

STATEMENT AT A GLANCE

WORKING OF CONSUMER FORA / CONSUMER PROTECTION MEASURES

Name of the State/UT: Karnataka for the Quarter ending 30th Sep. 2011

Full Name & address of the Department: Karnataka State Consumer
Disputes Redressal Commission,
High Grounds, Basava Bhavana,
Bangalore – 560 001.

1. Establishment of State Commission and District Fora:

i	Total number of Districts in the State/Union Territory	30			
ii	No. of District Fora in the State/Union Territory:				
	a) Total set up:	30 (except 3 newly constituted Districts at Ramanagar, Chikkaballapur & Yadagiri)			
	b) Functional	30			
	c) Non-Functional :	--			
	d) How Many clubbed:	01			
	e) Names of Districts where District Fora are yet to be set up:	1) Ramanagara 2) Chikkaballapur 3) Yadagiri			
	f) Number of Districts where more than one DF has been set up	<u>District</u> Bangalore (Urban)	<u>No. of District Fora</u> 4 Additional District Forums		
iii	Whether State Commission Functional	Yes			
iv	(i) Vacancies (along with date from which vacancy arose)	State Commission		District Fora	
		Sanctioned Strength	Vacancies	Sanctioned Strength	Vacancies
	a) President:	a) 1	--	30	* 02
	b) Members:	b) 2	--	60	** 03
	Reason for vacancies and action taken to fill up the same (to be enclosed separately)	As per Annexure enclosed			

* Kolar & Bidar

** Bellary, Kodagu & Udupi

II. Performance of State Commission / District Fora:

I	a) Total Cases filed since inception:	State Commission		District Fora (all)	
		41030		145007	
	i) Cases Disposed of inception	Number	%	No.	%
		36186	88.19	140877	97.15
	ii) Cases Disposed of within prescribed time norms	Number	%	No.	%
		14852	36.19	68795	47.44
	iii) No. of cases disposed off by Lok Adalat method	--		--	
	c) Number of cases pending	4844		4130	
ii)	Detailed Break up of cases pending(give number of cases)	State Commission		District Fora	
	a) Over 3 months up to 1 year	4736		3845	
	b) Over 1 Year up to 2 years	108		269	
	c) Over 2 years up to 5 years	--		16	
	d) Over 5 years up to 8 years	--		--	
	e) Over 8 years	--		--	
iii)	Cases disposed off within time norms (give numbers)	State Commission		District Fora	
	a) Cases received after 15 th March 03	28494		74268	
	b) Cases disposed off within time norms out of (a) above (No. & %)	19427 68.17%		65409 88.07%	

III. Implementation of Confonet Project:

i	Computer Hardware/Software has:	State Commission	District Fora
	a) been received:	Yes	Yes
	b) been installed	Yes	Yes
	c) become functional	Yes from 01.01.2003 (But software has to be developed by the NIC, Delhi Unit, on par with the present software using at KSCDRC & B'lore (U) District Forum)	Yes

ii	Activities being done through computers a) Is case monitoring system installed & operational? b) Has the Live Cases data been entered? c) Whether Cause list & Judgments being posted on the website?	Yes – But all the activities of the State Commission are being done through local software since from 01.01.2003 and not under the Confonet Project. Yes Yes	Yes – But, few of the District Forums has technical issues in Confonet Server Machine. Yes Yes
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(From 01.01.2003, functions of the State Commission were fully computerized and cause list are available at website <http://kscdrc.kar.nic.in>)

IV. Training

		To be trained in the year as per training plan	Trained so far,	During the Quarter
a)	Training of Members/Presidents in IIPA	91	43	- Nil -
b)	Training of State/District Level Officers in BIS Training Institute	- Nil -	- Nil -	- Nil -
c)	Training under Confonet: a) Presidents & Members	- Nil -	- Nil -	- Nil -
	b) Other Staff	- Nil -	- Nil -	- Nil -
d)	Any other training	- Nil -	- Nil -	- Nil -

NOTE: The Government of India has to plan for Training Programme to the staff members of Consumer Courts.

V. Other Indicators:

i	Whether State Consumer Welfare Fund set up:	The Government of Karnataka has to furnish the information
ii	Whether Consumer Clubs set up in schools/Colleges. If yes, mention in how many schools/colleges.	The Government of Karnataka has to furnish the information

iii	Whether President, State Commission declared as Head of Department, if not, why?			Yes	
iv	Whether President, District Fora declared as Head of Office, if not, why?			Yes	
v	Panel of Members for immediate appointments: maintained? If, yes, period up to which valid			State Commission – No But the process of selection will be commenced well in advance of vacancy	District Fora – No But the process of selection will be commenced well in advance of vacancy
vi	State Consumer Protection Council a) Reconstituted on: b) Last meeting held on: c)			The Government of Karnataka has to furnish the information	
vii	Whether District Consumer Protection Councils Set up?			Total No. of Districts 30	The Govt. of Karnataka has to furnish the information
viii)	Name of scheme (One Time Grant (OTG) / Integrated Project on Consumer Protection (IPCP)	Amount of grant received	Amount utilized	Whether UC sent on full utilization of grant received	Physical achievements (give separate statement)
A	OTG 95-96 02-03	121.00 129.00	250.00	Yes	Enclosed
B	OTG 04-05	--	--	--	--
C	IPCP 06-07 & 07-08 2010-11	701.72 112.26	700.24 103.91	Yes No	Enclosed

ANNEXURE

Reason for vacancies and action taken to fill-up the same

I. PRESIDENT – DISTRICT FORUMS

Sl. No.	Name of the Districts Forums	Reason for vacant	Action taken to fill the vacancy
01	Kolar	Tenure completed	Selection of President is under process.
02	Bidar	Transferred to Gadag DCF	- do -

II. MEMBERS – DISTRICT FORUMS

Sl. No.	Name of the Districts Forums	Reason for vacant	Action taken to fill the vacancy
1.	Bellary	Expired	Appointment is under process
2.	Kodagu	Tenure Completed	- do -
3.	Udupi	Resigned	- do -

18th October 2011

Registrar-cum-Administrative Officer,
Karnataka State Consumer Disputes
Redressal Commission, Bangalore