient cause for not finding it within that period:

<sup>1</sup>[PROVIDED FURTHER that no appeal by a person, who is required to pay any amount in terms of an order of the District Forum, shall be entertained by the State Commission unless the appellant has deposited in the prescribed manner fifty per cent of that amount or twenty-five thousand rupees, whichever is less].

### **COMMENTS**

The High Court is not a statutory, appellate or revisional authority under the provisions of the Act. An order made by the District Forum is appealable

under s. 15 only before the State Commission. An order passed by the State Commission is appealable only before the National Commission under s. 19 and the order of the National Commission could be challenged in appeal only before the Supreme Court under s. 23. – K.V. Padmanabhan v. Consumer Dispute Redressal Forum, Ernakulam AIR 1992 Ker 179.

Application for condonation of delay in filing appeal not accompanying the delayed appeal was held not fatal by the Supreme Court in State of M.P. v. Pradeep Kumar (2000) 7 SCC 372. In respect of application for condonation of delay by the

## 16. Composition of the State Commission

(1) Each State Commission shall consist of -

(a) a person who is or has been a Judge of a High Court, appointed by the State Government, who shall be its President:

<sup>1</sup>PROVIDED that no appointment under this clause shall be made except after consultation with the Chief Justice of the High Court.

<sup>2</sup>(b) not less than two, and not more than such number of members, as may be prescribed, and one of whom shall be a woman, who shall have the following qualifications, namely:-

(i) be not less than thirty-five years of age;

(ii) possess a bachelor's degree from a recognized university, &

(iii) be persons of ability, integrity and standing, and have adequate knowledge and experience of at least ten years in dealing with problems relating to economics, law, commerce, accountancy, industry, public affairs or administration:

PROVIDED that not more than fifty per cent of the members shall be from amongst persons having a judicial background.

Explanation: For the purposes of this clause, the expression “persons having judicial background” shall mean persons having knowledge and experience for at least a period of ten years as a presiding officer at the district level court or any tribunal at equivalent level:

PROVIDED FURTHER that a person shall be disqualified for appointment as a member if he –

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

department, it was held that departmental delay was not a sufficient cause for condoning the delay. – Jyotsna Arvind Kumar Shah v. Bombay Hospital Trust (1999) III CPJ 1 (SC).

- (a) has been convicted and sentenced to imprisonment for an offence which, in the opinion of the state Government, involves moral turpitude; or
- (b) is an undischarged insolvent; or
- (c) is of unsound mind and stands so declared by a competent court; or
- (d) has been removed or dismissed from the service of the Government of a body corporate owned or controlled by the Government; or
- (e) has, in the opinion of the State Government, such financial or other interest, as is likely to affect prejudicially the discharge by him of his functions as a member; or
- (f) has such other disqualifications as may be prescribed by the State Government.]

<sup>3</sup>[(1A) Every appointment under sub-section (1), shall be made by the State Government on the recommendation of a Selection Committee consisting of the following members, namely: -

- (i) President of the State Commission – Chairman;
- (ii) Secretary of the Law Department of the State – Member;
- (iii) Secretary in-charge of the Department dealing with Consumer Affairs in the State – Member;

PROVIDED that where the President of the State Commission is, by reason of absence or otherwise, unable to act as Chairman of the Selection Committee, the State Government may refer the matter to the Chief Justice of the High Court for nominating a sitting Judge of that High Court to act as Chairman.

(1B) (i)The jurisdiction, powers and authority of the State Commission may be exercised by Benches thereof.

(ii) A Bench may be constituted by the President with one or more members as the President may deem fit.

(iii) If the members of a Bench differ in opinion on any point, the points shall be decided according to the opinion of the majority, if there is a majority, but if the members are equally divided, they shall state the point or points on which they differ, and make a reference to the President who shall either hear the point or points himself or refer the case for hearing on such point or points by one or more or the other members and such point or points shall be decided according to the opinion of the majority of the members who have heard the case, including those who first heard it.]

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1. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.

2. Substituted vide Insurance (Amendment) Act, 2002.

3. Inserted, *ibid*.



(2) The salary or honorarium and other allowances payable to, and the other terms and conditions of service of the members of the State Commission shall be such as may be prescribed by the State Government:

<sup>1</sup>[PROVIDED that the appointment of a member on whole-time basis shall be made by the State Government on the recommendation of the President of the State Commission taking into consideration such factors as may be prescribed including the work load of the State Commission.]

<sup>2</sup>[(3) Every member of the State Commission shall hold office for a term of five years or up to the age of sixty-seven years, whichever is earlier:

PROVIDED that a member shall be eligible for re-appointment for another term of five years or up to the age of sixty-seven years, whichever is earlier, subject to the condition that he fulfils the qualifications and other conditions for appointment mentioned in clause (b) of sub-section (1) and such re-appointment is made on the basis of the recommendation of the Selection Committee.

PROVIDED FURTHER that a person appointed as a President of the State Commission shall also be eligible for re-appointment in the manner provided in clause (a) of sub-section (1) of this section:

PROVIDED ALSO that a member may resign his office in writing under this hand addressed to the State Government and on such resignation being accepted, his office shall become vacant and may be filled by appointment of a person possessing any of the qualifications mentioned in sub-section (1) in relation to the category of the member who is required to be appointed under the provisions of sub-section (1A) in place of the person who has resigned.

(4) Notwithstanding anything contained in sub-section (3), a person appointed as the President or as a member, before the commencement of the Consumer Protection (Amendment) Act, 2002, shall continue to hold such office as President or member, as the case may be, till the completion of his term.]

#### 17. Jurisdiction of the State Commission

<sup>1</sup>[(1)] Subject to the other provisions of this Act, the State Commission shall have jurisdiction –

(a) to entertain –

(i) complaints where the value of the goods or services and compensation, if any, claimed exceeds rupees <sup>2</sup>[twenty lakhs but does not exceed rupees one crore;] and

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

2. Substituted, *ibid*.

(ii) appeals against the orders of any District Forum within the State; and

(b) to call for the records and pass appropriate orders in any consumer dispute which is pending before or has been decided by any District Forum within the State where it appears to the State Commission that such District Forum has exercised a jurisdiction not vested in it by law, or has failed to exercise a jurisdiction so vested or has acted in exercise on its jurisdiction illegally or with material irregularity.

<sup>3</sup>[(2) A complaint shall be instituted in a State Commission within the limits of whose jurisdiction, -

(a) the opposite party or each of the opposite parties, where there are more than one, at the time of the institution of the complaint, actually and voluntarily resides or carries on business or has a branch office or personally works for gain; or

(b) any of the opposite parties, where there are more than one, at the time of the institution of the complaint, actually and voluntarily resides, or carries on business or has a branch office or personally works for gain, provided that in such case either the permission of the State Commission is given or the opposite parties who do not reside or carry on business or have a branch office or personally works for gain, as the case may be, acquiesce in such institution; or

(c) the cause of action, wholly or in part, arises.]

### **COMMENTS**

Within the scope of s. 17(a)(i) two situations are contemplated first being when there is no claim for compensation. In such a case, the determining factor for conferring jurisdiction is the value of goods and services which should exceed Rs.1 Lakh (now five lakhs but does not exceed Rs.20 Lakhs)<sup>4</sup>. Second situation is where the compensation is specifically claimed in the complaint then both the value of the goods and service and the said claim must exceed the pecuniary jurisdiction of Rs.1 Lakh (now five lakhs but does not exceed rupees 20 lakhs) so as to exclude the jurisdiction of District Forum. – Dr. B.S. Gaba v. Steel Authority of India Ltd. 1991 (1) CPJ 631.

The State Commission has no jurisdiction to set aside an ex-parte by it as long as it is reasoned order. If the law does not permit the setting aside of the ex-parte order, the order of State Commission setting aside the ex-parte order cannot be sustained, as there is

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1. Existing section renumbered as sub-section (1) thereof, vide C.P. (Amdt.) Act, 2002.

2. Substituted for “five lakhs but does not exceed rupees twenty lakhs”, *ibid*.

3. Inserted, *ibid*.

4. Now twenty lakhs but does not exceed rupees one crore (Refer Section 17(1)(a)(i))

no provision in the Consumer Protection Act empowering the State Commission to set aside an ex-parte order. – Jyotsna Arvind Kumar Shah v. Bombay Hospital Trust (1999) III CPJ 1 (SC).

<sup>1</sup>[17A. Transfer of cases

On the application of the complainant or of its own motion, the State Commission may, at any stage of the proceeding, transfer any complaint pending before the District Forum to another District Forum within the State if the interest of justice so requires.

17B. Circuit Benches

The State Commission shall ordinarily function in the State Capital but may perform its functions at such other place as the State Government may, in consultation with the State Commission, notify in the Official Gazette, from time to time.]

18. Procedure applicable to State Commission

<sup>2</sup>[The provisions of sections 12, 13 and 14 and the rules made thereunder] for the disposal of complaint by the District Forum shall, with such modification as may be necessary, be applicable to the disposal of disputes by the State Commission.

### **COMMENTS**

Section 13 prescribes the procedure to be followed by the District Forum after receiving the complaint. Sub-sections (1) and (2) of section 13 deal with the manner of dealing with the complaint. Sub-section (4) of section 13 vests in the District Forum certain power exercised by a Civil Court under the Code of Civil Procedure, 1908. These are the powers which a Civil Court exercises while trying a suit for the purpose of summoning, enforcing and examining witnesses; for discovery or production of any document; for receiving evidence on affidavits; for requisitioning report of the concerned analysis or test; and for issuing any commission for examination of any witness. These provisions have now been made applicable to the State Commission in terms of section 18. Thus, by virtue of the said sections, the State Commission is empowered with judicial functions and all the trappings of a Court. – Dharni Dhar v. Air Mauritius (1992) 1 CPR 500 (Del).

<sup>3</sup>[18A. xxx]

19. Appeals

Any person aggrieved by an order made by the State Commission in exercise of its powers conferred by sub-clause (i) of clause (a) of section 17 may prefer an appeal against such order to the National Commission within a period of thirty days from the date of Order in such form and manner as may be prescribed:

PROVIDED that the National Commission may entertain an Appeal after the expiry of the said period of thirty days if it is satisfied that there was sufficient cause for not filing it within that period:

<sup>4</sup>[PROVIDED FURTHER that no appeal by a person, who is required to pay any amount in terms of an order of the State Commission, shall be entertained by the National Commission unless the appellant has deposited in the prescribed manner fifty per cent of the amount or rupees thirty-five thousand, whichever is less.]

### **COMMENTS**

Any person aggrieved by an order made by the State Commission in exercise of its power conferred by s.17(a)(i) may prefer an appeal against such order to the National Commission. Such appellate power is conferred only against the substantive orders of the State Commission made in its original jurisdiction on a complaint directly preferred before it. As the appellate powers under s. 19 are limited against the exercise of jurisdiction by the State Commission u/s. 17(a)(i) only; for that where the State Commission imposed a penalty u/s. 27, such an order would not be appealable. – Kohinoor Carpets v. Rajendra Arora 1991 (2) CPJ 429.

<sup>1</sup>[19A. Hearing of appeal

An appeal filed before the State Commission or the National Commission shall be heard as expeditiously as possible and an endeavour shall be made to finally dispose of the appeal within a period of ninety days from the date of its admission:

PROVIDED that no adjournment shall be ordinarily granted by the State Commission or the National Commission, as the case may be, unless sufficient cause is shown and the reasons for grant of adjournment have been recorded in writing by such Commission:

PROVIDED FURTHER that the State Commission or the National Commission, as the case may be, shall make such orders as to the costs occasioned by the adjournment as may be provided in the regulations made under this Act:

PROVIDED ALSO that in the event of an appeal being disposed of after the period so specified, the State Commission or, the National Commission, as the case may be shall record in writing the reasons for the same at the time of disposing of the said appeal.]

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1. Inserted vide Consumer Protection (Amendment) Act, 2002
  2. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.
  3. Omitted vide Consumer Protection (Amendment) Act, 2002.
  4. Inserted, *ibid*.

## 20. Composition of the National Commission

(1) The national Commission shall consist of -

(a) a person who is or has been a Judge of the Supreme Court, to be appointed by the Central Government, who shall be its President:

<sup>2</sup>[PROVIDED that no appointment under this clause shall be made except after consultation with the Chief Justice of India;]<sup>3</sup>[(b) not less than four, and not more than such number of members, as may be prescribed, and one of whom shall be a woman, who shall have the following qualifications, namely:

- (i) be not less than thirty-five years of age;
- (ii) possess a bachelor's degree from a recognized University; and
- (iii) be persons of ability, integrity and standing and have adequate knowledge and experience of at least 10 years in dealing with problems relating to economics, law, commerce, accountancy, industry, public affairs or administration:

PROVIDED that not more than fifty per cent of the members shall be from amongst the persons having a judicial background.

Explanation: For the purposes of this clause, the expression "persons having judicial background" shall mean persons having knowledge and experience for at least a period of ten years as a presiding officer at the district level court or any tribunal at equivalent level:

PROVIDED FURTHER that a person shall be disqualified for appointment if he -

(a) has been convicted and sentenced to imprisonment for an offence which, in the opinion of the Central Government, involves moral turpitude; or

(b) is an un-discharged insolvent; or

(c) is of unsound mind and stands so declared by a competent court; or

(d) has been removed or dismissed from the service of the Government or a body corporate owned or controlled by the Government; or

(e) has, in the opinion of the Central Government, such financial or other interest as is likely to affect prejudicially the discharge by him of his functions as a member; or

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

2. Inserted by Act 50 of 1993, w.e.f. 18.06.1993

3. Substituted vide Consumer Protection (Amendment) Act, 2002.

(f) has such other disqualifications as may be prescribed by the Central Government:

PROVIDED ALSO that every appointment under this clause shall be made by the Central Government on the recommendation of a Selection Committee consisting of the following, namely:

(a) a person who is a Judge of the Supreme Court, to be nominated by the Chief Justice of India -- Chairman

(b) the Secretary in the Department of Legal Affairs in the Government of India--- Member

(c) the Secretary of the Department dealing with consumer affairs in the Government of India --- Member]

<sup>1</sup>[(1A) (i) The jurisdiction, powers and authority of the National Commission may be exercised by Benches thereof.

(ii) A Bench may be constituted by the President with one or more members as the President may deem fit.

(iii) If the members of a Bench differ in opinion on any point, the points shall be decided according to the opinion of the majority, if there is a majority, but if the members are equally divided, they shall state the point or points on which they differ, and make a reference to the President who shall either hear the point or points himself or refer the case for hearing on such point or points by one or more or the other members and such point or points shall be decided according to the opinion of the majority of the members who have heard the case, including those who first heard it.]

(2) The salary or honorarium and other allowances payable to and the other terms and conditions of service of the members of the National Commission shall be such as may be prescribed by the Central Government.

<sup>2</sup>[(3) Every member of the National Commission shall hold office for a term of five years or up to the age of seventy years, whichever is earlier:

PROVIDED that a member shall be eligible for re-appointment for another term of five years or up to the age of seventy years, whichever is earlier, subject to the condition that he fulfils the qualifications and other conditions for appointment mentioned in clause (b) of sub-section (1) and such re-appointment is made on the basis of the recommendation of the Selection Committee:

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

2. Substituted vide Consumer Protection (Amendment) Act, 2002.

PROVIDED FURTHER that a person appointed as a President of the National Commission shall also be eligible for re-appointment in the manner provided in clause (a) of sub-section (1):

PROVIDED ALSO that a member may resign his office in writing under his hand addressed to the Central Government and on such resignation being accepted, his office shall become vacant and may be filled by appointment of a person possessing any of the qualifications mentioned in sub-section (1) in relation to the category of the member who is required to be appointed under the provisions of sub-section (1A) in place of the person who has resigned.

(4) Notwithstanding anything contained in sub-section (3), a person appointed as a President or as a member before the commencement of the Consumer Protection (Amendment) Act, 2002 shall continue to hold such office as President or member, as the case may be, till the completion of his term.]

## 21. Jurisdiction of the National Commission

Subject to the other provisions of this Act, the national Commission shall have jurisdiction –

- (a) to entertain -
  - (i) complaints where the value of the goods or services and compensation, if any, claimed exceeds rupees <sup>1</sup>[one crore]; and
  - (ii) appeals against the Orders of any State Commission; and

(b) to call for the records and pass appropriate orders in any consumer dispute which is pending before or has been decided by any State Commission where it appears to the National Commission that such State Commission has exercised a jurisdiction not vested in it by law, or has failed to exercise a jurisdiction so vested, or has acted in the exercise of its jurisdiction illegally or with material irregularity.

### **COMMENTS**

Where the subject matter of a complaint is already pending before the ordinary civil court, a concurrent adjudication as regards that subject-matter would not be entertained by Commission under the Act. – *Special Machines v. Punjab National Bank* 1991 (2) CPJ 78. The jurisdiction of the National Commission in revision is limited to consumer disputes wherein a State Commission has exercised a jurisdiction not vested in it by law or has failed to exercise jurisdiction so vested or has acted in the exercise of its jurisdiction illegally or with material irregularity. – *The District Manager, Telephones v. Niti Saran* 1991 (1) CPJ 48.

<sup>2</sup>[22. Power and procedure applicable to the National Commission

(1) The provisions of sections 12, 13 and 14 and the rules made thereunder for the disposal of complaints by the District Forum shall, with such modifications as may be considered necessary by the Commission, be applicable to the disposal of disputes by the National Commission.

(2) Without prejudice to the provisions contained in sub-section (1), the National Commission shall have the power to review any order made by it, when there is an error apparent on the face of record.

22A. Power to set aside ex parte orders

Where an order is passed by the National Commission ex parte against the Opposite party or a complainant, as the case may be, the aggrieved party may apply to the Commission to set aside the said Order in the interest of Justice.

22B. Transfer of cases

On the application of the complainant or of its own motion, the National Commission may, at any stage of the proceeding, in the interest of justice, transfer any complaint pending before the District Forum of one State to a District Forum of another State or before one State Commission to another State Commission.

22C. Circuit Benches

The National Commission shall ordinarily function at New Delhi and perform its functions at such other place as the Central Government may, in consultation with the National Commission, notify in the Official Gazette, from time to time.

22D. Vacancy in the office of President

When the office of President of a District Forum, State Commission, or of the National Commission, as the case may be, is vacant or a person occupying such office is, by reason of absence or otherwise, unable to perform the duties of his office, these shall be performed by the senior-most member of the District Forum, the State Commission or of the National Commission, as the case may be:

PROVIDED that where a retired Judge of a High Court is a member of the National Commission, such member or where the number of such members is more than one, the senior-most person among such members, shall preside over the National Commission in the absence of President of that Commission.]

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1. Substituted for “twenty lakhs”, vide Consumer Protection (Amendment) Act, 2002.

2. Substituted, *ibid.*



### 23. Appeal

Any person, aggrieved by an order made by the National Commission in exercise of its powers conferred by sub-clause (i) of clause (a) of section 21, may prefer an appeal against such order to the Supreme Court within a period of thirty days from the date of the Order.

PROVIDED that the Supreme Court may entertain an appeal after the expiry of the said period of thirty days if it is satisfied that there was sufficient cause for not filing it within that period:

<sup>1</sup>[PROVIDED FURTHER that no appeal by a person who is required to pay any amount in terms of an order of the National Commission shall be entertained by the Supreme Court unless that person had deposited in the prescribed manner fifty per cent of that amount or rupees fifty thousand, whichever is less.]

### **COMMENTS**

An Appeal lies against the order of the National Commission to the Supreme Court “within a period of thirty days from the date of the Order”. The expression “date of the order” means “date of the knowledge of the order” was communicated to the appellant. – Marrikkar (Motors) Ltd. v. Mrs. Mary Pauloe 1991 (2) SPR 251. The appellate powers herein are in express terms confined only where there is exercising of jurisdiction that is conferred by s. 21 (a)(i) pertaining to the original complaints laid before the National Commission where the value of the goods and services and the compensation if any exceeds Rs.10 Lakhs (now 20 Lakhs<sup>1</sup>). No other order that the

National Commission might have made, could be appealed against. It concludes whenever the National Commission also chooses to act under sec. 27 and a penalty is imposed, the same cannot be made the subject-matter of any right to substantial appeal against it. – Kohinoor Carpets v. Rajendra Arora 1991 (2) CPJ 429.

### 24. Finality of order

Every order of a District Forum, State Commission or the National Commission shall, if no appeal has been preferred against such order under the provisions of this Act, be final.

### **COMMENTS**

Where the civil court prevents the cause of action being agitated on account of its having become barred for limitation raising of that cause of action cannot be permitted before the consumer forum as where the limitation period gets expired, with that expiry are settled the rights and obligations of the parties to the dispute.

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

<sup>2</sup>[24A.Limitation period

(1) The District Forum, the State Commission or the National Commission shall not admit a complaint unless it is filed within two years from the date on which the cause of action has arisen.

(2) Notwithstanding anything contained in sub-section (1), a complaint may be entertained after the period specified in sub-section (1), if the complainant satisfies the District Forum, the State Commission or the National Commission, as the case may be, that he had sufficient cause for not filing the complaint within such period:

PROVIDED that no such complaint shall be entertained unless the National Commission, the State Commission or the District Forum, as the case may be, records its reasons for condoning such delay.

**COMMENTS**

Civil rights as vested in the parties are determined before the forums constituted under the Act and the characteristics of a civil court are conferred upon them and as the complaint being in the nature of a civil suit, provisions of the Limitation Act are attracted to the proceedings under the Act. – Prabhat Bag Factory v. United India Insurance Co. Ltd. 1991 (2) CPJ 327. Before taking steps towards entertaining and adjudication of claims under the Act it is for the consumer forum to decide if cause of action is alive as regards the claim raised before it and where that is not so, the forum would not proceed further on the ground of the action being time barred. – Manick Chand Srenik Kumar Bansilal v. Telecommunication, Karnataka Grade 1992 (3) CPJ 28.

The plea of limitation can be considered at any stage of the proceedings. Where the National Commission did not consider the plea of limitation on the ground that there was no point in considering it at that stage it was held not proper by the Supreme Court in Kerala Agro Machinery Corporation Ltd. v. Bijoy Kumar Roy & Ors. (2002) 110 Comp. Cas. 527 (SC).

24B. Administrative control

(1) The National Commission shall have administrative control over all the State Commissions in the following matters, namely, -

- (i) calling for periodical returns regarding the institution, disposal, pendency of cases;
- (ii) issuance of instructions regarding adoption of uniform procedure in the hearing of matters, prior service of copies of documents

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1. Now Rs. One crore vide Consumer Protection (Amendment) Act, 2002.

2. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.

produced by one party to the opposite parties, furnishing of English translation of judgements written in any language, speedy grant of copies of documents;

(iii) generally overseeing the functioning of the State Commissions or the District Fora to ensure that the objects and purposes of the Act are best served without in any way interfering with their quasi-judicial freedom.

(2) The State Commission shall have administrative controls over all the District Fora within its jurisdiction in all matters referred to in sub-section (1).]

<sup>1</sup>[25. Enforcement of orders of the District Forum, the State Commission or the National Commission

(1) Where an interim order made under this Act, is not complied with the District Forum or the State Commission or the National Commission, as the case may be, may order the property of the person, not complying with such order to be attached.

(2) No attachment made under sub-section (1) shall remain in force for more than three months at the end of which, if the non-compliance continues, the property attached may be sold and out of the proceeds thereof, the District Forum or the State Commission or the National Commission may award such damages as it thinks fit to the complainant and shall pay the balance, if any, to the party entitled thereto.

(3) Where any amount is due from any person under an order made by a District Forum, State Commission or the National Commission, as the case may be, the person entitled to the amount may make an application to the District Forum, the State Commission or the National Commission, as the case may be, and such District Forum or the State Commission or the National Commission may issue a Certificate for the said amount to the Collector of the District (by whatever name called) and the Collector shall proceed to recover the amount in the same manner as arrears of land revenue.]

### **COMMENTS**

An order passed by the District Forum, State Commission or the National Commission may be enforced by the District Forum, State Commission or National Commission, as the case may be, in the same manner as if it were a decree or order made by a court in a suit pending therein and it shall be lawful for the District Forum, State Commission or National Commission to send, in the event of its inability to execute it, such order to the court within the local limits of whose jurisdiction, the registered office of the company is situated or in the case of an order against any other person, the place, where the person

concerned voluntarily resides or carries on business or personally works for gain.

<sup>2</sup>[26. Dismissal of frivolous or vexatious complaints

Where a complaint instituted before the District Forum, the State Commission or, as the case may be, the National Commission, is found to be frivolous or vexatious, it shall, for reasons to be recorded in writing, dismiss the complaint and make an order that the complainant shall pay to the opposite party such cost, not exceeding ten thousand rupees, as may be specified in the order.

**COMMENTS**

A consumer is exempted from paying any court fee but that does not mean that the consumer can ask for any amount in the name of damages. To check this approach of making exaggerated claims, the Commission may be required to pass orders directing such complainants to pay costs. – Labh Shanker Jiverambhai v. Managing Director, Reliance Industries 1992 (2) CPJ 461.

27. Penalties

<sup>1</sup>[(1)] Where a trader or a person against whom a complaint is made <sup>2</sup>[or the complainant] fails or omits to comply with any order made by the District Forum, the State Commission or the National Commission, as the case may be, such trader or person <sup>2</sup>[or the complainant] shall be punishable with imprisonment for a term which shall not be less than one month but which may extend to three years, or with fine which shall not be less than two thousand rupees but which may extend to ten thousand rupees, or with both:

<sup>3</sup>[xxx]

<sup>4</sup>[(2) Notwithstanding anything contained in the Code of Criminal Procedure, 1973 (2 of 1974), the District Forum or the State Commission or the National Commission, as the case may be, shall have the power of a Judicial Magistrate of the first class for the trial of offences under this Act, and on such conferment of powers, the District Forum or the State Commission or the National Commission, as the case may be, on whom the powers are so conferred, shall be deemed to be a Judicial Magistrate of the first class for the purpose of the Code of Criminal Procedure, 1973.

(3) All offences under this Act may be tried summarily by the District Forum or the State Commission or the National Commission, as the case may be.]

**COMMENTS**

Prior to the imposition of penalty within the meaning of sec. 27, the person concerned must be given an opportunity of being heard in the matter of penalty

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1. Substituted vide Consumer Protection (Amendment) Act, 2002.

2. Substituted by Act 50 of 1993, w.e.f. 18.06.1993.

that may be inflicted against him. The question of infliction of penalty is not to be brought into consideration at the moment the complaint petition is being disposed of. At the most at the time of disposing of the complaint it can be said that in case there is non-compliance with such order, action under sec. 27 would be initiated. – Union of India v. Chairman, Madras Provisional Consumer Association 1992 (2) CPJ 524.

In case the order of the District Forum as regards payment of amount is not complied with and the compliance is made later on, it is proper to impose the fine only and not substantial sentence under sec. 27. – Raymond Synthetics Ltd. v. Babu Lal Khemka 1993 (1) CPJ 559.

<sup>4</sup>[27A. Appeal against order passed under section 27

(1) Notwithstanding anything contained in the Code of Criminal Procedure, 1973, (2 of 1974), an appeal under section 27, both on facts and on law, shall lie from;

- (a) the order made by the District Forum to the State Commission;
- (b) the order made by the State Commission to the National Commission; and
- (c) the order made by the National Commission to the Supreme Court.

(2) Except as aforesaid, no appeal shall lie to any court from any order of a District Forum or a State Commission or the National Commission,

(3) Every appeal under this section shall be preferred within a period of thirty days from the date of an order of a District Forum or a State Commission or, as the case may be, the National Commission:

PROVIDED that the State Commission or the National Commission or the Supreme Court, as the case may be, may entertain an appeal after the expiry of the said period of thirty days, if, is satisfied that the appellant had sufficient cause for not preferring the appeal within the period of thirty days.]

#### **CHAPTER IV MISCELLANEOUS**

28. Protection of action taken in good faith

No suit, prosecution or other legal proceedings shall lie against the members of the District Forum, the State Commissions or the National

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1. Existing section renumbered as sub-section (1) thereof vide C.P. (Amdt.) Act, 2002.

2. Inserted by Act 50 of 1993, w.e.f. 18.06.1993.

3. Proviso omitted vide Consumer Protection (Amendment) Act, 2002.

4. Inserted, *ibid*.

Commission or any officer or person acting under the direction of the District Forum, the State Commission or the National Commission for executing any order made by it or in respect of anything which is in good faith done or intended to be done by such member, officer or person under this Act or under any rule or order made thereunder.

### **COMMENTS**

A thing shall be deemed to be done in good faith where it is in fact done honestly whether negligently or not. The question of good faith is one of the fact. The concerned person should show that the belief impugned in the statement had a rational basis and not a just simple belief and therefore simple or actual belief is not enough. – State of Orissa v. Bhagaban Barik AIR 1987 SC 1265.

It is necessary to establish that what is complained of is something which the Act requires should be done or should be omitted to be done. There must be a compliance or intended compliance with the provisions of the Act before the protection can be claimed. The section cannot cover a case of breach of the Act however honest the conduct be otherwise. – State of Gujarat v. Kansara Manilal Dhiklal AIR 1964 SC 1893. The burden of establishing malafide lies heavily on the person who makes such allegation and the court cannot permit such person to side-track the issue and escape the burden of establishing hostility and or malus animus. – S.N. Patil v. Mahesh Madhav AIR 1987 SC 294.

<sup>1</sup>[28A. Service of Notice, etc.

(1) All notices, required by this Act to be served, shall be served in the manner hereinafter mentioned in sub-section (2).

(2) The service of notices may be made by delivering or transmitting a copy thereof by registered post acknowledgement due addressed to opposite party against whom complaint is made or to the complainant by speed post or by such courier service as are approved by the District Forum, the State Commission or the National Commission, as the case may be, or by any other means of transmission of documents (including FAX message).

(3) When an acknowledgement or any other receipt purporting to be signed by the opposite party or his agent or by the complainant is received by the District Forum, the State Commission or the National Commission, as the case may be, or postal article containing the notice is received back by such District Forum, State Commission or the National Commission, with an endorsement purporting to have been made by a postal employee or by any person authorized by the courier service to the effect that the opposite party or his agent or complainant had refused to take delivery of the postal article containing the

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

notice or had refused to accept the notice by any other means specified in sub-section (2) when tendered or transmitted to him, the District Forum or the State Commission or the National Commission, as the case may be, shall declare that the notice had been duly served on the opposite party or to the complainant.

PROVIDED that where the notice was properly addressed, pre-paid and duly sent by registered post acknowledgement due, a declaration referred to in this sub-section shall be made notwithstanding the fact that the acknowledgement has been lost or mislaid, or for any other reason, has not been received by the District Forum, the State Commission or the National Commission, as the case may be, within thirty days from the date of issue of notice.

(4) All notices required to be served on an opposite party or to complainant shall be deemed to be sufficiently served, if addressed in the case of the opposite party to the place where business or profession is carried and in case of complainant, the place where such person actually and voluntarily resides.]

#### 29. Power to remove difficulties

(1) If any difficulty arises in giving effect to the provisions of this Act, the Central Government may, by order in the Official Gazette, make such provisions not inconsistent with the provisions of this Act as appear to it to be necessary or expedient for removing the difficulty:

PROVIDED that no such order shall be made after the expiry of a period of two years from the commencement of this Act.

(2) Every order made under this section shall, as soon as may be after it is made, be laid before each House of Parliament.

<sup>1</sup>[(3) If any difficulty arises in giving effect to the provisions of the Consumer Protection (Amendment) Act, 2002, the Central Government may, by order, do anything not inconsistent with such provisions for the purpose of removing the difficulty:

PROVIDED that no such order shall be made after the expiry of a period of two years from the commencement of the Consumer Protection (Amendment) Act, 2002.

(4) Every order made under sub-section (3) shall be laid before each House of Parliament.]

#### <sup>2</sup>[29A. Vacancies or defects in appointment not to invalidate orders

No act or proceeding of the District Forum, the State Commission or the National Commission shall be invalid by reason only of the existence of any vacancy amongst its members or any defect in the constitution thereof.]

<sup>3</sup>[30. Power to make rules

(1) The Central Government may, by notification, make rules for carrying out the provisions contained in clause (a) of sub-section (1) of section 2, clause (b) of sub-section (2) of section 4, sub-section (2) of section 5, sub-section (2) of section 12, clause (vi) of sub-section (4) of section 13, clause (hb) of sub-section (1) of section 14, section 19, clause (b) of sub-section (1) and sub-section (2) of section 20, section 22 and section 23 of this Act.

(2) The State Government may, by notification, make rules for carrying out the provisions contained in clause (b) of sub-section (2) and sub-section (4) of section 7, clause (b) of sub-section (2) and sub-section (4) of section 8A, clause (b) of sub-section (1) and sub-section (3) of section 10, clause (c) of sub-section (1) of section 13, clause (hb) of sub-section (1) and sub-section (3) of section 14, section 15 and clause (b) of sub-section (1) and sub-section (2) of section 16 of this Act.]

<sup>1</sup>[30A. Power of the National Commission to make regulations

(1) The National Commission may, with the previous approval of the Central Government, by notification, make regulations not inconsistent with this Act to provide for all matters for which provision is necessary or expedient for the purpose of giving effect to the provisions of this Act.

(2) In particular and without prejudice to the generality of the foregoing power, such regulations may make provisions for the cost of adjournment of any proceeding before the District Forum, the State Commission or the National Commission, as the case may be, which a party may be ordered to pay.]

<sup>2</sup>[31. Rules and regulations to be laid before each House of Parliament

(1) Every rule and every regulation made under this Act shall be laid, as soon as may be after it is made, before each House of Parliament, while it is in session, for a total period of thirty days which may be comprised in one session or in two or more successive sessions, and if, before the expiry of the session immediately following the session or the successive sessions aforesaid, both Houses agree in making and modification in the rule or regulation or both Houses agree that the rule or regulation should not be made, the rule or regulation shall thereafter have effect only in such modified form or be of no effect, as the case may be; so, however, that any such modification or annulment shall be without prejudice to the validity of anything previously done under that rule or regulation.

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.

2. Inserted by Act 34 of 1991, w.e.f. 15.06.1991.

3. Substituted vide Consumer Protection (Amendment) Act, 2002.



(2) Every rule made by a State Government under this Act shall be laid, as soon as may be after it is made, before the State Legislature.]

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1. Inserted vide Consumer Protection (Amendment) Act, 2002.
  2. Substituted, *ibid*.

**INDEX 2****THE KARNATAKA CONSUMER PROTECTION RULES, 1988**

NOTIFICATION NO. FTD 38 SLF 87,  
BANGALORE DATED 04.11.1988

GSR 256: In exercise of the powers conferred by sub-section (2) of section 30 of the Consumer Protection Act, 1986 (Central Act 68 of 1986), the Government of Karnataka hereby makes, the following rules, namely:-

**1. Short title and commencement:-**

- (1) These Rules may be called the Karnataka Consumer Protection Rules, 1988.
- (2) They shall come into force on the date of their publication in the official Gazette.

**2. Definitions: - In these rules, unless the context otherwise requires:-**

- (a) 'Act means the Consumer Protection Act, 1986 (Central Act 68 of 1986).

**12A The constitution of the State Consumer Protection Council and the working groups 1) The State Government shall, by Notification in the official gazette, constitute the State Consumer Protection Council (hereinafter referred to as the State Council) which shall consists of,**

- a) the Minister-in-charge of Department of Food, Civil Supplies and Consumer Affairs, who shall be the Chairman of the State Council;
- b) Secretary to Government, Food, Civil Supplies and Consumer Affairs, who shall be the Vice-Chairman of the State Council;
- c) eight members of legislature (five from the Legislative Assembly and three from the Legislative Council);

**d) representatives of the State Government Departments concerned with consumer inserts, not exceeding ten;**

**e) representatives of the Consumer Organisations or consumer activists not exceeding ten;**

**<sup>2</sup>f) Representatives of registered consumer co-operative societies run by women, Stree Shakthi Groups, Mahila Mandals, women activists, stree vimochana groups not exceeding five.**

**<sup>3</sup>Provided that the representative must have to be experience in consumer awareness activities for a period of five years and in case of an individual, he/she shall be within the age group of thirty five to fifty years”.**

**4(g) representatives of farmers, krishik samaja, trade unions, youth clubs or yuvaka sanghas, industrialists, co-operative unions, advocates, experts in education field, engineers and medical practitioners not exceeding five, who can project the cause of consumers in their respective field.**

**Provided that the representative must have five years of experience in consumer awareness activities and in case of individual he/she shall be in the age group of thirty five to fifty years.”**

**h) persons capable of representing consumer interests not specified above, one member;**

**i) Commissioner for Food and Civil Supplies, Government of Karnataka, shall be the member Secretary of the State Council.**

**<sup>5</sup>j) Registrar-cum-Administrative Officer of the Karnataka State Consumer Disputes Redressal Commission shall be the Additional Member Secretary of the State Council.”**

**<sup>6</sup>(k) such number of other official and non-official members, not exceeding five may be nominated by the State Government.**

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(<sup>2,3,4,5,6</sup>)Substituted vide Government Notification No. FCS 58 SLF 2003 dated 23.06.2005 with effect from Gazette Notification dated 28<sup>th</sup> July 2005.

**2) The term of the Council shall be three years from the date of its constitution.**

**3) Any member may, by writing under his hand to the Chairman of the State Council, tender resignation to the council. The vacancies, so caused or caused otherwise shall be filled from the same category by the State Government and such person shall hold office so long as the member whose place he fills would be entitled to hold office if the vacancy has not occurred.**

**2B. Procedure of the State Council: - The State Council shall observe the following procedure in regard to the transaction of its business: -**

**1) The State Council shall meet at least once in every six months.**

**2) The meeting of the State Council shall be presided over by the chairman. In the absence of the Chairman, the Vice-Chairman shall preside over the meeting of the State Council. In the absence of the Chairman and the Vice-Chairman, the State Council shall elect a Member to preside over the meeting of the Council.**

**3) Each meeting of the State Council shall be called by giving not less than ten days time from the date of issue of notice in writing to every member.**

**4) Every notice of a meeting of the State Council shall specify the place and the day and hour of the meeting and shall contain statement of business to be transacted thereat.**

**5) No proceedings of the State Council shall be invalid merely by reason of existence of any vacancy in or any defect in the constitution of the Council.**

**6) For the purpose of performing its functions under the Act, the State Council may constitute from amongst its members such working groups as it may deem necessary and every working group so constituted shall perform such functions as assigned to it by the State Council for its consideration.**

**7) The non-official members shall be entitled to draw traveling allowance and Daily Allowance, as may be ordered by the Government from time to time.**

**8) The resolutions passed by the State Council shall be recommendatory in nature.**

**9) If any non-official member absented himself from three consecutive meetings of the State Council, without reasonable cause, he shall cease to be the member as such and his name shall be removed by the Chairman of the Council from the membership of the Karnataka State Consumer Protection Council.**

**72C. Composition of the District Consumer Protection Council:- 1) The District consumer Protection Council, (herein after referred to as the District Council) Shall consist of the following members, namely**

- a) the Deputy Commissioner of the concerned district who shall be the Chairman of the District Council.**
- b) Not more than two persons representing the Active Consumer Organisations in the district.**
- c) One representative of Woman Co-Operative Societies in the district.**
- d) Not more than two persons representing the Farmer Organisations in the district.**
- e) One representative of Trade or Industry in the district**
- f) President of Stree Shakthi Organisation in the district.**
- g) One representative of Youth Organisations in the district.**
- h) Not more than two persons nominated by the State Government.**
- i) The Deputy Director of Food, Civil Supplies and Consumer Affairs Department of the concerned district shall be the Member Secretary of the District council.**

**2) The persons referred to in clause (b)(c)(d)(e)(f)(g) and (h) shall be nominated by the State Government.**

**2D. Procedure of the District Council etc., 1) The District Council shall observe the following procedure in regards to the transaction of its business:-**

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<sup>1</sup>SubRule 2A & 2B of Rule 2 are inserted vide Government Notification No. FCS 25 SLF 1999 dated 05.11.2001 with effect from Gazette Notification dated 10.01.2002.

**3) Any member may by writing under his hand addressed to the chairman of the District Council, tender resignation to the District council.**

**i) The District Council shall meet atleast once in every six months.**

**ii) The meeting of the District Council shall be presided over by the Chairman. In the absence of the Chairman, one of the members chosen from amongst them shall preside over the meeting of the District Council.**

**iii) Each meeting of the District Council shall be called by giving not less than ten clear days of notice in writing to every member.**

**iv) Every notice of a meeting of the District Council shall specify the place and the day and hour of the meeting and shall contain statement of business to be transacted thereat.**

**2) No proceeding of the District Council shall be invalid merely by reason of existence of any vacancy in or any defect in the constitution of the District Council.**

**3) For the purpose of performing its functions under the Act, the District Council may constitute from amongst its members such working group as it may deem necessary and every working group so constituted shall perform such functions as assigned to it by the District Council for its consideration.**

**4) The resolutions passed by the District Council shall be recommendatory in nature.**

**5) If any non-official member absents himself from three consecutive meeting of the District Council, without reasonable cause, he shall cease to be the member as such and his name shall be removed by the Chairman of the District Council from the Membership of the District Council.”**

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<sup>7</sup>Inserted vide Government Notification No. FCS 114 SLF 2003 dated 07.04.2004 with effect from Gazette Notification dated 13<sup>th</sup> May 2004.

**3. Salaries and other allowances and terms and conditions of the Service of the President and Members of the District Forum:-**

<sup>1</sup>(1) The President of the District Forum shall receive the salary of a District Judge if appointed on whole time basis or honorarium of Rupees Two Hundred per day, if appointed on part time basis. Other members, if appointed on whole time basis, shall receive a consolidated honorarium of **8rupees five thousand five hundred per month** and if appointed on part time basis, shall receive a consolidated honorarium of rupees one hundred & fifty per day of sitting.

<sup>9</sup>1A) The full time members of the District Consumer Forum shall receive conveyance allowance of rupees five hundred per month.

For words “one hundred and fifty” “two thousand” and “one hundred”, the words “two hundred” “three thousand” and “one hundred and fifty” shall respectively be substituted and

- (2) The President and the Members of the District Forum shall be entitled for such traveling allowance and daily allowance on official tour as are admissible to the officer of Category I of the State Government.
- (3) The salary, honorarium and other allowances shall be defrayed out of the consolidated fund of the State.
- (4) Before appointment, the President and the members of the District Forum shall give an undertaking in writing that they do not and will not have any financial dealings or other interest which is likely to affect prejudicially their functions as such President or member, as the case may be.
- (5) The State Government may remove from office the President or member of a District Forum, if he:-

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<sup>8</sup>Substituted by the Government Notification No. FCS 46 SLF 2003 dated 29.06.2005.

<sup>9</sup>Substituted by the Government Notification No. FCS 46 SLF 2003 dated 29.06.2005. with effect from Gazette Notification dated 5<sup>th</sup> July 2005.

- (a) has been adjudged an insolvent; or
- (b) has been convicted of an offence which in the opinion of the State Government, involves moral turpitude; or
- (c) has become physically or mentally incapable of acting as such President or member; or
- (d) has acquired such financial or other interest as it likely to affect prejudicially his functions as such President or member; or
- (e) has so abused his position as to render his continuance in office prejudicial to the public interest.
- (f) absents for three consecutive sittings without obtaining permission of the President, in the case of member and the State Government in the case of president.

Provided that no order of removal from office of the President or member on the ground specified in clauses (d) and (e) shall be made unless the President or the Member, as the case may be, have been given an opportunity of being heard.

- (5A) The President, in the case of member and the State Government in the case of the President, may sanction leave:

Provided that a District Judge appointed as President on deputation shall be covered by the leave rules applicable to him;

Provided further that a retired District Judge appointed as President shall avail leave in accordance with the provisions of Karnataka Civil Services Rules:

Provided also that a member shall be entitled for leave not exceeding fifteen days in a calendar year with honorarium shall not exceed five days at a time excluding general holidays <sup>10</sup>**and shall be entitled for leave for more than five days without honorarium.**

- (6) The terms and conditions of service of the President and members of the District Forum shall not be varied to their disadvantage during their tenure of office.

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<sup>10</sup>Substituted vide Government Notification No. FCS 96 SLF 2001 dated 31.12.2003.



(7) Omitted as per the Government Notification No. FCS 151 SLF  
97 dtd. 11.04.1998

&

(8)

(9) The President or any member after ceasing to hold office, shall not hold any appointment in or be connected with the management or administration of an organization which had been subjected to any proceeding under the Act during his tenure, for a period of five years from the date on which he ceases to hold such office.

**4. PLACE OF SITTING AND PROCEDURE AS TO CONDUCT OF MEETING ETC., OF DISTRICT FORUM:**

(1) The Office of the District Forum shall be located at the headquarters of the District. Where State Government decides to establish a single District Forum having jurisdiction over more than one District, it shall notify the place and jurisdiction of the District Forum so established.

(2) The working days and office hours of the District Forum shall be the same as that of the offices of the State Government.

