

MONTHLY REPORT OF CONSUMER PROTECTION MEASURES

Name of the State/UT: Karnataka for the month ending 31ST May 2011

Full Name & address of the Department: Karnataka State Consumer
Disputes Redressal Commission,
High Grounds, Basava Bhavana,
Bangalore – 560 001.

1. Vacancies along with date from which vacancy arose.

		State Commission		District Fora	
		Sanctioned Strength	Vacancies	Sanctioned Strength	Vacancies
a)	President	01	--	30	*02
b)	Members	02	--	60	*06
c)	Reason for vacancies and action taken to fill-up the same (to be enclosed separately)	--		As per Annexure enclosed	

* Gadag & Bagalkot

** Bellary, Chitradurga, Shimoga, Davangere, Bagalkot & Bijapur

II. Progress of Disposal of cases

a	a) Total Cases filed since inception:	State Commission		District Fora	
		39306		142262	
b	i) Cases Disposed of (No. & %)	Number	%	Number	%
		35462	90.22	137080	96.35
b	ii) Cases Disposed off within prescribed time norms (No.& %)	Number	%	Number	%
		14600	37.28	66898	47.02
	iii) No. of cases disposed off by Lok Adalat method	--		01	
c	Cases Pending	3844		5182	

III. Progress of Confonet Project

	Computer Hardware/ Software has:	State Commission	District Fora (names)
	a) been received:	Yes	Yes
	b) been installed	Yes	Yes
	c) become functional	Yes from 01.01.2003 (But software has to be developed by the NIC, Delhi Unit, on par with the present software using at KSCDRC & B'lore (U) District Forum)	Yes
ii	Activities being done through computers	<u>State Commission</u>	<u>District Fora</u>
	a) Is case monitoring system installed & operational?	Yes - But all the activities of the State Commission are being done through Computers since 01.01.2003, not under the Software of Confonet Project.	Yes - The software of case monitoring system under Confonet Project is not proper and useful. There are technical and user problems at all the District Forums in the State of Karnataka
	b) Has the Live Cases Data been entered?	Yes	Yes
	c) Whether Cause list & Judgments are being posted on the website?	Yes	Yes

(From 01.01.2003 functions of the State Commission were fully computerized and cause list are available at website <http://kscdrc.kar.nic.in>)

IV. One Time- Grant / Integrated Project on Consumer Protection (Rs.in lakhs)

	During 1995-99	During 2002-03	During 2004-05	During 2006-07	During 2007-08	During 2010-11
a) amount received:	121.00	129.00	--	--	701.72	112.26
b) amount utilized (whether UC sent)	250.00 (Yes)		--	--	700.24	103.91

Registrar-cum-Administrative Officer,
Karnataka State Consumer Disputes
Redressal Commission, Bangalore

Date: 17.06.2011

ANNEXURE

Reason for vacancies and action taken to fill-up the same

I. PRESIDENT – DISTRICT FORUMS

Sl. No.	Name of the Districts Forums	Reason for vacant	Action taken to fill the vacancy
01	Gadag	Tenure completed	Regarding selection of President is under process.
02	Bagalkot	Tenure completed	- do -

II. MEMBERS – DISTRICT FORUMS

Sl. No.	Name of the Districts Forums	Reason for vacant	Action taken to fill the vacancy
01	Chitradurga	Retired Tenure completed	Regarding selection of Member is under process.
02	Bellary	Expired	- do -
03	Shimoga	Resigned	- do -
04	Bagalkot	Tenure completed	- do -
05	Davangere	Tenure completed	- do -
06	Bijapur	Tenure completed	- do -

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