

STATEMENT AT A GLANCE

WORKING OF CONSUMER FORA / CONSUMER PROTECTION MEASURES

Name of the State/UT: Karnataka for the Quarter ending 31st Dec. 2010

Full Name & address of the Department: Karnataka State Consumer
Disputes Redressal Commission,
High Grounds, Basava Bhavana,
Bangalore – 560 001.

1. Establishment of State Commission and District Fora:

i	Total number of Districts in the State/Union Territory	30			
ii	No. of District Fora in the State/Union Territory:				
	a) Total set up:	30 (except 3 newly constituted Districts at Ramanagar, Chikkaballapur & Yadagiri)			
	b) Functional	30			
	c) Non-Functional :	--			
	d) How Many clubbed:	01			
	e) Names of Districts where District Fora are yet to be set up:	1) Ramanagara 2) Chikkaballapur 3) Yadagiri			
	f) Number of Districts where more than one DF has been set up	<u>District</u> Bangalore (Urban)	<u>No. of District Fora</u> 4 Additional District Forums		
iii	Whether State Commission Functional	Yes			
iv	(i) Vacancies (along with date from which vacancy arose)	State Commission		District Fora	
		Sanctioned Strength	Vacancies	Sanctioned Strength	Vacancies
	a) President:	a) 1	--	30	--
	b) Members:	b) 2	--	60	* 02
	Reason for vacancies and action taken to fill up the same (to be enclosed separately)	As per Annexure enclosed			

* Chitradurga & Bellary

II. Performance of State Commission / District Fora:

I	a) Total Cases filed since inception:	State Commission		District Fora (all)	
		37516		138692	
	i) Cases Disposed of inception	Number	%	No.	%
		34269	91.34	132997	95.89
	ii) Cases Disposed of within prescribed time norms	Number	%	No.	%
		14101	37.58	63905	46.07
	iii) No. of cases disposed off by Lok Adalat method	--		13	
	c) Number of cases pending	3247		5695	
ii)	Detailed Break up of cases pending(give number of cases)	State Commission		District Fora	
	a) Over 3 months up to 1 year	1126		2008	
	b) Over 1 Year up to 2 years	22		245	
	c) Over 2 years up to 5 years	--		14	
	d) Over 5 years up to 8 years	--		--	
	e) Over 8 years	--		--	
iii)	Cases disposed off within time norms (give numbers)	State Commission		District Fora	
	a) Cases received after 15 th March 03	24980		67931	
	b) Cases disposed off within time norms out of (a) above (No. & %)	17503 70.06%		53808 79.20%	

III. Implementation of Confonet Project:

i	Computer Hardware/Software has:	State Commission	District Fora
	a) been received:	Yes	Yes
	b) been installed	Yes	Yes
	c) become functional	Yes from 01.01.2003 (But software has to be developed by the NIC, Delhi Unit, on par with the present software using at KSCDRC & B'lore (U) District Forum)	Yes

ii	Activities being done through computers a) Is case monitoring system installed & operational?	Yes – But all the activities of the State Commission are being done through Computers since 01.01.03, not under the Software of Confonet Project.	Yes – The software of case monitoring system under Confonet Project is not proper and useful. There are technical and user problems at all the District Forums in the State of Karnataka.
	b) Has the Live Cases data been entered?	Yes	Yes
	c) Whether Cause list & Judgments being posted on the website?	Yes	Yes

(From 01.01.2003, functions of the State Commission were fully computerized and cause list are available at website <http://kscdrc.kar.nic.in>)

IV. Training

		To be trained in the year as per training plan	Trained so far,	During the Quarter
a)	Training of Members/Presidents in IIPA	91	43	- Nil -
b)	Training of State/District Level Officers in BIS Training Institute	- Nil -	- Nil -	- Nil -
c)	Training under Confonet:	- Nil -	- Nil -	- Nil -
	a) Presidents & Members			
	b) Other Staff	- Nil -	- Nil -	- Nil -
d)	Any other training	- Nil -	- Nil -	- Nil -

NOTE: The Government of India has to plan for Training Programme to the staff members of Consumer Courts.

V. Other Indicators:

i	Whether State Consumer Welfare Fund set up:	The Government of Karnataka has to furnish the information
ii	Whether Consumer Clubs set up in schools/Colleges. If yes, mention in how many schools/colleges.	The Government of Karnataka has to furnish the information

iii	Whether President, State Commission declared as Head of Department, if not, why?			Yes	
iv	Whether President, District Fora declared as Head of Office, if not, why?			Yes	
v	Panel of Members for immediate appointments: maintained? If, yes, period up to which valid			State Commission – No But the process of selection will be commenced well in advance of vacancy	District Fora – No But the process of selection will be commenced well in advance of vacancy
vi	State Consumer Protection Council a) Reconstituted on: b) Last meeting held on: c)			The Government of Karnataka has to furnish the information	
vii	Whether District Consumer Protection Councils Set up?			Total No. of Districts 30	The Govt. of Karnataka has to furnish the information
viii)	Name of scheme (One Time Grant (OTG) / Integrated Project on Consumer Protection (IPCP)	Amount of grant received	Amount utilized	Whether UC sent on full utilization of grant received	Physical achievements (give separate statement)
A	OTG 95-96 02-03	121.00 129.00	250.00	Yes	Enclosed
B	OTG 04-05	--	--	--	--
C	IPCP 06-07 & 07-08 2010-11	701.72 112.26	699.47 8.30	Yes No	Enclosed

ix	Whether one of the existing officer in each District designated as District Consumer Protection Officer? If yes, please specify which officer.	The Government of Karnataka has to furnish the information
x	Budget allocation in the State plan during the current financial year a) For State Commission and District Fora	(Rs. in Lakhs) <u>Plan</u> <u>Non-plan</u> 2010-11 -- 799.67
	b) For Consumer Protection Activities	The Government of Karnataka has to furnish the information
	c) For Consumer Awareness /Publicity	The Government of Karnataka has to furnish the information

Dated 10th Jan. 2011

Registrar-cum-Administrative Officer,
Karnataka State Consumer Disputes
Redressal Commission, Bangalore.

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ANNEXURE

Reason for vacancies and action taken to fill-up the same

I. MEMBERS - DISTRICT FORUMS

Sl. No.	Name of the Districts Forums	Reason for vacant	Action taken to fill the vacancy
01	Chitradurga	Resigned	Regarding selection of Member is under process.
02	Bellary	Expired	This post is vacant from 29.12.2010. Therefore, appoint process will take place shortly.

10th Jan. 2011

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