(3) The official seal and emblem of the District Forum shall be such as the State Government may specify.

(4) The District Forum shall hold sittings as fixed by the President of State Commission from time to time.

(5) No act or proceedings of the District Forum shall be invalid by reason only of the existence of any vacancy in the office of members or any defect in its constitution.

(6) <sup>11</sup>The salary payable to the staff shall be defrayed out of the Consolidated Fund of the State.

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<sup>11</sup> The following words are deleted vide Government Notification No. FCS 107 SLF 2001 dated 18<sup>th</sup> May 2002

“The State Government shall appoint such staff as may be necessary to assist the District Forum in its day to day work and to perform such other functions as are provided under the Act or the Rules framed there under, or assigned to them by the President.”

(7) In case where the opposite party admits the allegations made by the complainant, the District Forum shall decide such complaint on merits and on the basis of documents produced.

(8) If during the proceedings conducted under section 13, the District Forum fixes a date for hearing of the parties, it shall be obligatory on the part of the complainant and the opposite party or their authorized agent to appear before the District Forum on such date of hearing or any other date to which hearing would be adjourned. Where the complainant or his authorized agent fails to appear before the date specified above, the District Forum may in its discretion either dismiss the complaint for default or decide it on merit. Where the opposite party or its authorized agent fails to appear on the date or hearing, the District Forum may decide the complaint ex-parte.

(9) While proceeding under sub-rule(8), the District Forum may, at any time and on such terms as it may think fit, adjourn the hearing of the complaint but not more than one adjournment shall ordinarily be granted. The complaint shall be decided as far as possible within ninety days from the date of notice received by the opposite party where complaint does not require analysis or testing of the goods and within one hundred and fifty days if it requires analysis or testing of the goods.

(10) Order of the District Forum shall be signed and dated by the President and members of the District Forum and shall be communicated to the parties.

## **5. MANNER OF AUTHENTICATION OF SAMPLES:**

(1) The samples of the goods received under clause (c) of sub-section (1) of section 13, shall be affixed with labels containing:

(i) The name and address of the appropriate laboratory to whom the sample will be sent for analysis and test;

(ii) The name and address of the District Forum; and

(2) The sample shall be authenticated by putting on the label the seal of the District Forum with signature of an officer authorized by the District Forum in this behalf.

**6. SALARY AND OTHER ALLOWANCES, AND TERMS AND CONDITIONS OF SERVICE OF THE PRESIDENT AND MEMBERS OF THE STATE COMMISSION.**

(1) The President of the State Commission if appointed on whole time basis, shall receive the salary <sup>12</sup> **and allowance** as are available to a sitting Judge of the High Court or a consolidated honorarium of rupees two hundred and fifty per day of the sitting if appointed on part time basis. Other members appointed on the whole time basis shall receive a consolidated honorarium of <sup>13</sup>**rupees eight thousand five hundred** per month and if appointed on part time basis a consolidated honorarium of rupees two hundred per day of sitting.

<sup>14</sup> 1a) The full time members of the State Commission shall receive conveyance allowance of rupees one thousand five hundred per month.

**<sup>15</sup>1(a) : When the President of the State Commission is unable to discharge the functions owing to absence, illness or any other cause, the senior member of the State Commission with judicial background, shall if authorized so to do by the President in writing, discharge the functions of the President until the day on which the President resumes the charge of his functions or until the powers which was authorized by the President are withdrawn while constituting the additional Bench under section 16(1B) (i), (ii) and (iii) of the Consumer Protection Act, 1986.”**

**<sup>16</sup> b) Sitting of the State Commission and signing of order: Every Proceeding of the State Commission shall be conducted by the President or the authorized senior member and atleast two members thereof sitting together.**

**Provided that where the member or members for any reason are unable to conduct the proceeding till it is completed, the President or the authorized senior member shall conduct such proceeding de novo”.**

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<sup>12</sup>Amended w.e.f 6<sup>th</sup> August 2004 vide Government Notification No. FCS 21 SLF 2000 dated 16.08.2001. Gazette Notification dated 27 September 2001.

<sup>13</sup>Substituted by the Government Notification No. FCS 46 SLF 2003 dated 29.06.2005.

<sup>14</sup>Substituted by the Government Notification No. FCS 46 SLF 2003 dated 29.06.2005. with effect from Gazette Notification dated 5<sup>th</sup> July 2005.

(2) The President and the Members of the State Commission shall be eligible for each traveling allowance and daily allowance on official tour as are admissible to the category I offices of the State Government.

(3) The salary, honorarium and other allowances shall be defrayed out of the consolidated fund of the State.

(4) Deleted as per Government Notification No. FCS 76 SLF 93 dated 08.06.1994.

(5) The President or member of the State Commission may:

(a) by writing under his hand and addressed to the State Government resign his office at any time; or

(b) be removed from office in accordance with the provisions of sub-rule(6).

(6) The State Government may remove from office the President or a member of the State Commission who:

(a) has been adjudged an insolvent, or

(b) has been convicted of an offence which in the opinion of the State Government, involves moral turpitude, or

(c) has become physically or mentally incapable of acting as such President or Member, or

(d) has acquired such financial or other interest as is likely to affect prejudicially his functions as such President or member, or

(e) has so abused his position as to render his continuance in office prejudicial to the public interest;

Provided that no order of removal from office of the President or a member on the ground specified in clauses (d) and (e) of the sub-rule shall be made unless the President or member as the case may be, has been given an opportunity of being heard.

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<sup>(15 & 16)</sup> Inserted vide Government Notification No. FCS 58 SLF 2003 dated 23.06.2005 with effect from Gazette Notification dated 28<sup>th</sup> July 2005.

- (7) Before appointment, President and the members of the State Commission shall have to given an undertaking that they do not and will not have any such financial or other interests as is likely to affect prejudicially their functions as such President or member as the case may be.
- (8) The terms and conditions of service of the President and the members of the State Commission shall not be varied to their disadvantage during their tenure of office.
- (9) Every vacancy caused by resignation, removal or otherwise of the President or any other member of the State Commission shall be filled by fresh appointment.
- (10) Deleted as per the Government Notification No. FCS 151 SLF 97 dated 11.04.98. &
- (11)
- (12) The President or any member ceasing to hold office shall not hold any appointment in, or be connected with the management or administration of, any organization which has been subjected to any proceeding under the Act during his tenure, for a period of five years from the date on which he ceases to hold such office.

**<sup>17</sup> (13) The president of the State Commission may sanction leave to the members of the State Commission:**

**Provided that a member shall be entitled for leave not exceeding fifteen days in a calender year with honorarium, but such leave <sup>18</sup>with honorarium shall not exceed five days at a time excluding general holidays and shall be entitled for leave for more than five days without honorarium.**

**<sup>19</sup>Provided further that no leave may be sanctioned to any member of the State Commission or District Forum unless atleast one member is present to carry on the function of the State Commission or as the case may be the District Forum.**

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<sup>17</sup>Inserted vide Government Notification No. FCS 23 SLF 2001 dated 30.06.2001.

<sup>18</sup> & <sup>19</sup>Substituted vide Government Notification No. FCS 96 SLF 2001 dated 31.12.2003.

**7. APPEAL:**

- (1) Every appeal preferred under the section 15 shall be in the form of a memorandum and be presented by the appellant or his authorized agent to the State Commission in person or be sent by registered post addressed to the Commission.
- (2) Every memorandum filed under sub rule (1) shall set forth concisely under distinct heads, the grounds of appeal and shall be numbered consecutively.
- (3) Each memorandum shall be accompanied by a certified copy of the Order of the District Forum appealed against and such of the documents as may be required to support the grounds urged in the memorandum.
- (4) When the appeal is presented after the expiry of the period of limitation as specified in the Act, the memorandum shall be accompanied by an application supported by an affidavit setting forth the facts on which the appellant relies to satisfy the State Commission that he has sufficient cause for not preferring the appeal within the period of limitation.
- (5) The appellant shall submit four copies of the memorandum to the State Commission for official purpose.
- (6) On the date of hearing or any other subsequent date to which hearing may be adjourned, it shall be obligatory for the appellant or their authorized agent to appear before the State Commission. If the appellant or his authorized agent fails to appear on such date, the State Commission may, in its discretion, either dismiss the appeal or proceed to dispose it on the merits of the case. If the respondent or his authorized agent fails to appear on such date, the State Commission shall proceed and shall decide the appeal ex-parte on merits of the case.
- (7) The appellant shall not, except by leave of the State Commission, urge to be heard in support of any ground of objections not set forth in the memorandum but the State Commission, in deciding the appeal, shall not confine to the grounds of objections set forth in the memorandum or taken by leave of the State Commission under this rule;

Provided that the State Commission shall not rest its decision on any other grounds unless the party who may be affected thereby has been given at least an opportunity of being heard by the State Commission.

- (8) State Commission may, on such terms as it may think fit and at any stage adjourn the hearing of appeal, but not more than one adjournment shall ordinarily be given and the appeal shall be decided within ninety days of the first date of hearing.
- (9) The order of the State Commission on appeal shall be signed and dated by the members of the State Commission constituting the bench and shall be communicated to the parties free of charge.

Note: Sub Rule 6 to 9 are inserted by the Government Notification No. FCS 82 SLF 98 dated 16.12.2000.

**<sup>20</sup> 10) The deposit amount payable under section 15 of the Act shall be paid in the form of Demand Draft/Pay order drawn in favour of the President, Karnataka State Consumer Disputes Redressal Commission, Bangalore or deposit the same in fixed deposit Account in any Nationalized Bank in the name of the Registrar-cum-Administrative Officer, Karnataka State Consumer Disputes Redressal Commission, Bangalore and renew from time to time till the disposal of the appeal.”**

**<sup>21</sup> 18. Complaints before the District Forum: Every complaint filed before the District Forum, under sub section (1) of section 12 of the Consumer Protection Act, 1986 shall be accompanied by appropriate fee as specified in the table below paid in the form of crossed Demand**

**Draft drawn on a Nationalized Bank, drawn in favour of the President of the District Forum of the District and payable at the respective place where the District Forum is situated.**

**The concerned District Forum shall deposit the amount of fee so received in the State Government Receipt Account provided by the Government and maintain proper accounts of receipts and deposit of the fee amount;**

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<sup>20</sup>Inserted vide Government Notification No. FCS 58 SLF 2003 dated 23.06.2005 with effect from Gazette Notification dated 28<sup>th</sup> July 2005.

<b>Sl.No</b>	<b>Total value of Goods or Services and the compensation claimed</b>	<b>Amount of Fee payable</b>
<b>1</b>	<b>2</b>	<b>3</b>
1	<b>District Forum:</b> Upto one lakh rupees – For complaints who are under the Below Poverty Line holding Antyodaya Anna Yojana cards.	Nil
2	Upto one lakh rupees – For complaints other than Antyodaya Anna Yojana cardholders.	Rs.100.00
3	Above one lakh and upto five lakh rupees	Rs.200.00
4	Above five lakh and upto ten lakh rupees	Rs.400.00
5	Above ten lakh and upto twenty lakh rupees.	Rs.500.00
6	<b>State Commission:</b> Above twenty lakh and upto fifty lakh rupees	Rs.2,000.00
7	Above fifty lakh and upto one crore rupees	Rs.4,000.00

**Such complainants who are Below poverty line shall be entitled for exemption from payment of fee only on production of an attested copy of Antyodaya Anna Yojana Cards.**

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<sup>21</sup>Inserted vide Government Notification No. FCS 58 SLF 2003 dated 23.06.2005 with effect from Gazette Notification dated 28<sup>th</sup> July 2005.



**INDEX 3****National Consumer Disputes Redressal Commission  
Notification  
New Delhi, the 31<sup>st</sup> May, 2005**

GSR. 342(E) – In exercise of the powers conferred by section 30A of the Consumer Protection Act, 1986 (68 of 1986), the National Consumer Disputes Redressal Commission with the previous approval of the Central Government, hereby makes the following regulations, namely:-

1. Short title and Commencement: - (1)These regulations may be called the Consumer Protection Regulations, 2005.

2. They shall come into force on the date of their publication in the Official Gazette.

2. Definitions:- In these regulations unless the context otherwise requires:-

- a) "Act" means the Consumer Protection Act, 1986(68 of 1986);
- b) "Consumer Forum" means a District Forum a Consumer Disputes Redressal Commission established in a State under clause(b) of Section 9 (hereafter called the State Commission) or the National Consumer Disputes Redressal Commission;
- c) "Registrar" means the head of the ministerial establishment of the Consumer Forum and exercising such powers and functions as are conferred upon him by the President of the Consumer Forum;
- d) "rules" means the rules made under the Act;
- e) "section" means a section of the Act;
- f) Words and expressions used in these regulations and not defined herein but defined either in the Act or in the rules shall have the same meaning respectively assigned to them either in the Act or in the rules, as the case may be.

3. Arrangements in Consumer Forum, -

1) A Consumer Forum, being not a regular court, shall have the arrangements as to depict it distinct from a court.

2) In the hall in which the Consumer Forum shall hear the parties, the dais may not be kept more than 30 c.m. in height than the place earmarked for the parties to occupy.

3) At the dais of the hall, the President and the members of the Consumer Forum shall use the same type of chairs at the same level and these chairs need not have high backs.

4. Dress Code: - 1) The President and members of every Consumer Forum while presiding over the Benches,-

- a) shall wear simple and sober dress;
- b) shall not wear-

- 1) flashy dress or dress display and affluence;
- 2) Jeans or T shirts.
- 3) As if they are holding Courts as Judges of a High Court or a District Court.

2) The advocate shall be allowed to appear in the usual dress as prescribed by the High Court but without the gown.

5. Hearing Hours - Subject to the provisions of the rules, the normal working hours of the Consumer Forum for hearing matters shall be from 10.30 a.m. to 1.00 p.m. and 2.00 p.m. to 4.00 p.m. on all working days of the Central Government in the case of the National Commission and on all working days of the State Government in the case of the State Commission and the District Forum.

6. Cause List,- (1) Cause list of the Consumer Forum for the following entire week shall be made ready before the close of the working hours of the preceding week and displayed on the notice board. The cause list in respect of the Consumer Forum having a website shall also be hosted on the website.

2) Cause list shall be split into three different parts, namely:-

- i. Admission and after notice matters;
- ii. Matters where evidence is to be recorded;
- iii. Final disposal matters.

3) Every cause list shall contain the following particulars, namely:-

1) Sl.No	2) No. of the matter	3) Names of the parties	4) Name of the party or counsel or agent appearing
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4) If a date of hearing is given in the presence of parties or their agents, it shall not be a ground for non appearance for the reason that the cause list for the concerned date does not show the matter or contains incorrect entry of there is omission of the particulars of the matter.

7. Institution of complaints, appeals and revision petitions,-

1) where a complaint is filed in District Forum or State Commission it shall be filed in three sets and where it is filed in the National Commission it shall be filed in four sets with additional sets equal to the number of opposite party(ies) /respondent(s).

2) Every complaint shall clearly contain particulars of dispute and the relief claimed and shall also be accompanied by copies of such documents as are necessary to prove the claim made in the complaint.

8. Nomenclature to be given to the complaints, appeals and revisions petitions,- (a) A complaint shall hereinafter be referred to as Consumer Complaint (CC) instead of O.P, eg., C.C. No. 2 of 2005.

2) An appeal shall be referred to as F.A., Revision Petition as R.P., Execution. Application as E.A, Transfer Application T.A. and Review as R.A. containing the number and the year of filing.

9. Scrutiny of complaint, appeal, petition and revision petition, -

1) Every complaint, appeal, or revision petition shall after it is filed be numbered by the Registrar.

2) If there is any defect in the filing of the complaint, appeal or revision petition, the particulars of such defects shall be recorded and the party or his agents shall be informed of the defects asking them for removing the defects within 15 days.

3) In case the party disputes in the correctness of the defects pointed out the matter shall be placed before the Consumer Forum for appropriate orders.

4) After the expiry of the time given, the matter shall, irrespective of the fact as to whether the defects have been removed or not, be placed before the Consumer Forum for appropriate orders.

5) If the objections raised by the Registrar are substantial and are not removed within the time allowed for the purpose, those days shall not be excluded for counting the period of limitation.

6) As required by the second proviso to sub-section (3) of section 12, the admissibility of the complaint shall ordinarily be decided within twenty-one days from the date on which the complaint was received.

7) In case any defect is pointed out by the Registrar, twenty-one days from the date on which such defect was removed shall be reckoned for the purpose of sub-regulation (5).

8) All pending complaints, appeals and revision petitions which have not come up for admission till the date of commencement of these regulations and are pending for admission for more than 21 days shall be listed immediately by the Consumer Forum for admission and not later than 21 days from the date of commencement of these regulations.

10. Issue of Notice, -

(1) Whenever the Consumer Forum directs the issuance of a notice in respect of a complaint, appeal or revision petition, as the case may be, to the opposite party(ies)/respondent(s), ordinarily such notice shall be issued for a period of 30 days and depending upon the circumstances of each case even for less than 30 days.

2) When there is a question of raising presumption of service, 30 days notice shall be required.

3) Whenever notices are sought to be effected by a courier service, it shall be ascertained that the courier is of repute.

4) While appointing the courier for the purpose of effecting service, security deposit may also be taken.

5) Along with the notice, copies of the complaint, memorandum of grounds of appeal, petitions as the case may be and other documents filed shall be served upon the opposite party(ies)/respondent(s).

6) After the opposite party or respondent has put in appearance, no application or document shall be received by the Registrar unless it bears an endorsement that a copy thereof has been served upon the other side.

11. Adjournment,-

(1) Every proceeding before a Consumer Forum shall be conducted as expeditiously as possible and as per the requirements of the Act.

2) The Consumer Forum shall record the reasons for any adjournment made by it.

3) The cost of adjournment, if asked by the opposite party or parties, shall not be less than five hundred rupees per adjournment and could be more depending upon the value and nature of the complaint as may be decided by the Consumer Forum.

4) The complainant, appellant or petitioner, as the case may be, may also be burdened with cost unless sufficient cause is shown for seeking adjournment;

Provided that in the circumstances of a particular case, the amount of cost imposed may be less than five hundred rupees but in no case less than one hundred rupees.

5) The cost imposed may be given to the other party or parties to defray his or their expenses or be deposited in the Consumer Legal Aid Account to be maintained by the respective Consumer Forum, as the Consumer Forum may order.

6) If any adjournment is granted without awarding cost, the order sheet shall mention the reasons thereof.

7) All orders adjourning the matter shall be signed by the President and members constituting the Bench and not by the Court Master or Bench Clerk.

8) Non-availability of a lawyer who is representing the party shall not be a ground for seeking adjournment of the matter unless absence is beyond the control of the lawyer such as his sudden illness or bereavement in the family.

12. Hearing by Benches,- Where a Bench, constituted by the President of the State Commission or the National Commission as provided under section 16 or section 20, as the case may be, does not have a member with judicial background and any complex question of law arises and there is no precedent to decide the law point, the Bench so constituted may refer the matter to the President of the State Commission or the National Commission as the case may be to constitute another Bench of which the President shall be member.

13. Arguments, -

1) Arguments should be as brief as possible and to the point at issue.

2) Where a party is represented by a counsel, it shall be mandatory to file a brief of written arguments two days before the matter is fixed for arguments.

3) In case of default to file briefs, the cost shall be imposed at the same rates as laid down for grant of adjournments.

14. Limitation, - 1) Subject to the provisions of section 15, 19 and 24A, the period of limitation in the following matters shall be as follows:-

i) Revision Petition shall be fixed within 90 days from the date of the order or the date of receipt of the order as the case may be;

ii) Application for setting aside the ex-parte order under section 22A or dismissal of the complaint in default shall be maintainable if filed within thirty days from the date of the order or date of receipt of the order, as the case may be;

iii) An application for review under sub-section (2) of section 22 shall be filed to the National Commission within 30 days from the date of the order or receipt of the order, as the case may be;

iv) The period of limitation for filing any application, for which no period of limitation has been specified in the Act, the rules of these regulations shall be thirty days from the date of the cause of action or the date of knowledge.

2) Subject to the provisions of the Act, the Consumer Forum may condone the delay in filing an application or a petition referred to in sub-regulation (1) if valid and sufficient reasons to its satisfaction are given.

#### 15. Review:-

(1) It shall set out clearly the grounds for review.

(2) Unless otherwise ordered by the National Commission, an application for review shall be disposed of by circulation without oral arguments, as far as practicable between the same members who had delivered the order sought to be reviewed.

#### 16. Appearance of Voluntary Consumer Organizations:-

1) Recognized Consumer Organizations have a right of audience before the Consumer Forum;

2) An authorization of a Voluntary Consumer Organization may be by way of special power of attorney executed on a non-judicial paper or even on plain paper duly attested by a Gazette Officer or a Notary Public.

3) The Power of Attorney holder shall be entitled to engage a counsel, if authorized to do so.

4) A Voluntary Consumer Organization can engage a counsel or an advocate of its choice or it can itself represent through one of its office bearers as per the rules governing it.

5) In case of a complaint where the Voluntary Consumer Organization is a complainant along with the consumer himself and the dispute affects the complainant individually, he can withdraw the complaint:

Provided that if the issue involves unfair trade practice or restrictive trade practice a Voluntary Consumer Organization may continue to proceed with the complaint even if the complainant wishes to withdraw the same.

6) A Consumer Forum has to guard itself from touts and busy bodies in the garb of power of attorney holders or authorized agents in the proceedings before it.

7) While a Consumer Forum may permit an authorized agent to appear before it, but authorized agent shall not be one who has used this as a profession:

Provided that this sub-regulation shall not apply in case of advocates.

8) An authorized agent may be debarred from appearing before a Consumer Forum if he is found guilty of misconduct or any other malpractice at any time.

17. Ex-Parte Interim Order:- Any ex-parte interim order issued by the Consumer Forum shall stand vacated after 45 days if in the meanwhile the objections to the interim order are not heard and disposed of.

18. Final Order:-

(1) An order on the top right hand comer shall show as to when the complaint was filed and the date of the order.

(2) The cause title of the order shall contain the names of all the parties with their addresses.

(3) In the body of the order it is desirable that after mentioning the complainant or the OP, their names as shown in the title be mentioned and parties thereafter may not be mentioned as complainant or OP No.1 or OP No.2 etc.,

(4) The cause title shall also clearly show if the appellant or respondent was the complainant or OP.

(5) The order of a Consumer Forum disposing of a matter shall be as short and precise as practicable and unnecessary long quotations from the judgments of the higher courts or otherwise shall be avoided.

(6) When a copy of the order is sent to a party, the mode by which it is sent and the date on which it is sent shall be stamped on the last page of the order.

(7) The Consumer Forum shall pass final order invariably within fifteen days of the conclusion of the arguments.

19. Return on institution and disposal of cases:-

- 1) A consumer Forum is expected to dispose of at least 75 to 100 matters every month.
- 2) A periodic monthly return of institution and disposal of cases shall be sent by the District Forums to the State Commission.
- 3) The State Commission shall submit a periodic monthly return of institution and disposal of cases to the National Commission.
- 4) Notwithstanding anything contained in this regulation, the President of the National Commission may, at any time, call for any return or information relating to its functioning from a State Commission or District Forum.

20. Preservation of records,

- 1) In the case of complaint, the record containing main files with original order sheet shall be preserved for a period of five years.
- 2) In the case of records of first appeal and revision petitions, it shall be preserved for three years from the date of disposal of the appeal or revision as the case may be.
- 3) Immediately after the consumer complaint, first appeal or revision petition, as the case may be, is disposed of, extra sets shall be given to the parties who may use the same for filing of appeal or revision petition and in that case the necessity to summon the record from the forums below can be dispensed with.
- 4) The registrar shall inform the parties while forwarding the certified copy of the final order, where they do not appear in person at the time of finally disposing of the matter to arrange to collect the extra sets.
- (5) A period of at least one month shall be given for the purpose of collection of record by the party and in case of default the extra sets shall be weeded out.

21. Certified Copy:- (1) A copy of the order is to be given to the parties free of cost as required under the Act and the rules made thereunder.

- (2) In case a party requires an extra copy, it shall be issued to him duly certified by the Registry on a payment of Rs.20/- irrespective of number of pages.



3) A certified copy of an order shall clearly specify the date when free copy was issued, date of application, date when the copy was made ready and the date when it was so delivered to him.

4) A fee of Rs.20/- shall be paid for obtaining another certified copy.

5) Any party desiring to get a certified copy of any document on the file of the Consumer Forum, may get the same on payment of certification fee of twenty rupees per copy. Provided that if any such document of which certified copy is sought, is over and above 5 pages, an extra amount of one rupee per page shall be charged over and above the fee of twenty rupees.

6) Certified copy of any miscellaneous order passed by the Consumer Forum shall be supplied on payment of Rs.5 per copy.

22. Inspection of records, - Parties or their agents can inspect the records of any matter by filing an application on payment of ten rupees as fee.

23. Filing of criminal complaint, - wherever a complaint is required to be filed by the Consumer Forum under sub-section (5) of section 13, the Consumer Forum may authorize its Registrar to file the complaint.

24. Practice Directions, - The National Commission shall be entitled to issue practice directions from time to time as may be necessary for the proper conduct of the cases before Consumer Forum including prescribing forms for complaints, notices, returns, certificate to be issued to the collector and the like.

25. Parcsha-Yad-Dast – Where a party appears in person and is illiterate, the Court Master or Bench Clerk shall give to that party the next date of hearing in writing.

26. Miscellaneous,- 1) In all proceedings before the Consumer Forum, endeavour shall be made the parties and their counsel to avoid the use of provisions of Code of Civil Procedure, 1908 (5 of 1908);

Provided that the provisions of the Code of Civil Procedure, 1908 may be applied which have been referred to in the Act or in the rules made there under.

2) Every State Commission and every District Forum shall take steps for its computerization and networking.

3) The Consumer Forum shall give proper respect and courtesy to the parties who appear in person and shall provide separate accommodation in the Hall for the convenience of the parties.

- 4) The Consumer Forum shall not insist upon the parties to engage advocates.
- 5) The Fees collected for inspection of the documents and supply of certified copies shall be deposited in the account maintained for the purpose of depositing fee for filing a complaint as prescribed by the Central Government by rules.
- 6) The cases filed by or against the senior citizens, physically challenged, widows and persons suffering from serious ailments shall be listed and disposed of on a priority basis.

**INDEX 4**  
**PIñI vPi ÈinÉ YiläPEi OnñhYçì çÈänÈi BNiññóYi**  
**AàOì AÓ¼¼ äWüNçyå AñYçöÈñ-560 001.**

ಸಂಖ್ಯೆ:ಕರಾಆಆಡಳಿತ:೧೧:೨೦೦೩-೦೪

ದಿನಾಂಕ:೫-೧೦-೨೦೦೫

ರವರಿಗೆ,  
 ಅಧ್ಯಕ್ಷರು,  
 ಜಿಲ್ಲಾ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ವೇದಿಕೆ,  
 ಎಲ್ಲಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ

ಮಾನ್ಯರೇ,

ವಿಷಯ:- ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ೩ನೇ ಅಧ್ಯಾಯದಡಿಯಲ್ಲಿ ಗ್ರಾಹಕ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಏಜೆನ್ಸಿಗಳು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ಕಾರ್ಯನಿರ್ವಹಿಸುವ ಬಗ್ಗೆ

ಉಲ್ಲೇಖ:- ಸರ್ಕಾರದ ಅಧಿಸೂಚನೆ ಸಂಖ್ಯೆ:ಆನಾಸ ೫೮ ಸಲಫ ೨೦೦೩ ದಿನಾಂಕ ೨೩-೬-೨೦೦೫  
 (ರಾಜ್ಯ ಪತ್ರ ದಿನಾಂಕ ೨೮-೭-೨೦೦೫).

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ಮೇಲ್ಕಂಡ ವಿಷಯಕ್ಕೆ ಸಂಬಂಧಿಸಿದಂತೆ ಉಲ್ಲೇಖದಲ್ಲಿ ಓದಲಾಗುವ ಸರ್ಕಾರದ ಅಧಿಸೂಚನೆಯ ರಾಜ್ಯ ಪತ್ರದ ಛಾಯಾ ಪ್ರತಿಯನ್ನು ಇದರೊಡನೆ ಲಗತ್ತಿಸಿ ತಮಗೆ ಕಳುಹಿಸಿ ಕೊಡುತ್ತಾ, ತಕ್ಷಣದಿಂದ ಜಾರಿಗೆ ಬರುವಂತೆ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಲ್ಲಿ ದಾಖಲಾಗುವ ಪ್ರಕರಣಗಳಿಗೆ ಸಂಬಂಧಿಸಿದಂತೆ ಶುಲ್ಕವನ್ನು ಪಡೆದುಕೊಂಡು, ಸಂಬಂಧಪಟ್ಟ ಶುಲ್ಕವನ್ನು ಲೆಕ್ಕ ಶೀರ್ಷಿಕೆ ೧೪೫೬ರ ಉಪ ಶೀರ್ಷಿಕೆಗಳಿಗೆ ಅನುಗುಣವಾಗಿ(ಈಗಾಗಲೇ ಒದಗಿಸಿರುವ ಲೆಕ್ಕ ಶೀರ್ಷಿಕೆಗೆ) ಸರ್ಕಾರಕ್ಕೆ ಜಮಾ ಮಾಡಲು ಕ್ರಮಕೈಗೊಳ್ಳುವಂತೆ ತಮಗೆ ತಿಳಿಸಲು ಹಾಗೂ ಪಿರ್ಯಾದುಗಳಿಗೆ ಸಂಬಂಧಿಸಿದಂತೆ ಸ್ವೀಕರಿಸಿದ ಶುಲ್ಕದ ಬಗ್ಗೆ ಪ್ರತಿ ತಿಂಗಳು ಮಾಹಿತಿಯನ್ನು ರಾಜ್ಯ ಆಯೋಗಕ್ಕೆ ಈ ಕೆಳಗಿನ ನಮೂನೆಯಲ್ಲಿ ಒದಗಿಸುವಂತೆ ತಮ್ಮನ್ನು ಕೋರಲು ಮಾನ್ಯ ಅಧ್ಯಕ್ಷರಿಂದ ನಿರ್ದೇಶಿತನಾಗಿರುತ್ತೇನೆ.

ಕ್ರ. ಸಂ	ತಿಂಗಳ ಪ್ರಾರಂಭಕ್ಕೆ ಹಿಂದಿನ ಅವಧಿಯಲ್ಲಿ ಸ್ವೀಕರಿಸಿದ ಮತ್ತು ಜಮಾ ಮಾಡಿದ ಶುಲ್ಕದ ಒಟ್ಟು ಮೊತ್ತ	ಸಂಬಂಧಪಟ್ಟ ತಿಂಗಳಲ್ಲಿ ಸ್ವೀಕರಿಸಿದ ಒಟ್ಟು ಪ್ರಕರಣಗಳ ಸಂಖ್ಯೆ	ಸಂಬಂಧಿಸಿದ ತಿಂಗಳಲ್ಲಿ ಸ್ವೀಕರಿಸಿದ ಒಟ್ಟು ಶುಲ್ಕದ ಮೊತ್ತ	ತಿಂಗಳ ಅಂತ್ಯದವರೆಗೆ ಸರ್ಕಾರಕ್ಕೆ ಜಮಾ ಮಾಡಿದ ಒಟ್ಟು ಮೊತ್ತ (2+4)
1	2	3	4	5

ಫಿರ್ಯಾದು ಸ್ವೀಕರಿಸುವ ಸಂದರ್ಭದಲ್ಲಿಯೇ ಶುಲ್ಕವನ್ನು ಉಲ್ಲೇಖದಲ್ಲಿ ಓದಲಾಗುವ ನಿಯಮಾನುಸಾರ ಪಡೆದುಕೊಳ್ಳುವುದು. ಫಿರ್ಯಾದು ಅಂಗೀಕಾರವಾಗಿಲ್ಲವೆಂಬ ಕಾರಣದ ಮೇರೆಗೆ ಶುಲ್ಕವನ್ನು ಹಿಂತಿರುಗಿಸಲು ನಿಯಮದಲ್ಲಿ ಅವಕಾಶವಿರುವುದಿಲ್ಲವೆಂಬುದನ್ನು ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರು, ಸದಸ್ಯರು ಹಾಗೂ ಆಡಳಿತ ವಿಭಾಗವು ಗಮನದಲ್ಲಿರಿಸಿಕೊಂಡು ಕಾರ್ಯನಿರ್ವಹಿಸುವುದು.

ತಮ್ಮ ವಿಶ್ವಾಸಿ,

(ಕೆ.ಎಲ್ ಶಿವಲಿಂಗೇಗೌಡ),

ರಿಜಿಸ್ಟ್ರಾರ್ ಮತ್ತು ಆಡಳಿತಾಧಿಕಾರಿಗಳು, ರಾಜ್ಯ ಗ್ರಾಹಕರ ಆಯೋಗ,  
 ಬೆಂಗಳೂರು.

## Pṛāṇā vPī Eṅṅē YāṅāPēi ŌṅṅhYṅi ḤḤāṅḤi BNiḥóYi

ಬಸವ ಭವನ, ಹೈ ಗ್ರಾಂಡ್ಸ್, ಬೆಂಗಳೂರು - ೫೬೦ ೦೦೧

àNVḤ PÉṅBḤḤ-01 102003-04

೦ḤṅNPḤ 24-08-2005

### ಸುತ್ತೋಲೆ

ವಿಷಯ: ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ೩ನೇ ಅಧ್ಯಾಯದಡಿಯಲ್ಲಿನ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಏಜೆನ್ಸಿಗಳು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ಕಾರ್ಯನಿರ್ವಹಿಸುವ ಬಗ್ಗೆ

- ಉಲ್ಲೇಖ: ೧. ಘನ ಕರ್ನಾಟಕ ಉಚ್ಚ ನ್ಯಾಯಾಲಯವು ರಿಟ್ ಅರ್ಜಿ ಸಂಖ್ಯೆ ೩೨೨೦೬:೨೦೦೩ರಲ್ಲಿ ದಿ:೨೪-೦೬-೨೦೦೩ರಂದು ಹೊರಡಿಸಿರುವ ಆದೇಶ
೨. ಮೈಸೂರು ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರ ಪತ್ರ ಸಂಖ್ಯೆ: ಸಂಕೀರ್ಣ:೧:೨೦೦೩ ದಿನಾಂಕ: ೦೪-೦೮-೨೦೦೩

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ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೨ರಡಿಯಲ್ಲಿ ಚಾರಿ ಕ್ರಮವನ್ನು ಅನುಸರಿಸುವುದಕ್ಕೆ ಸಂಬಂಧಿಸಿದಂತೆ, ಘನ ಕರ್ನಾಟಕ ಉಚ್ಚ ನ್ಯಾಯಾಲಯವು ರಿಟ್ ಅರ್ಜಿ ಸಂಖ್ಯೆ: ೩೨೨೦೬:೨೦೦೩ರಲ್ಲಿ ದಿನಾಂಕ ೨೪-೦೬-೨೦೦೩ರಂದು ಮತ್ತು ೨೪-೦೬-೨೦೦೪ರಂದು ಹೊರಡಿಸಿದ್ದ ತಡೆಯಾಜ್ಞೆಯನ್ನು ಘನ ಕರ್ನಾಟಕ ಉಚ್ಚ ನ್ಯಾಯಾಲಯವು ದಿನಾಂಕ ೨೪-೦೬-೨೦೦೩ರ ಆದೇಶದಲ್ಲಿ ಹಿಂತೆಗೆದುಕೊಂಡಿರುವುದರಿಂದ, ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೨ರಡಿಯಲ್ಲಿ ಚಾರಿ ಕ್ರಮವನ್ನು ಅನುಸರಿಸುವ ಸಲುವಾಗಿ, ಈ ಕೆಳಕಂಡ ಸೂಚನೆಗಳನ್ನು ನೀಡಲಾಗಿದೆ.

೧. ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೨ ಮತ್ತು ೨೩ಕ್ಕೆ ಸಂಬಂಧಿಸಿದಂತೆ ಸಲ್ಲಿಸಲ್ಪಡುವ ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಗಳ ಸಂಬಂಧವಾಗಿ ರಿಜಿಸ್ಟ್ರರನ್ನು ಈ ಮುಂದಿನ ವಿವರಣೆಯನ್ನು ದಾಖಲಿಸುವ ರೀತಿಯಲ್ಲಿ ಪಾಲಿಸಬಹುದಾಗಿರುತ್ತದೆ.

- ೦೧) ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿ ಸಂಖ್ಯೆ  
 ೦೨) ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿ ಸಲ್ಲಿಸಿದ ದಿನಾಂಕ  
 ೦೩) ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿ ಇತ್ಯರ್ಥವಾದ ದಿನಾಂಕ  
 ೦೪) ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಯನ್ನು ಯಾವ ಕಲಂ ಮತ್ತು ಕಾಯ್ದೆಯಡಿಯಲ್ಲಿ ಇತ್ಯರ್ಥಪಡಿಸಲಾಗಿರುತ್ತದೆ ಎಂಬುದರ ಬಗ್ಗೆ ವಿವರ.  
 ೦೫) ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಯಲ್ಲಿ ಕಲಂ ೨೨ರಡಿಯಲ್ಲಿ ದಂಡವನ್ನು

ವಿಧಿಸಿದ್ದಲ್ಲಿ, ದಂಡದ ಮೊತ್ತ.

- ೦೬) ದಂಡದ ಮೊತ್ತವನ್ನು ಪಾವತಿಸಿದ ದಿನಾಂಕ.  
 ೦೭) ದಂಡದ ಮೊತ್ತವನ್ನು ಜಿಲ್ಲಾ ಖಜಾನೆಗೆ ಪಾವತಿ ಮಾಡಿದ ದಿನಾಂಕ.  
 ೦೮) ಜಿಲ್ಲಾ ಖಜಾನೆಗೆ ಪಾವತಿ ಮಾಡಿದ ಬಗ್ಗೆ ಚಲನ್ ಸಂಖ್ಯೆ ಮತ್ತು ದಿನಾಂಕ.  
 ೦೯) ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಯು ಕಲಂ ೨೨೨ರಡಿಯಲ್ಲಿ ಇತ್ಯರ್ಥವಾಗಿದ್ದಲ್ಲಿ ಆ ಬಗ್ಗೆ ದೃಢೀಕೃತ ಪ್ರಮಾಣ ಪತ್ರವನ್ನು ಜಿಲ್ಲಾಧಿಕಾರಿಗಳಿಗೆ ಕಳುಹಿಸಿದ ದಿನಾಂಕ.  
 ೧೦) ಜಿಲ್ಲಾಧಿಕಾರಿಗಳ ಆದೇಶವನ್ನು ಜಾರಿ ಮಾಡಿ ವರದಿ ಮಾಡಿದ ದಿನಾಂಕ ಮತ್ತು 'ಚೆಕ್' ಅಥವಾ 'ಡಿಡಿ' ಒದಗಿಸಿದ್ದಲ್ಲಿ, ಆ 'ಚೆಕ್' ಮತ್ತು 'ಡಿಡಿ'ಗಳ ಸಂಖ್ಯೆ.  
 ೧೧) ಜಿಲ್ಲಾಧಿಕಾರಿಗಳು ಒದಗಿಸಿದ 'ಚೆಕ್' ಮತ್ತು 'ಡಿಡಿ'ಗಳನ್ನು ಸಂಬಂಧಪಟ್ಟ ಡಿಕ್ರಿಡಾರರಿಗೆ ಕಳುಹಿಸಿದ ಬಗ್ಗೆ ದಾಖಲೆ.  
 ೧೨) ಷರಾ.

೨) ರಾಜ್ಯ ಆಯೋಗ : ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಆದೇಶವನ್ನು ತೀರ್ಪು ಖುಣಿಗಾರರು (JDR) ಪಾಲಿಸದಿರುವ ಬಗ್ಗೆ ಸಂಬಂಧಪಟ್ಟ ಪ್ರಕರಣದ ಡಿಕ್ರಿಡಾರರು ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿ ಮೂಲಕ ರಾಜ್ಯ ಆಯೋಗ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗೆ ಮಾಹಿತಿಯನ್ನು ನೀಡಿದ ಕೂಡಲೇ ರಾಜ್ಯ ಆಯೋಗ : ಜಿಲ್ಲಾ ವೇದಿಕೆ ಪ್ರಕರಣವನ್ನು ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಯಾಗಿ ನೋಂದಾಯಿಸಿಕೊಂಡು ಅರ್ಜಿ ಸ್ವೀಕರಿಸಿದ ೭ ದಿನಗಳ ಒಳಗಾಗಿ ಆಯೋಗ : ವೇದಿಕೆ ಮುಂದೆ ಇರಿಸಿಕೊಂಡು ಡಿಕ್ರಿಡಾರರ ಮನವಿಯನ್ನು ಅಂಗೀಕರಿಸಿ, ಕಲಂ ೨೨೨ರಡಿಯಲ್ಲಿ ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಯನ್ನು ಇತ್ಯರ್ಥಪಡಿಸುವುದಿದ್ದಲ್ಲಿ, ಕಲಂ ೨೨೨ರಡಿಯಲ್ಲಿ ಕಾರಣ ಕೇಳಿ ಸೂಚನಾ ಪತ್ರವನ್ನು ತೀರ್ಪು ಖುಣಿಗಾರನಿಗೆ ನೀಡುವುದು. ಒಂದು ವೇಳೆ ಕಲಂ ೨೨೨ರಡಿಯಲ್ಲಿ ಆ ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಯನ್ನು ಇತ್ಯರ್ಥಪಡಿಸುವುದಿದ್ದಲ್ಲಿ, ಕಲಂ ೨೨೨ರಡಿಯಲ್ಲಿ ಸಂಬಂಧಪಟ್ಟ ತೀರ್ಪು ಖುಣಿಗಾರನಿಗೆ ಕಾರಣ ಕೇಳಿ ಸೂಚನಾ ಪತ್ರವನ್ನು ನೀಡುವುದು. ಕಾರಣ ಕೇಳಿ ಸೂಚನಾ ಪತ್ರ ನೀಡಿದ ೧೨೨ ದಿನಗಳ ಒಳಗಾಗಿಯೂ ತೀರ್ಪು ಖುಣಿಗಾರರು ಆಯೋಗ:ವೇದಿಕೆ ಮುಂದೆ ಹಾಜರಾಗದೇ ತನ್ನ ಅಹವಾಲನ್ನು ಹೇಳಿಕೊಳ್ಳದೇ ಹಾಗೂ ಸಂಬಂಧಪಟ್ಟ ಪ್ರಕರಣದ ಆದೇಶದ ಅನುಸಾರ ಆದೇಶವನ್ನು ಪಾಲಿಸಲು ಕ್ರಮ ಕೈಗೊಳ್ಳದೇ ಇದ್ದಲ್ಲಿ, ಅಂಥ ತೀರ್ಪು ಖುಣಿಗಾರನಿಗೆ ಜಾಮೀನುರಹಿತ ವಾರೆಂಟ್ ಹೊರಡಿಸುವುದರ ಮೂಲಕ ಆಯೋಗ : ವೇದಿಕೆ ಮುಂದೆ ಹಾಜರುಪಡಿಸಿಕೊಂಡು, ಕಲಂ ೨೨೨ರಡಿಯಲ್ಲಿ ಆದೇಶವನ್ನು ಜಾರಿಗೊಳಿಸುವ ಬಗ್ಗೆ ಕ್ರಮ ಕೈಗೊಳ್ಳುವುದು. ತೀರ್ಪು ಖುಣಿಗಾರನು ಆದೇಶವನ್ನು ಜಾರಿಗೊಳಿಸಲು ವಿನಾಕಾರಣ ವಿಳಂಬ ಮಾಡಿದಲ್ಲಿ ಹಾಗೂ ದಂಡನೆಯನ್ನು ವಿಧಿಸಲು ಯೋಗ್ಯವೆನಿಸಿದಲ್ಲಿ ದಂಡನೆಯನ್ನು ಕೂಡ ಆರ್ಥಿಕ ರೂಪದಲ್ಲಿ ಅಥವಾ ಶಿಕ್ಷೆ ರೂಪದಲ್ಲಿ ವಿಧಿಸುವ ಬಗ್ಗೆ ನ್ಯಾಯೋಚಿತವಾಗಿ, ವಿವೇಚನೆಯುತವಾಗಿ ತೀರ್ಮಾನ ಕೈಗೊಳ್ಳುವುದು. ಆಯೋಗ : ವೇದಿಕೆಯು ವಿಧಿಸಿದ ದಂಡದ ಮೊತ್ತವನ್ನು ತೀರ್ಪು ಖುಣಿಗಾರನು ಆಯೋಗ : ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರ ನಾಮಾಂಕಿತದಲ್ಲಿ ಡಿಮಾಂಡ್ ಡ್ರಾಫ್ಟ್ : ಪೇ ಆರ್ಡರ್ : ಬ್ಯಾಂಕರ್ಸ್ ಚೆಕ್ ಮೂಲಕ ದಂಡದ ಮೊತ್ತವನ್ನು ಸಲ್ಲಿಸುವುದು. ಹೀಗೆ ಸಲ್ಲಿಸಲ್ಪಟ್ಟ 'ಡಿಡಿ'ಯನ್ನು ಕರ್ನಾಟಕ ರಾಜ್ಯ ಸರ್ಕಾರವು ರಾಜ್ಯ ಆಯೋಗ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಸೇವೆಯ ಸಲುವಾಗಿ ನೀಡಿರುವ ಸ್ವೀಕೃತಿ ಲೆಕ್ಕ ಶೀರ್ಷಿಕೆ "೧೯೨೨೬-ಸಿವಿಲ್ ಸಪ್ಲೈಸ್-೦೦-೮೦೦-ಅದರ್ ರಿಸಿಟ್ಸ್-೨-ಕನ್ನೂಮರ್ ಕೋರ್ಟ್" ಇದರಲ್ಲಿ ಉಪ ಶೀರ್ಷಿಕೆ "೨ - ಪೆನಾಲ್ಟಿ ಕಾಸ್ತ್" ಇದಕ್ಕೆ ಜಮಾ ಮಾಡಲು ಕ್ರಮ ಕೈಗೊಳ್ಳುವುದು. ಹೀಗೆ ಜಮಾ ಮಾಡಿದ ಬಗ್ಗೆ ಚಲನ್ ಮತ್ತು ದಿನಾಂಕವನ್ನು ನಮೂದಿಸುವುದು. ಚಲನ್ ಅನ್ನು ಸುರಕ್ಷಿತ ವಶದಲ್ಲಿಟ್ಟುಕೊಳ್ಳುವುದು. ದಂಡದ ಮೊತ್ತವನ್ನು 'ಡಿಡಿ' ಮೂಲಕ ಜಮಾ

ಮಾಡುವಾಗ ಅದನ್ನು ನೇರವಾಗಿ ಜಿಲ್ಲಾ ಖಜಾನೆಗೆ ಸಲ್ಲಿಸಲು ಕ್ರಮ ಕೈಗೊಳ್ಳುವುದು. ಒಂದು ವೇಳೆ ದಂಡದ ಹಣವನ್ನು ಪಾವತಿ ಮಾಡದೇ ಇದ್ದಲ್ಲಿ, ಕಲಂ ೨೨ರ ಮೇರೆಗೆ ಸೆರೆಮನೆ ವಾಸವನ್ನು ವಿಧಿಸಬಹುದಾಗಿರುತ್ತದೆ. ಜಾಮೀನಿಗೆ ಸಂಬಂಧಿಸಿದ ಹಣವನ್ನು ಮೇಲ್ಕಂಡ ಶೀರ್ಷಿಕೆಯಲ್ಲಿ ಡೆಪಾಸಿಟ್ ಮಾಡತಕ್ಕದ್ದು.

೨. ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಯನ್ನು ಕಲಂ ೨೨ರಡಿಯಲ್ಲಿ ಇತ್ಯರ್ಥಪಡಿಸಲು ಇಚ್ಛಿಸಿದಲ್ಲಿ, ತೀರ್ಪು ಖುಣಿಗಾರನು ರಾಜ್ಯ ಆಯೋಗ : ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಆದೇಶವನ್ನು ಪಾಲಿಸಲು ವಿಫಲನಾಗಿರುತ್ತಾನೋ ಅಂಥ ಆದೇಶದ ಬಗ್ಗೆ ದೃಢೀಕರಣ ಪತ್ರವನ್ನು ಆಯಾಯಾ ಜಿಲ್ಲಾಧಿಕಾರಿಗಳಿಗೆ ಕಳುಹಿಸಿಕೊಡಬೇಕು. ಜಿಲ್ಲಾಧಿಕಾರಿಗಳು ಭೂಕಂದಾಯ ವಸೂಲು ಮಾಡುವ ರೀತಿಯನ್ನು ಅನುಸರಿಸಿ, ವಸೂಲು ಮಾಡಬೇಕಾದ ಹಣದ ಬಗ್ಗೆ 'ಡಿಡಿ'ಯನ್ನು ಪಡೆದುಕೊಂಡು ಸಂಬಂಧಪಟ್ಟ ಪಕ್ಷಧಾರರಿಗೆ ತಲುಪಿಸುವ ಅಥವಾ ಜಿಲ್ಲಾಧಿಕಾರಿಗಳು ನೇರವಾಗಿ 'ಡಿಡಿ' ಅಥವಾ 'ಚೆಕ್' ಮೂಲಕ ಹಣವನ್ನು ಡಿಕ್ರಿಡಾರನಿಗೆ ತಲುಪಿಸಿ, ವರದಿಯನ್ನು ಸಲ್ಲಿಸುವುದು. ಹೀಗೆ ಜಿಲ್ಲಾಧಿಕಾರಿಗಳು ಕ್ರಮವಹಿಸುವುದನ್ನು ಅನುಸರಿಸಿ ಸಲ್ಲಿಸಿದ ವರದಿಯ ಆಧಾರದ ಮೇಲೆ ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಗಳನ್ನು ಇತ್ಯರ್ಥಪಡಿಸಿರುವ ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಗಳ ರಿಜಿಸ್ಟ್ರಾರ್‌ನಲ್ಲಿ ದಾಖಲಿಸುವುದು.

೪. ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಗಳನ್ನು ಶೀಘ್ರವಾಗಿ ಇತ್ಯರ್ಥಪಡಿಸುವ ಬಗ್ಗೆ ಹಾಗೂ ಡಿಕ್ರಿಡಾರನಿಗೆ ಅನವಶ್ಯಕ ತೊಂದರೆಯಾಗದ ರೀತಿಯಲ್ಲಿ ಕ್ರಮವಹಿಸುವಂತೆ ಮತ್ತು ರಾಜ್ಯ ಆಯೋಗ : ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ ಅಗತ್ಯವೆನಿಸುವ ಮಾಹಿತಿಯನ್ನು ದಾಖಲಿಸುವುದು ಯೋಗ್ಯವೆನಿಸಿದಲ್ಲಿ ಮೇಲೆ ನಿಗದಿಪಡಿಸಿರುವ ಎಕ್ಸಿಕ್ಯೂಷನ್ ರಿಜಿಸ್ಟ್ರಾರ್‌ನಲ್ಲಿಯೇ ಸೂಕ್ತ ನಮೂನೆಗಳನ್ನು ಹಾಕಿಕೊಂಡು ಮಾಹಿತಿಯನ್ನು ದಾಖಲಿಸಲು ಕ್ರಮ ಕೈಗೊಳ್ಳುವುದು.

೫. ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೨ರಡಿಯಲ್ಲಿ ನೀಡುವ ಕಾರಣ ಕೇಳಿ ಸೂಚನಾ ಪತ್ರವನ್ನು ಈ ಮುಂದಿನ ಮಾದರಿಯಂತೆ ಅನುಸರಿಸಬೇಕು.

೬. ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೨ರಡಿಯಲ್ಲಿ ನೀಡುವ ಜಾಮೀನುರಹಿತ ವಾರೆಂಟ್‌ನ್ನು ಈ ಮುಂದಿನ ಮಾದರಿಯಲ್ಲಿ ಅನುಸರಿಸಬೇಕು.

ಮೇಲೆ ನೀಡಿರುವ ಆದೇಶವನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪಾಲಿಸುವುದು. ಹೀಗೆ ಪಾಲಿಸುವಲ್ಲಿ ಏನಾದರೂ ಅಡಚಣೆಗಳು ಎದುರಾದಾಗ ಅಥವಾ ಸ್ಪಷ್ಟೀಕರಣ ಬೇಕಾದಲ್ಲಿ, ಕರ್ನಾಟಕ ರಾಜ್ಯ ಆಯೋಗದಿಂದ ಸ್ಪಷ್ಟೀಕರಣವನ್ನು ಪಡೆದುಕೊಳ್ಳುವುದು.

(ಇಂಗ್ಲಿಷ್) gN'UóUEN'íò,

ಅಧ್ಯಕ್ಷರು,

ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ,  
ಬೆಂಗಳೂರು.

ಪ್ರತಿಗಳು:

೧. ಎಲ್ಲಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಅಧ್ಯಕ್ಷರುಗಳಿಗೆ.
೨. ಎಲ್ಲಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಸಹಾಯಕ ರಿಜಿಸ್ಟ್ರಾರ್ ಹಾಗೂ ಸಹಾಯಕ ಆಡಳಿತಾಧಿಕಾರಿಗಳಿಗೆ.
೩. ರಾಜ್ಯ ಆಯೋಗದ ಸೂಚನಾ ಫಲಕಕ್ಕೆ
೪. ರಾಜ್ಯ ಆಯೋಗದ ಸಂಬಂಧಪಟ್ಟ ನೌಕರರಿಗೆ
೫. ಕಛೇರಿ ಪ್ರತಿ.

BEFORE THE CONSUMER DISPUTES REDRESSAL  
DISTRICT FORUM / STATE COMMISSION

Name and Address : \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Execution Petition No. :  
in Complaint No.

Decree Holder :

V/s.

Judgement Debtor :

**NOTICE UNDER SECTION 27 OF THE CONSUMER PROTECTION ACT 1986**

The Decree Holder has filed an Execution Petition stating that the Judgement Debtor have not complied with the Orders of this District Forum / State Commission in Complaint/Appeal No. \_\_\_\_\_ dated \_\_\_\_\_ and sought action against you under section 27 of Consumer Protection Act, 1986.

You are hereby summoned to appear before this District Forum / State Commission in person or through pleader duly instructed, on this the \_\_\_\_\_ day of \_\_\_\_\_ at 11.00 AM to show cause why action shall not be taken u/s. 27 of the C.P. Act for your disobedience of the Order passed in Complaint/Appeal No. \_\_\_\_\_ dtd. \_\_\_\_\_ .

Given under my hand and seal of this District Forum / State Commission this \_\_\_\_\_ day of \_\_\_\_\_.

By Order of the District Forum / State Commission

Signature and seal of the Officer who  
is empowered to sign this Notice



**BEFORE THE CONSUMER DISPUTES REDRESSAL  
DISTRICT FORUM / STATE COMMISSION**

COMPLAINT NO. : \_\_\_\_\_

EXECUTION CASE NO.: \_\_\_\_\_

DECREE HOLDER                      V/S.                      JUDGEMENT DEBTOR

**WARRANT OF ARREST**

To:

(Concerned Superintendent of Police/Commissioner of Police)

\_\_\_\_\_

\_\_\_\_\_

The Decree Holder in this case has reported that the Judgement Debtor/s has/have not complied with the Order passed by the District Forum / State Commission in Complaint /Appeal No. \_\_\_\_\_. Hence, a Show Cause Notice was issued to the Judgement Debtor through R.P.A.D. directing him/them to appear before this District Forum / State Commission on \_\_\_\_\_ at 11.00 A.M. to Show Cause why action should not be taken against him/them u/s. 27 of the Consumer Protection Act, 1986. In spite of service of Notice, the Judgement Debtor/s failed to appear before this District Forum / State Commission.

So it has become necessary to secure his/their presence to take further action against him/them under section 27 of the Consumer Protection Act, 1986.

Hence, you are hereby directed to arrest the said Judgement Debtor/s  
(Name and addresses of the Judgement Debtor/s)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_ and to  
produce him/them before this District Forum / State Commission on  
\_\_\_\_\_ at 11.00 AM herein without fail.

Dated this \_\_\_\_\_ day of \_\_\_\_\_.

PRESIDENT  
Consumer Disputes Redressal  
District Forum / State Commission

## Pṛāṇā vPi Ēnē YāpāPēi ŌññāYci ĆĒāñēi BNīḁōYi

ಬಸವ ಭವನ, ಹೈ ಗ್ರಾಂಡ್ಸ್, ಬೆಂಗಳೂರು - ೫೬೦ ೦೦೧

àNVḁ PĒñB/BḁĒ-111/2003-04

೦¼ñNPḁ 23/06/2003

### AḁPñāi ḁññāi

ವಿಷಯ: ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ೩ನೇ ಅಧ್ಯಾಯದಲ್ಲಿನ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಏಜೆನ್ಸಿಗಳು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ಕಾರ್ಯ ನಿರ್ವಹಿಸುವ ಬಗ್ಗೆ

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ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ (ತಿದ್ದುಪಡಿ ಕಾಯ್ದೆ ೨೦೦೨) ಇದು, ದಿನಾಂಕ ೧೫-೩-೨೦೦೩ರಿಂದ ಜಾರಿಗೆ ಬರುವಂತೆ, ತಿದ್ದುಪಡಿಗೊಂಡು, ಕಾರ್ಯರೂಪಕ್ಕೆ ಬಂದಿದ್ದು, ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ಕಾರ್ಯನಿರ್ವಹಿಸಿ, ಪ್ರಕರಣಗಳನ್ನು ಶೀಘ್ರವಾಗಿ ಇತ್ಯರ್ಥಪಡಿಸಬೇಕಾದ ಗುರುತರವಾದ ಜವಾಬ್ದಾರಿ, ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಮೇಲೆ ಇರುತ್ತದೆ. ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ಕಾರ್ಯ ನಿರ್ವಹಿಸುವಂತೆ ನೋಡಿಕೊಳ್ಳುವುದು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಅಧ್ಯಕ್ಷರ ಹಾಗೂ ಸದಸ್ಯರ ಆದ್ಯ ಕರ್ತವ್ಯವಾಗಿದ್ದು, ಆ ಜವಾಬ್ದಾರಿಯನ್ನು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ನಿರ್ವಹಿಸಲು ತಾವು ಸಮರ್ಥರಿದ್ದು, ತಮ್ಮ ಸಾಮರ್ಥ್ಯವನ್ನು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ನಿರ್ವಹಿಸಲು ಅನುಕೂಲವಾಗುವಂತೆ, ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೪-ಬಿ ರಡಿಯಲ್ಲಿ ದತ್ತವಾಗಿರುವ ಅಧಿಕಾರದಡಿಯಲ್ಲಿ ಕೆಳಕಂಡ ನಿರ್ದೇಶನಗಳನ್ನು ನೀಡಲಾಗುತ್ತಿದೆ.

೧) ಫಿರ್ಯಾದನ್ನು ಸ್ವೀಕರಿಸಿದ ೭ ದಿನಗಳೊಳಗಾಗಿ, ಫಿರ್ಯಾದನ್ನು ರಿಜಿಸ್ಟರ್ ಮಾಡಿ, ಚೆಕ್‌ಲಿಸ್ಟ್ ಹಾಗೂ ಆರ್ಡರ್ ಷೀಟ್‌ನೊಂದಿಗೆ ವೇದಿಕೆಯ ಮುಂದೆ ಇಡುವಂತೆ, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಸಿಬ್ಬಂದಿಗೆ ಸೂಚಿಸಿ, ಫಿರ್ಯಾದನ್ನು ವಿಚಾರಣೆಗೆ ಅಂಗೀಕರಿಸುವ ಮುನ್ನ ಫಿರ್ಯಾದು ವಿಚಾರಣೆಗೆ ಯೋಗ್ಯವೇ ಎಂಬುದನ್ನು, ವಿಚಾರಣೆಗೆ ತೆಗೆದುಕೊಳ್ಳುವ ಮುನ್ನವೇ ಅಧ್ಯಕ್ಷರು ಮತ್ತು ಸದಸ್ಯರು ಕಡತವನ್ನು ಪರಿಶೀಲಿಸಿಕೊಂಡು, ತೀರ್ಮಾನಕ್ಕೆ ಬರುವುದು. ಫಿರ್ಯಾದು ವಿಚಾರಣೆಗೆ ಯೋಗ್ಯವೇ ಅಥವಾ ಇಲ್ಲವೇ ಎಂಬುದನ್ನು ಫಿರ್ಯಾದು ಸಲ್ಲಿಸಿದವರಿಗೆ ಒಂದು ಅವಕಾಶ ನೀಡಿ, ವಾದವನ್ನು ಆಲಿಸಿ, ಫಿರ್ಯಾದನ್ನು ವೇದಿಕೆಯಲ್ಲಿ ಸ್ವೀಕರಿಸಿದ ೨೧ ದಿನಗಳೊಳಗಾಗಿ ತೀರ್ಮಾನಿಸುವುದು.

೨) ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಕಲಾಪಗಳನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪ್ರತಿದಿನ ಅಂದರೆ ಸೋಮವಾರದಿಂದ ಶುಕ್ರವಾರದವರೆಗೆ ಸರ್ಕಾರೀ ಕೆಲಸದ ದಿನಗಳಂದು ಬೆಳಿಗ್ಗೆ ೧೧.೦೦ ರಿಂದ ಮಧ್ಯಾಹ್ನ ೧.೩೦ ಘಂಟೆಯವರೆಗೆ ಮತ್ತು ಮಧ್ಯಾಹ್ನ ೩.೦೦ರಿಂದ ೪.೩೦ ಘಂಟೆಯವರೆಗೆ ಅಥವಾ ಆ ದಿನದ ಪ್ರಕರಣಗಳ ವಿಚಾರಣೆ ಮುಗಿಯುವವರೆಗೆ ಜರುಗಿಸುವುದು.

೩) ನ್ಯಾಯವಾದಿಗಳು ಹಾಜರಾಗುತ್ತಿಲ್ಲವೆಂಬ ಒಂದೇ ಕಾರಣದ ಮೇಲೆ, ಕಲಾಪದ ವೇಳೆಯನ್ನು ಬದಲಿಸಬಾರದು.

೪) ಶೀಘ್ರಲಿಪಿಗಾರರ ಸೇವೆ ಒದಗಿಸಲು ಪ್ರಯತ್ನಿಸಲಾಗುತ್ತಿದ್ದು, ಅಲ್ಲಿಯವರೆಗೆ ತೀರ್ಪುಗಳನ್ನು / ಆದೇಶಗಳನ್ನು ಸದಸ್ಯರ ಸಹಾಯ ಪಡೆದುಕೊಂಡು, ಕೈಯಲ್ಲಿ ಬರೆಯುವುದರ ಮೂಲಕ ಪ್ರಕರಣಗಳ ವಿಲೇವಾರಿಗೆ ಕ್ರಮ ಕೈಗೊಳ್ಳುವುದು.

೫) ಫಿರ್ಯಾದನ್ನು ಸ್ವೀಕರಿಸುವ ಸಂದರ್ಭದಲ್ಲಿಯೇ ಫಿರ್ಯಾದನ್ನು ಸಲ್ಲಿಸಿದವರಿಗೆ, ಆ ಫಿರ್ಯಾದಿನ ಸಂಖ್ಯೆ ಮತ್ತು ಸ್ವೀಕರಿಸಿದ ೦೭ ದಿನಗಳೊಳಗೆ ಯಾವ ದಿನಾಂಕದಂದು ವೇದಿಕೆಯ ಮುಂದೆ ಫಿರ್ಯಾದನ್ನು ವಿಚಾರಣೆಗೆ ಅಂಗೀಕರಿಸುವ ಸಂಬಂಧವಾಗಿ ಇರಿಸಲಾಗುವುದು ಎಂಬ ಬಗ್ಗೆ ತಿಳಿಸಲು, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಸಹಾಯಕ ಆಡಳಿತಾಧಿಕಾರಿ ಕ್ರಮ ಮುಂದುವರಿಸುವುದು.

೬) ಹೀಗೆ ಸಂಖ್ಯೆ ಮತ್ತು ದಿನಾಂಕವನ್ನು ತಿಳಿಸಿದ ನಂತರವೂ ಫಿರ್ಯಾದನ್ನು ವಿಚಾರಣೆಗೆ ಅಂಗೀಕರಿಸುವ ದಿನಾಂಕದಂದು ಫಿರ್ಯಾದುದಾರನು ಹಾಜರಾಗದಿದ್ದರೆ, ಆತನಿಗೆ ದಿನಾಂಕ ನೀಡಿ, ಮತ್ತೊಮ್ಮೆ ನೋಟೀಸ್ ನೀಡುವ ಅವಶ್ಯಕತೆಯಿಲ್ಲ. ಫಿರ್ಯಾದು ಹಾಗೂ ಅದರೊಂದಿಗಿನ ದಾಖಲೆಗಳನ್ನು ಪರಿಶೀಲಿಸಿಕೊಂಡು, ಫಿರ್ಯಾದುದಾರರ ಅನುಪಸ್ಥಿತಿಯಲ್ಲಿ ಫಿರ್ಯಾದನ್ನು ವಿಚಾರಣೆಗೆ ಅಂಗೀಕರಿಸಬಹುದು ಅಥವಾ ತಿರಸ್ಕರಿಸಲು ಕ್ರಮ ವಹಿಸುವುದು.

೭) ಫಿರ್ಯಾದನ್ನು ವಿಚಾರಣೆಗೆ ಅಂಗೀಕರಿಸಿದ ನಂತರ, ಎದುರಾಳಿಗೆ ನೋಟೀಸನ್ನು ನೀಡುವುದು. ಈಗಾಗಲೇ ೨೧ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ ಫ್ಯಾಕ್ಸ್‌ನ್ನು ಒದಗಿಸಿದ್ದು, ಒದಗಿಸಿರುವ ಫ್ಯಾಕ್ಸ್‌ನ್ನು ಸುಸ್ಥಿತಿಯಲ್ಲಿಟ್ಟುಕೊಂಡು, ಒಂದು ವೇಳೆ ಪಕ್ಷಕಾರರು ಫ್ಯಾಕ್ಸ್‌ ಹೊಂದಿದ್ದು, ಅದರ ಸಂಖ್ಯೆಯನ್ನು ನೀಡಿದ್ದಲ್ಲಿ ನೋಟೀಸನ್ನು ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೮ಎ ರಡಿಯಲ್ಲಿ ಫ್ಯಾಕ್ಸ್ ಮೂಲಕ ಕಳುಹಿಸುವುದು. ನೋಟೀಸ್ ಯಾವುದೇ ಕಾರಣದಿಂದ ಹಿಂತಿರುಗಿ ಬಂದರೆ, ಎರಡನೇ ಬಾರಿಗೆ ನೋಟೀಸ್ ಕಳುಹಿಸಲು, ಫಿರ್ಯಾದುದಾರನೇ ಪ್ರೋಸಸ್ ಶುಲ್ಕವನ್ನು ಭರಿಸುವಂತೆ ಸೂಚಿಸುವುದು. (ಎರಡನೇ ಬಾರಿಗೆ ನೋಟೀಸ್ ಕಳುಹಿಸಲು ಫಿರ್ಯಾದುದಾರನು ನೊಂದಾಯಿತ ಸ್ವೀಕೃತಿ ಪಾವತಿಯ ಅಂಚೆ ಶುಲ್ಕವನ್ನು ಹಾಗೂ ಸರಿಯಾದ ವಿಳಾಸವನ್ನು ನೀಡುವ ಮೂಲಕ ಹ್ಯಾಂಡ್ ನೋಟೀಸ್, ಅಥವಾ ಪತ್ರಿಕಾ ಪ್ರಕಟಣೆ ನೀಡುವುದರ ಬಗ್ಗೆ ಕ್ರಮ ತೆಗೆದುಕೊಳ್ಳುವ ಮೂಲಕ, ಫಿರ್ಯಾದುದಾರನು ತನ್ನ ಸ್ವಂತ ಖರ್ಚಿನಲ್ಲಿ ಕ್ರಮ ತೆಗೆದುಕೊಳ್ಳಬೇಕಾಗುತ್ತದೆ).

೮) ಫಿರ್ಯಾದುದಾರನ ಮತ್ತು ಎದುರಾಳಿಯ ಸಾಕ್ಷದ ವಿಚಾರಣೆ ಬಗ್ಗೆ ಫನ ಸರ್ವೋಚ್ಚ ನ್ಯಾಯಾಲಯವು ಸಿವಿಲ್ ಅಪೀಲ್ ಸಂಖ್ಯೆ ೭೯೭೫/೨೦೦೧ರಲ್ಲಿ ದಿನಾಂಕ ೧೨-೮-೨೦೦೨ರಂದು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ ಸಂಬಂಧಿಸಿದಂತೆ ನೀಡಿರುವ ನಿರ್ದೇಶನಗಳನ್ನು ಪಾಲಿಸುವುದು.

೯(ಎ) ಫಿರ್ಯಾದಿನ ವಾದ ವಿವಾದವನ್ನು ಅಲಿಸಿದ ನಂತರ, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರು ಮತ್ತು ಸದಸ್ಯರು ಅಧ್ಯಕ್ಷರ ಕೊಠಡಿಯಲ್ಲಿ ಆ ಪ್ರಕರಣದ ಬಗ್ಗೆ ಚರ್ಚಿಸಿ, ಒಮ್ಮತದ ಅಭಿಪ್ರಾಯಕ್ಕೆ ಬಂದಲ್ಲಿ, ಅಧ್ಯಕ್ಷರು ಅಥವಾ ಸದಸ್ಯರಲ್ಲಿ

ಯಾವುದಾದರೂ ಒಬ್ಬರು ತೀರ್ಪನ್ನು ಬರೆದು ಘೋಷಿಸಬಹುದು. ಅನಿವಾರ್ಯ ಸಂದರ್ಭಗಳಲ್ಲಿ ಹಾಗೆ ಚರ್ಚಿಸಿದ ನಂತರವೂ ಒಮ್ಮತಕ್ಕೆ ಬರಲು ಸಾಧ್ಯವಾಗದಿದ್ದಲ್ಲಿ ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೧೪ನ್ನು ಗಮನಿಸಿಕೊಂಡು, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಸದಸ್ಯರು ಒಮ್ಮತದ/ಭಿನ್ನಾಭಿಪ್ರಾಯದ ತೀರ್ಪನ್ನು ಪ್ರತ್ಯೇಕವಾಗಿ ನೀಡಬಹುದು. ಹೀಗೆ ಬರೆಯುವಂತಹ ಭಿನ್ನಾಭಿಪ್ರಾಯದ ತೀರ್ಪು ಸ್ವಾಭಾವಿಕ ಕಾನೂನು / ನ್ಯಾಯಕ್ಕೆ ಅನುಗುಣವಾಗಿರಬೇಕೇ ಹೊರತು, ದುರುದ್ದೇಶದಿಂದ ಕೂಡಿರಬಾರದು.

೮(ಬಿ) ಫಿರ್ಮಾದಿನ ವಿಚಾರಣೆ ಸಂದರ್ಭದಲ್ಲಿ, ವಿಚಾರಣೆಯನ್ನು ಸರ್ವೇಸಾಮಾನ್ಯವಾಗಿ ಮುಂದೂಡಬಾರದು, ಸಕಾರಣಗಳಿದ್ದಲ್ಲಿ ಮಾತ್ರ ವಿಚಾರಣೆಯನ್ನು ಮುಂದೂಡಬೇಕು.

೮(ಸಿ) ಫಿರ್ಮಾದಿನ ಬಗ್ಗೆ ವಾದ-ವಿವಾದವನ್ನು ಅಲಿಸಿದ ನಂತರ, ಯಾವ ದಿನಾಂಕದಂದು, ತೀರ್ಪನ್ನು ನೀಡಲಾಗುವುದೆಂಬುದನ್ನು ಮುಕ್ತ ನ್ಯಾಯಾಲಯದಲ್ಲಿಯೇ ಪಕ್ಷಕಾರರಿಗೆ ಹೀಗೆ ತಿಳಿಸಿದ ದಿನಾಂಕದಂದೇ ತೀರ್ಪನ್ನು ಘೋಷಿಸುವುದು. ತುಂಬಾ ಅನಿವಾರ್ಯ ಪ್ರಸಂಗಗಳಲ್ಲಿ ಮಾತ್ರ ತೀರ್ಪು ತಯಾರಾಗಿಲ್ಲದಿದ್ದ ಸಂದರ್ಭದಲ್ಲಿ, ತೀರ್ಪನ್ನು ನೀಡುವ ಮುಂದಿನ ದಿನಾಂಕವನ್ನು, ಮುಕ್ತ ನ್ಯಾಯಾಲಯದಲ್ಲಿ ತಿಳಿಸಿ, ಮುಂದೂಡಿದ ದಿನಾಂಕದಂದು ತೀರ್ಪನ್ನು ಮುಕ್ತ ನ್ಯಾಯಾಲಯದಲ್ಲಿ ಘೋಷಿಸುವುದು.

೯) ಫಿರ್ಮಾದು ಇತ್ಯರ್ಥಗೊಂಡ ನಂತರ, ಅಂತಿಮ ಆದೇಶದ ಉಚಿತ ಪ್ರತಿಗಳನ್ನು ತಕ್ಕಣವೇ ಪಕ್ಷಕಾರರಿಗೆ ಒದಗಿಸುವುದು, ಇಲ್ಲದಿದ್ದಲ್ಲಿ ಸಾಮಾನ್ಯ ಅಂಚೆ ಮೂಲಕ ಉಚಿತ ಪ್ರತಿಗಳನ್ನು ಕಳುಹಿಸುವುದು.

೧೦) ಇತರ್ಥವಾದ ಕಡತಗಳನ್ನು 'ಎ', 'ಬಿ', 'ಸಿ' ಗುಂಪುಗಳಾಗಿ ಇಂಡೆಕ್ಸ್ ಮಾಡುವುದು. ಹೀಗೆ ಇಂಡೆಕ್ಸ್ ಮಾಡುವ ಬಗ್ಗೆ ರಾಜ್ಯ ಆಯೋಗವು ಈಗಾಗಲೇ ನೀಡಿರುವ ಸೂಚನೆಗಳನ್ನು ಗಮನದಲ್ಲಿರಿಸಿಕೊಳ್ಳುವುದು.

೧೧) ಫಿರ್ಮಾದು ಇತ್ಯರ್ಥವಾದ ನಂತರ, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಆದೇಶವನ್ನು ಪಾಲಿಸಿಲ್ಲವೆಂಬುದರ ಬಗ್ಗೆ ಪಕ್ಷಕಾರರು ದೂರನ್ನು ಸಲ್ಲಿಸಿದಾಗ ಅಂತಹ ದೂರನ್ನು ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಗಳಾಗಿ ನೋಂದಾಯಿಸಿಕೊಂಡು, ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೫ ಅಥವಾ ೨೨ರಡಿಯಲ್ಲಿ ಶೀಘ್ರ ವಿಲೇವಾರಿಗೆ ಕ್ರಮ ಕೈಗೊಳ್ಳುವುದು.

೧೨) ಫಿರ್ಮಾದು ರಿಜಿಸ್ಟರ್ ಹಾಗೂ ಇ.ಪಿ. ರಿಜಿಸ್ಟರ್‌ಗಳನ್ನು ಅಗತ್ಯ ಮಾಹಿತಿ ದೊರೆಯುವ ರೀತಿಯಲ್ಲಿ ಪಾಲಿಸಿಕೊಳ್ಳುವುದು. ಈಗಾಗಲೇ ತಪಾಸಣೆ ಸಮಯದಲ್ಲಿ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ ನೀಡಿರುವ ನಿರ್ದೇಶನಗಳನ್ನು ಗಮನಿಸಿಕೊಳ್ಳುವುದು.

೧೩) ಫಿರ್ಕಾದು ಅಥವಾ ಇ.ಪಿ., ಲಿಖಿತ ಹೇಳಿಕೆ, ಶಪಥ ಪತ್ರ ಯಾವುದೇ ಆದರೂ ಕೂಡ, ಜಿಲ್ಲಾ ವೇದಿಕೆಗೆ ಮೂರು ಪ್ರತಿ ಮತ್ತು ಎಷ್ಟು ಎದುರಾಳಿಗಳಿರುತ್ತಾರೆಯೋ ಅವರಿಗೆ ಪ್ರತಿಯೊಬ್ಬರಿಗೆ ಒಂದರಂತೆ, ಅಷ್ಟೂ ಪ್ರತಿಗಳನ್ನು ಜಿಲ್ಲಾ ವೇದಿಕೆಯು ಸ್ವೀಕರಿಸುವ ಪದ್ಧತಿ ಅನುಸರಿಸುವುದು. ವಿಚಾರಣೆಗೆ ಅಂಗೀಕರಿಸುವ ಸಮಯದಲ್ಲಿ ಹಾಗೂ ಅವಶ್ಯವೆನಿಸುವ ಇನ್ನಿತರ ಸಂದರ್ಭಗಳಲ್ಲಿ ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರಿಗೆ ಅಸಲು ಕಡತ ಹಾಗೂ ಒಂದು ಪ್ರತಿಯನ್ನೊಳಗೊಂಡಂತೆ ಪಾಲಿಸುವುದು, ಒಬ್ಬೊಬ್ಬ ಸದಸ್ಯರಿಗೆ ಒಂದೊಂದು ಪ್ರತಿ ನೀಡುವುದು.

೧೪) ಅಂತಿಮ ಆದೇಶದ ಪ್ರತಿಗಳನ್ನು ಮಾತ್ರ ಒಮ್ಮೆ ಉಚಿತವಾಗಿ ದೃಢೀಕರಿಸಿ ನೀಡುವುದು. ಹಾಗೂ ಹೀಗೆ ನೀಡುವಾಗ ಈಗಾಗಲೇ ತಿಳಿಸಿರುವಂತೆ ಸೀಲನ್ನು ಹಾಕಿ ದೃಢೀಕರಿಸುವುದು.

೧೫) ಅಂತಿಮ ಆದೇಶದ ಉಚಿತ ಪ್ರತಿಯನ್ನು ಒಮ್ಮೆ ಉಚಿತವಾಗಿ ಒದಗಿಸಿದ ಅಥವಾ ಅಂಚೆ ಮೂಲಕ ಕಳುಹಿಸಿದ ನಂತರವೂ ಪಕ್ಷಕಾರರು, ದೃಢೀಕೃತ ಪ್ರತಿಗೆ ಬೇಡಿಕೆ ಸಲ್ಲಿಸಿದಾಗ, ಅಂತಹ ಪ್ರತಿಗಳನ್ನು ಅರ್ಜಿದಾರರ ಚೆರಾಕ್ಸ್ ಶುಲ್ಕ ಅಥವಾ ಒಂದು ಪುಟಕ್ಕೆ ರೂ.೧-೦೦ರಂತೆ ಶುಲ್ಕವನ್ನು ಪಡೆದುಕೊಂಡು, ಜಿಲ್ಲಾ ವೇದಿಕೆಯಲ್ಲಿಯೇ ಚೆರಾಕ್ಸ್ ಮಾಡಿಸಿ, ದೃಢೀಕರಿಸಿ ನೀಡುವುದು. ಹೊರಗಡೆ ಚೆರಾಕ್ಸ್ ಮಾಡಿಸುವ ವಿಧಾನದಲ್ಲಿ ಮತ್ತು ಚೆರಾಕ್ಸ್ ಶುಲ್ಕ ನೀಡುವಲ್ಲಿ, ಯಾವುದೇ ರೀತಿಯ ಅವ್ಯವಹಾರ ಅಥವಾ ಅಕ್ರಮಕ್ಕೆ ಅವಕಾಶ ನೀಡಬಾರದು.

೧೬) ದೃಢೀಕೃತ ಪ್ರತಿಯ ಸಲುವಾಗಿ ಹಣ ಸಂಗ್ರಹಿಸುವಾಗ ಈ ಕೆಳಕಂಡಂತೆ ರಿಜಿಸ್ಟ್ರಾರ್ ಪಾಲಿಸುವುದು.

### 1. ಹಣ ಸಂಗ್ರಹಿಸುವಾಗ ರಿಜಿಸ್ಟ್ರಾರ್ ಪಾಲಿಸುವುದು

ದಿನಾಂಕ	ಕ್ರಮ ಸಂಖ್ಯೆ	ಅರ್ಜಿದಾರರ ಹೆಸರು / ಪದನಾಮ	ಪ್ರಕರಣದ ಸಂಖ್ಯೆ	ದೃಢೀಕೃತ ಪ್ರತಿ ಬೇಡಿರುವ ಒಟ್ಟು ಪುಟಗಳ ಸಂಖ್ಯೆ	ಸ್ವೀಕರಿಸಿರುವ ಹಣ	ಹಣ ಸಂದಾಯ ಮಾಡಿದವರ ಸಹಿ

ಹೀಗೆ ಸಂಗ್ರಹವಾಗುವ ಹಣವನ್ನು ಜಿಲ್ಲಾ ವೇದಿಕೆಯಲ್ಲಿ ರಿಸಿಕೊಳ್ಳುವುದು. ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಸಲುವಾಗಿ ರಾಜಸ್ವ ಲೆಕ್ಕ ಶೀರ್ಷಿಕೆ ನೀಡುವಂತೆ, ಸರ್ಕಾರವನ್ನು ಕೊರಲಾಗಿದ್ದು, ಸರ್ಕಾರದಿಂದ ರಾಜಸ್ವ ಲೆಕ್ಕ ಶೀರ್ಷಿಕೆ ಬಂದ ನಂತರ, ಆ ಶೀರ್ಷಿಕೆಗೆ ಇಂತಹ ಹಣ ಜಮಾ ಮಾಡುವುದು.

೯೨) ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ ಅವಶ್ಯವಿರುವ ರಿಜಿಸ್ಟ್ರಾರ್‌ಗಳನ್ನು ಸಮಗ್ರವಾಗಿ ಮತ್ತು ಮಾಹಿತಿಯು ಪಾರದರ್ಶಕವಾಗಿರುವಂತೆ ಪಾಲಿಸಿಕೊಳ್ಳಲು ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರಿಗೆ ಅಧಿಕಾರ ನೀಡಲಾಗಿದೆ.

೧೭) ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಸಮಗ್ರ ಕಾರ್ಯ ನಿರ್ವಹಣೆಗೆ ಬೇಕಾಗುವ ಸವಲತ್ತುಗಳಿಗೆ ಸಂಬಂಧಿಸಿದಂತೆ ಕಾಲಕಾಲಕ್ಕೆ ರಾಜ್ಯ ಆಯೋಗಕ್ಕೆ ಪ್ರಸ್ತಾವನೆ ಸಲ್ಲಿಸಿ, ನಿಯಮಾನುಸಾರ ಮತ್ತು ಅವಶ್ಯಕತೆಯಾನುಸಾರ ಪಡೆದುಕೊಳ್ಳುವುದು.

೧೯) ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಸಮಗ್ರ ಕಾರ್ಯನಿರ್ವಹಣೆ ಹಾಗೂ ಪರಿಣಾಮಕಾರಿ ಕಾರ್ಯ ಚಟುವಟಿಕೆಗೆ ಸಂಬಂಧಿಸಿದಂತೆ ಅಗತ್ಯ ಮಾಹಿತಿ ಹಾಗೂ ನಿರ್ದೇಶನಗಳನ್ನು ಕಾಲಕಾಲಕ್ಕೆ ರಾಜ್ಯ ಆಯೋಗದಿಂದ ಪಡೆದುಕೊಳ್ಳಲು ಸೂಚಿಸಿದೆ.

೨೦) ಪ್ರಕರಣಗಳಿಗೆ ಸಂಬಂಧಿಸಿದ ಅಂಕಿಅಂಶಗಳನ್ನು ಪ್ರತಿ ತಿಂಗಳ ವಿನೇ ತಾರೀಖಿನೊಳಗಾಗಿ ಫ್ಯಾಕ್ಸ್ ಮೂಲಕ ರಾಜ್ಯ ಆಯೋಗಕ್ಕೆ ತಲುಪಿಸುವುದು. ರಾಜ್ಯ ಆಯೋಗಕ್ಕೆ ತಲುಪಿಸಬೇಕಾದ ತುರ್ತು ಮಾಹಿತಿ ಹಾಗೂ ಅಂಕಿಅಂಶಗಳನ್ನು ಒದಗಿಸಲು ಫ್ಯಾಕ್ಸ್‌ನ್ನು ಸಂಪೂರ್ಣವಾಗಿ ಬಳಸಿಕೊಳ್ಳುವುದು. ಸಕಾರಣವಿಲ್ಲದೇ, ಫ್ಯಾಕ್ಸ್ ಇದ್ದೂ ಉಪಯೋಗಿಸದಿದ್ದಲ್ಲಿ, ಅಂತಹ ಪ್ರಕರಣಗಳನ್ನು ಗಂಭೀರವಾಗಿ ಪರಿಗಣಿಸಲಾಗುವುದು.

ಮೇಲಿನ ನಿರ್ದೇಶನಗಳನ್ನು ಸಮಗ್ರವಾಗಿ ಪಾಲಿಸುವುದು ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಕರ್ತವ್ಯವಾಗಿರುತ್ತದೆ ಹಾಗೂ ಇವುಗಳನ್ನು ಪಾಲಿಸಲಾಗುತ್ತಿದೆಯೇ ಎಂಬುದನ್ನು ಪರಿಶೀಲಿಸುವುದು ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರ ಮೊದಲ ಜವಾಬ್ದಾರಿಯಾಗಿರುತ್ತದೆ.

(%nNir00ö@I x. nNirEñ0ñ güv),

ಅಧ್ಯಕ್ಷರು

ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ  
ಪರಿಹಾರ ಆಯೋಗ, ಬೆಂಗಳೂರು

೧) ಅಧ್ಯಕ್ಷರು, ಎಲ್ಲಾ ಜಿಲ್ಲಾ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ವೇದಿಕೆ.

೨) ಸದಸ್ಯರು/ಮಹಿಳಾ ಸದಸ್ಯರು, ಎಲ್ಲಾ ಜಿಲ್ಲಾ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ವೇದಿಕೆ.

೩) ಸಹಾಯಕ ರಿಜಿಸ್ಟ್ರಾರ್ ಮತ್ತು ಸಹಾಯಕ ಆಡಳಿತಾಧಿಕಾರಿ, ಎಲ್ಲಾ ಜಿಲ್ಲಾ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ವೇದಿಕೆ.

## ವಿವಿಧ ವರ್ಗದ ವ್ಯಾಪಾರಿಗಳಿಗೆ ಒಕ್ಕೂಟದ ಬಳಿ ಬಿಡುಗಡೆ

ಬಸವ ಭವನ, ಹೈ ಗ್ರಾಂಪ್ಲಾನ್, ಬೆಂಗಳೂರು - ೫೬೦ ೦೦೦

ಅನ್ವಯ ಪರಿಶೋಧನೆ-೦೧ 102003-04

೦೪/೧೧/೨೦ 27-10-2005

### ಅಧಿಕಾರಿಗಳಿಗೆ

ಒಕ್ಕೂಟದ ವ್ಯಾಪಾರಿಗಳಿಗೆ ಅನ್ವಯ ಪರಿಶೋಧನೆ 1986ರ 3ನೇ ಅಧಿನಿಯಮದ ಅಡಿಯಲ್ಲಿ  
ವ್ಯಾಪಾರಿಗಳಿಗೆ ಒಕ್ಕೂಟದ ಒಕ್ಕೂಟದ ಒಕ್ಕೂಟದ ಒಕ್ಕೂಟದ  
ಪರಿಶೋಧನೆಗೆ ಅಧಿಕಾರಿಗಳಿಗೆ

1. ಒಕ್ಕೂಟದ ಬಿಡುಗಡೆಗೆ ಅಧಿಕಾರಿಗಳಿಗೆ ಅನ್ವಯ ಅಧಿಕಾರಿಗಳಿಗೆ  
೦೪/೧೧/೨೦ 23-06-2003
2. ಒಕ್ಕೂಟದ ಬಿಡುಗಡೆಗೆ ಅಧಿಕಾರಿಗಳಿಗೆ ಅನ್ವಯ ಪರಿಶೋಧನೆ-೦  
56098-99 ೦೪/೧೧/೨೦ 29-07-2000
3. ಒಕ್ಕೂಟದ ಬಿಡುಗಡೆಗೆ ಅಧಿಕಾರಿಗಳಿಗೆ ಅನ್ವಯ ಪರಿಶೋಧನೆ  
B-೦5601998-99 ೦೪/೧೧/೨೦ 06-03-2003
4. ಅಧಿಕಾರಿಗಳಿಗೆ ಅಧಿಕಾರಿಗಳಿಗೆ ಅನ್ವಯ B-೦6508002003  
೦೪/೧೧/೨೦ 16-08-2003
5. ಅಧಿಕಾರಿಗಳಿಗೆ ವ್ಯಾಪಾರಿಗಳಿಗೆ ಒಕ್ಕೂಟದ ಬಿಡುಗಡೆಗೆ  
ಅಧಿಕಾರಿಗಳಿಗೆ ಅನ್ವಯ H-1050H/೨೨೨B/೨೨೨೨02005 ೦೪/೧೧/೨೦  
21-06-2005 ಒಕ್ಕೂಟದ 31-05-2005ರ ಅಧಿಕಾರಿಗಳಿಗೆ  
ಅಧಿಕಾರಿಗಳಿಗೆ
6. ಅಧಿಕಾರಿಗಳಿಗೆ ಅಧಿಕಾರಿಗಳಿಗೆ ಅನ್ವಯ B-೦5808002003  
2003 ೦೪/೧೧/೨೦ 23-06-2005

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ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳು ಪರಿಣಾಮಕಾರಿಯಾಗಿ ಕಾರ್ಯನಿರ್ವಹಿಸುವ ಹಿತದೃಷ್ಟಿಯಿಂದ ಪ್ರಕರಣಗಳ ದಾಖಲಾತಿಯಿಂದ ಹಿಡಿದು ಇತ್ಯರ್ಥವಾಗುವವರೆಗೆ ಅನುಸರಿಸಬೇಕಾದ ಕ್ರಮವನ್ನು ಕುರಿತು ದಿನಾಂಕ ೨೫-೦೬-೨೦೦೩ರ ಅಧಿಕೃತ ಜ್ಞಾನದಲ್ಲಿ ಸೂಕ್ತ ಮಾರ್ಗದರ್ಶನ ಮತ್ತು ತಿಳುವಳಿಕೆಯನ್ನು ನೀಡಲಾಗಿರುತ್ತದೆ. ದಿನಾಂಕ ೨೯-೦೭-೨೦೦೦ ರಲ್ಲಿನ ಸುತ್ತೋಲೆಯಲ್ಲಿ, ಪ್ರತಿಗಳನ್ನು ಒದಗಿಸುವಾಗ ಯಾವ ರೀತಿಯ ಕ್ರಮವನ್ನು ಮತ್ತು ಸೀಲನ್ನು ಅನುಸರಿಸಬೇಕು ಎಂಬುದರ ಬಗ್ಗೆ ತಿಳುವಳಿಕೆಯನ್ನು ನೀಡಲಾಗಿರುತ್ತದೆ. ದಿನಾಂಕ ೦೬-೦೩-೨೦೦೩ರ ಅಧಿಕೃತ ಜ್ಞಾನದಲ್ಲಿ ಇತ್ಯರ್ಥವಾದ ಕಡತಗಳನ್ನು 'ABC' ಪಂಗಡಗಳಾಗಿ ವಿಂಗಡಿಸಿ, 'A' ಪಂಗಡದ ಕಡತಗಳನ್ನು ಸುರಕ್ಷಿತವಾಗಿಟ್ಟುಕೊಂಡು, 'C ಮತ್ತು B' ಪಂಗಡದಲ್ಲಿನ ಕಡತಗಳನ್ನು ನಾಶಪಡಿಸುವ ಬಗ್ಗೆ ರಾಜ್ಯ ಆಯೋಗ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಲ್ಲಿ ಕ್ರಮವಹಿಸಲಾಗಿರುತ್ತದೆ ಹಾಗೂ ಕ್ರಮವಹಿಸಲಾಗುತ್ತದೆ.

ಗ್ರಾಹಕ ಸಂರಕ್ಷಣಾ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೩೦(ಎ)ರಡಿಯಲ್ಲಿ ರಾಷ್ಟ್ರೀಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗಕ್ಕೆ ಇರುವ ಅಧಿಕಾರದಡಿಯಲ್ಲಿ ಕನ್ಸೂಮರ್ ಪ್ರೊಟೆಕ್ಷನ್ ರೆಗ್ಯುಲೇಷನ್ ೨೦೦೫ನ್ನು ರಚಿಸಿದ್ದು, ಸದರಿ ರೆಗ್ಯುಲೇಷನ್ ದಿನಾಂಕ ೩೧-೦೫-೨೦೦೫ರಿಂದ ಭಾರತ ರಾಜ್ಯಪತ್ರದಲ್ಲಿ ಪ್ರಕಟವಾಗುವುದರ ಮೂಲಕ ಜಾರಿಗೆ ಬಂದಿರುತ್ತದೆ. ಹೀಗೆ ಜಾರಿಗೆ ಬಂದ ರೆಗ್ಯುಲೇಷನ್‌ಗಳಿಗೂ ಮತ್ತು ಈಗಾಗಲೇ ಕರ್ನಾಟಕ ರಾಜ್ಯ ಆಯೋಗ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಲ್ಲಿ ಅನುಸರಿಸುತ್ತಿರುವ ಕ್ರಮಗಳಿಗೂ ಹೋಲಿಕೆ ಇದ್ದು, ಕೆಲವೊಂದು ಸಂಗತಿಗಳಲ್ಲಿ ಬದಲಾವಣೆಯನ್ನು ಮಾಡಲಾಗಿರುತ್ತದೆ. ಈ ಹಿನ್ನೆಲೆಯಲ್ಲಿ ರಾಜ್ಯ ಆಯೋಗದ ದಿನಾಂಕ ೨೩-೦೬-೨೦೦೩ರ ಆದೇಶದಲ್ಲಿನ ಕೆಲವೊಂದು ಸಂಗತಿಗಳನ್ನು ಮಾರ್ಪಡಿಸಿ ಕನ್ಸೂಮರ್ ಪ್ರೊಟೆಕ್ಷನ್ ರೆಗ್ಯುಲೇಷನ್ ೨೦೦೫ರೊಂದಿಗೆ ಓದಿಕೊಳ್ಳುತ್ತಾ, ಈ ಮುಂದಿನ ಮಾರ್ಗಸೂಚಿಗಳನ್ನು ಅಥವಾ ಪದ್ಧತಿಯನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಕರ್ನಾಟಕ ರಾಜ್ಯ ಆಯೋಗ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಲ್ಲಿ ತಕ್ಷಣದಿಂದಲೇ ಜಾರಿಗೆಬರುವಂತೆ ಅನುಸರಿಸಲು ಸೂಚಿಸಲಾಗಿದೆ.

೦೧. ಆಯಾಯ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಲ್ಲಿ ಅಥವಾ ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗದಲ್ಲಿ ಫರ್ಯಾದನ್ನು ಅಥವಾ ಮೇಲ್ಮನವಿಯನ್ನು ಅಥವಾ ಸಂಕೀರ್ಣ ಅರ್ಜಿಯನ್ನು ಅಥವಾ ಪುನರಾವಲೋಕನ ಅರ್ಜಿಯನ್ನು ಅಥವಾ ಎಕ್ಸಿಕ್ಯೂಷನ್ ಅರ್ಜಿಗಳನ್ನು ಸ್ವೀಕರಿಸಿದ ಕೂಡಲೇ, ಮೇಲೆ ಕ್ರಮ ಸಂಖ್ಯೆ ೧ರಲ್ಲಿ ಓದಲಾಗುವ ಅಧಿಕೃತ ಜ್ಞಾಪನದಲ್ಲಿ ತಿಳಿಸಿರುವಂತೆ ಅಂತಹ ಪ್ರಕರಣದ ಸಂಖ್ಯೆಯನ್ನು ಮತ್ತು ಯಾವ ದಿನಾಂಕದಂದು, ಯಾವ ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಮುಂದೆ ಅಥವಾ ರಾಜ್ಯ ಆಯೋಗದ ಮುಂದೆ ಇಡಲಾಗುವುದು ಎಂದು ತಿಳಿಸುವುದು. ಪ್ರಕರಣವನ್ನು ರಿಜಿಸ್ಟರ್ ಮಾಡಿದ ನಂತರ ಚೆಕ್ ಲಿಸ್ಟ್ ಮತ್ತು ಆರ್ಡರ್ ಶೀಟ್‌ನೊಂದಿಗೆ ಆಯಾಯ ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಥವಾ ರಾಜ್ಯ ಆಯೋಗದ ಮುಂದೆ ವಿಚಾರಣೆಗಾಗಿ ಮಂಡಿಸುವುದು. ಪ್ರಕರಣವನ್ನು ಸ್ವೀಕರಿಸುವಾಗ ಯಾವುದಾದರೂ ಲೋಪದೋಷ ಗಳಿದ್ದಲ್ಲಿ ಅಂತಹ ಲೋಪದೋಷಗಳನ್ನು ೧೦ ದಿನಗಳೊಳಗಾಗಿ ಸರಿಪಡಿಸುವಂತೆ ತಿಳಿಸುವುದು. ಪ್ರಕರಣಗಳನ್ನು ಹಾಜರುಪಡಿಸುವಾಗಲೇ ಯಾವುದಾದರೂ ಆಕ್ಷೇಪಣೆಗಳು ಅಥವಾ ಲೋಪದೋಷಗಳು ಕಂಡುಬಂದಿದ್ದಲ್ಲಿ, ಅಂತಹ ಲೋಪದೋಷಗಳನ್ನು ಸಂಬಂಧಪಟ್ಟ ಪಕ್ಷಕಾರರು ಸರಿಪಡಿಸದೇ ಇದ್ದಲ್ಲಿ, ಆಕ್ಷೇಪಣೆ ಅಥವಾ ಲೋಪದೋಷ ಗಳಿರುವ ಪ್ರಕರಣವನ್ನು ೧೫ ದಿನಗಳೊಳಗಾಗಿ ಆಯಾಯ ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಥವಾ ರಾಜ್ಯ ಆಯೋಗದ ಮುಂದೆ ಮಂಡಿಸುವುದು. ಹೀಗೆ ಮಂಡಿಸಿದ ಪ್ರಕರಣವನ್ನು ಆಯಾಯ ವೇದಿಕೆಗಳು, ರಾಜ್ಯ ಆಯೋಗವು ಪರಿಶೀಲಿಸಿಕೊಂಡು ವಿಚಾರಣೆಗಾಗಿ ಇದ್ದಲ್ಲಿ ವಿಚಾರಣೆಗೆ ಅಂಗೀಕರಿಸುವುದು. ಇಲ್ಲದಿದ್ದಲ್ಲಿ ವಿಲೇವಾರಿ ಮಾಡುವುದು. ಹೀಗೆ ವಿಲೇವಾರಿ ಮಾಡಿದ ಸಂದರ್ಭದಲ್ಲಿ ೨೧ ದಿನಗಳ ಕಾಲಾವಧಿಯನ್ನು ಮೀರಿರಬಾರದು ಮತ್ತು ಪ್ರಕರಣವನ್ನು ಸಲ್ಲಿಸಿದವರಿಗೆ ತಮ್ಮ ಅಹವಾಲನ್ನು ಹೇಳಿಕೊಳ್ಳಲು ಅವಕಾಶವನ್ನು ಕೂಡ ನೀಡುವುದು.



೦೨. ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಥವಾ ರಾಜ್ಯ ಆಯೋಗದ ಕಲಾಪಗಳನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ದಿನಾಂಕ ೦೧-೦೧-೨೦೦೬ರಿಂದ ಜಾರಿಗೆ ಬರುವಂತೆ ರಾಜ್ಯ ಸರ್ಕಾರದ ಎಲ್ಲಾ ಕೆಲಸದ ದಿನಗಳಲ್ಲಿ ಬೆಳಿಗ್ಗೆ ೧೦-೩೦ರಿಂದ ಮಧ್ಯಾಹ್ನ ೧-೦೦ ಗಂಟೆಯವರೆಗೆ ಮತ್ತು ಮಧ್ಯಾಹ್ನ ೨-೦೦ರಿಂದ ೪-೦೦ ಗಂಟೆಯವರೆಗೆ ಜರುಗಿಸುವುದು. ಪ್ರತಿ ಶನಿವಾರವನ್ನು ಉತ್ತರೇಖನವನ್ನು ನೀಡುವ ಸಲುವಾಗಿ, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಇನ್ನಿತರ ಕೆಲಸವನ್ನು ಜರುಗಿಸುವ ಸಲುವಾಗಿ ಅಥವಾ ರಾಷ್ಟ್ರೀಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗದ ಮಾನ್ಯ ಅಧ್ಯಕ್ಷರು ದಿನಾಂಕ ೧೨-೦೮-೨೦೦೫ರಂದು ಜರುಗಿದ ಸಮ್ಮೇಳನದಲ್ಲಿ ಸೂಚಿಸಿದ ಅನುಸಾರ 'ಲೋಕ್ ಅದಾಲತ್' ಮಾದರಿಯಲ್ಲಿ ಪ್ರಕರಣಗಳನ್ನು ಇತ್ಯರ್ಥಪಡಿಸಲು ಕಾಯ್ದಿರಿಸಿಕೊಳ್ಳುವುದು. ಪ್ರಕರಣಗಳು ಹೆಚ್ಚಿನ ಸಂಖ್ಯೆಯಲ್ಲಿ ಇದ್ದಲ್ಲಿ ಹಾಗೂ ಅನುಕೂಲಕರವೆನಿಸಿದಲ್ಲಿ, ಕನ್ನೂಮರ್ ಪ್ರೊಟೆಕ್ಷನ್ ರೆಗ್ಯುಲೇಷನ್ ೨೦೦೫ರಲ್ಲಿ ತಿಳಿಸಿರುವಂತೆ ಕಲಾಪದ ದಿನವನ್ನು ರಾಜ್ಯ ಸರ್ಕಾರದ ಎಲ್ಲಾ ಕೆಲಸದ ದಿನಗಳಿಗೆ ನಿಗದಿಪಡಿಸಿಕೊಳ್ಳುವುದು.

೦೩. ಪ್ರಕರಣಗಳನ್ನು ವಿಚಾರಣೆಗಾಗಿ ಅಂಗೀಕರಿಸಿದ ನಂತರ ರಾಜ್ಯ ಆಯೋಗದ ಅಥವಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಖರ್ಚಿನಲ್ಲಿಯೇ ಎದುರಾಳಿಗೆ ನೋಟೀಸನ್ನು ನೀಡುವುದು. ನೋಟೀಸ್‌ಗಳು ಯಾವುದೇ ಕಾರಣದಿಂದ ಹಿಂತಿರುಗಿ ಬಂದರೆ ಅಥವಾ ಜಾರಿಯಾದ ಬಗ್ಗೆ ಮಾಹಿತಿ ಬಾರದೇ ೨ನೇ ಬಾರಿ ನೋಟೀಸ್ ಕಳುಹಿಸಲು, ಸಂಬಂಧಪಟ್ಟ ಪ್ರಕರಣವನ್ನು ದಾಖಲಿಸಿದವರಿಂದಲೇ ಶುಲ್ಕವನ್ನು ಭರಿಸಬೇಕಾಗುತ್ತದೆ (ಎರಡನೆಯ ಬಾರಿಗೆ ನೋಟೀಸ್ ಕಳುಹಿಸಲು ಸಂಬಂಧಪಟ್ಟ ಪಕ್ಷಕಾರರು ನೋಂದಾಯಿತ ಅಂಚೆ ಸ್ವೀಕೃತಿ ಪಾವತಿಗೆ ಸಂಬಂಧಪಟ್ಟಂತೆ ಸಾಕಷ್ಟು ಅಂಚೆ ಚೀಟಿಯನ್ನು ಲಗತ್ತಿಸಿದ ಅಂಚೆ ಲಕೋಟಿಯನ್ನು, ಅಂಚೆ ಸ್ವೀಕೃತಿಯ ಪಾವತಿಯನ್ನು ಹಾಜರುಪಡಿಸುವ ಮೂಲಕ ಮತ್ತು ನ್ಯಾಯವಾದಿಗಳು ಸ್ವತಃ ನೋಟೀಸನ್ನು ಪಡೆದುಕೊಂಡು ಜಾರಿ ಮಾಡುವ ಮೂಲಕ ಅಥವಾ ಪತ್ರಿಕಾ ಪ್ರಕಟಣೆ ನೀಡುವುದರ ಮೂಲಕ ನೋಟೀಸನ್ನು ಜಾರಿ ಮಾಡಲು ಪ್ರಕರಣವನ್ನು ದಾಖಲಿಸಿದವರೇ ತಮ್ಮ ಸ್ವಂತ ಖರ್ಚಿನಲ್ಲಿ ವ್ಯವಸ್ಥೆ ಮಾಡಿಕೊಳ್ಳುವುದು).

೦೪. ಫಿರ್ಯಾದುದಾರನ ಅಥವಾ ಎದುರಾಳಿಯ ಸಾಕ್ಷಿ ವಿಚಾರಣೆ ಬಗ್ಗೆ ಘನ ಸರ್ವೋಚ್ಚ ನ್ಯಾಯಾಲಯದ ಸಿವಿಲ್ ಅಪೀಲ್ ಸಂಖ್ಯೆ ೭೯೭೫:೨೦೦೧ ದಿನಾಂಕ ೧೨-೦೮-೨೦೦೨ ಹಾಗೂ ರಾಷ್ಟ್ರೀಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗವು ಓಪಿ ಸಂಖ್ಯೆ ೨೩೩೯೬ ದಿನಾಂಕ ೦೩-೧೨-೨೦೦೪ರಂದು ನೀಡಿರುವ ಆದೇಶವನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪಾಲಿಸುವುದು.

೦೫. ಇತ್ಯರ್ಥವಾದ ಕಡತಗಳನ್ನು ರಾಜ್ಯ ಆಯೋಗದ ದಿನಾಂಕ ೦೬-೦೩-೨೦೦೩ರ ಮತ್ತು ೦೩-೧೦-೨೦೦೦ರ ಆದೇಶಗಳಡಿಯಲ್ಲಿ 'A' 'B' 'C' ಪಂಗಡಗಳಾಗಿ ಇಂಡೆಕ್ಸ್ ಮಾಡಿ, "A" ಪಂಗಡದ ಕಡತವನ್ನು ನಾಶಪಡಿಸದೇ ಸುರಕ್ಷಿತವಾಗಿಟ್ಟುಕೊಳ್ಳುವುದು (ಕನ್ನೂಮರ್ ಪ್ರೊಟೆಕ್ಷನ್ ರೆಗ್ಯುಲೇಷನ್ ೨೦೦೫ರಲ್ಲಿ ಆರ್ಡರ್

ಶೀಟ್ ಸೇರಿದಂತೆ ಎಲ್ಲಾ ಕಡತಗಳನ್ನು ನಾಶಪಡಿಸಲು ಸೂಚಿಸಿದ್ದಾಗ್ಯೂ ಕೂಡ A ಪಂಗಡದ ಕಡತಗಳನ್ನು ನಾಶಪಡಿಸದೇ ಸುರಕ್ಷಿತವಾಗಿಡುವುದು).

೦೬. ಪ್ರತಿಗಳನ್ನು ನೀಡುವಾಗ ರಾಜ್ಯ ಆಯೋಗದ ದಿನಾಂಕ ೨೯-೦೨-೨೦೦೦ರ ಸುತ್ತೋಲೆಯಲ್ಲಿರುವ ಸೀಲ್‌ಗಳ ಮಾದರಿಯನ್ನು ಉಪಯೋಗಿಸುವುದು ಹಾಗೂ ಶುಲ್ಕವನ್ನು ಕನ್ಯೂಮರ್ ಪ್ರೊಟೆಕ್ಷನ್ ರೆಗ್ಯುಲೇಷನ್ ನಿಯಮ ೨೧ರಲ್ಲಿ ಸೂಚಿಸಿರುವಂತೆ ಪಡೆಯಬಹುದು ಹಾಗೂ ಹೀಗೆ ಪಡೆದ ಶುಲ್ಕವನ್ನು ಸರ್ಕಾರದ ಅಧಿಸೂಚನೆ ದಿನಾಂಕ ೧೬-೦೮-೨೦೦೩ರಲ್ಲಿ ನೀಡಿರುವ ಲೆಕ್ಕ ಶೀರ್ಷಿಕೆಯಲ್ಲಿ ಉಪ ಲೆಕ್ಕ ಶೀರ್ಷಿಕೆಯ “ಅಪ್ಪಿಕೇಷನ್ ಫೀಸ್” ಮೊತ್ತಕ್ಕೆ ಜಮಾ ಮಾಡುವುದು. ಈಗಾಗಲೇ ತಿಳಿಸಿರುವಂತೆ ಈ ಬಗ್ಗೆ ರಿಜಿಸ್ಟ್ರರನ್ನು ಪಾಲಿಸಿಕೊಂಡು ಹಣ ಸ್ವೀಕರಿಸಿದ ಬಗ್ಗೆ ಶುಲ್ಕವನ್ನು ಪಡೆಯುವ ಮತ್ತು ಜಮಾ ಮಾಡುವ ಬಗ್ಗೆ ದಾಖಲೆಗಳು ಸಂಬಂಧಪಟ್ಟ ರಿಜಿಸ್ಟ್ರರನಲ್ಲಿ ಇರುವುದು. ಸಾಮಾನ್ಯವಾಗಿ ರೂ.೧೦೦-೦೦ ಮತ್ತು ಅದಕ್ಕೂ ಹೆಚ್ಚಿಗೆ ಸಂಗ್ರಹವಾಗುವವರೆಗೆ ನಗದು ಪುಸ್ತಕಕ್ಕೆ ತೆಗೆದುಕೊಳ್ಳದೇ, ರೂ.೧೦೦-೦೦ ಮತ್ತು ಅದಕ್ಕೂ ಹೆಚ್ಚು ಸಂಗ್ರಹವಾದ ನಂತರ ಕಾಲಕಾಲಕ್ಕೆ ನಗದು ಪುಸ್ತಕಕ್ಕೆ ತೆಗೆದುಕೊಂಡು, ಸಂಬಂಧಪಟ್ಟ ಲೆಕ್ಕ ಶೀರ್ಷಿಕೆಗೆ ಜಮಾ ಮಾಡುವುದು. ದೃಢೀಕೃತ ಪ್ರತಿಯ ಸಲುವಾಗಿ ಹಣ ಸಂಗ್ರಹಿಸುವಾಗ ಈ ಕೆಳಕಂಡ ನಮೂನೆಯಲ್ಲಿಯೇ ರಿಜಿಸ್ಟ್ರರನ್ನು ಪಾಲಿಸುವುದು.

### 1. ಶೀಟ್‌ನಲ್ಲಿ ೨೦೦೩ರ ಅಧಿನಿಯಮ ೨೧ರ ಅಡಿಯಲ್ಲಿ ಒಟ್ಟು ಪುಟಗಳ ಸಂಖ್ಯೆ

ದಿನಾಂಕ	ಪ್ರಕರಣದ ಸಂಖ್ಯೆ	ಅರ್ಜಿದಾರರ ಹೆಸರು : ಪದನಾಮ	ದೃಢೀಕೃತ ಪ್ರತಿ ನೀಡಿರುವ ಒಟ್ಟು ಪುಟಗಳ ಸಂಖ್ಯೆ	ಸ್ವೀಕರಿಸಿರುವ ಹಣ	ಹಣ ಸಂದಾಯ ಮಾಡಿರುವವರ ಸಹಿ

ಪ್ರತಿ ತಿಂಗಳ ಅಂತ್ಯದಲ್ಲಿ ಸಂಬಂಧಿಸಿದ ರಿಜಿಸ್ಟ್ರರನಲ್ಲಿ ಹಿಂದಿನ ತಿಂಗಳವರೆಗೆ ಸಂಗ್ರಹವಾದ ಹಣವೆಷ್ಟು? ದೃಢೀಕೃತ ಪ್ರತಿಗಳ ಶುಲ್ಕವೆಷ್ಟು? ಆಯಾಯ ತಿಂಗಳಲ್ಲಿ ನೀಡಲಾದ ದೃಢೀಕೃತ ಪ್ರತಿಗಳ ಸಂಖ್ಯೆಗಳೆಷ್ಟು? ಹಾಲಿ ಸಂದಾಯ ಮಾಡಿರುವ ಹಣವೆಷ್ಟು? ಎಂಬುದರ ಬಗ್ಗೆ ಫೋಷ್ಟಾರ್ ಅನ್ನು ಹಾಕುವುದು ಹಾಗೂ ಈ ಬಗ್ಗೆ ಮಾಹಿತಿಯನ್ನು ರಾಜ್ಯ ಆಯೋಗಕ್ಕೆ ಸಲ್ಲಿಸುವುದು.

೦೭. ರಾಜ್ಯ ಆಯೋಗದ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ ಅವಶ್ಯವಿರುವ ರಿಜಿಸ್ಟ್ರರಗಳನ್ನು ಸಮಗ್ರವಾಗಿ ಹಾಗೂ ಪಾರದರ್ಶಕವಾಗಿರುವಂತೆ ಪಾಲಿಸುವುದು. ಪ್ರಕರಣಗಳ ಇತ್ಯರ್ಥದ, ದಾಖಲಾತಿಯ ಅಂಕಿ ಅಂಶಗಳನ್ನು ಪ್ರತಿ ತಿಂಗಳ ೩ನೇ ತಾರೀಖಿನೊಳಗಾಗಿ ರಾಜ್ಯ ಆಯೋಗಕ್ಕೆ ಸಲ್ಲಿಸುವುದು.

೦೮. ಪ್ರಕರಣಗಳ ವಿಚಾರಣೆಗಾಗಿ ಮುದ್ದತ್ನನ್ನು ನೀಡುವಾಗ ಅಥವಾ ಪ್ರಕರಣಗಳನ್ನು ಮುಂದೂಡುವಾಗ ಯಾವ ಕಾರಣದ ಮೇರೆಗೆ ಮುಂದೂಡಲಾಗಿದೆ ಮತ್ತು ಮುದ್ದತ್ನನ್ನು ನೀಡಲಾಗಿದೆ ಎಂಬುದನ್ನು ಆರ್ಡರ್ ಶೀಟ್‌ನಲ್ಲಿ ದಾಖಲಿಸುವುದು. ಮುದ್ದತ್ನನ್ನು ನೀಡುವಾಗ ಕನ್ಸೂಮರ್ ಪ್ರೊಟೆಕ್ಷನ್ ರೆಗ್ಯುಲೇಷನ್ ೨೦೦೫ರ ನಿಯಮ ೧೧ರಲ್ಲಿ ತಿಳಿಸಿರುವ ಸೂಚನೆಗಳನ್ನು ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪಾಲಿಸುವುದು. ರಾಜ್ಯ ಆಯೋಗ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ ಸಂಬಂಧಪಟ್ಟಂತೆ 'ಕನ್ಸೂಮರ್ ಲೀಗಲ್ ಏಡ್' ಸೇವೆಯು ಇಲ್ಲದಿರುವುದರಿಂದ, ಹೀಗೆ ಸಂಗ್ರಹಿಸಿದ ಅಡ್ವರ್ನ್‌ಮೆಂಟ್ ಶುಲ್ಕವನ್ನು ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗದ ಸುತ್ತೋಲೆ ಸಂಖ್ಯೆ ಕರಾಆಃಆಡಳಿತಃ೧೧ಃ೨೦೦೩-೦೪ ದಿನಾಂಕ ೧೧-೧೦-೨೦೦೫ರಲ್ಲಿನ ನಿರ್ದೇಶನದಂತೆ ತೆರೆಯುವ 'ಎಸ್‌ಬಿ' ಖಾತೆಗೆ ಜಮಾ ಮಾಡುವಂತೆ ಮುದ್ದತ್ನನ್ನು ಪಡೆಯುವ ವಕೀಲರಿಗೆ ಅಥವಾ ಪಕ್ಷಕಾರರಿಗೆ ಸೂಚಿಸುವುದು. ಹೀಗೆ ಸೂಚಿಸುವಾಗ 'ಎಸ್‌ಬಿ' ಖಾತೆಯ ಸಂಖ್ಯೆ ಮತ್ತು ಬ್ಯಾಂಕ್‌ನ ಹೆಸರು ಹಾಗೂ ಶಾಖೆಯ ವಿವರವನ್ನು ಪಕ್ಷಕಾರರಿಗೆ ಅಥವಾ ವಕೀಲರಿಗೆ ನೀಡುವುದು. ಮುದ್ದತ್ತಿನ ಸಲುವಾಗಿ ಶುಲ್ಕವನ್ನು ವಿಧಿಸಿದ ನಂತರ ಸದರಿ ಶುಲ್ಕವನ್ನು ಸಂಬಂಧಪಟ್ಟ ಪಕ್ಷಕಾರರು ಎಸ್‌ಬಿ ಖಾತೆಗೆ ಜಮಾ ಮಾಡಿ ಪಕ್ಕದ (ಇದಿರು) ಪ್ರತಿಯನ್ನು (counterfoil) ಜಿಲ್ಲಾ ವೇದಿಕೆಗೆ ಹಾಜರುಪಡಿಸಲು ಸೂಚಿಸುವುದು. ಅಡ್ವರ್ನ್‌ಮೆಂಟ್ ಶುಲ್ಕವನ್ನು ವಿಧಿಸಿದ ಬಗ್ಗೆ ಮತ್ತು ಜಮಾ ಮಾಡಿದ ಬಗ್ಗೆ ರಿಜಿಸ್ಟ್ರರನ್ನು ಪಾಲಿಸಿಕೊಳ್ಳುವುದು ಹಾಗೂ ಪ್ರತಿ ತಿಂಗಳು ಆ ಬಗ್ಗೆ ವರದಿಯನ್ನು ತಃಖ್ತೆ ರೀತಿಯಲ್ಲಿ ರಾಜ್ಯ ಆಯೋಗಕ್ಕೆ ಸಲ್ಲಿಸುವುದು.

೦೯. ರಾಷ್ಟ್ರೀಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗದ ದಿನಾಂಕ ೩೧-೦೫-೨೦೦೫ರಿಂದ ಜಾರಿಗೆ ಬರುವಂತೆ ರಚಿಸಿರುವ ಕನ್ಸೂಮರ್ ಪ್ರೊಟೆಕ್ಷನ್ ರೆಗ್ಯುಲೇಷನ್ ೨೦೦೫ನ್ನು ಈ ತಿಳುವಳಿಕೆಯೊಂದಿಗೆ ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಪಾಲಿಸುವುದು.

ಮೇಲಿನ ಮಾರ್ಗಸೂಚಿಗಳನ್ನು ಮತ್ತು ಕನ್ಸೂಮರ್ ಪ್ರೊಟೆಕ್ಷನ್ ರೆಗ್ಯುಲೇಷನ್ ೨೦೦೫ ಇದನ್ನು ಪಾಲಿಸುವ ಬಗ್ಗೆ ಏನಾದರೂ ತೊಡಕುಗಳಿದ್ದಲ್ಲಿ, ರಾಜ್ಯ ಆಯೋಗಕ್ಕೆ ಕೂಡಲೇ ಪತ್ರ ಬರೆದು ವಿವರವನ್ನು ಪಡೆದುಕೊಳ್ಳುವುದು.

(ಸಹಿ/ನಿರೀಕ್ಷಿಸಿ) ಗೌ. 1/10/05/05,

ಅಧ್ಯಕ್ಷರು,

ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ,  
ಬೆಂಗಳೂರು

ಪ್ರತಿಗಳು:

೧. ಎಲ್ಲಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಅಧ್ಯಕ್ಷರುಗಳಿಗೆ.
೨. ಎಲ್ಲಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಸಹಾಯಕ ರಿಜಿಸ್ಟ್ರಾರ್ ಹಾಗೂ ಸಹಾಯಕ ಆಡಳಿತಾಧಿಕಾರಿಗಳಿಗೆ.
೩. ರಾಜ್ಯ ಆಯೋಗದ ಸಂಬಂಧಪಟ್ಟವರಿಗೆ.
೪. ಕಛೇರಿ ಪ್ರತಿ.

**PIñI vPi ÊñÉ YñlãPEi ÔññYçî çÊãñÊi BñiðóYi**  
**AàOî AÔWî ANYçöÊö - 1**

ಸಂಖ್ಯೆ: ಕರಾಆ/ಆಡಳಿತ/೧೧/೨೦೦೩-೦೪

ದಿನಾಂಕ : ೨೬/೧೦/೨೦೦೫

**àñ-ðñNú**

**ÕYñið 0 YñlãPi àNEPIç PñNið»1986Êi 3¼ A 1ññið 1ññiðOðñi**

**YñlãPi ÔññYçî çÊãñÊi I oññçö çÊññOðPñENiññZ**

**PñNið 1 ½Oî ààOî ÆYá**

- ಉಲ್ಲೇಖ: ೧) ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗದ ಸಮಸಂಖ್ಯೆಯ ಸುತ್ತೋಲೆ, ದಿನಾಂಕ ೨೪/೮/೨೦೦೫
- ೨) ಬಳ್ಳಾರಿ ಜಿಲ್ಲಾ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ವೇದಿಕೆಯ ಪತ್ರ ಸಂಖ್ಯೆ ಡಿಎಫ್‌ಡಿ/ಪ್ರೆಸಿಡೆಂಟ್/ಪಿ.ಫೈಲ್/೨೦೦೧-೦೨ ದಿನಾಂಕ ೧೨/೧೦/೨೦೦೫
- ೩) 2005 CCC 34(NS) ಇದರಲ್ಲಿ ಪ್ರಕಟವಾಗಿರುವ ರಾಷ್ಟ್ರೀಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ ಆರ್‌ಪಿ ಸಂಖ್ಯೆ ೨೫೨೩/೨೦೦೩ ರ ತೀರ್ಪು
- ೪) ೨೦೦೫(೨) ಸಿಪಿಆರ್ ೩೮ ಗ್ಯಾಸ್ ಏಜೆನ್ಸಿ ವಿರುದ್ಧ ಶಕ್ತಿ ಪ್ರಸನ್ನ ನಾಯಕ, ಈ ಪ್ರಕರಣದಲ್ಲಿ ಒರಿಸ್ಸಾ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗವು ನೀಡಿರುವ ತೀರ್ಪು.

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ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ ಮತ್ತು ಎಲ್ಲಾ ವೇದಿಕೆಗಳಲ್ಲಿ ದಾಖಲಾಗಿರುವ Execution ಅರ್ಜಿಗಳನ್ನು ಯಾವ ರೀತಿ ಸ್ವೀಕರಿಸಬಹುದು, ಮತ್ತು ಯಾವ ಪದ್ಧತಿಯನ್ನು ಅನುಸರಿಸಿಕೊಂಡು Execution Petitionಗಳನ್ನು ಇತ್ಯರ್ಥ ಪಡಿಸಬಹುದು, ಎಂಬುದರ ಬಗ್ಗೆ ಸವಿವರವಾಗಿ ಸೂಚನೆಯನ್ನು ಮೇಲೆ ಕ್ರಮಸಂಖ್ಯೆ (೧)ರಲ್ಲಿ ಓದಲಾಗುವ ಉಲ್ಲೇಖದಲ್ಲಿ ನೀಡಲಾಗಿದೆ.

ಮೇಲೆ ಕ್ರಮಸಂಖ್ಯೆ (೨)ರಲ್ಲಿ ಓದಲಾಗುವ ಪತ್ರದಲ್ಲಿ ಬಳ್ಳಾರಿ ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರು ಗ್ರಾಹಕರ ಸಂರಕ್ಷಣ ಕಾಯ್ದೆ ೧೯೮೬ರ ಕಲಂ ೨೫ ಮತ್ತು ೨೭ ರಡಿಯಲ್ಲಿ Execution

Petitionಗಳನ್ನು ಪ್ರತ್ಯೇಕವಾಗಿ ಸಲ್ಲಿಸಬೇಕೆಂಬುದರ ಬಗ್ಗೆ ಮತ್ತು ಕಲಂ ೨೫ ಮತ್ತು ೨೨ರಲ್ಲಿ 'ಕಾರಣ ಕೇಳಿ ಸೂಚನಾ' ಪತ್ರವನ್ನು ಯಾರ ಮುಖಾಂತರ ಕಳುಹಿಸಬೇಕೆಂಬುದರ ಬಗ್ಗೆ, ಹಾಗೂ ಕಲಂ ೨೨ರಡಿಯಲ್ಲಿ ಕ್ರಮವನ್ನು ಅನುಸರಿಸುವಾಗ Criminal Procedure Code ಅಥವಾ Civil Prodecure Code ಅನ್ನು ಅಳವಡಿಸಿಕೊಳ್ಳಬೇಕೆಂಬುದರ ಬಗ್ಗೆ ಸ್ಪಷ್ಟೀಕರಣವನ್ನು ಕೋರಿರುವುದನ್ನು, ಮೇಲೆ ಕ್ರಮಸಂಖ್ಯೆ ೩ ಮತ್ತು ೪ ರಡಿಯಲ್ಲಿ ಓದಲಾಗುವ ತೀರ್ಪುಗಳು ಹಾಗೂ ಗ್ರಾಹಕ ಸಂರಕ್ಷಣ ಕಾಯ್ದೆ ೧೯೮೬ರ ರಚನೆಯ ಉದ್ದೇಶ ಮತ್ತು ದೈಯೋದ್ದೇಶಗಳನ್ನು ಗಮನದಲ್ಲಿರಿಸಿಕೊಂಡು ಪರಿಶೀಲಿಸಲಾಗಿದೆ.

ಗ್ರಾಹಕ ಸಂರಕ್ಷಣ ಕಾಯ್ದೆ ೧೯೮೬ರಡಿಯಲ್ಲಿ Execution ಅರ್ಜಿಗಳನ್ನು ಇತ್ಯರ್ಥ ಪಡಿಸಲು ಮೇಲೆ ಕ್ರಮಸಂಖ್ಯೆ (೧)ರಲ್ಲಿ ನೀಡಲಾಗಿರುವ ಸುತ್ತೋಲೆಯು ಕ್ರಮಬದ್ಧವಾಗಿ ಸವಿವರವನ್ನು ಒಳಗೊಂಡಿರುತ್ತದೆ. ಗ್ರಾಹಕರು/ಡಿಕ್ರಿದಾರರು ಯಾವುದೇ ಆದೇಶವನ್ನು ಜಾರಿಗೊಳಿಸುವ ಸಲುವಾಗಿ ಕಲಂ ೨೫ ಅಥವಾ ೨೨ರಡಿಯಲ್ಲಿ ಅರ್ಜಿಗಳನ್ನು ಪ್ರತ್ಯೇಕವಾಗಿ ಮೇಲಿಂದ ಮೇಲೆ ಸಲ್ಲಿಸುವ ಅವಶ್ಯಕತೆ ಇರುವುದಿಲ್ಲ. ಜಿಲ್ಲಾ ವೇದಿಕೆಯಲ್ಲಿ Execution ಅರ್ಜಿಗಳನ್ನು ಮಂಡಿಸಿದಾಗ, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರು ಮತ್ತು ಸದಸ್ಯರು ಡಿಕ್ರಿದಾರರ ಅಥವಾ ಡಿಕ್ರಿದಾರರ ವಕೀಲರ ಸಹಾಯದೊಂದಿಗೆ ಆ ಅರ್ಜಿಯನ್ನು ಕಲಂ ೨೫ ರಡಿಯಲ್ಲಿ ಅಥವಾ ೨೨ ರಡಿಯಲ್ಲಿ ಇತ್ಯರ್ಥ ಪಡಿಸುವುದೇ ಎಂಬುದನ್ನು ತೀರ್ಮಾನಿಸುವುದು. ಹೀಗೆ ತೀರ್ಮಾನಿಸಿದ ನಂತರ ಆಯಾ ಕಲಂಗಳಿಗೆ ಅನುಗುಣವಾಗಿ 'ಕಾರಣ ಕೇಳಿ ಸೂಚನಾ' ಪತ್ರವನ್ನು ನೋಂದಾಯಿತ ಅಂಚೆ ಮೂಲಕ ಸಂಬಂಧಪಟ್ಟ ತೀರ್ಪುಮುಣಿಗಾರರಿಗೆ ಕಳುಹಿಸುವುದು. ತೀರ್ಪುಮುಣಿಗಾರರು ವೇದಿಕೆಯ ಮುಂದೆ ಹಾಜರಾದ ನಂತರ ಸದರಿ ಪ್ರಕರಣವನ್ನು ವೇದಿಕೆಯ ಹಂತದಲ್ಲಿಯೇ ಜಾರಿಗೊಳಿಸಲು ಪ್ರಯತ್ನಿಸುವುದು. ಹೀಗೆ ಜಾರಿ ಮಾಡಲು ಸಾಧ್ಯವಾಗದಿದ್ದಲ್ಲಿ ಅಥವಾ ತೀರ್ಪುಮುಣಿಗಾರನು ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಮುಂದೆ ಹಾಜರಾಗದಿದ್ದಲ್ಲಿ, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಆದೇಶವನ್ನು ಕಲಂ ೨೫ ರಡಿಯಲ್ಲಿ ಜಾರಿಗೊಳಿಸಲು ಯಾವುದೇ ಭಾದಕವಿಲ್ಲದಿದ್ದಲ್ಲಿ, ಅಂಥಹ ಆದೇಶವನ್ನು ಜಾರಿಗೊಳಿಸಲು ಸಂಬಂಧಪಟ್ಟ ಜಿಲ್ಲಾಧಿಕಾರಿಗಳಿಗೆ ದೃಢೀಕರಣ ಪತ್ರವನ್ನು ಕಳುಹಿಸುವುದು. ಕಲಂ ೨೫ ರಡಿಯಲ್ಲಿ ಆದೇಶವನ್ನು ಜಾರಿ ಗೊಳಿಸಲು ಸಾಧ್ಯವಿಲ್ಲದಿದ್ದಲ್ಲಿ, ಹಾಗೂ ಡಿಕ್ರಿದಾರನ ಕಲಂ ೨೨ ರಡಿಯಲ್ಲಿ ಆದೇಶವನ್ನು ಜಾರಿಗೊಳಿಸಲು ಇಚ್ಛಿಸಿದಲ್ಲಿ, ಕಲಂ ೨೨ರಡಿಯಲ್ಲಿ ಜಾಮೀನು ರಹಿತ warrant ಅನ್ನು ಜಿಲ್ಲಾ ಪೊಲೀಸ್ ಸೂಪರಿಂಟೆಂಡೆಂಟ್‌ರವರ ಅಥವಾ ಸಂಬಂಧಿಸಿದ ಪೊಲೀಸ್ ವರಿಷ್ಠಾಧಿಕಾರಿಗಳ ಮೂಲಕ ಜಾರಿ ಮಾಡಿಸಿ, ತೀರ್ಪುಮುಣಿಗಾರನನ್ನು

ಬಂದಿಸಿ, ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಮುಂದೆ ಹಾಜರುಪಡಿಸಿಕೊಂಡು ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಆದೇಶವನ್ನು ಕಲಂ ೨೨ ರಡಿಯಲ್ಲಿ ಇತ್ಯರ್ಥ ಪಡಿಸುವುದು. warrant of Arrest ಅನ್ನು covering letterನ ಜೊತೆ ನೊಂದಾಯಿತ ಅಂಚೆ ಮೂಲಕ ಅಥವಾ ಮುದ್ದಾಂ ಮೂಲಕ ಸಂಬಂಧಿಸಿದ ಪೋಲೀಸ್ ಅಧಿಕಾರಿಗಳಿಗೆ ಕಳುಹಿಸುವುದು. ಅಗತ್ಯವೆನಿಸಿದಲ್ಲಿ, ಜಿಲ್ಲೆಯ ಪೋಲೀಸ್ ವರಿಷ್ಠಾಧಿಕಾರಿಗಳಿಂದ ಒಬ್ಬರು ಪೋಲೀಸರನ್ನು ಜಿಲ್ಲಾ ವೇದಿಕೆಗೆ ನಿಯೋಜಿಸಿಕೊಂಡು, ಅವರ ಮೂಲಕ warrant of Arrest ಅನ್ನು ಸಂಬಂಧಿಸಿದವರಿಗೆ ಕಳುಹಿಸುವುದು.

ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರು ಮತ್ತು ಸದಸ್ಯರು ಜಿಲ್ಲಾ ವೇದಿಕೆಯ/ರಾಜ್ಯ ಆಯೋಗದ/ರಾಷ್ಟ್ರೀಯ ಆಯೋಗದ ಆದೇಶವನ್ನು ಅನುಸರಿಸಿಕೊಂಡು, Execution Petitionಗಳನ್ನು, ಸ್ವಾಭಾವಿಕ ನ್ಯಾಯವನ್ನು ಒದಗಿಸುವುದನ್ನು(Natural Justice)ಮುಖ್ಯವಾಗಿ ಗಮನದಲ್ಲಿರಿಸಿಕೊಂಡು, ಕಟ್ಟುನಿಟ್ಟಾಗಿ ಯಾವುದೇ Criminal or Civil Procedure ಗಳನ್ನು ಅಳವಡಿಸಿಕೊಳ್ಳದೇ/ಅನುಸರಿಸದೇ Execution Petition ಗಳನ್ನು ಶೀಘ್ರವಾಗಿ ಇತ್ಯರ್ಥ ಪಡಿಸುವುದು.

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ಅಧ್ಯಕ್ಷರು,

ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ,  
ಬೆಂಗಳೂರು.

ಪ್ರತಿಗಳು:

- ೧) ಎಲ್ಲಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಅಧ್ಯಕ್ಷರುಗಳಿಗೆ,
- ೨) ಎಲ್ಲಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಸಹಾಯಕ ರಿಜಿಸ್ಟ್ರಾರ್ ಹಾಗೂ ಸಹಾಯಕ ಆಡಳಿತಾಧಿಕಾರಿಗಳಿಗೆ,
- ೩) ರಾಜ್ಯ ಆಯೋಗದ ಸೂಚನಾ ಫಲಕಕ್ಕೆ,
- ೪) ರಾಜ್ಯ ಆಯೋಗದ ಸಂಬಂಧಪಟ್ಟ ನೌಕರರಿಗೆ,
- ೫) ಕಛೇರಿ ಪ್ರತಿ.

## INDEX 5

<b>Sl</b>	<b>NAME OF THE STATE</b>	<b>ADDRESS(COMPLETE POSTAL</b>	<b>NAME OF THE</b>	<b>TELEPHONE NO.S</b>	
<b>No</b>	<b>COMMISSION /DISTRICT FORUM</b>	<b>ADDRESS WITH PIN CODE</b>	<b>PRESIDENT AND MEMBERS</b>	<b>OFFICE</b>	<b>RESIDENCE</b>
1	Karnataka State Consumer Disputes Redressal Commission Disputes Redressal Commission.	Basava Bhavan, High Grounds,	Justice Chandrashekaraiah Rama Ananth	080-22260590 080-22262865	080-26763749 080-23229683
		Bangalore-560 001.	J.N.Srinivasa Murthy	080-22262865	080-26521358
		<b>DISTRICT FORUMS</b>			
1	Bangalore Urban District Forum.	Cauvery Bhavn, 8th Floor, BWSSB Wing, K.G Road, Bangalore - 560 009.	A.M.Bennur D.Nagarathna Syed Usman Razvi	080-22211137 080-22211137 080-22211137	080-25715747 080-2558077 080-23350949
2	Bangalore Rural & Bangalore Urban I Addl District Forum	Swathi Complex, Seshadripuram, Bangalore - 560 020.	H.M.Bajanthri C.V.Rajamma G.S.Nagabhushan	080-23442670 080-23442670 080-23442670	- 080-23442369 080-28561970
3	Bangalore Urban II Addl. District Forum	Swathi Complex, Seshadripuram, Bangalore - 560 020.	Jayaram R.Hegde Nalini S.Shetty B.V.Venkata Reddy	080-23468596 080-23468596 080-23468596	080-23335589 080-26555457 080-26720944
4	Bangalore Urban III Addl District Forum	No.8, VI Floor, Cunningham Road, Bangalore - 560 052.	Srivathsa Kedilaya Lakshminarayana Dr.Subhashini	080-22352623 080-22352623 080-22352623	080-5710011 080-23337154

5	Bangalore Urban IV Addl District Forum	No.8, VI Floor, Cunningham Road, Bangalore - 560 052.	G.Siddana Gouda Padmavathi P.Kakandaki C.Ramachandrappa	080-22352624 080-22352624 080-22352624	080-7725399 080-22728618 9448034217
6	Bellary District Forum	D.C Office Premises, Bellary-583 101.	A.A Hulgeri Javali Shailaja G.Basavaraj	08392-276589 08392-276589 08392-276589	08392-268444 - -
7	Belgaum District Forum	Mahathma Gandhi Bhavan, College Road, Belgaum - 590 001.	Jayashree Yellur Poornima P.Shetty	0831-2426140 0831-2426140	0831-2481067 -
8	Bidar District Forum	No.8-11-16, Chatrapathi Shivaji Road, Bidar - 585 401.	Diwakar Rao Dr.M.Kalavathi Inamdar Mohd.Gulam Nabi	08482-225463 08482-225463 08482-225463	08482-224661 08482-227571 08482-227149
9	Bijapur District Forum	Near Tahsildar Office, Bijapur - 586 101	N.S Patil Meenakshi Sridhar Govindarao Kulkarni	08352-250200 08352-250200 08352-250200	08352-255390 9341611303 9448418346
10	Chickmagalur District Forum	Nagarathna Building, Vijayapura Main Road, Chickmagalur - 577 101.	G.H Prasad K.K.Pushpalatha K.H.V Bhadregowda	08262-234864 08262-234864 08262-234864	08262-239232 -
11	Chitradurga District Forum	3rd Cross, J.C.R Layout, Upstairs of the Merchants	J.C.Neeralagi Suhela Nazarin	08194-231451 08194-231451	9448567526 9448201784



		Co-op.Bank Building, Chitradurga.	R.Basavaraj	08194-231451	9341010632
12	Dakshina Kannada District Forum	Mangalore City Corporation Building, Lalbagh, Mangalore - 575 008.	M.Shyam Bhat Sulochana V.Rao K.Ramachandra	0824-2457498 0824-2457498 0824-2457498	0824-202222 0824-2475266 0824-2467670
13	Dharwad District Forum	Shinge Building, Opp. Vidyagiri Post Office, Vidyagiri, Dharwad - 580 004.	C.V Lingareddy Leela R.Hiremutt Veena D.Jadhav	0836-2460842 0836-2460842 0836-5460842	0836-461227 2776815 -
14	Gulbarga District Forum	Heroorkar Building, Opp:Mini Vidhana Soudha, Station Road, Gulbarga - 585 102.	Shivananda Katti Gopamma Y.Vishwanath	08472-256033 08472-256033 08472-256033	9448333744 - -
15	Hassan District Forum	1097, 11th Cross, K.R Puram, Hassan - 573 201.	K.Sathyamurthy Holla Anupama .R B.Boregowda	08172-266892 08172-266892 08172-266892	08172-251912 08172-269082
16	Kolar District Forum	H.N Gowda Building, K.No.419, I Floor, M.B Road, Kolar - 563 101.	H.P Devendraiah M.N.Punyavathi T.Nagaraja	08152-241121 08152-241121 08152-241121	080-23507772
17	Kodagu District Forum	Shekar Complex, Mahadeva Pete, Madikeri - 571 201.	M.R.Devappa A.S.Hemalatha K.S.Prasad	08272-229852 08272-229852 08272-229852	9448587806 08272-225121 08276-266854
18	Mandya District Forum	No.2062, II Cross, Subhashnagar, Mandya - 571 401.	Siddegowda Mahadevamma M.N.Manohar	08232-222100 08232-222100 08232-222100	- - -

19	Mysore District Forum	No.845, New Kantharaj Urs Rd., G.C.S.T.Layout, Kuvempu Nagar, Mysore-570 023.	Ashok Kumar J.Dhole M.Mahadevi G.V.Balasubramanya	0821-2344902 0821-2344902 0821-2344902	0821-2341911 0821-2566370 0821-2512812
20	Raichur District Forum	D.C Office Compound, Raichur - 584 101.	N.H.Savalagi Kavitha Patil Pampana Gowda	08532-233006 08532-233006 08532-233006	08532-223516 08532-230473 08532-221524
21	Shimoga District Forum	Shantha Mansion, I Floor, Gandhinagar Main Rd., Shimoga - 577 201.	Shyamala H.R S.M.Kantiker	08182-220058 08182-220058	08182-277752 08182-258585
22	Tumkur District Forum	Old D.C Office Compound, Tumkur - 572 101.	T.Hariyappa Gowda K.V.Subhashini K.Veerabhadraswamy	0816-2273037 0816-2273037 0816-2273037	9886766013 95816-2293045 080-23208259
23	Uttara Kannada District Forum	M.G Road, Karwar - 581 301.	R.G.Patil Jyothi G.Nayak Nazir Ahmed U.Shaik	08382-227404 08382-227404 08382-227404	08382-231331 08382-227309 08382-225445
24	Haveri District Forum	C.D Haveri Building, Parameshwara Complex, P.B Road, Haveri - 581 110.	M.S.Evani Manjula N.Roddanavar Dr.Vijayakumar Malleshappa Keroodi	08375-832509 08375-832509 08375-832509	08192-223902 08373-268505 08373-266876
25	Chamarajana gar District Forum	B.C Manjunath Shastri Building, Shops Street, Chamarajanagar.	M.G Hiremutt C.Renukamba P.S.Nagendra	08226-226502 08226-226502 08226-226502	080-8565970 95821-2411638 -
26	Davanagere District Forum	No.842, Opp:Shankar Mill, P.B Road,	Nadiga Jayaswamy Manjula	08192-256618 08192-256618	08192-222255 08192-220808

			Basavalingappa		
		Davanagere - 577 006.	Manjunatha	08192-256618	08398-285915
27	Koppal District Forum	Old Civil Court Building, Koppal - 583 231.	Rachappa A.Chiniwal Mrs.Veda	08539-220770 08539-220770	08539-221768
			Shivareddy Gowda B.Gowda	08539-220770	
28	Gadag District Forum	Sri Siddalingeswara Nilaya, Near Marata Mandhir, Vakeela Chala, Gadag.	S.G Palled G.Shyamala Hombal B.C	08372-532515 08372-532515 08372-532515	08372-221668 08372-232828 08372-238028
29	Bagalkot District Forum	No.1, Sector No.33, Navanagar, Bagalkot-587 102.	N.N.Dharwadkar Girija Adikenavar Ananappa Mahanthappa Shettar	08354-235778 08354-235778 08354-235778	08354-235778 08354-235171 -
30	Udupi District Forum	Vadiraja Commercial Complex, Old Post Office Road, Udupi - 576 101.	P.C.Gopal Mrs.Mumthaz Begum Bekal Lakshmana Nayak	0820-2523170 0820-2523170 0820-2523170	0820-2523876 0820-2290228 0820-2214491

**NAME OF THE PRESIDENTS, MEMBER/LADY MEMBERS WITH TERM, ADDRESS AND TELEPHONE NUMBERS OF THE KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUMS IN KARNATAKA**

Sl No	Address and Telephone No. of the State Commission /District Forum	Name of the President with their working term	Name of the lady Member with their working term	Name of the Member with their Working term	IF VACANT	
					Name of the post	From which date
01	K.S.C.D.R.C., Basava Bhavan, High Grounds, B.lore-560001 PH: 22260590	Justice Mr. Chandrashekaraiyah 06.08.2004 AN 19.05.2009	Mrs Rama Ananth 02.05.02- 01.05.07	J.N.Srinivas a Murthy 25.07.03- 02.02.06		

	(O of Pr) 22262865 Fax:22260590 26765633 26763749 (R of Pre) 25715494(R of registrar 22355065(o of Registrar) Fax:22260590 <a href="mailto:karscdrc@kar.nic.in">e-mail-karscdrc@kar.nic.in</a>  Website- <a href="http://kscdrc.kar.nic.in">http://kscdrc.kar.nic.in</a>					
02	B.lore Urban DCDRF., Cauvery Bhavan,8 <sup>th</sup> Floor,BWSSB Wing,KG.Road,B angalore-560009 080- 22211137(O) Fax-22211137 Res:25715747	A.M.Bennur 08.09.04 to 08.09.2009	D.Nagarathna 01.02.01 to 31.01.06	Syed Usman Razvi 26.09.03 to 25.09.08		
03	Bangalore Rural & B.lore Urban I Addl. D.C.D.R.F., Swathi Complex, Seshadripuram, Bangalore- 560020 PH.080- 23442670 & fax - 23610148,23615 003{R}	H.M.Bhajantri  18.07.05 28.02.10	C.V.Rajamma 05.01.04AN- 05.01.09FN	G.S.Nagabh ushan 11.02.04- 10.02.09	01	08.06.05
04	Bangalore Urban II Addl.D.C.D.R.F., Swathi Complex, Seshadripuram, B.lore-20 080-23468596 & fax. 25703695( R)	Jayaram R.Hegde 14.06.02- 13.06.07	Nalini S.Shetty 15.10.01- 13.06.06	B.V.Venkata Reddy 17.10.01- 16.10.06		
05	Bangalore Urban III Addl.	N,Srivathsa Kedilaya	Dr. Subhashini	Lakshmina Rayana		

	D.C.D.R.F., No.8,VI Floor Cunningham Road, B.lore-560052. 080- 22352623(O) 5710011( R)	13.02.03- 12.02.08	17.08.05- 16.08.10	04.09.02- 05.05.07		
06	Bangalore Urban IV Addl. DCDRF., No.8, VII Floor Cunningham Road, Bangalore-52. 080- 22352624(O) 7725399( R)	G.Siddana Gouda 02.09.02- 01.09.07	Padmavathi P.KakandaKi 02.09.02- 01.09.07	C.Ramacha ndrappa 02.09.02- 01.09.07		
07	Bellary D.C.D.R.Forum, D.C.Office Premises, Bellary-583101 08392- 276589(O) & fax. 08392-268444®	A.A.Hulgeri 16.08.01- 15.08.06	Javali Shailaja 04.09.02- 03.09.07	G.Basavaraj 03.09.05 -03.09.10		
08	Belgaum DCDRF, District & Sessions Judge Court Premises, Belgaum- 590001. 0831-2426140& fax. 0831-2481067®	Mrs. Jayashree Yellur 03.01.2005- 02.01.2010	Poornima P.Shetty 08.08.2005 07.08.2010		01	From 21.09.05
09	Bidar DCDRF No.8-11-16, Chatrapathi Shivaji Road, Bidar-585401. 08482-225463& fax. 08482-224661	Diwakar Rao 10.12.02- 09.12.07	Dr. M.Kalavathi 06.11.02- 05.11.07	Inamdar Mahammed Gulam Nabi 16.07.02- 15.07.07		
10	Bijapur DCDRF Near Tahsildar Office, Bijapur-586 101 08352-250200& fax. 08352-255390	N.S.Patil 28.04.03- 27.04.08	Meenakshi 02.02.01- 01.02.06	Sridhar Govinda Rao Kulkarni 16.04.05 15.04.10		
11	Chickmagalur DCDRF	G.H.Prasad 12.12.01-	K.K.Pushpalatha 11.11.02-	K.H.V.Bhad regowda	Member	01.01.04

	Nagarathna Bldg., Vijayapura Main Road, Chickmagalur-577 101 08262-234864& fax. 08262-239232®	11.12.06	10.11.07	31.03.05 31.05.08 (D/b 1.6.43		
12	Chitradurga DCDRF 3 <sup>rd</sup> Cross, J.C.R.Layout, Upstairs of the Merchants Co_op. Bank Building, Chitradurga. 08194-231451& fax 08194-230920	J.C.Neeralagi 19.12.03- 18.12.08	Suhela Nazarin 02.02.01- 01.02.06	R.Basavaraj 31.07.01 AN- 31.07.06		
13	Dakshina Kannada DCDRF Mangalore City Corporation Building, Lalbagh, Mangalore-575008 0824-2457498&fax 0824-202222{R}	M.Shyam Bhat 10.09.99- 09.09.04  Second term from 10.09.04 to 16.02.06	Sulochana V.Rao 24.03.00- 23.03.05 II TERM 24.03.05- 23.3.2010	Ramachandra  06.07.05AN to 06.07.10		
14	Dharwad DCDRF Shinge Building, OPP:Vidyagiri Post Office, Vidyagiri, Dharwad-580004. 0836-2460842& fax 0836-461227{R}	C.V.Lingareddy 06.06.02- 19.01.2007	Leela R. Hiremutt 01.02.01AN- 01.02.06	Veena D.Jadhav 15.04.05 14.4.10	01	
15	Gulbarga DCDRF Compound of Vikas Bhavan, First Floor, above labour Court, Station Road, Gulbarga-585 102 08472-256033& fax. 08472-245317{R}	Shivananda Katti 03.01.2005 -05.06.2009	Gopamma 12.11.02- 11.11.07	Y.Viswanath 29.07.2005 28.07.2010		

16	Hassan DCDRF 1097, 11 <sup>th</sup> Cross, K.R.Puram, Hassan-573201. 08172-266892& fax. 08172-251912{R}	K.Sathyamurthy Holla 02.02.01 - 01.02.06	Mrs. Anupama R. 21.06.03 - 20.06.08	B.Boregowda 28.4.05 27.04.10		
17	Kolar DCDRF H.N.Gowda Bldg, K.No.419, 1st Floor, M.B.Road, Kolar- 563 101. 08152-241121 080- 3507772{R}	H.P.Devendraiah 06.07.01 - 31.05.06	M.N.Punyavathi 06.11.02 - 05.11.07	T.Nagaraja 15.07.02 - 14.07.07		
18	Kodagu DCDRF Shekar Complex, Mahadeva Pete, Madikeri -571201 08272-229852& fax.	M.R.Devappa 25.08.04 to 24.08.09	A.S.Hemalatha 01.06.02 -  31.05.07	K.S.Prasad 25.04.01 - 24.04.06		
19	Mandya DCDRF No.2062, II Cross, Subhashnagar, Mandya-571401. 08232-222100& fax. 080-5701715{R}	Siddegowda  22.07.2005 21.07.2010	Mahadevamma 14.11.02 - 13.11.07	M.N.Manohar 08.08.01 - 07.08.06	President	14.01.05
20	Mysore DCDRF No.845, New Kantharaj urs Road, G.C.S.T. Layout, Kuvempu Nagar, Mysore-570023. 0821-2344902 &fax. 0821-2341911{R}	Ashok Kumar J.Dhole 08.07.02 - 23.05.05 {worked at Mandya from 24.05.00 to 07.07.02} II TERM 24.05.05 to 03.09.06	M.Mahadevi 07.11.02 - 06.11.07	G.V.Balasu bramanya 26.06.03 - 25.06.08		
21	Raichur DCDRF D.C.Office Compound, Raichur-584 101 08532-233006 08532-241976{R}	N.H.Savalagi B.A.LL.B 30.08.04 to 03.06.2009	Kavitha Patil 03.05.02 - 02.05.07	Pampana Gowda 03.05.02 - 02.05.07		
22	Shimoga DCDRF Shantha Mansion 1 <sup>st</sup> . Floor, Gandhinagar Main Road, Shimoga- 577201.		Shyamala H.R. 07.11.02 - 06.11.07	S.M.Kantiker 15.07.02 - 14.07.07	01 President	19.10.05 due to un expected death of GTV

	08182-220058 & fax 08182-251135					
23	Tumkur DCDRF Old D.C. Office Compound, Tumkur-572101 0816-2273037 & fax 080-	T.Hariyappa Gouda (21.04.03-31.08.04 worked at Haveri) 02.09.04 20.04.08	K.V.Subhashini 02.05.02 - 01.05.07	K.Veerabha draswamy 14.06.02- 13.06.07		
24	Uttara Kannada DCDRF M.G.Road, Karwar- 581 301. 08382-227404 & fax. 08382-221050{R}	R.G.Patil 31.12.2004 31.12.2009	Jyothi G.Nayak 04.09.02 - 03.09.07	Nazir Ahmed U Shaik 11.07.02- 10.07.07		
25	Haveri DCDRF C.D.Haveri Building, Parameshwara Complex, P.B.Road, Haveri -581 110 08375-832509 08375-832483	M.S.Evani B.A., LLB. 01.09.2004 to 02.03.2009	Manjula N.Roddanavar 25.06.03 24.06.08	Dr. Vijaykumar Malleshappa Keroodi 01.09.03 28.02.08 (d/b is 1.3.43)		
26	Chamrajnagar DCDRF B.C.Manjunath Shastri Building, Shops Street, Chamrajnagar.  08226-226502 080-8565970	M.G.Hiremutt 03.05.03 - 02.05.08	C.Renukamba 10.03.04 09.03.09	P.S.Nagendra  01.06.2005 31.05.2010		
27	Davangere DCDRF No.842, Opp:Shankar Mill, P.B.Road, Davangere.57700 6 08192- 256618(O) 08192-222255{R}	Nadiga Jayaswamy 12.05.03 - 11.05.08	Manjula Basavalingappa 23.06.03 - 22.06.08	Manjunatha 23.06.03- 22.06.08		
28	Koppal DCDRF Old Civil Court Building, Koppal-583 231	Rachappa Chinivala  04.10.2005 to 03.10.2010	Mrs Veda 07.08.03AN- 07.08.08FN	Shivareddy Gowda B.Gowda 07.08.03AN -		



	08539-220770(o) 08539-221768®			07.08.08		
29	Gadag DCDRF Sri Siddalingeswara Nilaya, Near Marata Mandhir, Vakeela Chala, Gadag. 08372-232515 08372-221668(R)	S.G.Palled 03.09.03 - 02.09.08	G.Shyamala  15.09.03 - 14.09.08	Hombal B.C. 04.09.03 - 03.09.08		
30	Bagalkot District Consumer Disputes Redressal Forum, No.1, Sector No.33, Navanagar, Bagalkot- 587102. Bagalkot District. Ph. 08354- 235778	N.N.Dharwadkar 13.02.04 12.02.09	Girija Adikenavar 13.02.04 12.02.09	Andanappa Mahanthap pa Shettar 13.02.04 03.12.05		
31	Udupi District Consumer Disputes Redressal Forum, Vadiraja Commercial Complex, Old Post Office Road, Udupi-576101. 0820-2523170 0820-2523876	P.C.Gopal 24.12.2004 to 23.12.2009	Mrs Mumthaz Begum 09.03.04 08.03.09	Bekal Lakshmana Nayak 19.03.04 18.03.09		

## INDEX 6

## INFORMATION TO THE TASKS TO BE COMPLETED PRIOR TO COMMENCEMENT OF THE ACT

### PREPARING MANUALS:-

Clause 4(1)(b) of the RTI Bill lays down that each public authority shall compile and publish, within 120 days from the enactment of the Act, the following 17 manuals:

Sl No	Manuals and information to the Manuals										
(i)	<p>The particulars of its organization, functions and duties:-</p> <p>The Karnataka State Consumer Disputes Redressal Commission at Bangalore and 30 District Forums at all the District Head quarters were functioning under chapter III of the Consumer Protection Act, 1986. The main object and duty of the State Commission and District Forums is to redress the consumer grievances free of cost, within stipulated period and without following any lengthy procedure.</p>										
(ii)	<p>The powers and duties of its officers and employees:-</p> <p>The powers and duties of the President, Members, Officers and employees of the Karnataka State Consumer Disputes Redressal Commission as per the Act and work distribution order issued by the State Commission are as follows:-</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: center;">Sl No.</th> <th style="text-align: center;">Name of the post</th> <th style="text-align: center;">Powers</th> <th style="text-align: center;">Duties</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">01</td> <td>Hon'ble President, State Commission.</td> <td>A person who is or has been a Judge of a High Court, appointed by the State Government, who shall be the President of the State Commission</td> <td> <p><b>The President of the State Commission is the Head of the Department of the services of Karnataka State Consumer Disputes Redressal Commission &amp; District Forums.</b></p> <p>The President of the State Commission is the Chairman for the Selection Committee under sec.10 (1)(A) &amp; 16(1)(A) of the Consumer Protection Act, 1986 for the Selection of President and Members of the State Commission and District Forums.</p> </td> </tr> </tbody> </table>			Sl No.	Name of the post	Powers	Duties	01	Hon'ble President, State Commission.	A person who is or has been a Judge of a High Court, appointed by the State Government, who shall be the President of the State Commission	<p><b>The President of the State Commission is the Head of the Department of the services of Karnataka State Consumer Disputes Redressal Commission &amp; District Forums.</b></p> <p>The President of the State Commission is the Chairman for the Selection Committee under sec.10 (1)(A) &amp; 16(1)(A) of the Consumer Protection Act, 1986 for the Selection of President and Members of the State Commission and District Forums.</p>
Sl No.	Name of the post	Powers	Duties								
01	Hon'ble President, State Commission.	A person who is or has been a Judge of a High Court, appointed by the State Government, who shall be the President of the State Commission	<p><b>The President of the State Commission is the Head of the Department of the services of Karnataka State Consumer Disputes Redressal Commission &amp; District Forums.</b></p> <p>The President of the State Commission is the Chairman for the Selection Committee under sec.10 (1)(A) &amp; 16(1)(A) of the Consumer Protection Act, 1986 for the Selection of President and Members of the State Commission and District Forums.</p>								

				<p>The President is the Chairman of the High Power Committee having the members as follows:-</p> <p>(1) Prl. Secretary to Government, Food Civil Supplies &amp; Consumer Affairs</p> <p>(2) Secretary Finance Department</p> <p>(3) Secretary, Law Department</p> <p>(4) Registrar, State Commission as Member Secretary.</p> <p>The President is the Appointing authority and disciplinary authority for employees coming under Group 'C' and Group 'D'.</p> <p>The President of the State Commission shall have administrative controls over all the District Forums within its jurisdiction in all matters referred to in sub-section (1) of Section 24B of the Consumer Protection Act 1986.</p> <p><b>Apart from the above, the President of the State Commission has to dispose of the original complaints filed under section 17(1)(a) of the C.P.Act, 1986 and dispose of the Appeals / Misc. Petitions / Rev. Petitions filed under section 15 and 17(1)(b) of the Consumer Protection Act, 1986 along with one or two Members who are appointed as per Sec.16(1)(b) of the Consumer Protection Act, 1986. This act of duty is quasi judicial.</b></p> <p>The post of President is a</p>
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				tenure post for period of 5 years from the date of appointment or up to the age of 67 years whichever is earlier.
02	Members of the State Commission	Who are qualified and appointed as per Sec 16(1)(b) of the Consumer Protection Act, 1986		<p>The Members of the State Commission has to sit in the Benches of State Commission along with the Hon'ble President or the Judicial Member to dispose of the Original complaints filed under Section 17(1) (a) of the C.P.Act6, 1986 and dispose of the Appeals / Misc. Petitions / Rev. Petitions filed under section 15 and 17(1)(b) of the C.P.Act.</p> <p>The Post of Members are tenure post for the period of 05 Years from the date of appointment or up to the age of 67 Years, whichever is earlier.</p>
03	Registrar cum Administrative Officer	The Post of Registrar cum Administrative Officer has been filled by way of deputation from the cadre of Civil Judge(Sr. Division)		<p><b>The Registrar cum Administrative Officer is the Drawing and Disbursing Officer of the Karnataka State Consumer Disputes Redressal Commission. The Registrar is to do the work of Head of the Office.</b> The Registrar shall carry and act upon the directions of the President of the State Commission. The Registrar has to attend all meeting at the Government level on behalf of the Head of the Department.</p> <p>The Registrar cum Administrative Officer is the Public Relation Officer for the State Commission.</p>

04	P.S cum Judgment writer	One Post	The P.S.Cum Judgment writer has to take dictation from the Hon'ble President of the State Commission, transcript and submit to the President. The P.S. cum Judgment writer is to attend all personal work of Hon'ble President of the State Commission. The P.S.Cum Judgment writer has to take dictation at Court hall of the State Commission and has to record the proceedings of the State Commission.
05	Court Officer	One Post	Court Officer is to assist the State Commission when conducting the proceedings at the court hall.
06	Accounts Superintendent	One Post	<b>The Accounts Superintendent of the State Commission is the head of the Accounts wing of the State Commission.</b> The Accounts Superintendent is to prepare Plan and Non Plan proposal, off take and allotment of the budget to the District Forum. The Accounts Superintendent is to assist in all accounts mater to the Hon'ble President and Registrar of the State Commission.
07	Sheristedar	One Post	<b>The Sheristedar of the State Commission is the head of the Section of Administration and Judicial wing.</b> The Sheristedar is to assist the Selection Committee under sec 10(1) (A) and 16(1) (A) of the C.P.Act, 1986. The Sheristedar is to receive the Complaints, Appeals, Misc. Petitions, Ex. Petitions, and Rev. Petitions which are filed before the State Commission,

				<p>scrutiny the same, prepare order sheet along with checklist and submit the same before the State Commission through Registrar of the State Commission. If the Registrar is on leave the files are to be submitted directly to the State Commission</p> <p>The Sheristedar is the certifying authority of the copies which are to be issued to the parties of the concerned case free of cost and which are to be issued to the parties on payment basis as per fee prescribed by the State Commission from time to time. The Sheristedar is to perform the duties in connection with appointment, promotion, suspension and dismissal or retirement All the files concerning the Administration and Judicial wing are to be submitted by the Sheristedar to the Hon'ble President of the State Commission through Registrar of the State Commission.</p> <p>The Sheristedar is to inspect the District Forums and prepare inspection note and submit the same to the Hon'ble President of the Sate Commission when ever the work of inspection is to entrusted to the Sheristedar.</p> <p>The Sheristedar is to receive the Demand Drafts/ Pay orders in the cases filed before the State Commission and acknowledge the same, has to sent to the State Bank of Mysore for</p>
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				<p>remittance. As per the orders of the State Commission or the President of the State Commission, the Sheristedar has to prepare the cheques of P.D.Account, get the signature of the President, handed over to the concerned with acknowledgement</p> <p>The Sheristedar is to carry out the oral instruction and written orders of the State Commission, President of the State Commission and Registrar of the State Commission.</p>
08	Stenographers	Four Posts		<p>Three Stenographers is to take dictation from the Hon'ble President and Members of the State Commission at their Chambers and at Court and record the proceedings of the State Commission, transcript the same in computer and in order sheet</p> <p>One Stenographer is to take dictation from the Sheristedar of the State Commission. The Stenographers are also take dictation from the Registrar of the State Commission whenever requires.</p>
09	First Division Assistant	Four Posts		<p>One First Division Assistant is to do the work of Record Keeper. Keeping the Records of disposed of cases, indexing, issuing of the certified copies in disposed of cases under the supervision of the Sheristedar and any other work entrusted by the Sheristedar of the State Commission</p>

			<p>One First Division Assistant is the Assistant to the Accounts Superintendent for all Accounts Work. The same F.D.A. is also looking after the work of protocol of the State Commission.</p> <p>One First Division Assistant is the Pending Clerk of the State Commission Appeal Pending section. He/ she is the custodian of the Pending Files of Appeal. He/ she is to attend the work of collecting the scrutinized files from Sheristedar, issuing of certified copies to the concerned parties of the cases, preparation monthly Statistical Statement, sending the files to the court hall and receiving the files from court hall, finally sending disposes of cases files to the Record Section under the supervision of the Sheristedar.</p> <p>One First Division Assistant is to work in the Administrative section as Case worker in all administrative matters under the supervision and guidance of the Sheristedar of the State Commission.</p>
10	Second Division Assistant	Three Posts	<p>One Second Division Assistant is to look after the work of inward and outward under the supervision and guidance of the Sheristedar of the State Commission.</p> <p>One Second Division Assistant is to look after the Librarian at State Commission and assist the Record Keeper for indexing</p>



				<p>of the disposed of case files at record Room.</p> <p>One Second Division Assistant is to look after the work of Complaints pending section, collection copying fees through computer entries, issuing of copies to the concerned parties pertains pending cases. Preparation monthly statistical Statements and any other work entrusted by the Sheristedar of the State Commission.</p>
11	Typists	Two Posts		<p>One Typist is to prepare notices and letters as per the direction of the State commission.</p> <p>One Typists is to attend all the typing work of the State Commission.</p>
12	Drivers	Two Posts		<p>One Driver is attached to the Hon'ble President of the State Commission to drive his vehicle attached to the President.</p> <p>One Driver is attached to the Registrar of the State Commission to drive the vehicle attached to the Registrar.</p>
13	Peons	Nine Posts		<p>One Peon is attached to the President of the State Commission and court hall.</p> <p>One Peon is attached to the Registrar cum Administrative Officer</p> <p>One Peon is Attached to the Member and Record Room.</p> <p>One Peon is attached to Member(Lady) and Accounts Section.</p> <p>One Peon is attached to inward and outward section.</p> <p>One Peon is attached to Direct Letters delivery section.</p>

			<p>One Peon is attached to Administrative and Judicial Wing.</p> <p>Two posts are to be kept vacant to draw Hone Orderly allowances for the post of President and Registrar.</p>
<p>The Powers and duties of President, Members, Officers and Employees of the District Forum is as follows:-</p>			
Sl No.	Name of the Post	Powers	Duties
01	Hon'ble President	A person who is, or has been or is qualified to be a District Judge, who shall be the President of the District Forum under section 10(1)(a) of the C.P.Act.	<p>The President of the District Forum shall discharge the Quasi Judicial work under section 11, 12, 13, 14, 25&amp;27 of the Consumer Protection Act, 1986.</p> <p>The President of the District Forum shall exercise the Financial powers vested to the Divisional Level Officers.</p> <p>The post of President is a tenure post for period of 5 years from the date of appointment or up to the age of 65 years whichever is earlier</p>
02	Hon'ble Member	Two Members, one of whom shall be a woman, who shall appointed as per sec. 10(1)(b) of the C.P.Act	<p>The Members of the District Forum shall discharge the Quasi Judicial Work along with the President of the District Forum, Under sec. 11, 12, 13, 14, 25 &amp; 27 of the C.P.Act, 1986,.</p> <p>The post of President is a tenure post for period of 5 years from the date of appointment or up to the age of 65 years whichever is earlier</p>

03	Asst. Registrar cum Asst. Administrative Officer	One Post	<p>The Assistant Registrar Cum Assistant Administrative Officer is to discharge the duties of drawing and disbursing Officer.</p> <p>The Assistant Registrar cum Assistant Administrative Officer is to carry out the direction issued by the President as well as the District Forum Bench.</p>
04	Sheristedar	One Post	<p>Sheristedar is nothing but Manager of the Officer, The Sheristedar shall discharge the work of overall supervision, accounts, filing, disposal, preparing statements, playbills and other work entrusted by the President of the District forum and Asst. Registrar of the District Forum.</p>
05	First Division Assistant	One Post	<p>The First Division Assistant shall discharge the duties of the Bench Clerk, Pending clerk and any other work entrusted by the District Forum.</p>
06	Second Division Assistant	One Post	<p>The Second Division Assistant shall discharge the duties of Inward and outward, indexing of disposed of files, record keeper, librarian and any other work entrusted by the President of the District Forum.</p>
07	Stenographers	Two Posts	<p>The Stenographers shall discharge the duties of taking dictation of judgments at court hall and chambers of the President and Members of the District Forum. Transcription work through computer, recording deposition at court</p>

			hall through computer and any other work entrusted by the President, Members, Assistant Registrar cum Assistant Administrative Officer.
08	Typist	One Post	Only at Bangalore Urban, Udupi , Bangalore Urban III Addl and Bangalore Urban IV Addl. Forum The typists has to do the work of preparing notices, letters and any other work entrusted by the President of the District Forum and Assistant Registrar of the District Forum.
09	Driver	One Post	Except at Bangalore Urban II Addl, Bangalore Urban III Addl, Bangalore Urban IV Addl, Chamarajanagar, Davangere, Koppal, Bagalkot, Haveri, Gadag and Udupi District Forum.  Vehicles are available at Bangalore Urban, Mysore, Gulbarga and Belgaum. In these Forums the driver shall drive the vehicle.
10	Peon	Three Post	One Peon is attached to the President of the District Forum and Court Hall. One Peon is attached to the Office of the District Forum One Peon is to do the work of night watchman or any other work entrusted by the President of the District Forum.
(iii)	The Procedure followed in the decision making process, including channels of supervision and accountability:-  The Karnataka State Consumer Disputes Redressal Commission and the		

	District Forums are constituted under the (Central Act No.68 of 1986) Consumer Protection Act, 1986 to redress the grievances of the Consumers. The State Commission and District Forums are follow the procedure laid in the Consumer Protection Act, 1986 u/s 11, 12,13,14,15,17 18 and 22 D and the regulation framed by the National Consumer Disputes Redressal Commission under section 30A of the Consumer Protection Act, 1986, vide its notification No.No.1-105/NCDRC/2005, dt. 31.05.2005.
(iv)	The norms set by it for the discharge of its functions:-  The Norms for discharge of the functions of the State Commission/ District Forum and National Commission are available in the Consumer Protection Act, 1986 and Consumer Protection Regulations 2005 and Karnataka Consumer Protection Rules 1988.
(v)	The Rules, regulations, instructions, manuals and records, held by it or under its control or used by its employees for discharging its functions:-  The Consumer Protection Act, 1986 The Karnataka Consumer Protection Rules 1988 The Consumer Protection Regulations 2005 and others rules for establishment of the State Commission and District Forums..
(vi)	A Statement of the categories of documents that are held by it or under its control:- Complaint Registers, Appeal Registers, Ex. Pet. Registers, Misc. Pet. Registers, Rev. Pet. Registers, Record Room Registers, Files pertains to Complaints, Appeals, Misc. Pet., Rev. Pet., Ex. Pet and other registers and files for establishment of the State Commission and District Forums.
(vii)	The particulars of any arrangement that exists for consultation with, or representation by, the members of the public in relation to the formulation of its policy or administration thereof:-  No public contract with the services of Karnataka State Consumer Disputes Redressal Commission and District Forum which are constituted under the provisions of the Consumer Protection Act, 1986. Only the Consumers or the aggrieved parties shall approach these services.
(viii)	A Statement of the boards, Councils, Committees and other bodies consisting of two or more person constituted as its part or for the purpose of its advise, and as to whether meetings of those boards, councils, committees and other bodies are open to the public, or the minutes of such meetings are accessible for public:-  No Boards, Councils, Committees and other bodies are functioning

	under the services of Karnataka State Consumer Disputes Redressal Commission and District Forums.
(ix)	<p>A directory of its Officers and employees:-</p> <p>No directory is published pertains to the officers and employees in the services of Karnataka State Consumer Disputes Redressal Commission and District Forums.</p> <p>The list of President and Members and Address and Telephone numbers of the State Commission and District Forum is enclosed herewith as annexure -A.</p>
(x)	<p>The monthly remuneration received by each of its officers and employees, including the system of compensation as provided in its regulations:</p> <p>No monthly remuneration shall be given to any officer or employee of the State Commission and District Forums as per the Consumer Protection Regulations 2005.</p>
(Xi)	<p>The budget allocated to each of its agency, indicating the particulars of all Plans, proposed expenditures and reports on disbursements made:-</p> <p>Information to this manual is at Annexure -B.</p>
(xii)	<p>The manner of execution of subsidy programmes, including the amounts allocated and the details of beneficiaries of such programmes:-</p> <p>No subsidy programmes under the services of Karnataka State Consumer Disputes Redressal Commission and District Forums..</p>
(xiii)	<p>Particulars of recipients of concessions, permits or authorizations granted by it:-</p> <p>- Nil-</p>
(xiv)	<p>Details in respect of the information, available to or held by it, reduced in an electronic form:-</p> <p>Information in respect of Karnataka State Consumer Disputes Redressal Commission is available at <a href="http://kscdrc.kar.nic.in">http://kscdrc.kar.nic.in</a>. The website is being developed, maintained and updating by the NIC, Karnataka Unit.</p>
(xv)	<p>The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room if maintained for public use:-</p> <p>The Karnataka State Consumer Disputes Redressal Commission and all the District Forums are having the facility of library in respect to the Consumer Protection Act, 1986. The parties concerned to the cases and the public can make use of the library available in the State Commission</p>

	<p>and District Forums during their working hours between 10.00 Am 1.30 P.M. and 2.15 P.M. to 5.15 Pm. No reading room available for public or employees in the State Commission and District Forum.</p>
(xvi)	<p>The names, designation and other particulars of the public information Officers:-</p> <p>The name, designation and other particulars of the nominated Public Relation Officer in the State Commission is as follows:- K.L.Shivlingegowda, Regirstrar Cum Administrative Officer, Karnataka State Consumer Disputes Redressal Commission, Basavana Bhavan, High Grounds, Bangalore- 560001 Telephone Number: 22355065(Office), 25715494(Residence) e-mail- <a href="mailto:karscdrc@kar.nic.in">karscdrc@kar.nic.in</a>.</p>
(xvii)	<p>Such other information as may be prescribed:-</p> <p><b>The copy of the Consumer Protection Regulations, 2005 and the letter dt. 31.12.2003, by the National Consumer Disputes Redressal Commission is enclosed herewith. The remedy for the public to access the information from the Karnataka State Consumer Disputes Redressal Commission and District Forums is available in the Consumer Protection Regulations 2005 and when there is separate rules/ regulation for supply of copies of the documents, the provisions of the Right to Information Act, are not applicable to the Consumer Forums constituted under the Consumer Protection Act, 1986.</b></p>

(K.L.Shivalingegowda)  
Registrar cum Administrative Officer.

## INDEX 7

**PIñI vPi ÉñÉ YñäPEi ÔññÉYçî çÉäñÉi BNiñóYi  
ÃãÔi ÃÔ¼¼ äMüNçyâ ÄNYçöÉñ – 1**

**ÕYÑiñ** : ೨೦೦೫ರ ಮಾಹಿತಿ ಹಕ್ಕು ಕಾಯ್ದೆ (೨೦೦೫ರ ಕೇಂದ್ರ ಕಾಯ್ದೆ ಸಂಖ್ಯೆ ೨೨) ಯಡಿಯಲ್ಲಿ ಸಾರ್ವಜನಿಕ ಮಾಹಿತಿ ಅಧಿಕಾರಿ, ಸಹಾಯಕ ಸಾರ್ವಜನಿಕ ಮಾಹಿತಿ ಅಧಿಕಾರಿ ಹಾಗೂ ಮೇಲ್ಮನವಿ ಪ್ರಾಧಿಕಾರದ ನೇಮಕ ಕುರಿತು.

**L 1ÑñZ 10**

ಸರ್ಕಾರದ ಪತ್ರ ಸಂಖ್ಯೆ ಅನಾಸಃ೧೧೯ಃಇಭತಃ೨೦೦೫, ದಿನಾಂಕ ೨೦.೮.೨೦೦೫.

**çÉäñÉi**

ಮೇಲೆ ಓದಲಾಗಿರುವ ಸರ್ಕಾರದ ಪತ್ರದಲ್ಲಿ ೨೦೦೫ ರ ಮಾಹಿತಿ ಹಕ್ಕು ಕಾಯ್ದೆಯ ಸೆಕ್ಷನ್ 5(1) ರಡಿಯಲ್ಲಿ ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ ಮತ್ತು ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಸೇವೆಗೆ ಸಂಬಂಧಿಸಿದಂತೆ ಸಾರ್ವಜನಿಕ ಮಾಹಿತಿ ಅಧಿಕಾರಿ, ಕಲಂ 5(2) ರಡಿಯಲ್ಲಿ ಸಹಾಯಕ ಸಾರ್ವಜನಿಕ ಮಾಹಿತಿ ಅಧಿಕಾರಿ ಮತ್ತು ಕಲಂ 19(1) ರಡಿಯಲ್ಲಿ ಮೇಲ್ಮನವಿ ಪ್ರಾಧಿಕಾರ ಕುರಿತು ನೇಮಕ ಮಾಡುವಂತೆ ಕೋರಿರುವುದನ್ನು ಪರಿಶೀಲಿಸುತ್ತಾ ಈ ಕೆಳಕಂಡಂತೆ ಆದೇಶ ಮಾಡಲಾಗಿದೆ.

**B 1ñPi äNVñ 0 PEñAQBçÉ-09202000-01, ò¼ñNPi 29.8.2005**

2005ರ ಮಾಹಿತಿ ಹಕ್ಕು ಕಾಯ್ದೆ(2005ರ ಕಾಯ್ದೆ ಸಂಖ್ಯೆ 22) ಸೆಕ್ಷನ್ 19(1) ರಡಿಯಲ್ಲಿ ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗದ ಮಾನ್ಯ ಅಧ್ಯಕ್ಷರನ್ನು ಮೇಲ್ಮನವಿ ಪ್ರಾಧಿಕಾರವೆಂದೂ, ಕಲಂ 5(1) ರಡಿಯಲ್ಲಿ ರಾಜ್ಯ ಆಯೋಗದ ರಿಜಿಸ್ಟ್ರಾರ್ ಮತ್ತು ಆಡಳಿತಾಧಿಕಾರಿಗಳನ್ನು “ಸಾರ್ವಜನಿಕ ಮಾಹಿತಿ ಅಧಿಕಾರಿ”ಯೆಂದು ಮತ್ತು ಕಲಂ 5(2) ರಡಿಯಲ್ಲಿ ರಾಜ್ಯ ಆಯೋಗದ ಶಿರಸ್ತೆದಾರ್‌ರವರನ್ನು ಸಹಾಯಕ ಸಾರ್ವಜನಿಕ ಮಾಹಿತಿ ಅಧಿಕಾರಿಯೆಂದು ಈ ಮೂಲಕ ನೇಮಕ ಮಾಡಲಾಗಿದೆ.

ಇದೇ ರೀತಿ ಸೆಕ್ಷನ್ 19(1) ರಡಿಯಲ್ಲಿ ಆಯಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳಿಗೆ ಸಂಬಂಧಿಸಿದಂತೆ ಜಿಲ್ಲಾ ವೇದಿಕೆಯ ಅಧ್ಯಕ್ಷರನ್ನು “ಮೇಲ್ಮನವಿ ಪ್ರಾಧಿಕಾರ”ವೆಂದು, ಸೆಕ್ಷನ್ 5(1) ರಡಿಯಲ್ಲಿ ಆಯಾಯ ಜಿಲ್ಲಾ



ವೇದಿಕೆಗಳ ಸಹಾಯ ರಿಜಿಸ್ಟ್ರಾರ್ ಮತ್ತು ಸಹಾಯಕ ಆಡಳಿತಾಧಿಕಾರಿಗಳನ್ನು “ಸಾರ್ವಜನಿಕ ಮಾಹಿತಿ ಅಧಿಕಾರಿ” ಎಂದು ಮತ್ತು ಆಯಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಶಿರಸ್ತೇದಾರರವರನ್ನು “ಸಹಾಯಕ ಸಾರ್ವಜನಿಕ ಮಾಹಿತಿ ಅಧಿಕಾರಿ”ಯೆಂದು ಈ ಮೂಲಕ ನೇಮಕ ಮಾಡಲಾಗಿದೆ.

## (ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ, ಬೆಂಗಳೂರು)

ಕರ್ನಾಟಕ ರಾಜ್ಯ ಗ್ರಾಹಕರ ವ್ಯಾಜ್ಯಗಳ ಪರಿಹಾರ ಆಯೋಗ,  
ಬೆಂಗಳೂರು.

ಸಂಕಲನಾಕಾರರು ಕರ್ನಾಟಕ ರಾಜ್ಯ ಪತ್ರ, ಇವರಿಗೆ ಮುಂದಿನಸಂಚಿಕೆಯಲ್ಲಿ ಪ್ರಕಟಿಸುವ ಸಲುವಾಗಿ

### ಪ್ರತಿಬಂಧ 0

1. ಸರ್ಕಾರದ ಪ್ರಧಾನ ಕಾರ್ಯದರ್ಶಿಗಳು, ಆಹಾರ ನಾಗರಿಕ ಸರಬರಾಜು ಮತ್ತು ಗ್ರಾಹಕರ ವ್ಯವಹಾರಗಳ ಇಲಾಖೆ, ಬಹುಮಹಡಿಗಳ ಕಟ್ಟಡ, ಬೆಂಗಳೂರು.
2. ಎಲ್ಲಾ ಜಿಲ್ಲಾ ವೇದಿಕೆಗಳ ಅಧ್ಯಕ್ಷರಿಗೆ, ಸಹಾಯಕ ರಿಜಿಸ್ಟ್ರಾರ್‌ಗಳಿಗೆ ಮತ್ತು ಶಿರಸ್ತೇದಾರ್‌ಗಳಿಗೆ.
3. ರಾಜ್ಯ ಆಯೋಗದ ರಿಜಿಸ್ಟ್ರಾರ್ ಮತ್ತು ಆಡಳಿತಾಧಿಕಾರಿಗಳಿಗೆ,
4. ರಾಜ್ಯ ಆಯೋಗದ ಶಿರಸ್ತೇದಾರರವರಿಗೆ,
5. ರಾಜ್ಯ ಆಯೋಗದ ಸೂಚನಾಫಲಕಕ್ಕೆ,
6. ಕಛೇರಿ ಪ್ರತಿ.

## INDEX 8

**Food and Civil Supplies Secretariat**

## Notification

No. FCS 46 SLF 98, Bangalore, dated 5<sup>th</sup> February 2004

Whereas the draft rules of the Karnataka Consumer Protection(State Commission and District Forum)(Cadre and Recruitment)Rules, 2003 was published as required by sub-section(2) of section 3 of The Karnataka State Civil Services Act, 1978 (Karnataka Act 14 of 1990) in Notification No: FCS 46 SLF 98, dated 22.12.2003 in part IV-A of the Karnataka Gazette ( Extra-Ordinary) dated 22<sup>nd</sup> December, 2003 inviting objections and suggestions from all persons likely to be affected thereby within 15 days from the date of publication in the official Gazette.

And whereas the said Gazette was made available to public on 22.12.2003

And whereas no objections and suggestions are not received by the Government.

Now, therefore, in exercise of the powers conferred by sub-section (1) of section 3 read with section 8 of The Karnataka Civil Services Act, 1978 ( Karnataka Act 14 of 1990) the Government of Karnataka hereby makes the following rules, namely:-

## RULES

1. Title and Commencement: - (1) These rules may be called The Karnataka Consumer Protection (State Commission and District Forum) (Cadre and Recruitment)Rules, 2003.
2. They shall come into force from the date of their publication in the official gazette.

2. **Method of recruitment and minimum qualification, etc:** In supercession of notification No. FTD 80 SLF 89, dated 14.09.1991, The Karnataka Consumer Protection State Commission and District Forum service shall consist of each category of posts carrying scale of pay as specified in column(2) of the schedule below, and the number of posts, method of recruitment and minimum qualification, if any, shall be as specified in the corresponding entries in columns (3), (4) and (5) thereof.

3. **Repeal and Savings :** The Karnataka Consumer Protection (State Commission and District Forum) (Recruitment) Rules, 1991 are hereby repealed:

Provided that such repeal shall not effect:

- (i) the previous operation of the said rules or anything duly done or any action taken thereunder: or  
(ii) any right liabilities, obligation acquired, accrued or incurred under the said rules.

**SCHEDULE**

<b>Sl. No</b>	<b>Category of post and scale of pay</b>	<b>No. of Posts (All temporary)</b>	<b>Method of recruitment</b>	<b>Minimum qualification</b>
1	2	3	4	5
1.	Registrar-cum Administrative Officer	01	By deputation of an officer in the cadre of Civil Judge(Senior Division) from the Karnataka Judicial Service	
2	Assistant Registrar Cum- Assistant Administrative Officer (Rs.6000-11200)	30	By promotion from the cadre of Sheristedar; or by deputation of an officer in the equivalent cadre from any State Civil Service or from the High Court of Karnataka or from the Karnataka Administrative Tribunal.	For Promotion: Must have put in not less than five years of service in the cadre of Sheristedar.
3.	Private Secretary cum- Judgement Writer (Rs. 6000-11200)	01	By promotion from the cadre of Stenographer. Provided that before promotion a Stenographer shall exercise an irrevocable option. If no suitable candidate is available for promotion in the cadre of Stenographer, by deputation from the equivalent cadre in the High Court of Karnataka or from the Karnataka Administrative Tribunal	For Promotion: 1. Must have passed Shorthand and Senior Typewriting in English and Kannada  2. Must have put in a service of not less than eight years in the cadre of Stenographer
4.	Court Officer (Rs.6000-11200)	01	By promotion from the cadre of Sheristedar. If no suitable candidate is available for promotion,	For Promotion from the cadre of Sheristedar:- 1. Must be holder

			<p>by promotion from the cadre of First Division Assistants.          Provided that before promotion a First Division Assistant shall exercise an irrevocable option.          If no suitable person is available for promotion from the cadre of Sheristedar or First Division Assistant, then by deputation from the equivalent cadre from the High Court of Karnataka or from the Karnataka Administrative Tribunal.</p>	<p>of a Degree in law.          2. Must be put in a service of not less than three years in the cadre of Sheristedar.  <u>For Promotion from the cadre of First Division Assistant:</u>          1. Must be holder of a Degree in Law.          2. Must have put in a service of not less than eight years in the cadre of First Division Assistant</p>
5.	Accounts Superintendent	01	By deputation of an officer of an equivalent cadre from the State Accounts Department.	
6.	Sheristedar (Rs.5200- 9580)	31	<p>By promotion from the cadre of Stenographers and First Division Assistants, in the ration of 2:1, every 3<sup>rd</sup> vacancy being filled in by promotion of a First Division Assistant.          Provided that, if no suitable person is available for promotion, by deputation from an equivalent cadre from any State Civil Services or from the High Court of Karnataka or from the Karnataka Administrative Tribunal or from the Subordinate Courts in Karnataka.</p>	<p><u>For Promotion:</u>          Must have put in a service of not less than five years in the cadre of First Division Assistant of Stenographer:          Provided that if persons who have put in a service of not less than five years are not available, a person who has put in a service of not less than three years may be considered.</p>
7.	First Division	34	Fifty percent by direct	<u>For Promotion:</u>

	Assistant (Rs.3850-7050)		recruitment in accordance with the Karnataka Civil Services (Recruitment to Ministerial Posts) Rules, 1978 and Fifty percent by promotion from the cadre of Second Division Assistant.	Must have put in a service of not less than five years in the cadre of Second Division Assistant. Provided that if persons who have put in not less than five years of service are not available, a person who has put in a service of not less than three years may be considered for promotion. For Direct Recruitment: Must possess qualification as specified in The Karnataka Civil Services (Recruitment to Ministerial Posts Rules, 1978.
8.	Stenographers ( Rs.3850-7050)	64	Ninety percent by direct recruitment and ten percent by Promotion from the cadre of typists. For direct recruitment, in accordance with the following procedure, namely, the Registrar of the Karnataka State Consumer Disputes Redressal Commission (hereinafter referred to as Selection Authority) shall advertise the vacancies in the Official Gazatte, specifying the number of vacancies to be filled, and the classification of posts	For Promotion: 1. Must possess the qualification prescribed for direct recruitment. 2. Must have put in a service of not less than five years in the cadre of Typist.  For Direct Recruitment: 1. Must have passed S.S.L.C

		<p>in accordance with the reservation of posts provided by or under any law or any order for the time being in force and invite applications from intending candidates. Abstract of such advertisement shall also be published in two daily newspapers having wide circulation in the State of Karnataka, of which one shall be in Kannada.</p> <p>The notification inviting applications along with the application from shall also be placed simultaneously on the web-site of the State Commission which shall continue to be on the web-site at least for a month, from the date on which the final list of selected candidates is published. The notification shall also be published on the notice board of the State Commission and each District Forum in the State.</p> <p>Application from shall be specified by the Selection Authority and shall be annexed to the notification. The application shall be accompanied by such fee as may be specified by the Selection Authority and the mode of payment shall also be specified by the Selection Authority.</p>	<p>examination or possess an equivalent qualification.</p> <p>2. Must have such knowledge of computers as may be specified by the Government of Karnataka from time to time.</p> <p>3. Must have passed senior Typewriting and Senior Shorthand examinations in Kannada and in English conducted by the Department of Public Instructions or any other examination declared as equivalent thereto by the Government of Karnataka, for purposes of recruitment of Stenographers under The Karnataka Civil Services (Recruitment to the posts of Stenographers and Typists) Rules, 1983.</p> <p>Provided that a</p>
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		<p>The notification shall also indicate the lower and upper age limit prescribed and the last date fixed for receipt of application which shall not be less than thirty days from the date on which notification calling for application is published in the daily news paper.</p> <p>The selection authority shall, on the basis of the aggregate of percentage of total marks secured by the candidates in qualifying examinations and after taking into account the reservation of posts provided by or under any law or any order for the time being in force prepare a list in the order of merit of candidates eligible for appointment in respect of each category commensurate with the number of vacancies notified.</p> <p>The list of selected candidates shall be published in the Official Gazette indicating the names of the candidates selected. It shall also be published on the notice board of the State Commission and each of the District Forum in the State and in two daily news papers having wide circulation in the State of which one shall be in Kannada.</p>	<p>weightage of five percent shall be added to the aggregate percentage of marks secured by a candidate in the qualifying examination, if he has passed the proficiency grade examination in Kannada and/or English Shorthand.</p>
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			<p>The list of selected candidates shall also be published by the Selection Authority, on the web-site of the State Commission and which shall be available on the said web-site atleast for one month, from the last date fixed for the candidates to report for duty.</p> <p>The Selection Authority shall send the list of selected candidates to the Appointing Authority. The appointing authority may appoint the candidates, whose names are included in the select list, in the order in which their names appear in the select list, after satisfying itself after such enquiry as may be considered necessary that each such candidate is suitable in respect of such appointment.</p> <p>The inclusion of names of the candidates in the select list shall not confer any right of appointment.</p>	
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**INDEX 9**  
**MONTHLY STATEMENT REGARDING FILING, DISPOSAL AND PENDING AS ON**  
**30<sup>TH</sup> SEPTEMBER 2005**

**STATE COMMISSION AS ON 30<sup>TH</sup> SEPT 2005**

<b>Sl.No</b>	<b>Name of the Office</b>	<b>No. Filed Since Inception</b>	<b>No of Disposed since Inception</b>	<b>Pending</b>
1	Karnataka State Commission (Appeal)	14734	13159	1575
2	Karnataka State Commission (Complaint)	2726	2528	198
	TOTAL	17460	15687	1773

**DISTRICT FORUMS AS ON 30<sup>TH</sup> SEPT 2005**

<b>Sl.No</b>	<b>Name of the District Forum</b>	<b>No. Disposed Since Inception</b>	<b>Pending</b>
1	Bangalore Urban (Complaint)	20257	122
2	Bangalore Rural (Complaint)	440	18
3	Bangalore Urban I addl. (Complaint)	4612	169
4	Bangalore Urban II addl. (Complaint)	5644	205
5	Bangalore Urban III addl. (Complaint)	1352	159
6	Bangalore Urban IV addl. (Complaint)	1227	98
7	Bellary (Complaint)	1621	81
8	Belgaum (Complaint)	4800	336
9	Bidar (Complaint)	1218	180
10	Bijapur (Complaint)	1956	122
11	chickmagalur (Complaint)	1970	37
12	chitradurga (Complaint)	2404	31

13	Dakshina Kannada (Complaint)	7637	272
14	Dharwad (Complaint)	4351	203
15	Gulbarga (Complaint)	1790	125
16	Hassan (Complaint)	2147	102
17	Kolar (Complaint)	1490	27
18	Kodagu (Complaint)	2495	17
19	Mandya (Complaint)	1419	67
20	Mysore (Complaint)	4434	152
21	Raichur (Complaint)	1307	76
22	Shimoga (Complaint)	2314	225
23	Tumkur (Complaint)	2620	38
24	Uttara Kannada (Complaint)	1921	37
25	Udupi (Complaint)	656	74
26	Davangere (Complaint)	410	47
27	Haveri (Complaint)	246	36
28	Chamrajnagar (Complaint)	240	302
29	Gadag (Complaint)	209	53
30	Koppal (Complaint)	64	26
31	Bagalkot (Complaint)	134	18
	TOTAL	83385	3455

**INDEX 10**

**STATEMENT SHOWING THE NUMBER OF POSTS SANCTIONED, FILLED  
VACANT IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION  
AND DISTRICT FORUM SERVICES**

SANCTIONED			FILLED		VACANT	
Sl No	Name of the sanctioned post	Total no. of sanctioned post	No. of employees belonging to State Commission and Dist. Forum Services	No. of employees belonging to other departments(Working on deputation	No. of posts vacant as on	Remarks
01	Registrar cum Admn. Officer	01	Nil	01		
02	P.S.cum Judgment Writer	01		01		
03	Court Officer	01			01	
04	Asst. Registrar cum Asst. Admn. Officer	30		10	20	
05	Accounts Superintendent	01		01		
06	Sheristedar	31	31			
07	Stenographers	64	60		04	
08	First Division Assistant	34	03	13	18	
09	Second Division Assistant	36	29	03	04	
10	Typist	06	03		03	
11	Driver	22	01	05	16	
12	Peon	99	97	01	01	
	Total	326	223	36	67	

Sl No	Name of the Posts (Tenure Post U/s C.P.Act,1986)	No. of sanctioned post	No. of posts filled up	No. of posts vacant
01	President, KSCDRC	01	01	Nil
02	Members : 1.L.Member Of KSCDRC: 2. Member	01 01	01 01	Nil Nil
03	Presidents of the D.F.	30	29	01
04	Members: 1.Lady	30	29	01

Member Of D.F. : 2.Member	30	30	Nil
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STATEMENT SHOWING THE SANCTIONED STRENGTH AND WORKING STRENGTH PARTICULARS OF GROUP 'A' AND GROUP 'B' POSTS IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES.

Sl No	State Commission / Dist. Forum	No. of sanctioned posts	Name of working employee	Date from which is working	Belongs to which department	IF VACANT	
						post	From which date
01	KSCDRC	01	K.L.Shivalingegowda	23.05.05.	Kar.Jud.Ser.		
02	B.lore(U)	01				01	25.04.05
03	B.lore(U) II Addl	01				01	01.09.04
04	B.lore( R)& B.lore I Addl	01				01	17.07.03
05	Bellary	01	K.Md.Asalam Pasha	27.11.04 AN	FCS&CA		
06	Belgaum	01				01	01.04.04
07	Bidar	01				01	15.12.95
08	Bijapur	01	Y.H.Lambu	17.09.04	FCS&CA		
09	C.Magalur	01				01	31.08.02
10	C.Durga	01				01	11.12.04
11	D.Kannada	01	Suresh Kumar	07.12.04	FCS&CA		
12	Dharwad	01	T.M.Annapurna mma	27.02.02	FCS&CA		
13	Gulbarga	01				01	01.05.04
14	Hassan	01				01	09.06.05
15	Kolar	01	H.S.Ramadevi	18.11.04	FCS&CA		
16	Kodagu	01				01	01.07.04
17	Mandya	01				01	02.09.05
18	Mysore	01	L.Susheelamma	07.08.03	Kar.Govt.Sec		
19	Raichur	01				01	16.06.05
20	Shimoga	01				01	01.11.04
21	Tumkur	01	Muniswamy Naidu	30.11.01	FCS&CA		
22	Uttara Kannada	01				01	16.05.02
23	B.lore(U) III Addl	01	Y.Raju	14.10.2004	FCS&CA		
24	B.lore(U) IV Addl	01				01	26.02.02

25	Udupi	01				01	26.02.02
26	Bagalkot	01				01	29.02.02
27	Chamarajanagar	01				01	29.06.02
28	Davangere	01				01	11.05.05
29	Gadag	01	A.Vihar Kumar	10.12.04	FCS&CA		
30	Haveri	01	M.Jayanna	16.12.04	FCS&CA		
31	Koppal	01	Md. Javvad	04.07.05	Revenue	01	29/7/05
32	KSCDRC	01	Rama Rao	01.09.05	KAT(		
33	KSCDRC	01				01	17.01.03
34	KSCDRC	01	K.R.Sreekantaiah	19.09.05	SAD		
	Total	34	13			21	

Note: Name of Post at Sl.No.1 is Registrar cum Administrative Officer  
Name of the Posts at Sl. No.2 to 31 are Asst. Registrar Cum Asst. Admn. Officer.  
Name of the Post at Sl.No.32 is P.S. Cum Sr. Judgment Writer  
Name of the Post at Sl.No.33. is Court Officer.  
Name of the Post at Sl.No.34 is Accounts Superintendent.

**STATEMENT SHOWING THE SANCTIONED AND WORKING STRENGTH PARTICULARS OF SHERISTEDAR POSTS IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION & DISTRICT FORUM SERVICES**

Sl No	State Commission/ District Forum	No. of sanctioned post	Name of working employee	Date from which is working	Belongs to which department	IF VACANT	
						post	From which Date
01	KSCDRC	01	H.Chandrashekaraiiah	23.03.98	SC&DFS		
02	B.lore(U)	01	Sucharithamani .D	05.03.05	SC&DFS		
03	B.lore(U) II Addl	01	Rani.R	05.03.05 AN	SC&DFS		
04	B.lore ( R ) & B.lore(U) I Addl	01	M.Nagalakshamma	05.03.05	SC&DFS		OOD SC 7.3.05
05	Bellary	01	P.S.Amaradeep	03.03.05	SC&DFS		
06	Belgaum	01	Vittal Rao	14.03.05	SC&DFS		
07	Bidar	01	Siddamma	04.03.05	SC&DFS		
08	Bijapur	01	Md. Abdul Nabi	09.03.05	SC&DFS		
09	C.Magalore	01	Indumathi Bai B.R.	03.03.05	SC&DFS		
10	C'Durga	01	G.Indrabai	16.03.05	SC&DFS		
11	D.Kannada	01	Mrs.Saralamma	04.03.05	SC&DFS		
12	Dharwad	01	Geetha	04.03.05	SC&DFS		

			D.Badiger				
13	Gulbarga	01	A.H.Bijapur	18.10.96	SC&DFS		
14	Hassan	01	H.C.Choodamani	07.03.05	SC&DFS		
15	Kolar	01	V.Shashikala	07.03.05	SC&DFS		OOD, Rural, 7,3.05
16	Kodagu	01	S.Ganesh	14.03.05	SC&DFS		
17	Mandya	01	A.Faridha Begum	07.03.05	SC&DFS		
18	Mysore	01	D.C.Chandrakala	03.03.05	SC&DFS		
19	Raichur	01	Umarani	07.03.05	SC&DFS		
20	Shimoga	01	Swarna Prema Kumari.B.V.	17.03.05	SC&DFS		
21	Tumkur	01	P.S.Savithri	03.03.05	SC&DFS		
22	Uttara Kannada	01	K.Girija	19.04.05	SC&DFS		
23	B.lore(U) III Addl.	01	G.Lalitha	05.03.05	SC&DFS		
24	B.lore(U) IV Addl.	01	Chikka Anjanappa	16.06.04	SC&DFS		
25	Udupi	01	B.Anasuya	11/03/05	SC&DFS		
26	Bagalkot	01	V.N.Korthi	22.03.05	SC&DFS		
27	C.Nagar	01	B.R.Pushpa	16.03.05	SC&DFS		
28	Davangere	01	K.Manohar Kumar	10.03.05	SC&DFS		
29	Gadag	01	Tulasi.T	09.03.05	SC&DFS		OOD, SC 10.03.05
30	Haveri	01	H.K.Malleshaiah	14.03.05	SC&DFS		
31	Koppal	01	Kallappa	04.04.05	SC&DFS		
	Total	31		30			

**STATEMENT SHOWING THE SANCTIONED STRENGTH, WORKING STRENGTH AND VACANT POSTS OF STENOGRAPHERS IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES**

Sl No	State Commission / District Forum	No. of sanctioned post	Name of working employee	Date from which is working	Belongs to which department	IF VACANT	
						post	From which date
01	KSCDRC	04	Shivakumar.S.S.	07.03.05	SC&DFS		

			Vani.H.A N.R.Radhakrishna V.P.Vijayakumar	07.03.05 19.04.05 19.04.05	SC&DFS SC&DFS SC&DFS		
02	B.lore(U)	02	Lakshminarayana Girish	19.04.05 19.04.05	SC&DFS SC&DFS		
03	B.lore(U) II Addl.	02	Vani.C H.J.Ravindra	11.03.05 14.03.05	SC&DFS SC&DFS		
04	B.lore( R) & B.lore (U) I Addl.	02	Narayanagowda Roopa.G.S.	05.03.05 07.03.05	SC&DFS SC&DFS		
05	Bellary	02	Shivaraj Thotada Ravikumar	11.03.05 14.03.05	SC&DFS SC&DFS		
06	Belgaum	02	Kasturi G.Puranikmutt Prashanth.S.Khoth  Pushpalatha I.Nayka (OOd from UK)	01.06.98  07.03.05  14.03.05	SC&DFS  SC&DFS		
07	Bidar	02	Chandrakanth Mallikarjuna	11/03/0 5 17/03/0 5	SC&DFS SC&DFS		
08	Bijapur	02	Yashoda M.Pathaki Sarvesh Mashal	26.05.98 07.03.05	SC&DFS SC&DFS		
09	C.Magalur	02	Sathish	11.03.05	SC&DFS	01	08.11.91
10	C.Durga	02	R.Kamala K.M.Sharanabasav araju( OOD to Bangalore Urban Forum from 02.07.05 AN)	13.05.02  07.03.05	SC&DFS  SC&DFS		
11	D.Kannada	02	Sharada.L Anilkumar.R	24.03.99 07.03.05 AN.	SC&DFS  SC&DFS		
12	Dharwad	02	Raghavendra M.S. Godhavari.L. Sirsikar {Vinodkumar G.Kudalagi(ood from Gadag- 9.3.05A.N)}	07.03.05 11.03.05	SC&DFS SC&DFS		

13	Gulbarga	02	Shivaraj Manohar.V	07.03.05 7.3.05an	SC&DFS SC&DFS		
14	Hassan	02	H.V.Roopa C.S.Padma	07.03.05 07.03.05	SC&DFS SC&DFS		
15	Kolar	02	S.N.Manjunath	07.03.05	SC&DFS	01	08.05.03
16	Kodagu	02	Latha.B.M. Jagadish Kumar.C.T (OOD to Mysore District Forum from 02.07.2005 AN and B.lore Urban III Addl. from 05.08.05)	07.03.05 07.03.05	SC&DFS SC&DFS		
17	Mandya	02	M.S.Rekha Kokilavani.C (OOD to State Commission from 28.06.05)	12.07.00 05.03.05	SC&DFS SC&DFS		
18	Mysore	02	S.R.Latha	09.03.05	SC&DFS	01	01.07.97
19	Raichur	02	Ravikanth Paramappa lingadahalli	07.03.05 07.03.05	SC&DFS SC&DFS		
20	Shimoga	02	S.M.Bharathi Meenakshi	07.03.05 21.03.05	SC&DFS SC&DFS		
21	Tumkur	02	Kumaraswamy.J.R	07.03.05	SC&DFS	01	21.01.00
22	U.Kannada	02	Sunitha Sunagar Pushpalatha Nayka (OOD to Belgaum from 11.07.05)	07.03.05 07.03.05	SC&DFS SC&DFS		Ood 11.03.05 an to 16.4.95
23	B.lore(U) III Addl	02	P.G.Koushalya K.C.Sunitha	11.03.05 07.03.05	SC&DFS SC&DFS		
24	B.lore(U) IV Addl.	02	S.Ramesh Suma C.S.	01.10.02 17.03.05	SC&DFS SC&DFS		
25	Udupi	02	Prema M.Shivanand( weekly four days OOD to Dakshina Kannada District Forum)	11/03/0 5 11.03.05	SC&DFS SC&DFS		
26	Bagalkot	02	Siddappa B.Manoor Ramaninga B.Poojar	14.03.05 16.03.05	SC&DFS SC&DFS		



27	C.Nagar	02	K.N.Manjunath Prasad S.K.Arunkuamr	07.03.05 09.03.05	SC&DFS SC&DFS		
28	Davangere	02	R.Chandrashekar( OOD to Shimoga Forum 11.7.05) C.A.Reshma Khanum	11.03.05 07.03.05	SC&DFS SC&DFS		
29	Gadag	02	Malappa Hanjagi Vinodkumar G.Kudalagi	09.03.05 09.03.05	SC&DFS SC&DFS		OOD,Dh arwad
30	Haveri	02	P.H.Ramesh Jaibheem	07.03.05 11.03.05	SC&DFS SC&DFS		
31	Koppal	02	Sridevi Himantharaju (ood to Bidar from 06.08.05)	07.03.05 11.03.05 AN	SC&DFS SC&DFS		
	Total	64		60		04	

STATEMENT SNOWING THE SANCTIONED STRENGTH, WORKING STRENGTH AND VACANT POSTS OF FIRST DIVISION ASSISTANTS IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES

Sl. No .	State Commission /District Forum	No.of sanctioned posts	Name of the working employee	Date from which is working	Belongs to which department	IF VACANT	
						post	From which date
01	KSCDRC	04	A.S.Chandrashekar(Working at B.lore(U) Forum from 05.07.02 M.Shashindra	14.07.00 04.10.04	FCS&CA Revenue	01 01	16.03.05 01.08.05
02	B.lore(U)	01	K.N.Ravikumar	30.04.03	SC&DFS		
03	B.lore(U) II Addl.	01	G.J.Chikkegowda	30.04.03	SC&DFS		
04	B.lore( R) & B.lore(U) I Addl.	01	B.Chandra	04.12.04	Revenue		
05	Bellary	01	Vijayakumar(OOD)	02.09.04	Revenue	01	01.06.04
06	Belgaum	01	Sarika Gajanana settee	21.08.04	Revenue		
07	Bidar	01				01	03.04.05
08	Bijapur	01				01	19.3.05 an
09	C.Magalur	01				01	03.03.05

							AN
10	C.Durga	01				01	01.12.04
11	D.Kannada	01	Hemavathi	01.12.04	Revenue		
12	Dharwad	01				01	03.03.05 an
13	Gulbarga	01	Madhukar	30.05.04	Revenue		
14	Hassan	01				01	01.07.04
15	Kolar	01				01	01.02.03
16	Kodagu	01				01	01.12.04
17	Mandya	01	Vydyanathan	04.07.05	FCS&CA		
18	Mysore	01	Pavitra Pushpa Rathnavali	21.07.01	Revenue		
19	Raichur	01	Juber	11.03.05	Revenue		
20	Shimoga	01				01	11.04.05
21	Tumkur	01	Swarnagowri	08.11.04	FCS&CA		
22	U.Kannada	01				01	28.12.03
23	B.lore(U) III Addl.,	01				01	12.03.05
24	B.lore(U) IV Addl.	01				01	17.08.05
25	Udupi	01				01	26.02.02
26	Bagalkot	01	C.S.Sanikenavar	01.03.04	Revenue		
27	C.Nagar	01	Divakar.N.	21.11.03	SC&DFS		
28	Davangere	01				01	29.06.02
29	Gadag	01	V.B.Asundi	06.11.04	Revenue		
30	Haveri	01	Basavannappa Gowda(ood to Haveri from 04.08.05)	23.06.03	FCS&CA		
31	Koppal	01				01	11.08.05
	Total	34	03+13			18	

STATEMENT SHOWING THE SANCTIONED STRENGTH, WORKING STRENGTH AND VACANT POSTS OF SECOND DIVISION ASSISTANTS IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES

Sl No	State Commission/ District Forum	No. of sanctioned post	Name of the working employee	Date from which is working	Belongs to which Department	IF VACANT	
						post	From which date
01	KSCDRC	03	N.Sumalatha B.Shivalingaiah M.Anandalaxmi	01.07.05 07.06.04 26.08.04	SC&DFS SC&DFS SC&DFS		
02	B.lore(U)	02	Meenakshi H.T.Lavanya	30.03.96 24.07.03	SC&DFS SC&DFS		
03	B.lore(U) II Addl	00					

04	B.lore( R) & B.lore I Addl	01	R.Sarojamma	05.06.04	SC&DFS		
05	Bellary	01	D.Rajeswari	03.04.99	SC&DFS		
06	Belgaum	01	Santhosh K.Ganji	17.06.03	SC&DFS		
07	Bidar	01				01	24.11.04 AN
08	Bijapur	01	M.Gaviappa	09.08.02	SC&DFS		
09	C.Magalur	01	S.H.Rajappa	24.04.02	SC&DFS		
10	C.Durga	01	J.Mallesha	09.06.04	SC&DFS		
11	D.Kannada	01	Yogitha	14.11.03	SC&DFS		
12	Dharwad	01	I.V.Neelannavar	19.07.05	Revenue		
13	Gulbarga	01				01	01.10.04
14	Hassan	01				01	01.07.05
15	Kolar	01	S.Revanna	18.04.02	SC&DFS		
16	Kodagu	01	Adappa Ramappa Jamalapur	13.03.03	SC&DFS		
17	Mandya	01	K.Javaregowda	07.06.04	SC&DFS		
18	Mysore	01	M.T.Gangadhar Nayak	08.08.02	SC&DFS		
19	Raichur	01	M.Kempanarasa iah	26.04.02	SC&DFS		
20	Shimoga	01				01	17.10.05
21	Tumkur	01	J.K.Shashikala	17.07.00	FCS&CA		
22	U.Kannada	01	Sudhir Narayana Kodkani	17.03.03	SC&DFS		
23	B.lore(U) III Addl	02	M.Gayathri G.Hemachandra	30.12.02 02.01.03	SC&DFS SC&DFS		
24	B.lore(U) IV Addl.	02	H.S.Shashikala C.Sumanth	28.10.02 01.01.03	SC&DFS SC&DFS		
25	Udupi	02	A.S.Leena B.K.Manjunatha (OO D to D.K.District Forum)	16.02.04 10.06.04	SC&DFS SC&DFS		
26	Bagalkot	01	J.B.Deshpande	20.02.04	Revenue		
27	C.Nagar	01	B.K.Kishor Singh	30.06.04	SC&DFS		
28	Davangere	01	H.R.Veena	09.06.04	SC&DFS		
29	Gadag	01	Pradeep Mohana Mote	29.08.03 AN	SC&DFS		
30	Haveri	01	Kariyappa Lakumappa Badappalavara	16.04.03	SC&DFS		
31	Koppal	01	P.Sudha	01.12.03	SC&DFS		
	Total	36	29+3+=32			04	

**STATEMENT SHOWING THE SANCTIONED STRENGTH, WORKING STRENGTH AND VACANT POSTS OF TYPISTS IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES**

SL No	State Commission/ District Forum	No. of sanctioned post	Name of the working employee	Date from which is working	Belongs which department	IF VACANT	
						How many post	From which date
01	KSCDRC	02	Syed Saleemulla	13.07.01	SC&DFS	01	26.08.04
02	B.lore(U)	01	B.Sundara Rao	01.06.04	SC&DFS		
03	B.lore(U) III Addl.	01	S.D.Jamrud Pasha	01.06.04	SC&DFS		
04	B.lore(U) IV Addl.	01				01	26.02.02
05	Udupi	01				01	26.02.02
	Total	06	Total Filled =3			03	

**STATEMENT SHOWING THE SANCTIONED STRENGTH, WORKING STRENGTH AND VACANT POSTS OF DRIVERS IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES**

Sl. No	State Commission/ District Forum	No. of sanctioned post	Name of the working employee	Date from which is working	Belongs to which department	IF VACANT	
						How many post	From which date
01	KSCDRC	01	K.Vijayan Huchegowda.D. V	06.08.04 04.10.04	KFCSC Ltd High court		
02	B.lore(U)	01	Krishnegowda	31.07.04 AN	KFCSC Ltd		
03	B.lore( R)	01				01	08.11.91
04	B.lore(U) II Addl						
05	Bellary	01				01	08.11.91
06	Belgaum	01	Mallappa Thammanna Karidevannavar	20.11.02	SC&DFS		
07	Bidar	01				01	08.11.91
08	Bijapur	01				01	08.11.91
09	C.Magalur	01				01	08.11.91
10	C.durga	01				01	08.11.91
11	D.Kannada	01				01	08.11.91
12	Dharwad	01				01	08.11.91
13	Gulbarga	01	Usman Ali	07.04.05	KFCSC		

14	Hassan	01				01	08.11.91
15	Kolar	01				01	08.11.91
16	Kodagu	01				01	08.11.91
17	Mandya	01				01	08.11.91
18	Mysore	01	Singrigowda	19.01.04	FCS&CA		
19	Raichur	01				01	08.11.91
20	Shimoga	01				01	08.11.91
21	Tumkur	01				01	08.11.91
22	U.Kannada	01				01	08.11.91
23	B.lore(U) III Addl						
24	B.lore(U) IV Addl						
25	Udupi						
26	Bagalkot						
27	C.Nagar						
28	Davangere						
29	Gadag						
30	Haveri						
31	Koppal						
	Total	22	01+5=6			16	

Note: Vehicles are available only at B.lore (U), Gulbarga, Mysore and Belgaum District Forum and State Commission.

**STATEMENT SHOWING THE SANCTIONED, WORKING STRENGTH AND VACANT POSTS OF PEON IN KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES**

Sl No	State Commission/ District Forum	No. of sanctioned post	Name of the working employee	Date from which is working	Belongs to which department	IF VACANT	
						How many post	From which date
01	KSCDRC	09	H.A.Hanumanthappa A.Ramachandra Venkatesh Rajeswari A.V.Kanthalaksmamma Rekha K Varalakshmi C.N.Bharath	31.03.00 29.04.02 04.03.02 02.05.02 28.10.02 22.01.03 20.08.03 11.08.05	SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS	01	31.05.03
02	B.lore(U)	03	Vanajakshi.M. M.Choodappa Jayarama.N	10.08.05 18.04.02 10.08.05	SC&DFS SC&DFS SC&DFS		
03	B.lore(U) II Addl	03	Y.Ramaiah Srinivasamurthy Ammajamma.C	03.03.00 02.09.04 03.09.03	SC&DFS SC&DFS SC&DFS		

04	B.lore( R) & B.lore(U) I Addl	03	N.Rangappa Kanakappa(Ood to SC) Honnamma	13.03.00 03.03.00 18.04.02	SC&DFS SC&DFS SC&DFS		
05	Bellary	03	Kattebasappa T.Siddappa K.S.Mabusab	13.11.98 18.11.98 19.11.98	SC&DFS SC&DFS SC&DFS		
06	Belgaum	03	M.K.Makamdar T.K.Kadali Roopa Kindri	09.07.98 11.06.98 18.08.05	SC&DFS SC&DFS SC&DFS		
07	Bidar	03	Shankar Basappa Babu	03.09.98 10.06.98 28.09.00	SC&DFS SC&DFS SC&DFS		
08	Bijapur	03	D.R.Muttpathi L.S.Ajanakki Bhagavathi Balappa	28.04.97 01.07.00 20.08.05	SC&DFS SC&DFS SC&DFS		
09	Chikka Magalur	03	Thimmegowda N.Hanumantharaj(OOD to SC from 16.6.04) Puttamma	01.02.98 26.04.02 23.06.03	SC&DFS SC&DFS SC&DFS		
10	C.durga	03	Y.Pennaiah Kariyanna.N Venkataramanappa	15.06.98 15.06.98 01.06.04	SC&DFS SC&DFS SC&DFS		
11	D.Kanna da	03	Yalakki Gowda H.C.Swamy P.C.Ramesh	12.08.05 17.08.05 18.08.05	SC&DFS SC&DFS SC&DFS		
12	Dharwad	03	Ravi Laxmana .Myageri @ Chalwadi S.B.Pyati B.G.Jadar	04.03.03  13.11.98 01.07.00	SC&DFS  SC&DFS SC&DFS		
13	Gulbarga	03	Annarao Hemanthkumar.B Shyamala@Somavva	22.08.05 12.08.05 16.04.04	SC&DFS SC&DFS <b>Revenue</b>		
14	Hassan	03	Puttaswamygowda Venkataramana Manchaiah	20.11.98 05.10.01 16.08.05	SC&DFS SC&DFS SC&DFS		
15	Kolar	03	Suvarnachari Gangappa Ramadevi.S. (ood to B.lore IV Addl from 20.8.05)	19.02.00 10.04.00 17.08.05	SC&DFS SC&DFS SC&DFS		
16	Kodagu	03	Kalappa Ningaiah Ravichandra.B.	10.05.00 17.08.05 17.08.05	SC&DFS SC&DFS SC&DFS		
17	Mandya	03	Marigowda Byate	01.06.98 01.06.98	SC&DFS SC&DFS		

			M.Malathi	08.11.04	SC&DFS		
18	Mysore	03	Gurumurthy Marigowda Basavaraju	31.05.99 15.06.99 07.07.99	SC&DFS SC&DFS SC&DFS		
19	Raichur	03	Smt. Lakshmidevi Vijayakumar Anandappa.C	15.04.04 19.08.05 22.08.05	SC&DFS SC&DFS SC&DFS		
20	Shimoga	03	S.Manjappa Bettegowda Ramaiah	03.10.97 04.09.04 02.06.04	SC&DFS SC&DFS SC&DFS		
21	Tumkur	03	Raja Hanumanthaiiah Mariyappa	08.06.98 17.07.98 01.04.99	SC&DFS SC&DFS SC&DFS		
22	U.Kanna da	03	K.Sathyannarayana Yellappa Shekar Bendigeri Kanthesh S.Naragund	04.06.04 15.07.03 18.08.05	SC&DFS SC&DFS SC&DFS		
23	B.lore(U) III Addl	03	M.Gowramma M.Lakshamma Muniraju	23.06.03 20.08.03 27.08.05	SC&DFS SC&DFS SC&DFS		
24	B.lore(U) IV Addl.	03	Rangamma Balamba R. G.S.Arunakumari @ Aruna	05.05.03 27.08.05 22.07.03	SC&DFS SC&DFS SC&DFS		
25	Udupi	03	B.N.Hemalatha @ B.N.Hemavathi Indira(ood to B.lore II addl. from 17.08.05) B.Shanthakumar	28.01.04 AN 11.08.05 12.08.05	SC&DFS SC&DFS SC&DFS		
26	Bagalkot	03	Ashok Ramappa Dandappa Madar Rudrappa Magadumma(ood to Belgaum)	07.04.04 17.08.05 22.08.05	SC&DFS SC&DFS SC&DFS		
27	C.Nagar	03	K.R.Mahesh(OOD to State Commission) Nagaraju.B. Basavarajeswari.	17.08.05 16.08.05 17.08.05	SC&DFS SC&DFS SC&DFS		
28	Davange re	03	Md. Yasin H.Sumithra G.J.Kumar(ood to B. Rural)	12.08.05 17.08.05 12.08.05	SC&DFS SC&DFS SC&DFS		
29	Gadag	03	L.V.Lakshminarayana Balakrishna(ood to DF,B.lore w.e.f.17.08.05) K.M.Karagappa	18.08.05 16.08.05 22.08.05	SC&DFS SC&DFS SC&DFS		
30	Haveri	03	M.Jagadish	12.08.05	SC&DFS		

			Nagaraju.A Siddaramaiah T.B	17.08.05 19.08.05	SC&DFS SC&DFS		
31	Koppal	03	Sharanappa Tulasiram. B.R.(OOD to State Commission) K.H.Lokraaj	30.01.04 17.08.05 12.08.05	SC&DFS SC&DFS SC&DFS		
	Total	99	Total Filled = 97+1=			01	



## INDEX 11

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST: - Hon'ble President**

Sl No	KSCDRC /D.F- No. of sanctioned post	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant/ period
			Name Hon'ble Justice/ Sri/Smt	Date of reporting	Date of relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC / One post for each SC/DF	FTD 37 SLF 89, 10.08.89 / 25.09.89	R.G.Desai D.R.Vittal Rao B.Jagannath Hegde N.D.V.Bhat T.Jayarama Chouta Chandrashekarai ah	05.10.89 13.01.92 11.02.97 28.03.98 29.12.99 06.08.04 AN	01.01.92 11.01.97 16.10.97 28.12.99 06.08.04 19.05.09	Retd. Judges of Hon'ble High Court.	Remain ing period of col.no. 05 and 06
02	B.Lore(U)	FTD 37 SLF 89, 10.08.89 / 25.09.89	H.Umesh Shetty S.Anantha murthy T.Mahesh Hegde M.N.Shankar Bhat A.M.Bennur	22.09.89 04.12.91 12.03.97 11.03.02 08.09.04 (AN)	04.12.91 03.12.96 11.03.02 08.09.04 08.09.09	Retired District Judges	Remain ing period of col.no. 05 and 06
03	Belgaum	Do	K.Channaveerappa A.C.Patila N.S.Sangolli C.Y.Bharamagou dar M.S.Evani (I/C) Jayashree Yellur	18.10.89 13.07.92 03.02.97 20.09.99 19.09.04 03.01.05	13.07.92 27.12.96 09.11.98 19.09.04 02.01.05 02.01.10	Retd. District Judges	Remain ing period of col.no. 05 and 06
04	Gulbarga	Do	C.B.R.I. Nazarath.	15.10.89	15.10.94		Remain ing

			S.Iqbal Ahmed. Iqbal (I T) Ahmed(IIT) Shivananda Katti	01.06.95 12.10.98 12.10.03 03.01.05	30.06.97 11.10.03 02.11.04 05.06.09		period of col.no.0 5 and 06
05	Mysore	do	K.B.Vydhya Innasappa S.B.Channal Ashok Kumar J.Dhole	14.05.90 10.11.94 15.06.98 08.07.02 24.05.05	06.06.94 02.05.97 03.06.02 23.05.05 03.09.06	Retired District Judges	Remain ing period of col.no.0 5 and 06
06	B.lore( R)  B.lore –I c/w B® FTD 84 SLF 93, 22.12.93	FTD 22 SLF 91, 08.11.91	T.S.Lakshminara yana Rao C.Shivalingaiah (II T)  J.R.Hegde(I/c) H.M.Bhajantri	23.11.91 01.07.98 17.09.03 07.06.05 18.07.05	12.10.96 30.06.03 07.06.05 17.07.05	Retired Dist.Jud ge  Retired Registrar (Adm)HO K I/c	Remain ing period of col.no.0 5 and 06
07	Bellary	Do	R.Ganesh Rao. Ramarao Kulkarni. A.A.Hulgeri	02.12.91 30.01.97 16.08.01	02.12.96 23.07.01 15.08.06	Retired District Judges	Remain ing period of col.no.0 5 and 06
08	Bidar	Do	P.S.Gundavade Basanna Mannure Divakar Rao	30.12.91 27.03.97 10.12.02	29.12.96 26.03.02 09.12.07		Remain ing period of col.no.0 5 and 06
09	Bijapur	Do	Vittalacharya. K.R.Kodaganoor. S.M.Bagali. N.S.Patil	09.12.91 16.02.95 19.07.99 28.04.03	31.05.94 03.02.99 01.10.02 27.04.08		Remain ing period of col.no.0 5 and 06
10	Chikka .Magalur	Do	R.Govindaraju. B.Shankarnaraya na Bhat G.H.Prasad.	24.12.91 27.05.96	24.12.05 01.06.01		Remain ing period of col.no.0

				12.12.01	11.12.06		5 and 06
11	C.Durga	Do	S.N.Kenchanna. V.S.Aratti. B.S.Ramakanth H.R.Narayana Rao. H.S.Bheemareddi yavar. J.C.Neeralgi	25.11.91 15.06.92 27.05.93 25.05.95 02.09.98 19.12.03	15.06.92 31.03.93 30.10.94 26.06.98 01.09.03 18.12.08	DJ&SJ	Remain ing period of col.no.0 5 and 06
12	D. Kannad	do	H.Umesh Shetty. K.R.Bhat. M.Shama Bhat(II Term)	01.03.92 05.07.95 10.09.99 10.09.04	21.09.94 08.03.99 09.09.04 16.02.06		Remain ing period of col.no.0 5 and 06
13	Dharwad	Do	S.B.Tambad S.H.Patil C.V.Lingareddy	16.12.91 01.04.97 06.06.02	15.12.96 01.04.02 19.01.07		Remain ing period of col.no.0 5 and 06
14	Hassan	Do	P.C.Dayapara murthy. N.R.Goodwala K.Sathyamurthy Holla	23.12.91 22.03.95 02.02.01	01.07.94 06.03.00 01.02.06		Remain ing period of col.no.0 5 and 06
15	Kolar	Do	M.S. Natarajamurthy. B.C.Siddappa. P.Seetharamaiah H.P.Devendraiah	19.12.91 19.05.95 10.08.98 06.07.01	31.12.94 20.05.98 09.05.01 31.05.06		Remain ing period of col.no. 05 and 06
16	Kodagu	Do	G.Vamadeva. B.S.Shambu M. Shambulingappa  M.R.Devappa	16.12.91 01.12.93 04.02.98 14.05.03	08.06.93 30.06.97 03.02.03 20.03.04		Remain ing period of col.no.0 5 and 06

				25.08.04	24.08.09		
17	Mandya	Do	V.S.Aratti S.N.Kenchanna. M.P.Jakathi Ashokkumar J.Dhole. Srinivas Siddegowda	26.11.91 16.06.92 31.10.94 24.05.00 16.09.02 22.07.05	11.06.92 07.05.94 30.10.99 07.07.02 13.01.05 21.07.10		Remain ing period of col.no.0 5 and 06
18	Raichur	Do	B.S.Ramakanth G.Raghavendra Rao Shankar Murgad Vasantharao Kulkarni N.H.Savalagi	17.04.92 05.08.93 30.12.96 31.10.02 30.08.04	30.04.93 31.05.96 10.08.01 30.08.04 03.06.09		Remain ing period of col.no.0 5 and 06
19	Shimoga	do	A.Venkatachala D.A.Latte G.T.Veerabadrap pa	03.12.91 02.06.97 29.05.03	07.06.96 01.06.02 18.10.05		Remain ing period of col.no.0 5 and 06
20	Tumkur	Do	N.T.Janaki Ram. B.N.Balakrishna Hariyappa Gowda	23.11.91 26.10.98 26.10.03 02.09.04	22.11.96 25.10.03 25.03.04 20.04.08		Remain ing period of col.no.0 5 and 06
21	U.Kanna d	do	A.C.Patil J.Channaveerapa V.G.Mahajan. N.Sundarshetty {IT} & I/C from R.G.Patil	27.12.91 23.07.92 09.09.96 16.07.98 24.07.03 28.08.04 31.12.04	08.07.92 17.10.94 31.07.96 15.07.03 28.08.04 14.12.04 30.12.09		Remain ing period of col.no. 05 and 06
22	B.lore-IIA	FCS 61 SLF 94, 12.07.96	B.Rangaswamy. M.N.Shankar Bhat	14.10.96	07.04.01		Remain ing period

			J.R.Hegde	01.08.01 14.06.02	11.03.02 13.06.07		of col.no. 05 and 06
23	B.lore-III	FCS 127 SLF 97, 26.02.02	Srivatsa Kedilaya	13.02.03	12.02.08		
24	B.lore-IV	DO	G.Siddanagouda	02.09.02	01.09.07		
25	Udupi	DO	N.Sundar shetty (I/C) (Regular) P.C.Gopal	22.03.04 30.08.04 24.12.04	29.08.04 14.12.04 23.12.09		
26	Haveri	FCS 127 SLF 97, 29.06.02	T.Hariyappa Gouda M.S.Evani	21.04.03 01.09.04	20.04.08 02.03.09		
27	Chamara janagar	DO	M.G.Hiremutt	03.05.03	02.05.08		
28	Davanger e	DO	Nadiga Jayaswamy	12.05.03	11.05.08		
29	Koppal	DO	A.R.Siddiqui Vasantharao kulkarni Rachappa A.chinival	07.08.03 06.09.04 04.10.05	25.02.04 03.10.05 03.10.10		Remain ing period of col.no. 05 and 06
30	Gadag	DO	S.G.Palled	03.09.03	02.09.08		
31	Bagalkot	DO	N.N.Dharwadkar	13.02.04	12.02.09		

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:-Hon'ble Member**

Sl No	KSCDRC /D.F- no. of sanctioned post	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieved/ relieving	Pertain to which dept	
01	02	03	04	05	06	07	08
01	KSCDRC / One post for each SC/DF.	FTD 37 SLF 89, 10.08.89 / 25.09.89	KR Rama Swamy Iyen Gar. Kumar gowda. Abdul Perwad. J.N.Srinivas Murthy.	21.08.95 02.01.98	07.11.97 01.01.03	Retired D.J. Retd.Gov t.Servant	Remainir g period of col.no. 05 and 06

				25.07.03	02.02.06	Retd. D.J.	
02	B.Lore(U)	FTD 37 SLF 89, 10.08.89 / 25.09.89	K.P.Sure ndranath. M.G.Anjana Murthy. V.Muniyappa B.Suresh Jain. Syed Usman Razvi	27.10.89 25.11.91 29.10.97 02.11.02 26.09.03	31.10.91 24.11.96 28.10.02 05.05.03 25.09.08	Retd.Hig h Court Employes	Remainir g period of col.no.05 and 06
03	Belgaum	Do	S.B.Patil B.G.Patil Dr.Kristina M.Alme da	24.10.89 02.08.95 02.02.01	23.10.94 02.08.00 01.02.06		Remainir g period of col.no.05 and 06
04	Gulbarga	do	Maruthi D.Male. T.Veerabhusha n R.G.Patil Vishwanath Yekkalli	02.11.89 11.09.95 03.02.01 29.07.05	02.11.94 06.04.00 02.02.06 28.07.10		Remainir g period of col.no.05 and 06
05	Mysore	do	M.Hongaiah T.Anjaneya Dr.S.P.Thirumal a Rao G.V.Balasubra manya	14.05.90 11.05.95 15.01.98 26.06.03	12.09.94 04.11.97 14.01.03 25.06.08		Remainir g period of col.no.05 and 06
06	B.lore( R)- B.lore- FTD 84 SLF 93, 22.12.93 c/w B®	FTD 22 SLF 91, 08.11.91 2.12.93	H.K.Kumaraswa my. Somashekar A.Vijayamurthy. G.S.Nagabhush an	20.09.91 03.08.95 17.05.99 11.02.04	30.08.94 13.10.98 18.12.03	Retd.Hig h court employees	Remainir g period of col.no.05 and 06
07	Bellary	Do	G.Krishna S.Gadhilingana Gouda M.Huchappa G.Basavaraj	01.12.91 30.01.97 04.09.00 03.09.05 an	30.11.96 30.06.00 03.09.05 03.09.10 FN		Remainir g period of col.no.05 and 06
08	Bidar	Do	Kashinath Rao Pule Sharanabasapp	30.12.91	29.12.96		Remainir g period of

			a Deshmukh I.M.Gulamnabi	25.06.97 16.07.02	24.06.02 15.07.07		col.no.05 and 06
09	Bijapur	Do	N.N.Naik. M.K.Ronad C.C.Araball I.Sridhar G. Rao Kulkarni	09.12.91 10.05.98 02.07.00 16.04.05	23.11.96 10.06.00 27.01.05 15.04.10		Remainir g period of col.no.05 and 06
10	C.Magalur	Do	Sagunaiah C.Ramappa M.S.Lakshmina rayana Bhat K.H.V.Bhadrego wda	06.05.92 10.11.97 10.08.01 31.03.05	06.05.97 19.08.00 31.12.03 31.05.08		Remainir g period of col.no.05 and 06
11	C.Durga	Do	N.Neelagiri. G.Rajappa R.Basavaraj	02.12.91 01.08.96 31.07.01	30.11.95 31.07.01 31.07.06		Remainir g period of col.no.05 and 06
12	D. Kannad	Dp	Md. Badruddin. Baburaya Kanchan. Devendra Pujari.  Ramachandra An	16.11.91 29.01.97 06.05.02 05.07.05	16.12.96 28.01.02 05.07.05 05.07.10		Remainir g period of col.no.05 and 06
13	Dharwad	do	A.G.Shastrimutt. S.S.Baligar A.G.Jorapur Mrs.Veena D.Jadhav	16.12.91 10.11.97 27.03.00 15.4.05	13.12.96 20.06.98 09.11.04 14.04.10		Remainir g period of col.no.05 and 06
14	Hassan	Do	Neelakantiah. BNHaralegowda A.Nanjappa.	30.11.91 27.02.98 24.07.01	30.11.96 23.07.01 11.03.05		Remainir g period of col.no.05 and 06
15	Kolar	Do	Dr. Rahamathulla Khan HKrishnegowda T.Nagaraja	12.12.91 23.06.97	12.12.96 23.06.02		Remainir g period of col.no.05 and 06

				15.07.02	14.07.07		
16	Kodagu	Do	B.A.Hasanabba. P.C.Gopal K.S.Prasad	09.12.91 03.11.95 25.04.01	12.07.95 02.11.00 24.04.06		Remainir g period of col.no.05 and 06
17	Mandya	Do	J.C.Hombalaiah K.C.Chikkaswamy M.N.Manohar	20.12.91 09.11.95 08.08.01	01.02.95 08.11.00 07.08.06		Remainir g period of col.no.05 and 06
18	Raichur	Do	A.Marappa M.Virupakshap pa Pampanagouda	05.12.91 27.01.97 03.05.02	04.12.96 26.01.02 02.05.07		Remainir g period of col.no.05 and 06
19	Shimoga	Do	Mahabaleswara  H.R.Shivamurthy  S.M.Kantakar	03.12.91  25.06.97  15.07.02	03.12.96  24.06.02  14.07.07		Remainir g period of col.no.05 and 06
20	Tumkur	Do	V.Krishnappa. P.H.Sreedhar K.Veerabdraswamy	02.12.91 24.01.97 14.06.02	01.12.96 23.01.02 13.06.07		Remainir g period of col.no.05 and 06
21	U.Kannad	do	Ganapathi Holagadde. J.R.Prabhu. N.A.U.Shaik	23.11.91 08.11.97 11.07.02	23.11.96 17.06.02 10.07.07		Remainir g period of col.no.05 and 06
22	B.lore-IIA	FCS 61 SLF 94, 12.07.96	D.Kambaiah B.V.Venkatareddy	17.10.96 16.10.01	16.10.01 16.10.06		Remainir g period of col.no.05 and 06
23	B.lore-III	FCS 128 SLF 97, 26.02.02	Lakshmi narayana	04.09.02	05.05.07		
24	B.lore-IV	DO	Rama chandrappa.C	02.09.02	01.09.07		
25	Udupi	DO					
26	Haveri	FCS 128 SLF 97,	Dr.V.M.Keroodi	25.06.03	24.06.08		



		29.06.02					
27	Chamrajnagar	DO	B.S.Prashanth (resigned) Nagendra.P.S.	27.06.03 01.06.05	20.10.04 31.05.10		21.10.04
28	Davangere	DO	Manjunath	23.06.03	22.06.08		
29	Koppal	DO	Shivaredygowda B. Gowda	07.08.03	07.08.08		
30	Gadag	DO	Hombal B.C.	04.09.03	03.09.08		
31	Bagalkot	DO	Mahanthappa Shettar	13.02.04	03.12.05		

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:-Hon'ble Member (lady)**

Sl. No	KSCDRC /D.F-No. of sanctioned post	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant. From which date it is vacant
			Name	Date of reporting	Date of relieved/relieving	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC /One post for each SC/DF.	FTD 37 SLF 89, 10.08.89 / 25.09.89	Sudha V.Reddy Susheela Cheluvraj Prof:B.H.Kamamma Rama Ananth	21.11.91 02.01.97 02.05.02	22.11.96 22.01.02 01.05.07	Retd. Govt.Ser.	Remain ing period of col.no.( 5 and 06
02	B.Lore(U)	FTD 37 SLF 89, 10.08.89 / 25.9.89	Nafeez Fazal. H.S.Nalina D.Nagarathnama	02.11.89 04.08.95 01.02.01	30.11.91 03.08.00 31.01.06	Retd. High Court Employee	Remain ing period of col.no.( 5 and 06
03	Belgaum	Do	Shanthakka Mattad. P.P.Pattana Shetty. Suchetha Suhas Ladge. Jayashree Yellur	20.10.89 04.08.95 02.11.01	23.10.94 04.08.00 14.08.02		Remain ing period of col.no.( 5 and 06

			Purnima P.Shetty	01.07.03 08.08.05	03.01.05 07.08.10		
04	Gulbarga	do	Rathna V.Kusanoor Archana Tivari. Rathna V.Kusanoor A.P.Thiwari M.V.Bhaksi Gopamma	31.10.89 21.10.92 20.10.93 12.02.94 12.11.97 12.11.02	21.01.92 19.10.93 11.02.94 20.01.97 11.11.02 11.11.07		Remair ing period of col.no.( 5 and 06
05	Mysore	Do	B.Y.Muttanna Dakshayani Sevanthi D.Rai. M.Mahadevi	18.05.90 25.11.91 30.01.97 07.11.02	25.11.91 25.11.96 29.01.02 06.11.07		Remair ing period of col.no.( 5 and 06
06	B.lore( R) B.lore-I FTD 84 SLF 93, 22.12.93	FTD 22 SLF 91, 08.11.91	Shantha J.Shetty. V.M.Mery C.V.Rajamma	03.08.95 08.06.00 05.01.04	30.11.99 14.08.03 04.01.09	Edun., Judicial  Judicial	Remair ing period of col.no.( 5 and 06
07	Bellary	Do	Ambujaksha Kamala Mariswamy Javali Sylaja.	05.12.91 27.06.97 04.09.02	04.12.96 26.06.02 03.09.07		Remair ing period of col.no.( 5 and 06
08	Bidar	Do	Guramma Siddareddy. Gangamma Pule. Dr.IM.Kalavathi	30.12.91 07.11.97 06.11.02	29.12.96 06.11.02 05.11.07		Remair ing period of col.no.( 5 and 06
09	Bijapur	Do	S.H.Basappa Gola. Lakshmi S.Desai Meenakshi Kulakarni	06.01.93 12.09.95 02.02.01	18.06.95 12.09.00 01.02.06		Remair ing period of col.no.( 5 and 06

10	C.Magalur	Do	Ajara Parveen. Monica Lobo K.K.Pushplatha	28.11.91 10.11.97 11.11.02	28.11.96 09.11.02 10.11.07		Remain ing period of col.no.( 5 and 06
11	C.Durga	do	G.Shoba Shivanandappa. P.Sayyadunnisa Begum. Suhela Nazarin.	05.11.91 15.11.95 02.02.01	23.08.93 14.11.00 01.02.06		Remain ing period of col.no.( 5 and 06
12	D.Kannad	Do	Sarada B.Kanchan. Sharada AChar. Sulochana V.Rao S.V.Rao II term	04.01.92 10.11.97 24.03.00 24.03.05	04.1.97 10.11.99 23.03.05 23.03.10		Remain ing period of col.no.( 5 and 06
13	Dharwad	Do	Manorama V.Chuniyan Naseem M.Soudabai Leela R.Hiremutt	28.12.91 11.09.95 01.02.01	29.09.94 10.09.00 01.02.06		Remain ing period of col.no.( 5 and 06
14	Hassan	Do	Kumudini K.T.Bramaramba R.Anupama	06.12.91 17.01.98 21.06.03	06.12.96 16.01.03 20.06.08		Remain ing period of col.no.( 5 and 06
15	Kolar	Do	Nagarathnamma Srivani P.Rao M.N.Punyavathi	11.11.91 06.11.97 06.11.02	12.12.96 06.11.02 05.11.07		Remain ing period of col.no.( 5 and 06
16	Kodagu	Do	B.Yeshoda Muttanna Pushpa Nagaraj A.S.Hemalatha	25.11.91 01.02.97	08.11.96 31.01.02		Remain ing period of

				01.06.02	31.05.07		col.no.( 5 and 06
17	Mandya	Do	Uma Gangadhar L.R.Chaya Mahadevamma	02.12.91 12.11.97 14.11.02	01.12.96 11.11.02 13.11.07		Remain ing period of col.no.( 5 and 06
18	Raichur	Do	Kashibai Kulkarni. Basamma Gopishetty. Kavitha Patil	05.12.91 27.01.97 03.05.02	04.12.96 26.01.02 02.05.07		Remain ing period of col.no.( 5 and 06
19	Shimoga	do	M.K.Gangamma . Sylaja Paramesh Shyamala H.R.	03.12.91 07.11.97 07.11.02	03.12.96 06.11.02 06.11.07		Remain ing period of col.no.( 5 and 06
20	Tumkur	Do	M.Anasuya Girijamma K.V.Subhashini	28.11.91 25.01.97 02.05.02	27.11.96 24.01.02 01.05.07		Remain ing period of col.no.( 5 and 06
21	U.Kannad	Do	Shobha Hulmane Shashikala P.Naik. Jyothi G.Naik	03.12.91 11.07.97 04.09.02	03.12.96 10.07.02 03.09.07		Remain ing period of col.no.( 5 and 06
22	B.lore-IIA	FCS 61 SLF 94, 12.07.96	G.H.Gowribai Nalini S.Shetty	14.10.96 13.10.01	13.10.01 13.04.06		
23	B.lore-III	FCS 128 SLF 97, 26.02.02	Leelavathi Dr. Subhashini	05.09.02 17.08.05	30.11.04 16.08.10.		01.12.0 4
24	B.lore-IV	DO	Padmavathi V.Kakandaki	02.09.02	01.09.07		

25	Udupi	DO	Mumthaj Begum	09.03.04	08.03.09		
26	Haveri	FCS 128 SLF 97, 29.06.02	Manjula N.Roddanavar	25.06.03	24.06.08		
27	Chamrajnagar	DO	C.Renukamba	10.03.04	09.03.09		
28	Davangere	DO	Manjula Basavalingappa	23.06.03	22.06.08		
29	Koppal	DO	Vedha	07.08.03	07.08.08		
30	Gadag	DO	G.Shyamala	15.09.03	14.09.08		
31	Bagalkot	DO	Girija Adikenavar	13.02.04	12.02.09		

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:-Registrar cum Admn.Officer.**

Sl No	KSCDRC /DFS	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving/ relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC	FTD 37 SLF 89, 10.8.89/ 25.09.89 r/w FTD 40 EFT 90, 19.09.91	Revannappa Mariyappa.S G.Srinivas amurthy B.Yoginath B.Sreeram areddy K.N. Lakshmi narayana  H.R. Srinivas Sridevi S. Angadi  K.L. Shivalinge gowda	27.06.90 28.02.91  02.06.92  17.12.94  31.05.97  18.05.01  26.05.03  26.05.04  23.05.05	28.02.91 25.05.92  01.08.94  30.05.97  17.05.01  16.05.03  26.05.04  23.05.05	K.A.S K.J.S(Civ il Judge Sr. Division) -do- -do- -do- -do- -do-	Remaining period of Col.No.5 and 6

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:- Asst. Registrar cum Asst. Admn. Officer**

Sl. No	KSCDRC /D.F / No of posts sanctioned	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving/relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	B.Lore(U) One post for each DF	FTD 37 SLF 89, 10.08.89 / 25.09.89 r/w FTD 40 EFT 90 19.09.91	R.Gopala Babu K.Leelamma R.Gopala Babu R.K.Vasudev N.Balakrishna	21.05.90  09.10.92 17.03.94 04.11.96 01.07.98	08.10.92 16.03.94 12.08.96 30.06.98 25.04.05 (Expired)	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA	25.05.05
02	Belgaum	Do	R.S.Shamanna M.H.Puttamadaiah R.D.Patil R.D.Patil Sharanabasappa C.S.Kamble	04.06.90 20.01.92 09.09.92 03.06.93 17.05.95 03.06.99	03.07.91 29.02.92 22.05.93 31.08.94 22.09.97 31.03.04	FCS&CA FCS&CA Revenue Revenue FCS&CA Revenue	01.04.04
03	Gulbarga	Do	Subramanyam S.B.Savanth	13.01.92 16.11.92	15.11.92 30.04.04	FCS&CS FCS&CA	01.05.04
04	Mysore	Do	K.Mariyappa T.N.Venkatesh murthy T.R.Natarajappa T.N.Venkatesh murthy Lingegowda R.Nirmala L.Susheelamma	13.02.91 01.12.90 02.07.92 29.12.94 27.10.99 26.07.00 07.08.03	02.07.92 03.02.91 14.12.94 30.04.99 26.07.00 31.07.03	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA K.G.S. K.G.S.	

05	B.lore( R)	FTD 76 SLF 91 (p) 08.11.91	D.Nirmala N.Balakrishna R.K.Vasudev Susheelamma	01.01.92 28.07.97 01.07.98 08.07.02	27.07.97 30.06.98 31.01.02 17.07.03	FCS&CA FCS&CA FCS&CA FCS&CA	18.07.03
06	Bellary	Do	M.K.Subrama nya Ramaswamy H.S.Anandara o S.N.Cholachag udda K.Md.Asalam Pasha	27.01.92 01.11.92 07.06.93 23.11.00 27.11.04 AN	13.10.92 31.05.93 31.05.96 29.02.04	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA	01.03.04
07	Bidar	Do	K.S.Nanjunda swamy M.P.Joseph Shankarappa Chaluva Annarao Patil	13.01.92 01.09.92 16.06.93 18.09.95	31.08.92 30.04.93 22.07.95 05.12.95	FCS&CA Revenue Revenue Revenue	06.12.95
08	Bijapur	Do	Y.H.Lambu	17.09.04		FCS&CA	
09	C.Magalur	Do	B.S.J.Prakash . S.N.Sharma	03.01.92 17.07.97	05.08.95 31.08.02	FCS&CA FCS&CA	01.09.02
10	C.Durga	Do	V.S.Kalpa G.M.Ramacha ndrappa T.Mahmad	10.01.92 04.06.96 14.01.01	07.07.95 13.05.98 11.12.04	FCS&CA FCS&CA FCS&CA	12.12.04
11	D.Kannad	do	K.M.Subbaiah R.Kalavathi T.M.Annapurn amma Suresh Kumar	16.01.92 24.07.97 18.12.01 07.12.04	31.12.96 12.06.98 25.02.02	FCS&CA FCS&CA FCS&CA FCS&CA	26.02.02 - 06.12.04
12	Dharwad	Do	C.D.Hanuman thappa. N.Nanjundapp a.	03.03.92 23.07.92	08.06.92 22.07.92	FCS&CA FCS&CA	

			A.V. Nadagouda.	08.09.92	08.09.92	Revenue	
			A.V. Nadagouda	14.06.94	14.06.94	Revenue	
			S.V. Somannavar	16.07.97	13.04.98	FCS&CA	
			S.V. Somannavar	27.07.98	31.01.02	FCS&CA	
			T.M. Anapurnamma	27.02.02		FCS&CA	
13	Hassan	Do	Y.D. Vasantharaju.	27.01.92	25.05.92	FCS&CA	01.10.02
			M.H. Puttamadaiah	10.06.92	31.05.93	FCS&CA	- 22.12.04
			Y.D. Vasantharaju	15.07.94	14.07.95	FCS&CA	
			Gangaramaiah	14.07.95	12.11.97	FCS&CA	
			A. Leela	10.10.01	30.09.02	FCS&CA	
			narayanarao	23.12.04	08.06.05	FCS&CA	9.6.05
			Y.G. Gurumurthy				
14	Kolar	Do	Gangaramaiah	01.01.92	10.07.95	FCS&CA	01.10.03
			B.S.Kalpa	10.07.95	26.06.98	FCS&CA	- 17.11.04
			K.Shanthaku mari	27.06.98	13.07.00	FCS&CA	
			Muni krishnappa	05.12.01	10.07.03	FCS&CA	
			M.B.Shiva kumar	18.07.03	30.09.03	FCS&CA	
			H.S.Ramadevi	18.11.04		FCS&CA	
15	Kodagu	Do	Gangadhar Nair	07.01.92	22.05.92	FCS&CA	01.07.04
			Subramanyam	14.10.92	08.06.98	FCS&CA	
			Sreekantachar	15.07.98	30.06.04	FCS&CA	
16	Mandya	do	D.Gurulinga	26.12.91	11.05.93	FCS&CA	
			M.K. Subramanya	12.05.93	17.05.95	FCS&CA	
			Y.D. Vasantharaju	24.07.95	31.03.98	FCS&CA	
			R.Kalavathi	15.06.98	31/05/0	FCS&CA	



			N.K. Purushothama	05.06.03	2 01.09.05	K.G.S.	
17	Raichur	Do	S.Sarvanthara yami Joshi Nagaraj K.Lingannaiah Chandrakanth Nayak	08.06.92 02.07.95 15.09.99 09.12.04	28.08.95 06.08.98 30.04.01 15.06.05	FCS&CA FCS&CA FCS&CA FCS&CA	01.05.01 to 8.12.04 16.06.05 01.11.04
18	Shimoga	Do	N.Govindarao Sreekanta swamy M. Narasimhaiah	08.01.92 17.06.93 14.07.97	09.06.93 13.08.96 31.10.04	FCS&CA FCS&CA FCS&CA	
19	Tumkur	Do	Chinnappa Eliamma Samuel Muniswamy Naidu.	23.12.91 14.10.92 30.11.01	13.10.92 31.08.99	FCS&CA FCS&CA FCS&CA	
20	U.Kannad	do	Neelappa R.K.Vasudeva  R.S.Joshi S.B.Salunke K.B. Jayadevappa	20.01.92 16.09.93 07.05.95 23.07.95 10.11.97 19.07.99 01.10.01	28.05.93 16.04.95 02.07.95 10.03.96 22.02.99 28.02.01 16.05.02	FCS&CA FCS&CA  FCS&CA Revenue FCS&CA	17.05.02
21	B.lore-IIA	FCS 61 SLF 94, 12.07.96	K.M.Subbaiah	02.01.97	31.08.04	FCS&CA	01.09.04
22	B.lore-III	FCS 128 SLF 97, 26.02.02	L.Susheelamma Y.Raju	12.11.02 14.10.04	07.08.03	K.G.S. FCS&CA	08.08.03 - 13.10.04
23	B.lore-IV	DO					26.02.02
24	Udupi	DO					26.02.02
25	Haveri	FCS 128 SLF 97 29.06.02	M.Jayanna	16.12.04		FCS&CA	29.06.02 - 15.12.04
26	Chamrajna gar	DO					29.06.02
27	Davangere	DO	MD. Saleem Kousar	19.11.04	11.05.05	Revenue (expired)	29.06.02 - 18.11.04 11.05.05

28	Koppal	DO	H.Basavaraj Md. Javvad	07.12.04 04.7.05	14.06.05	FCS&CA Revenue	29.06.02 - 06.12.04 15.06.05
29	Gadag	DO	A.Vihar Kumar	10.12.04		FCS&CA	29.06.02 - 09.12.04
30	Bagalkot	DO					29.06.02

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:- Court Officer**

Sl No	KSCDRC /No of posts sanctioned	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving /relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC One post	FCS 98 EFT 92, 27.12.93 - Cancelled Assistant post and created Court officer post vide G.O.No. FCS 127 SLF 98, 14.07.99	R.Rangasw amy  1)B.S. Seshachala	21.03.94  05.09.02	22.03.97  16.01.03	HOK  HCK	Cancelled and created Assistant post vide G.O.No.FCS 50 SLF 97, 11.09.97 17.01.03

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:- P.S. cum Sr. Judgment Writer**

Sl. No	KSCDRC / No. of posts sanctioned	Order No. And Date of	If it is filled, particulars of the employee who worked/working in this post	If it is Vacant, From which
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01	02	03	04	05	06	07	08
01	KSCDRC /One post for each SC/DF	FTD 37 SLF 89, 10.08.89 / 25.09.89 r/w FTD 40 EFT 90 19.09.91	N.Govindarao H.S.Shivaram H.S.Ramadeve i S.N.Sharma Krishna Reddy H.Chandrashe karaiah	17.10.89  01.07.91  02.06.92  02.08.96  02.08.96  30.12.96  23.03.98	01.07.91  02.06.92  02.08.96  28.12.96  01.08.97	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA  SC&DFS	02.08.97 -23.3.98
02	B.Lore(U)	Do	Susheelamma Y.G.Gurumurt hy T.V.Indira M.B.Shivaku mar Krishnareddy H.Bylappa Krishnareddy K.Dasegowda D.Sucharitha Mani	21.09.89  31.05.90 15.07.91  22.09.94  18.06.98 05.01.01  19.04.01 03.02.03 10.03.04 05.03.05	31.05.90  06.07.91 22.09.94  20.06.97  30.12.00 17.04.01  02.02.03 01.03.04 21.11.04	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	01.03.04 - 09.03.04        21.11.04
03	Belgaum	Do	V.A.Patil L.K.Bagewadi S.A.Chogule Vittal Rao	00.09.89  01.01.92  01.08.92 14.03.05	31.12.91  31.07.92  13.03.05	Revenue Revenue Revenue SC&DFS	
04	Gulbarga	Do	S.K.Joseph B.H. Yaragappa A.H.Bijapur	20.11.89  31.12.94 18.10.96	31.12.94  15.96.95	SC&DFS	
05	Mysore	do	G.S.Sathya narayana Sharma T.Vijaya R.Surya narayana Begur K.B. Jayadevappa	07.09.89  11.06.98  28.06.99  07.05.01 03.06.02	11.06.98  27.06.99  03.07.00  29.09.01 10.09.04	Revenue Revenue K.G.S. FCS&CA Revenue	11.09.04

			Ravikala.K D.C. Chandrakala	03.03.05		SC&DFS	
06	B.lore( R)	FTD 61 SLF 91(p) 08.11.91	Siddegowda S.N.Sharma K.Dasegowda R.Venkataram anappa S.N.Sharma H.S.Ramadevi M.Nagalaksh mamma	19.12.91 01.06.92 29.05.93 01.07.94 03.06.95 03.08.96 05.03.05A N	31.05.92 29.05.93 03.06.94 02.06.95 02.08.96 11.11.04	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	12.11.04      OOD to SC
07	Bellary	Do	R.Nagaraj A.Vihar Kumar V.Kariyappa P.Anjanappa G.Ramanjani A.Vihar Kumar P.S.Amaradeep	06.01.92 11.06.92 01.10.93 08.07.94 05.02.96 23.06.98 03.03.05	31.05.92 24.06.93 06.06.94 26.08.95 20.06.98 27.11.04	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	28.11.04
08	Bidar	Do	Viswanatharao Ramadas Panchal T.L.Subhash Bomma kantappa Siddamma	23.03.92 15.07.94 06.07.95 05.08.98 04.03.05	14.07.94 04.07.95 04.08.98 31.12.04	Revenue FCS&CA FCS&CA FCS&CA SC&DFS	01.01.05
09	Bijapur	do	K.S.Agasimani Abdul Hameed C.C.Patil M.D. Sathaputhe Md. Abdul Nabi	23.12.91 27.09.93 10.08.94 28.01.97 09.03.05	03.10.92 10.08.94 27.01.97 01.01.05	FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	02.01.20 05
10	C. Magalur	Do	B.T.Gangadha raiah Dharmaraju	01.01.92 24.07.95	07.06.95 31.05.96	FCS&CA FCS&CA	15.06.04

			Krishnamurthy K T.V.Indira Chikka Anjanappa. B.R.Indumant hi Bai	13.06.96 31.10.97 04.12.00 03.03.05	29.07.97 07.03.00 14.06.04	FCS&CA FCS&CA SC&DFS SC&DFS	
11	C.Durga	Do	B.S.Kallappa R.Prahlad Ramakrishna ppa K.Ramappa G.Chandrappa Indrabai.G	10.11.91 22.07.93 01.10.96 24.08.98 22.09.00 16.03.05	29.05.92 29.06.96 24.06.98 22.09.00 29.10.04	FCS&CA KFCSC FCS&CA FCS&CA FCS&CA SC&DFS	30.10.04
12	D. Kannad	Do	Chinnappa Gouda .D K.C.Sudhakar M.Nithyananda Yeshodha Saralamma	02.01.92 30.09.95 01.07.98 16.10.04 04.03.05	05.06.95 15.06.98 01.12.03 04.03.05	FCS&CA Revenue Revenue Revenue SC&DFS	01.12.03 - 15.10.04
13	Dharwad	Do	A.A.Shaikh Geetha D.Badiger	10.01.92	14.08.03	FCS&CA	15.08.03
14	Hassan	Do	Shivalingaiah. B.V.Swarna Prema Kumari H.C.Choodam ani	13.01.92 30.08.93 07.03.05	29.08.93 07.03.05	FCS&CA FCS&CA SC&DFS	
15	Kolar	Do	K.Mohan B.C.Dakappa C.H.Naveed Ahmed Syed Aleemulla Basavaraj Koni V.Shashikala	01.01.92 09.06.93 16.05.95 25.09.00 28.03.02 07.03.05	03.06.93 07.06.95 31.07.98 20.11.01 21.11.04	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	22.11.04  OOD to B
16	Kodagu	do	T.K.Rajashekar Srinivas K	16.09.93 16.08.94	11.06.94 21.06.95	FCS&CA FCS&CA	

			C.C.Raghavaiah S.Ganesh	01.06.96 14.03.05	14.03.05	FCS&CA SC&DFS	
17	Mandya	Do	A.Leela narayana Rao K.Chandrashe karaiah C.Siddaiah H.R.Thalavar J.S.Pasupathi Ranganathappa Faridha Begum.A	08.01.92 18.06.97 29.06.98 30.10.00 02.04.01 01.02.02 07.03.05	18.06.97 22.06.98 17.07.00 25.01.01 01.12.01 07.03.05	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	
18	Raichur	Do	L.G.Madalama thi K.Ganga Nayak Shirajuddin Nagaraja Kelaginamane T.K.Nagaraj Umarani	03.03.92 27.01.94 19.10.96 26.07.00 01.02.02 07.03.05	26.01.94 07.06.95 03.09.97 25.09.00 07.03.05	FCS&CA FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	
19	Shimoga	Do	A.G. Shivareddy M.Jayanna D.R.Viswnath R.H.Gayathri B.V.Swarna Premakumari.	13.01.91 12.06.97 25.09.00 07.11.02 17.03.05	12.06.97 25.09.00 12.12.01 17.03.05	FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	
20	Tumkur	Do	D.Rangappa Narayanappa Riyaz Ahmed P.S.Savithri	10.01.92 07.06.97 22.06.98 03.03.05	07.06.97 19.06.98 31.12.05	FCS&CA FCS&CA FCS&CA SC&DFS	01.01.05
21	U. Kannad	Do	G.J.Miranda A.G.Nayaka K.N. Ramachandra Rangappa Rajani G,Shetty	17.02.92 03.06.94 11.04.01 01.02.02 29.12.03	13.05.94 30.06.98 24.11.01 11.06.02 19.04.05	Revenue FCS&CS FCS&CS FCS&CS Revenue	

			Girija.K	19.04.05		SC&DFS	
22	B.lore-IIA	FCS 61 SLF 94, 12.07.96	Apsar Pasha T.K.Nagaraja Shivalingaiah Narayana Rao Rani.R.	07.11.96 20.06.98 02.08.99 06.04.04 05.03.05	16.06.98 02.12.98 04.11.03 26.10.04	FCS&CA FCS&CA FCS&CA K.G.S. SC&DFS	27.10.04
23	B.lore-III	FCS 127 SLF 97, 26.02.02	K.S. Thammaiah Lalitha.G	31.01.03 05.03.05	10.11.04	Revenue SC&DFS	10.11.04
24	B.lore-IV	Do	VijayendraB.K Chikka Anjanappa	31.10.02 16.06.04	09.03.04	Revenue SC&DFS	10.03.04 15.06.04
25	Udupi	Do	Anasuya.B	11.03.05		SC&DFS	26.02.02 -10.3.05
26	Haveri	FCS 127 SLF 97, 29.06.02	M.V.Soodi S.M.Hadrihalli Malleshaiah. H.K	16.10.03 22.07.04 14.03.05	21.07.04 13.03.05	Revenue Revenue SC&DFS	29.06.02 15.10.03
27	Chamraj nagar	Do	B.R.Pushpa	14.03.05		SC&DFS	
28	Davangere	Do	D.R. Manjunath K.Manoharku mar	31.01.04 10.03.05		Revenue SC&DFS	29.06.02 30.01.04
29	Koppal	Do	Venkatesh Hayagreeva Kallappa	14.07.04		Revenue SC&DFS	29.06.02 13.07.04
30	Gadag	Do	A.A.Shaik  Tulasi.T (ood toSC)	19.03.04 09.03.05	23.12.04	FCS&CA SC&DFS	29.06.02 -18.3.04 24.12.04 -8.3.05
31	Bagalkot	Do	S.D. Ganachari B.B.Naykodi V.N.Korthi	23.07.04 30.11.04 22.03.05	29.11.04   22.03.05	Revenue Revenue SC&DFS	29.06.02 22.07.04



**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST: - Stenographer**

Sl. No	KSCDRC /D.F/ No. of posts sanctioned	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving /relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC Two posts  Two Posts	FTD 37 SLF 89, 10.08.89 / 25.09.89 r/w FTD 40 EFT 90 19.09.91  FCS 127 SLF 98, 14.07.99	H. Nagabhushan N.R. Radhakrishna S. Nagendrappa S.V. Somannavar N.R. Radhakrishna C.Ramesh Babu A.Farida Begum M.Nagalaksh mamma Anasuya G.Lalitha D.Sucharith a Mani Lakshmi narayana V. Girish P.N. Vani.H.A. Shiva Kumar.SS V.P.Vijay kumar N.R. Radhakrishna	05.10.89  12.12.89  12.12.89  01.07.91  26.09.91  17.03.97  22.05.00  12.07.00 16.06.00 30.06.00  03.05.02 04.03.05  AN 04.03.05 07.03.05  07.03.05  19.04.05  19.04.05	12.12.89  26.09.91  01.09.90  13.02.97  30.04.02  30.09.99  07.03.05  05.03.05 30.06.00 04.03.05  04.03.05  18.04.05 18.04.05           19.04.05	FCS&CA  Dailywage  Dailywage  FCS&CA  SC&DFS  K.A.T.  SC&DFS  SC&DFS SC&DFS SC&DFS  SC&DFS  SC&DFS SC&DFS SC&DFS  SC&DFS  SC&DFS  SC&DFS	
02	B.Lore(U) / Two posts for each DF.	do	S.M.Bhagya G.Lalitha G.Lalitha N.Lokesh K.V. Saraswathi	21.09.89 05.12.89 26.09.91 06.06.92  10.03.93	01.06.92 25.09.91 29.06.00 24.07.92  30.05.95	FCS&CA Dailywage SC&DFS FCS&CA  Judicial	

			T.Sucharith mani B.Anasuya N.R.Radhakr ishna Vijay kumar V.P. Lakshmi narayana.V Girish.N	31.03.97 30.06.00 02.05.02 05.03.05 19.04.05 19.04.05	02.05.02 05.03.05 18.04.05 18.04.05	SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS	
03	Belgaum	Do	S.M.Garade B.G.Katti S.V.Gadada V.G.Badave S.M.Garade K.G.Puranik mutt M.G. Hiremutt Prashanth.S .Khoth	01.01.90 03.02.90 03.09.91 21.11.96 02.03.98 01.06.98 30.06.01 07.03.05	12.03.97 02.09.91 00.12.93 03.04.97 08.02.00 25.01.02	Revenue Revenue Revenue Reappoint Reve nue SC&DFS Revenue SC&DFS	25.01.02 to 06.03.05
04	Gulbarga	Do	D.M.Pani Umarani onti A.S.rajapuro hit Md.Abdul Nabi Shivaraj Manohar.V	24.10.89 31.03.97 01.04.00 15.05.02 07.03.05 07.03.05 AN	18.08.93 15.05.02 12.09.01 07.03.05	Revenue SC&DFS Revenue SC&DFS SC&DFS SC&DFS	13.09.01 07.03.05
05	Mysore	do	G.C.Krishna murthy Kamakshamma Shyamanna M.S.Veena B.C. Chandrakala S.R.Latha	05.10.89 11.01.90 04.07.91 06.03.97 05.04.97 09.03.05	03.07.91 29.12.94 30.06.97 05.04.97 03.03.05	Revenue Revenue Revenue Revenue SC&DFS SC&DFS	01.07.97
06	B.lore( R)	FTD 76 SLF 91(p) 08.11.91	H.Chandras hekaraiiah. R.N.Kumar. P.S.Savithri	24.05.93 08.02.96 27.03.97	03.06.96 01.04.97 13.05.02	FCS&CA FCS&CA SC&DFS	13.05.02 to 07.03.05

			T.Tulasi Narayana Gowda Roopa G.S.	01.04.97 05.03.05 07.03.05	07.03.05	SC&DFS SC&DFS SC&DFS	
07	Bellary	Do	K.Chandras hekarappa P.S. Amaradeep Shivaraj Thotada Ravikumar	06.03.97 03.04.97 11.03.05 14.03.05	03.04.97 02.03.05	Reappoint SC&DFS SC&DFS SC&DFS	08.11.91 to 13.03.05 03.03.05 to 10.03.05
08	Bidar	Do	Siddamma  Chandrakanth Mallikarjuna	27.03.97  11.03.05  17.03.05	04.03.05	SC&DFS SC&DFS SC&DFS	08.11.91 to 16.03.05 04.03.05 11.03.05
09	Bijapur	Do	S.H. Kulkarni R.D.Salimatt Subbanna Yeshoda M.Pathaki Sarvesh Mashal	19.05.92 01.07.97 01.04.97 26.05.98 07.03.05	18,05.92 25.05.98 01.02.00	Revenue Reappoint SC&DFS SC&DFS SC&DFS	01.02.00
10	C. Magalur	Do	Indumathi Bai B.R. Sathish	27.03.97 11.03.05	02.03.05	SC&DFS SC&DFS	8.11.91, 03.03.05 o 10.3.5
11	C.Durga	Do	A.Farida Begum Md.Abdul Nabi R.Kamala K.M.Shara nabasavaraju	27.03.97 19.06.00 13.05.02 07.03.05	22.05.00 13.05.02	SC&DFS SC&DFS SC&DFS SC&DFS	08.11.91 o 6.3.05
12	D. Kannad	Do	S.P.Jyothi M.S. Anasuya B.Anasuya Sharada L Anilkumar.R	12.07.93 04.07.92 27.03.97 24.03.99 07.03.05 AN	00.06.95 01.06.93 22.04.00	Revenue FCS&CA SC&DFS SC&DFS SC&DFS	23.04.00 o 6.3.05
13	Dharwad	do	S.J.Hombal M.G.	06.02.92	10.07.95	Revenue	

			Deshpande V.C.	16.05.96	01.01.97	Revenue	
			Deekshith V.C.	25.07.95	31.01.97	Revenue	
			Deekshith Jayashree H.	24.01.98	01.06.98	Revenue	
			Bankadamani Geetha	01.06.98	03.12.98	SC&DFS	
			D.Badiger H.	07.04.97	03.03.05	SC&DFS	
			Nagabhushan	04.08.00	04.06.03	FCS&CA	04.06.03 -10.3.05 04.03.05 -6-3-05
			Raghavendra M.S.	07.03.05		SC&DFS	
			Godhavari L.Srisikar (Vinod kumar G Kudala-gi- OOD from Gadag)	11.03.05 09.03.05		SC&DFS	
14	Hassan	Do	H.C. Chudamani	31.03.97	07.03.05	SC&DFS	08.11.91
			H.V.Roppa	07.03.05		SC&DFS	
			C.S.Padma	07.03.05		SC&DFS	
15	Kolar	Do	R.Rani	27.03.97	22.04.02	SC&DFS	19.04.00
			M.Naga lakshamma	05.04.97	18.04.00	SC&DFS	08.05.03
			B.R.Pushpa	26.04.02	08.05.03	SC&DFS	-6.3.05
			S.N. Manjunath	07.03.05		SC&DFS	
16	Kodagu	Do	S.Ramesh	28.09.98	30.09.02	SC&DFS	08.11.91 -6-3-05
			Latha B.M. Jagadish kumar C.T.	07.03.05 07.03.05		SC&DFS SC&DFS	30.09.02 -6-3-05
17	Mandya	Do	M.S.Rekha	10.01.92	05.04.97	SC&DFS	23.04.02
			S.Ganesh	03.04.97	22.04.02	SC&DFS	-
			K.Manohar Kumar	05.04.97	12.08.97	SC&DFS	04.03.05
			M.S.Rekha	12.07.00		SC&DFS	
			Kokilavani.C	05.03.05		SC&DFS	
18	Raichur	Do	Md.Abdul Nabi	15.04.97	17.06.00	SC&DFS	08.11.91 -6.3.05
			Umarani	15.05.02	07.03.05	SC&DFS	
			Ravikanth	07.03.05		SC&DFS	
			Paramappa				
			Lingadahalli	07.03.05		SC&DFS	

19	Shimoga	Do	Ganesha Pai.M. R.Kamala K.Manohark umar S.M. Bharathi Meenakshi	07.11.96 28.05.98  23.05,02 07.03.05  21.03.05	28.05.98 10.05.02  10.05.03	Reappoint SC&DFS  SC&DFS SC&DFS  SC&DFS	08.11.91 -20.3.05 10.05.03 -6.3.05
20	Tumkur	Do	Sylaja S. K.Manohar Kumar. P.S.Savitri Kumara swamy J.R.	27.03.97  13.08.97 15.05.02  07.03.05	21.01.00  15.05.02 03.03.05	SC&DFS  SC&DFS SC&DFS  SC&DFS	21.01.00 03.03.05 -6.3.05
21	U. Kannad	Do	Shantha gouda S.Ganesh Sunitha Sunagar Pushpalatha I Nayka	09.06.98 23.04.02  07.03.05 07.03.05.	30.04.00 30.06.04	SC&DFS SC&DFS  SC&DFS SC&DFS	08.11.91 -6.3.05 01.07.04 -6.3.05
22	B.lore-IIA	FCS 61 SLF 94, 12.07.96	B.R.Pushpa V.Shashikal a R.Rani Vani.C. H.J.Ravindr a	27.03.97  02.04.97 22.04.02 11.03.05 14.03.05	22.04.02  05.03.05 05.03.05	SC&DFS  SC&DFS SC&DFS SC&DFS	
23	B.lore-III	Fcs.128. Slf.97, 26.02.02	B.R.Pushpa K.C.Sunitha	08.05.03 07.03.05		SC&DFS SC&DFS	
24	B.lore-IV	Do	Ramesh.S Suma.C.S.	01.10.02 17.03.05		SC&DFS SC&DFS	26.02.02 -16.3.05
25	Udupi	Do	S.Ganesh Prema M. Shivananda	01.07.04 11.03.05  11.03.05	11.03.05	SC&DFS SC&DFS  SC&DFS	29.06.02 -10.3.05
26	Haveri	Fcs.128S lf.97, 29.06.02	G.C.Muralid har(Typist) P.H.Ramesh Jaibheem	28.10.03  07.03.05 07.03.05	07.03.05	Revenue  SC&DFS SC&DFS	29.06.02 -6.3.05
27	Chamrajna gar	Do	K.N. Manjunath Prasad	07.03.05		SC&DFS	29.06.02 -8.3.05

			S.K. Arunkumar	09.03.05		SC&DFS	29.06.02 -6.03.05
28	Davangere	Do	K.Manohar Kumar C.A.Reshma Khanum R.Chandras hekar	11.05.03 07.03.05 11.03.05	10.03.05	SC&DFS SC&DFS SC&DFS	29.06.02 -6.03.05
29	Koppal	Do	K.Ajit Singh Sridevi Himantharaju	04.12.03 07.03.05 11.03.05 AN	07.03.05	Revenue SC&DFS SC&DFS	29.06.02 -6.3.05 29.06.02 - 11.03.05
30	Gadag	Do	Mrs. Neelamma Mallappa Hanjagi Vinodkumar G.Kudalagi	01.10.03 09.03.05 09.03.05	09.03.05	Revenue SC&DFS SC&DFS	29.06.02 -8.3.05 ood to Darwad
31	Bagalkot	Do	Siddappa B.Manoor Ramaninga B.Poojar	14.03.05 16.03.05		SC&DFS SC&DFS	29.06.02 -13-3-05 29.6.02- 15.3.05

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:- First Division Assistant**

Sl. No	KSCDRC /D.F	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving /relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC One post	FTD 37 SLF 89, 10.08.89 / 25.09.89 r/w FTD 40 EFT 90	G.K.Kanchivar adaiah H.S.Shivaram N.Bindumada va N.Jayaram Venkatesh K.Ramesh	06.10.89 28.05.90 31.08.91 08.07.92 15.04.96	28.05.90 31.06.91 03.06.92 25.07.96 19.11.96	FCS&CA FCS&CA FCS&CA Judicial FCS&CA	19.08.04 - 03.10.04

	Three Posts	19.09.91 FCS 127 SLF 98, 14.07.99	Murthy B.K.Ramachandra A.S. Chandrashekar Giridhar Indrabai G. G.S.Srinivaspradeep (Assistant) M. Shasheendra	22.05.96 28.08.96 14.07.00 02.09.00 08.06.01 05.09.02 04.10.04	08.11.96 31.08.98 18.08.04 15.03.05 01.08.05	KSA Revenue FCS&CA FCS&CA SC&DFS K.A.T. Revenue	16.03.05 (01)
02	B.Lore(U) - One post for each DF.	Do	R.Venkataramanappa Chikkanjanappa Chikkanjanappa K.N.Ravikumar	25.10.89 12.02.89 26.09.91 30.04.03	11.12.89 25.09.91 30.11.00	FCS&CA Dailywage SC&DFS SC&DFS	
03	Belgaum	Do	R.R.Mannura G.S.Tikkale M.M.Madivale L.B.Patil Sarika Gajannan Setty	01.01.90 19.11.92 24.07.97 09.02.00 21.08.04	22.09.92 31.05.96 31.12.99 16.06.04	Revenue Revenue Revenue Revenue Revenue	
04	Gulbarga	Do	Panduranga Deshpande Basavannappa Gowda Madhukar	24.09.89 30.05.05	30.11.93 21.06.03	Revenue FCS&CA Revenue	22.06.03
05	Mysore	Do	K.Nanjaraju Prakash S. Mirje P.V.Malagi Nagesh Seth Pavitha Pushpa Rathnavali.	01.09.89 07.06.93 21.04.94 26.10.95 21.07.01	07.06.93 21.04.94 05.10.95 16.06.01	Revenue Revenue Revenue Revenue Revenue	
06	B.lore( R)	FTD 76 SLF 91(p)	U.R.Ramesh M.Nagaraju	11.06.93	08.11.96	FCS&CA	19.11.04 -

		08.11.91	B.Chandra	24.09.03 04.12.04	18.11.04	Revenue Revenue	03.12.04
07	Bellary	Do	R.Nabisab K.N.Kumara swamy Bagawandas.R Shivashankar (OOD) .Vijaykumar (OOD)	28.09.95 26.05.97 04.07.00 17.07.04 02.09.04	19.06.96 04.07.00 31.05.04 02.09.04	FCS&CA Revenue Revenue	01.06.04
08	Bidar	Do	S.P.Gotihal M.S.Patil Kallappa	17.06.94 09.11.95 17.11.01	14.06.95 19.10.96	FCS&CA FCS&CA SC&DFS	
09	Bijapur	Do	S.G.Badami B.M.Manjanav ara V.N.Korthi	06.02.92 07.10.97 17.11.01	27.01.97 17.11.01 19.03.05	Revenue Revenue SC&DFS	20.03.05
10	C.Magalur	Do	T.S.Bhuva neswari Sharadamma Dooddabas appa K.K.Vijay kumari Saralamma	20.01.94 06.07.98 08.09.00 17.10.00 15.11.01	22.06.98 15.09.98 16.10.00 14.11.01 03.03.05	FCS&CA FCS&CA FCS&CA FCS&CA SC&DFS	04.03.05
11	C.Durga	Do	C.Manjappa Shekarappa Kenchegowda K.R.Keshavam urthy	08.06.94 18.07.98 24.08.00 17.11.01	18,07.98 03.08.98 22.09.00 30.11.04	FCS&CA FCS&CA FCS&CA SC&DFS	01.12.04
12	D. Kannad	do	Basavaraj Ambarashetty B.Ramananda K.Gopala krishna Rao Savitha M Rebello Sachindra Bejai Hemavathi	00.04.92 12.07.96 03.04.98 09.05.00 01.09.01 01.12.04	00.12.94 06.01.98 29.03.00 31.07.01 30.04.04	Revenue Revenue Revenue Revenue Revenue Revenue	01.05.04 - 30.11.04



13	Dharwad	Do	H.Y. Konareddy K.M.Kammar. L.D.Belligatti S.V.Hongal B.S.Gulbaji Vittal Rao	30.03.92 15.02.93 22.08.97 16.07.99 10.10.00 04.02.02	29.12.92 22.08.97 30.06.99 25.08.00 30.04.01 03.03.05	Revenue Revenue Revenue Revenue Revenue SC&DFS	04.03.05
14	Hassan	Do	Dasappa Manjegowda Yeshodamma Chandre gowda A.R. H.K. Malleshaiah	20.01.94 19.07.96 31.10.98 04.10.00 15.11.01	28.06.95 31.10.98 04.10.00 29.01.01 30.06.04	FCS&CA FCS&CA Revenue FCS&CA SC&DFS	01.07.04
15	Kolar	Do	A.V.Srinivasa murthy K.R. Ranganath V. Kodandapani R. Chandrashekar N.Gopala	27.04.92 22.09.94 20.10.95 26.09.97 11.07.00	28.05.92 07.06.95 28.04.97 16.07.99 31.01.03	Revenue Revenue	01.02.03
16	Kodagu	Do	S.T.Ramesh B.N. Bhojamma	08.09.92 04.07.00	04.07.00 30.11.04	Revenue Revenue	01.12.04
17	Mandya	Do	H.J.Rajanna M.S.Rekha Swarnagowri	10.06.94 10.07.97 01.02.02	21.06.95 11.07.00 07.11.04	FCS&CA FCS&CA FCS&CA	08.11.04
18	Raichur	Do	A.K.Bagali Giridhar Juber	16.06.94 19.08.98 11.03.05	30.06.97 31.08.00	FCS&CA FCS&CA Revenue	01.09.00 to 10.03.05
19	Shimoga	do	Gangadhar Joisa M.R.Bheemap pa S.Onkaarappa K.Girija	17.02.92 16.08.95 20.06.98 21.11.01	06.07.94 16.08.97 05.10.01 11.04.05	Revenue FCS&CA Revenue SC&DFS	11.04.05
20	Tumkur	Do	Swarnagowri Swarnagowri	01.07.98 08.11.04	01.02.02	FCS&CA FCS&CA	02.02.02 -7.11.04

21	U. Kannad	Do	R.N.Rayakar G.R.Nayaka Rajani Shetty	29.05.92 05.11.94 03.06.95	05.11.94 08.02.95 28.12.03	Revenue Revenue Revenue	29.12.03
22	B.lore-IIA	FCS 61 SLF 94, 12.07.96	G.J. Chikkegowda	30.04.03		SC&DFS	12.07.96 -29.4.03
23	B.lore-III	FCS 128 SLF 97, 26.02.02	H.K. Malleshaiah	01.07.04	11.03.05	SC&DFS	26.02.02 -30.6.04 12.03.05
24	B.lore-IV	DO	Gangadhar		16.08.05	Revenue	17.08.05
25	Udupi	DO					26.02.02
26	Haveri	FCS 128 SLF 97, 29.06.02	Basavannappa Gowda	23.06.03		FCS&CA	
27	Chamraj nagar	DO	Divakar.N.	21.11.03		SC&DFS	
28	Davangere	DO					29.06.02
29	Koppal	DO					29.06.02
30	Gadag	DO	P.M. Doddamani V.B.Asundi	11.09.03 06.11.04	06.11.04	Revenue	29.06.02 10.09.03
31	Bagalkot	DO	C.S. Sanikenavar	01.03.04		Revenue	

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:- Second Division Assistant**

Sl. No	KSCDRC /D.F	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving/ relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC  One post	FTD 37 SLF 89, 10.08.89 / 25.09.89 r/w FTD 40 EFT 90	R. Sarojamma R. Sarojamma B.A.Sheela Rani H.N.Sheela K.Javaregow	04.12.89  26.09.91  25.03.00 07.04.00	25.09.91  18.04.02  06.03.04 30.06.05	Daily wage SC&DFS  FCS&CA FCS&CA	06.03.04 to 08.03.04

	Two posts	19.09.91 FCS 127 SLF 98 14.07.99	da B.A.Sheela Rani B. Shivalingaiah M.Ananda laxmi  N. Sumalatha	18.04.02 09.03.04 07.06.04 26.08.04 01.07.05	05.06.04 26.08.04	SC&DFS FCS&CA SC&DFS SC&DFS SC&DFS	
02	B.Lore(U) - two posts	FTD 51 SLF 90, 13.06.91	G.Ranga swamy Muninag appa K.K.Muttappa M.Kumari Meenakshi K.N.Ravi kumar H.T.Lavanya	13.07.92 15.07.92 16.11.93 21.12.94 08.07.98 01.02.01 24.07.03	21.12.94 15.12.93 30.09.97 29.01.02 03.04.03	FCS&CA FCS&CA FCS&CA Revenue SC&DFS SC&DFS SC&DFS	
03	Belgaum One Post for each DF(Except B.lore-II)	FTD 53 EFT 93 31.05.94	Miss,C.R. Sigiholi B.Y.Gadadhi Santhosh K.Ganji	14.09.94 12.06.98 17.06.03	24.06.98 31.08.01	Revenue Revenue SC&DFS	
04	Gulbarga	FTD 53 EFT 93 31.05.94	Kishor.V Kishor.V	28.10.96 23.03.02	05.12.01 30.09.04	SC&DFS SC&DFS	Retired 01.10.04
05	Mysore	FTD 53 EFT 93 31.05.94	Rajashetty K.Naga sundara P.P.Macham ma M.T.Gangad har Nayak	16.11.95 02.11.97 01.09.99 08.08.02	31.10.97 31.08.99 10.06.02	Revenue Revenue Revenue SC&DFS	
06	B.lore( R)	FTD 76 SLF 91(p) 08.11.91	K.M. Girijambike B. Shivalingaiah R.Sarojamma	10.08.92 18.04.02 05.06.04	18.04.02 06.06.04	KFCSC SC&DFS SC&DFS	
07	Bellary	Do	M.R.Nagaraju B.Krishnappa D.Rajeswari	12.08.92	10.06.94	KFCSC	

				01.07.94 03.04.99	03.04.99	Revenue SC&DFS	
08	Bidar	Do	Nagendra B.Vaggale Kallappa S.V.P.Rao	14.08.92 01.12.97 01.02.02	01.12.97 16.11.01 24.11.04	KFCSC SC&DFS FCS&CA	17.11.01 -31.2.02 24.11.04
09	Bijapur	Do	S.S.Thazeem a Tharika B.C.Yedala V.N.Korthi Gaviyappa	01.06.92 14.08.92 13.05.97 09.08.02	13.08.92 12.05.97 17.11.01	Revenue Revenue SC&DFS SC&DFS	18.11.01 -8.8.02
10	C.Magalur	Do	Vasudevamu rthy K Saralamma S.H.Rajappa	12.08.92 13.08.96 24.04.02	13.09.96 15.11.01	KFCSC SC&DFS SC&DFS	
11	C.Durga	do	K.L.Nagaraj u K.R.Keshava murthy H.R.Veena J.Mallesha	10.08.92 24.08.96 09.08.02 09.06.04	24.08.96 17.11.01 08.06.04	KFCSC SC&DFS SC&DFS SC&DFS	
12	D.Kannad	Do	H.Shivappa Lalitha B.Radhakris hna Meera Yogitha	12.08.92 07.08.97 01.07.98 18.03.02 14.11.03	22.07.97 25.06.98 16.03.02 12.11.03	KFCSC Revenue Revenue Revenue SC&DFS	
13	Dharwad	Do	S.V.Hongal B.J. Janagouda N.D.Holi N.D.Holi S.G. Hiremutt	27.05.92 25.08.00 28.10.99 18.05.01 19.12.02	16.07.99 31.08.01 14.11.00 06.08.02	Revenue Revenue Revenue Revenue FCS&CA	
14	Hassan	Do	K.M. Ramanna H.K. Malleshaiah N. Sumalatha	10.08.92 07.08.98 09.08.02	06.08.98 15.11.01 30.06.05	KFCSC SC&DFS SC&DFS	01.07.05
15	Kolar	Do	Ramachandr arao M.S. S.Revanna	11.08.92 18.04.02	18.04.02	KFCSC SC&DFS	
16	Kodagu	Do	B.V. Rajagopala Siraz Ahmed Adappa R.Jamalapur	26.02.92 14.08.92	02.07.92 13.03.03	Revenue KFCSC	

				13.03.03		SC&DFS	
17	Mandya	Do	S.A. Nazarath Banu N.Narasimha murthy R.Sarojamma K.Javaregowda	13.08.92 12.06.99 19.04.02 07.06.04	01.06.99 13.02.01 04.06.04	KFCSC SC&DFS SC&DFS SC&DFS	
18	Raichur	Do	C.Mastan Saheb Vittal Rao Sunitha M.Kempanar asaiah	17.08.92 05.01.98 01.02.02 26.04.02	05.01.98 31.01.02 09.04.02	KFCSC SC&DFS FCS&CA SC&DFS	
19	Shimoga	Do	K.S.Pattabir aman K.Girija Y.H.Vijayak umar	20.05.93 19.11.96 09.09.02	19.11.96 21.11.01 16.10.05	KFCSC SC&DFS SC&DFS	
20	Tumkur	do	S.Jagadish Ramegowda J.K.Shashik ala	16.07.92 03.04.96 17.07.00	23.03.95 17.07.00	FCS&CA FCS&CA FCS&CA	
21	U.Kannad	do	M.S.Kotrekar K.S.Pattabir aman Amba P.Pednekar Sudhir N.Kodkani	01.07.92 12.08.92 11.03.94 17.03.03	21.03.94 (S.G) 19.05.93 16.03.03	Revenue Revenue Revenue SC&DFS	
22	B.lore-IIA						No post
23	B.lore-III Two posts	FCS128 SLF 97, 26.02.02	Gayathri.M Hemachandr a.G	30.12.02 02.01.03		SC&DFS SC&DFS	
24	B.lore-IV Two posts	"	H.S.Shashik ala C.Sumanth	28.10.02 01.01.03		SC&DFS SC&DFS	
25	Udupi Two posts	"	Yogitha  A.S.Leena B.K. Manjunath	29.08.03 AN 16.02.04 10.06.04	13.11.03	SC&DFS SC&DFS SC&DFS	29.06.02 09.06.04
26	Haveri	FCS 128	Kariyappa L.				

	One post each	SLF 97, 29.06.02	Badappalavara	16.04.03		SC&DFS	
27	Chamrajnagar	--"	B.K. Kishorsingh	30.06.04		SC&DFS	29.06.02 29.06.04
28	Davangere	--"--	Mallesh.G H.R.Veena	09.04.03 09.06.04	08.06.04	SC&DFS SC&DFS	
29	Koppal	--""--	P.Sudha	01.12.03		SC&DFS	
30	Gadag	__"__	Pradeep Mohana Mote	29.08.03A N		SC&DFS	
31	Bagalkot	__"__	J.B.Deshpan de	20.02.04		Revenue	

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST:- Typist**

Sl. No	KSCDRC /D.F	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving/relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC One Post	FCS 28 EBT 95, 07.11.95	G.J.Chikke gowda Syed Saleemulla	12.04.96 13.07.01	30.04.03	SC&DFS SC&DFS	26.08.04
	One Post	FCS 127 SLF 98 14.07.99	M.Anandal akshmi	01.06.04	25.08.04	SC&DFS	
02	B.Lore(U) One post	FTD 51 SLF 90, 13.06.91	Meenakshi K.N.Raviku mar B.Sundara Rao	26.08.91 16.10.99 01.06.04	07.07.98 31.01.02	FCS&CA SC&DFS SC&DFS	
03	B.lore-III One post	FCS 128 SLF 97 26.02.02	Jamrudh Pasha	01.06.04		SC&DFS	
04	B.lore-IV One post	Do					26.02.02
05	Udupi One post	do					26.02.02

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST: - Driver**

Sl. No	KSCDRC /D.F	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving/relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC One Post	FTD 37 SLF 89, 10.08.89 / 25.09.89 r/w FTD 40 EFT 90 19.09.91	Shabbeer Shabbeer Mahmed Khan Saleem.C M.Narasim haiah Shamanna G. Malayadri K.Vijayan Md.Rasool D.V.Huche gowda	04.12.89 26.09.91 20.12.91  02.06.92  10.07.00 06.12.01 22.04.02 06.08.04 09.08.04  04.10.04	25.09.91 12.12.91 31.12.91  02.07.01  09.08.04 22.04.02 06.08.04 03.10.04	Dailywage SC&DFS FCS&CA  HOK  FCS&CA KFIDC KFDC Ltd KFCSC KFCSC  High court	
02	B.Lore(U) One post	FTD 37 SLF 89, 10.08.89 / 25.09.89 r/w FTD 40 EFT 90 19.09.91	D.Purusho thama K.Armugam S.Vijayam urthy Krishnego wda	09.01.90 25.05.90  01.01.92  31.07.04 AN	19.05.90 31.12.91  17.07.01	KFCSC KFCSC  HCK  KFCSC	17.07.01 31.07.04
03	Belgaum One post	do	M.A.L. Pattan Mukunda T.N. R.N.Maradi B.C.Agasi mani B.F.Nayak Mallappa Thammanna Karidevan navar	01.01.90  04.11.92 06.07.94  05.09.94 18.10.00  20.11.02	04.11.92 06.01.94 00.08.94  08.05.00 07.09.01	Revenue  Revenue Revenue  Revenue Revenue  SC&DFS	

04	Gulbarga One Post	do	Dondiba A.Nayeem Mehboob Ali Md. Rafi K.Aanji Usman Ali	01.03.90 12.07.95 11.08.04 09.11.04 31.01.05 07.04.05	11.07.95 10.08.04 30.10.04 30.01.05 07.04.05	Revenue Revenue KFCSC KFCSC KFCSC KFCSC	
05	Mysore One post	do	Md.Ali Ali Jan Singri gowda	14.02.90 19.01.04	08.01.04	Revenue FCS&CA	
06	B.lore( R) One post for each DF	FTD 76 SLF 91(p) 08.11.91					
07	Bellary	Do					
08	Bidar	Do					
09	Bijapur	Do					
10	C.Magalur	Do					
11	C.Durga	Do					
12	D.Kannad	Do					
13	Dharwad	Do					
14	Hassan	Do					
15	Kolar	Do					
16	Kodagu	Do					
17	Mandya	Do					
18	Raichur	Do					
19	Shimoga	Do					
20	Tumkur	Do					
21	U.Kannad	Do					

**KARNATAKA STATE CONSUMER DISPUTES REDRESSAL COMMISSION AND  
DISTRICT FORUM SERVICES- VACANCY REGISTER FROM 1989 TO UP TO DATE  
NAME OF THE POST: - Peon**

Sl. No	KSCDRC /D.F	Order No. And Date of Sanction	If it is filled, particulars of the employee who worked/working in this post				If it is Vacant, From which date it is vacant
			Name	Date of reporting	Date of relieving/ relieved	Pertains to which dept.	
01	02	03	04	05	06	07	08
01	KSCDRC Six posts	FTD 37 SLF 89, 10.08.89 /	Ningaiah Kempanar asaiah.N Kempanar	05.10.89 04.12.89	09.11.90 04.11.90	FCS&CA Dailywag e	18.04.02 31.05.03



	Three Posts	25.09.89 r/w FTD 40 EFT 90 19.09.91 FCS 127 SLF 98, 14.07.99	asaiah G.J.Chikke gowda N.Hanuma ntharaju K.Javarego wda B.Shivalin gaiyah S.Revanna Nandeeswar Mohan Kumar Muniraju Choodappa M H.A.Hanu manthappa Nanjundai ah Honnamma Lakshmam ma A.Ramach andra Venkatesh Rajeshwari A.V.Kanth alakshma mma Rekha.K Varalaksh mi C.N.Bharath	05.11.90 07.11.90 07.11.90 07.11.90 07.11.90 07.11.90 09.11.90 01.07.92 24.06.97 03.03.00 13.03.00 31.03.00 04.06.01 31.03.00 19.04.02 29.04.02 04.03.02 02.05.02 28.10.02 22.01.03 20.08.03 11.08.05	02.07.92 11.04.96 17.04.02 17.04.02 17.04.02 17.04.02 17.04.02 03.03.00 31.10.99 31.05.03 17.04.02 04.03.02 17.04.02 20.08.03 20.08.03 02.05.02 03.04.95 06.03.96 31.12.96 23.07.97	SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS HCK KAT SC&DFS SC&DFS SC&DFS KFCSC SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS	
02	B.Lore(U)  Three posts for each DF.	FTD 37 SLF 89, 10.08.89 / 25.09.89 r/w FTD 40 EFT 90 19.09.91	M.K.Puttas wamaiah Mudalaiah Lakshmam ma Lakshmam ma Marimadai ah N.Ramu M.Marideva Munnarise tty	23.03.89 23.09.89 05.11.89 26.09.91 01.01.92 27.07.92 19.05.95 07.08.96	20.07.92 01.01.92 25.09.91 18.04.02 03.04.95 06.03.96 31.12.96 23.07.97	FCS&CA FCS&CA Dailywage  SC&DFS HCK FCS&CA HCK	

			B.N.Mohan Kumar Channakes hava N.S.Nagaraj M.Chooda ppa Chinnamu ttaiah(Retd Vanajakshi.M Jayarama.N	20.06.97 24.06.97 23.07.97 18.04.02 31.05.04 10.08.05 10.08.05	24.06.97 14.04.04 10.08.05 31.07.05	KFCSC KAT KAT KFCSC SC&DFS SC&DFS SC&DFS SC&DFS	
03	Belgaum	Do	B.G. Sabakale R.G.Philips V.S.Neelap panavar N.A.Burli V.K.Hasare B.K.Kadli M..K. Makamdar Putalibai Roopa Kindri	01.01.90 28.03.90 30.03.90 24.06.94 18.11.97 11.06.98 09.07.98 11.03.02 18.08.05 AN	30.06.92 14.09.01 01.06.94 00.10.97 09.07.98 18.08.05	Revenue Revenue Revenue Revenue Revenue SC&DFS SC&DFS Revenue SC&DFS	
04	Gulbarga	Do	Jagannatha Shankara Basavaraja Saraswathi Shyamala @ Somavva Annarao Hemantha kumar.B	10.01.90 19.11.90 08.07.91 19.11.90 16.04.04 22.08.05 12.08.05	04.01.03 07.07.91 12.08.05 22.08.05	Revenue Revenue Revenue Revenue Revenue SC&DFS SC&DFS	
05	Mysore	do	Rajagopal Mariyappa Mudduma daiah Basavanna M S.N.Raju Chikkanna Guru murthy	01.02.90 12.11.90 17.09.91 03.04.95 30.08.97 27.05.98 31.05.99	31.05.99 18.09.91 12.12.96 27.05.98 15.06.99 06.07.99	Revenue Revenue Revenue Revenue Revenue Revenue SC&DFS	

			Mahadeve gowda Basavaraju	15.06.99 07.07.99		SC&DFS SC&DFS	
06	B.lore( R)	FTD 76 SLF 91(p) 08.11.91	M.Kempan arasaiah. Ammamma Lakshamma Kanakaappa Rangappa. N Honamma	01.07.92 13.08.92 15.12.92 03.03.00 14.03.00 18.04.02	18.04.02 03.03.00 14.03.00	SC&DFS KFCSC KFCSC SC&DFS SC&DFS SC&DFS	
07	Bellary	Do	K.Jayapal C. Mallikarjun Puttamma T.Siddappa Mehboob sab Kattebas appa	14.08.92 14.08.92 14.08.92 19.11.98 20.11.98 16.11.98	18.11.98 19.11.98 13.11.98	KFCSC KFCSC KFCSC SC&DFS SC&DFS SC&DFS	
08	Bidar	Do	Nagaraj appa Revanasid dappa Babu C.Mohan Shankar Mayamma Basappa	14.08.92 05.07.93 28.09.00 14.08.92 04.09.98 17.08.92 11.06.99	02.07.93 28.09.00 03.09.98 10.06.99	KFCSC KFCSC SC&DFS KFCSC SC&DFS KFCSC SC&DFS	
09	Bijapur	Do	Doddaiah Kenchamma Md.Ali G.A. Kaladagi M.K.Sindhe D.R.Matap athi L.S. Ajanakki Laksmna D.Mendegar C.T.Rajapu th Bagavathi Balappa	13.08.92 17.08.92 17.08.92 23.01.98 02.06.98 28,04.97 01.07.00 18.08.00 07.07.03 20.08.05	16.05.97 02.06.98 31.10.95 03.07.00 21.06.00	SC&DFS SC&DFS SC&DFS SC&DFS Revenue SC&DFS	Retired 01.7.02- 06.7.03

10	C. Magalur	do	Lakshmma	17.08.92	27.04.98	KFCSC	
			Revanasiddappa	24.09.92	02.07.93	KFCSC	
			Nazir	07.10.92	09.06.93	KFCSC	
			Sandevalla	09.06.93	04.09.93	KFCSC	
			A.Gajendra	05.07.93	01.12.98	KFCSC	
			N.Nagarajappa	01.05.98	24.04.02	SC&DFS	
			S.H.Rajappa	01.02.98		SC&DFS	
			Thimmegowda.	27.12.01	01.05.02	SC&DFS	
Rajeswari	26.04.02		SC&DFS				
N.Hanumantharaju	23.06.03		SC&DFS				
Puttamma							
11	C.Durga	Do	B.H.Basavarajappa	02.01.92	24.09.92	Daily Wage	21.06.02 - 31.05.04
			Thippeswamy	01.03.92	24.09.92	Revenue	
			Gopala	13.08.92	15.06.98	KFCSC	
			Shivanna	24.09.92	15.06.98	KFCSC	
			M.S.Subbasetty	24.09.92	15.06.98	KFCSC	
			Y.Pennaiah	15.06.98		SC&DFS	
			Kariyanna	15.06.98		SC&DFS	
			N				
Srinivasamurthy	15.06.98	20.06.02	SC&DFS				
Venkataramanappa	01.06.04		SC&FDS				
12	D. Kannad	Do	H.S.Nanjundaiah	13.08.92	02.06.01	KFCSC	
			A.Natarajan	17.08.92	18.08.05	KFCSC	
			A.	17.08.92		KFCSC	
			Govindaiah	16.04.99	24.07.98	Revenue	
			Ravi	02.07.01	17.07.00	Revenue	
			U.Somashekar		12.08.05	Revenue	
			Yalakki	12.08.05		SC&DFS	
			Gowda	17.08.05		SC&DFS	
H.C.Swamy	18.08.05		SC&DFS				
PC.Ramesh			SC&DFS				
13	Dharwad	Do	A.A.	20.02.92	04.03.03	Revenue	
			Hirekudi	08.04.92	01.06.93	Revenue	
			V.K.				
			Kulkarni				

			K. Varadaraju N.M.Gurla hosur S.B.Pyati B.J.Jadar Ravi L.Myageri @Chalavadi	13.08.92 01.06.93 13.11.98 01.07.00 04.03.03	13.11.98 30.11.99	KFCSC KFCSC SC&DFS SC&DFS SC&DFS	
14	Hassan	do	K.Lingareddy K.N. Ningappa Thandeswara Puttaswam ygowda Shamarao Venkatara mana Lalitha(ood Manchaiah	13.08.92 13.08.92 20.11.98 20.11.98 08.09.99 05.10.01 05.12.03 16.08.05	19.11.98 19.11.98 24.04.02 12.02.01 10.06.05	KFCSC KFCSC SC&DFS SC&DFS SC&DFS SC&DFS Revenue SC&DFS	25.04.02
15	Kolar	Do	N.Krishna murthy K.S.Yadiyu rappa Gangadha rappa Rajamma Suvrnachari Gangappa Ramadevi. S	01.01.92 13.08.92 13.08.92 13.08.92 19.02.00 10.04.00 17.08.05	13.08.92 01.03.00 13.05.02 22.09.98	Daily wages KFCSC KFCSC KFCSC SC&DFS SC&DFS SC&DFS	13.05.02
16	Kodagu	Do	T.R.Devaraj S.Bhasha Chikkamma Chikkaram aiah Kalappa Ravi chandra.B Ningaiiah	20.2.92 17.08.92 14.08.92 17.08.92 10.05.00 17.08.05 17.08.05	31.05.93 30.11.92 17.08.05 17.08.05	Judicial KFCSC KFCSC KFCSC SC&DFS SC&DFS SC&DFS	
17	Mandya	Do	C.Murthy Siddamma Srinivasaiah M.Nagaraj	13.08.92 13.08.92 14.08.92 01.06.98	01.06.98 01.06.98 01.06.98 19.08.03	KFCSC KFCSC KFCSC SC&DFS	20.08.03 -8.11.04

			u Byataiah Marigowda M.Malathi	01.06.98 01.06.98 08.11.04		SC&DFS SC&DFS SC&DFS	
18	Raichur	Do	M.H.Shariff Lakshma ma N.S.Nagaraj S.Basha Shankar Gadwal  Ashok Lakshmi devi Vijay Kumar C. Anandappa	21.08.92  21.08.92 21.08.92 07.06.93  17.08.98  09.02.99  15.04.04  19.08.05  22.08.05	09.02.99  06.06.93 05.07.97 17.03.99  18.11.04  05.04.04       22.08.05	KFCSC  KFCSC KFCSC KFCSC  SC&DFS  SC&DFS  SC&DFS  SC&DFS  SC&DFS	One post 06.07.97   6.04.04- 15.4.04 Dismissed 19.11.04
19	Shimoga	Do	P. Raghavendra Mahadeva mma Ananthapad manabaiah K.H. Ramanna S.Manjappa Bettegowda Vijaya Srinivasam urthy Ramaiah Bettegowda	19.02.92  18.08.92  18.08.92  18.08.92  18.08.92 03.10.97 03.10.97 03.10.97 04.08.98  01.07.02 02.06.04 04.09.04	18.08.92  04.08.98  03.10.97  03.10.97  23.04.02 03.12.01  31.08.04	  KFCSC  KFCSC  KFCSC SC&DFS SC&DFS SC&DFS  SC&DFS SC&DFS SC&DFS	01.01.02 -1.6.04
20	Tumkur	do	Puttathopa iah. Kumar Md.Abbas Baburao Channash etty K.H.Shiva shankar. Raja Hanuman thaiah S.M.Mariy appa	22.12.91 04.03.92 24.03.92 12.08.92  13.08.92  13.08.92 08.06.98  17.07.98  01.04.99	31.07.92 31.07.92 31.07.92 17.07.98  06.08.96  03.06.98       01.04.99	Revenue Revenue Revenue KFCSC  KFCSC  KFCSC SC&DFS SC&DFS  SC&DFS	

21	U. Kannad	do	Vishranth Damodlekar Gajendra Suban M Lakshmma mma Nazeer Sandevala Thandeswara Yellappa S Bendigeri K.Sathyan arayana Kanthesh. S.Naragund	11.03.92 13.08.92 13.08.92 18.8.92 11.06.93 20.01.03 15.07.03 04.06.04 18.08.05	31.08.92 05.06.93 07.12.01 30.06.98 31.05.04 07.03.03  SC&DFS SC&DFS	KFCSC KFCSC KFCSC KFCSC KFCSC SC&DFS SC&DFS SC&DFS SC&DFS	
22	B.lore-IIA	FCS 61 SLF 94 12.07.96	N.S. Nagaraja Munnari Shetty A.Rama chandra. Y.Ramaiah Kamamma Bettegowda Ammajam ma Srinivasam urthy	07.07.97  23.07.97 03.03.00 03.03.00 31.03.00 29.04.02 03.09.03 02.09.04	22.07.97  31.03.00 28.04.02  22.08.03 02.09.04  SC&DFS SC&DFS	KFCSC  KFCSC SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS SC&DFS	
23	B.lore-III	FCS 128 SLF 97, 26.02.02	Gowramma Balamba.R Lakshmam ma. Muniraju	23.06.03 23.06.03  20.08.03 27.08.05	27.08.05   SC&DFS SC&DFS	SC&DFS SC&DFS SC&DFS SC&DFS	
24	B.lore-IV	Do	Rangamma Muniraju G.S.Aruna Balamba.R	05.05.03 02.06.03 22.07.03 27.08.05	26.08.05   SC&DFS SC&DFS SC&DFS SC&DFS	SC&DFS SC&DFS SC&DFS SC&DFS	
25	Udupi	do	B.N. Hemalath B.Shantha kumar Indira(ood to B(U) II)	28.01.04 AN  12.08.05 11.08.05	   SC&DFS SC&DFS	SC&DFS SC&DFS SC&DFS	
26	Haveri	FCS 128 SLF 97	C.B.Muddi M.M.Hubli	02.06.03 01.08.03	19.08.05 17.08.05	Revenue Revenue	

		29.06.02	M.Jagadish A.Nagaraju Siddarama ian T.B	12.08.05 17.08.05 19.08.05		SC&DFS SC&DFS SC&DFS	
27	Chamraj nagar	Do	M. Nagaraju K.R.Mahesh S.Basavara jeswari Nagaraju.B	20.08.03 17.08.05 17.08.05 16.08.05	08.09.04	SC&DFS SC&DFS SC&DFS SC&DFS	
28	Davangere	Do	T. Sumithra N.Guddappa T.Ekanthamma Md. Yasin G.J.Kumar (ood to B® H. Sumithra	12.05.03 26.05.03 16.05.03 12.08.05 12.08.05 17.08.05	17.12.04 17.08.05	Revenue Revenue Revenue SC&DFS SC&DFS SC&DFS	
29	Koppal	Do	Sharanappa Thulasiram. B.R.(ood to SCw.ef.18. 8.05) K.H.Lokaraj	30.01.04 17.08.05 12.08.05		SC&DFS SC&DFS SC&DFS	
30	Gadag	Do	V.K.Ghatge Mrs.A.Y.G uggari Balakrishna (ood B(U)w.e.f. 17.08.05) L.V. Lakshmi narayana K.M.Karag appa	12.09.03 01.10.03 16.08.05 18.08.05 22.08.05	18.08.05 22.08.05	Revenue Revenue SC&DFS SC&DFS SC&DFS	
31	Bagalkot	do	Ashok H.B.Mudakavi Ramappa D.Madar Rudrappa S. Magadumma	08.04.04 01.04.04 17.08.05 22.08.05	18.08.05	SC&DFS Revenue SC&DFS SC&DFS	



## INDEX 12

### CONSUMERS KNOW YOUR RIGHTS

All of us are consumers of goods and services. For the purpose of the Consumer Protection Act, the word “Consumer” has been defined separately for “goods” and “Services”

(A) For the purpose of “goods”, a consumer means a person belonging to the following categories:

- One who buys or agrees to buy any goods for a consideration which has been paid or promised or partly paid and partly promised or under any system of deferred payment;
- It includes any user of such goods other than the person who actually buys goods and such use is made with the approval of the purchaser.

(B) For the purpose of “Services”, a “consumer” means a person belonging to the following categories;

\* One who hires or avails of any service or services for a consideration which has been paid or promised or partly paid and partly promised or under any system of deferred payment. It includes any beneficiary of such services other than the one who actually hires or avails of the services for consideration and such services are availed with the approval of such person.

#### **Consumer Rights**

- Right to be protected against goods and service hazardous to life and property.
- Right to be informed about the quality, quantity, potency, purity, standard and price of goods or services.
- Right to choice wherever possible, access to a variety of goods and services at competitive prices
- Right to be heard and to be assured that consumers’ interests will receive due consideration at appropriate forums.
- Right to seek Redressal against unfair trade practices and unscrupulous exploitation
- Right to consumer education
- Right to a healthy environment

#### **Consumer Protection Act, 1986**

The Act envisages three-tier quasi-judicial machinery at the National, State and District levels.

- National Consumer Disputes Redressal Commission- known as National Commission
- State Consumer Disputes Redressal Commission- known as State Commission
- District Consumer Disputes Redressal Forums- known as District Forum.

### **Ambit of Consumer Protection Act**

- The Act applies to all goods and services unless exempted by the Government
- It covers all the sectors whether private, public or cooperative.
- The Provisions of the Act are compensatory in nature.
- The provisions of the Act are in addition to and not in derogation of the provisions of any other law for the time being in force.
- The Act envisages establishment of Consumer Protection Councils at Central, State and District levels, whose main objects will be to promote and protect the rights of the consumers.

### **Consumer Complaint**

Under the Consumer Protection Act, a complaint means any allegation in writing made by a complainant in regard to one or more of the following:-

- Any unfair trade practice as defined in the Act or restrictive trade practices like tie-up sales adopted by any trader
- One or more defects in goods. The goods hazardous to life and safety, when used, are being offered for sale to public in contravention of provisions of any law for the time being in force.

### **Deficiencies in Service**

A trader charging excess of price.

- (i) Fixed by or under any law for the time being in force; or (ii) displayed on goods; or (iii) displayed on any packet containing such goods

### **Procedure for complaint**

Procedure for filing complaints and seeking Redressal are simple. There is a nominal fee for filing a complaint before the District Forum, the state Commission or the National Commission. (A Stamp paper is also not required). As per the State Government notification dt.23.06.2005, the fee structure for filing a complaint before the District Forum & State Commission are as follows:-

Sl No	Value of goods or services and the compensation claimed	Amount of fee payable
01	<b>District Forum:</b> Up to one lakh rupees for complaints that are below poverty line holding Antyodaya Anna Yojana cards.	Nil
02	Up to one lakh rupees for complaints other than Anthyodaya Anna Yojana Cardholders.	Rs.100.00
03	Above one lakh and upto five lakh rupees	Rs.200.00
04	Above five lakh and up to ten lakh rupees	Rs.400.00
05	Above ten lakh and up to 20 lakh rupees	Rs.500.00

06	<b>State commission:</b> Above twenty lakh and up to fifty lakh rupees	Rs.2000.00
07	Above fifty lakh and up to one crore rupees	Rs.4000.00

As per sub section 1 of section 12 of the C.P.Act, every complaint filed before the district forum or state commission shall be accompanied by appropriate fee as specified in the above table paid in the form of crossed Demand Draft drawn on nationalized Bank, drawn in favour of the President of the District Forum of the District and payable at the respective place where the District Forum is situated. The Complaints under section 12(1) r/w sec 17 of the C.P.Act, every complaint shall be accompanied by appropriate fee as specified in the above table paid in the form of crossed Demand Draft drawn on nationalized Bank drawn in favour of the President of the State Commission of the concerned state and payable at the head quarters of the State Commission.

Four copies of the complaint on plain paper along with the copies of documents if any to be produced and copies depending on the number of opposite parties are required to be filed.

#### **Relief available to Consumers**

Depending on the facts and circumstances, the Redressal Forums may give order for one or more of the following reliefs.

- Removal of defects from goods.
- Replacement of the goods;
- Refund of the price paid;
- Award of compensation for the loss or injury suffered;
- Removal of deficiencies in services;
- Discontinuance of unfair trade practices or direction not to repeat them;
- Withdrawal of the hazardous goods from being offered to sale; or
- Award for adequate costs to parties

#### **Jurisdiction**

- If the cost of goods or services and compensation asked for is up to Rs.20 lakhs, then the complaint can be filed in the District Forum which has been notified by the State Government for the district where the cause of action has arisen or where the opposite Party resides. A Complaint can also be filed at a place where the branch office of the opposite party is located.
- If the cost of goods or service and compensation asked for is more than Rs.20 lakh, but less than Rs.one crore then the complaint can be filed before the State Commission notified by the State Government or Union Territory concerned.

- If the cost of goods or services and compensation asked for exceeds Rs. One Crore then the complaint can be filed before the National Commission at Delhi.

### **Contents of Complaint**

Procedures for filing complaints and seeking Redressal are simple. A Complaint should contain the following information:-

- The name, description and address of the complainant.
- The name, description and address of the opposite party or parties, as the case may be as far as they can be ascertained.
- The facts relating to complaint and when and where it arose.
- Documents, if any, in support of the allegations contained in the complaint.
- The relief which the complainant is seeking. The complaint should be signed by the complainant or his authorized agent. The Complaint is to be filed within two years from the date on which the cause of action has arisen.

### **Procedure for Appeal**

Any person aggrieved by an order made by the District Forum may prefer an appeal against such order to the State Commission within a period of thirty days from the date of the order of the order, in such form and manner as may be prescribed

Provided that the State Commission may entertain an appeal after the expiry of the said period of thirty days if it is satisfied that there was sufficient cause for not filing it within the period.

Every appeal preferred under the section 15 shall be in the form of a memorandum and be presented by the Appellant or his authorized agent to the State Commission in person or be sent by registered post addressed to the Commission.

Each memorandum shall be accompanied by a certified copy of the order of the District Forum appealed against and such of the documents as may be required to support the grounds urged in the memorandum

When the Appeal is presented after the expiry of the period of limitation as specified in the Act, the memorandum shall be accompanied by an application supported by an affidavit setting forth the facts on which the appellant relies to satisfy the State Commission that he has sufficient cause for not preferring the appeal within the period of limitation

The Appellant shall submit four copies of the memorandum to the State Commission for official purposes and copies depending on the number of opposite parties are required to be filed.

On the date of hearing or any other subsequent date to which hearing may be adjourned, it shall be obligatory for the appellant/Complainant or their authorized agent to appear before the State Commission.

If the appellant/ Complainant or Respondent/Opposite party or parties or his authorized agent fails to appear on such date, the State Commission may, in its discretion, either dismiss the appeal or proceed to dispose it on the merits of the case.